

one touch | 810

[www.alcatelonetouch.com](http://www.alcatelonetouch.com)

For more information about how to use the phone, please go to [www.alcatelonetouch.com](http://www.alcatelonetouch.com) to download complete user manual. Moreover, from the website you can also consult FAQ, realize software upgrade, etc.

ALCATEL **onetouch**

*my world in one touch*

ALCATEL **onetouch**



# Introduction.....

TCT Mobile Limited would like to thank you for purchasing this mobile phone.

## Home screen

- Convenient at-a-glance view of Widget applications
- Menu shortcuts for quick access

## Power media applications

- Music & Radio
- Video & Streaming
- Webcam

The 2.0 Megapixel camera is a good companion for PC instant messaging.

## Bluetooth

With Bluetooth 2.1 supporting A2DP profiles, enjoy handsfree conversations.

## My friends

Popular websites (like Bebo, Friendster, hi5, Myspace, etc.) to stay in touch with your friends wherever you are, whenever you want.

# Table of contents

|                                       |           |
|---------------------------------------|-----------|
| <b>Safety and use.....</b>            | <b>7</b>  |
| <b>General information .....</b>      | <b>12</b> |
| <b>1 Getting started.....</b>         | <b>14</b> |
| 1.1 Set-up .....                      | 14        |
| 1.2 Power on your phone .....         | 16        |
| 1.3 Power off your phone .....        | 16        |
| <b>2 Your mobile.....</b>             | <b>17</b> |
| 2.1 Keys and connectors .....         | 17        |
| 2.2 LED display.....                  | 19        |
| 2.3 Status bar icons.....             | 20        |
| 2.4 Home screen .....                 | 23        |
| <b>3 Making a call .....</b>          | <b>24</b> |
| 3.1 Placing a call.....               | 24        |
| 3.2 Calling your voicemail .....      | 24        |
| 3.3 Receiving a call .....            | 25        |
| 3.4 During a call.....                | 25        |
| 3.5 Conference calls .....            | 27        |
| 3.6 Line switching.....               | 27        |
| <b>4 Menu arrange.....</b>            | <b>28</b> |
| <b>5 Messages.....</b>                | <b>29</b> |
| 5.1 Access .....                      | 29        |
| 5.2 Conversational On (Off) mode..... | 29        |
| 5.3 Write message .....               | 30        |
| 5.4 Available options.....            | 30        |
| <b>6 Email.....</b>                   | <b>34</b> |
| 6.1 Access .....                      | 34        |
| 6.2 Email account set-up.....         | 34        |
| 6.3 Write email.....                  | 35        |
| 6.4 Inbox.....                        | 35        |
| 6.5 Outbox.....                       | 35        |
| 6.6 Sent .....                        | 35        |

|                                          |           |
|------------------------------------------|-----------|
| 6.7 Drafts.....                          | 35        |
| 6.8 Available options.....               | 36        |
| <b>7 Palringo.....</b>                   | <b>37</b> |
| 7.1 Access .....                         | 37        |
| 7.2 Open a Palringo account online ..... | 37        |
| 7.3 Sign in/Sign out.....                | 37        |
| 7.4 Add service.....                     | 38        |
| 7.5 Chat.....                            | 38        |
| 7.6 Contacts .....                       | 38        |
| 7.7 Groups .....                         | 38        |
| <b>8 Contacts .....</b>                  | <b>39</b> |
| 8.1 Consulting your contacts .....       | 39        |
| 8.2 Adding a contact.....                | 40        |
| 8.3 Available options.....               | 41        |
| <b>9 Call log.....</b>                   | <b>43</b> |
| 9.1 Access .....                         | 43        |
| 9.2 Available options.....               | 43        |
| <b>10 Media applications.....</b>        | <b>47</b> |
| 10.1 Music.....                          | 47        |
| 10.2 Image .....                         | 49        |
| 10.3 Video .....                         | 49        |
| 10.4 Radio.....                          | 50        |
| <b>11 Internet .....</b>                 | <b>51</b> |
| 11.1 My friends.....                     | 51        |
| 11.2 Opera .....                         | 51        |
| 11.3 WAP .....                           | 51        |
| 11.4 News .....                          | 52        |
| 11.5 Weather .....                       | 53        |
| 11.6 Facebook .....                      | 54        |
| 11.7 mTweet .....                        | 54        |
| <b>12 Entertainment .....</b>            | <b>55</b> |
| 12.1 Stopwatch.....                      | 55        |
| 12.2 Ebook .....                         | 55        |

|           |                                                 |           |
|-----------|-------------------------------------------------|-----------|
| 12.3      | Java .....                                      | 56        |
| <b>13</b> | <b>Camera.....</b>                              | <b>58</b> |
| 13.1      | Access .....                                    | 58        |
| 13.2      | Camera .....                                    | 58        |
| 13.3      | Video .....                                     | 60        |
| <b>14</b> | <b>Profiles.....</b>                            | <b>61</b> |
| 14.1      | General .....                                   | 61        |
| 14.2      | Meeting .....                                   | 62        |
| 14.3      | Outdoor .....                                   | 62        |
| 14.4      | Indoor.....                                     | 62        |
| 14.5      | Silence .....                                   | 62        |
| 14.6      | Flight mode .....                               | 62        |
| <b>15</b> | <b>File manager .....</b>                       | <b>63</b> |
| 15.1      | My audios .....                                 | 63        |
| 15.2      | My images.....                                  | 64        |
| 15.3      | My videos.....                                  | 64        |
| 15.4      | Ebook .....                                     | 64        |
| 15.5      | My creations .....                              | 64        |
| 15.6      | Others.....                                     | 64        |
| 15.7      | Phone.....                                      | 64        |
| 15.8      | SD card .....                                   | 65        |
| 15.9      | Managing audios, images, videos and others..... | 66        |
| 15.10     | Formats and compatibility .....                 | 67        |
| 15.11     | Memory status .....                             | 67        |
| <b>16</b> | <b>Bluetooth™ .....</b>                         | <b>68</b> |
| <b>17</b> | <b>Others.....</b>                              | <b>70</b> |
| 17.1      | Calendar .....                                  | 70        |
| 17.2      | Calculator.....                                 | 71        |
| 17.3      | Notes.....                                      | 71        |
| 17.4      | Voice memo .....                                | 72        |
| 17.5      | Tasks .....                                     | 72        |

|           |                                               |           |
|-----------|-----------------------------------------------|-----------|
| 17.6      | Alarm.....                                    | 73        |
| 17.7      | World clock.....                              | 73        |
| 17.8      | Converter.....                                | 73        |
| <b>18</b> | <b>Settings.....</b>                          | <b>74</b> |
| 18.1      | Phone settings .....                          | 74        |
| 18.2      | Call settings .....                           | 77        |
| 18.3      | Security .....                                | 77        |
| 18.4      | Networks .....                                | 77        |
| 18.5      | Connectivity.....                             | 78        |
| <b>19</b> | <b>Making the most of your mobile .....</b>   | <b>79</b> |
| 19.1      | PC suite .....                                | 79        |
| 19.2      | One Touch Upgrade.....                        | 80        |
| 19.3      | Webcam.....                                   | 80        |
| <b>20</b> | <b>Latin input mode/character table .....</b> | <b>81</b> |
| <b>21</b> | <b>Telephone warranty .....</b>               | <b>83</b> |
| <b>22</b> | <b>Accessories.....</b>                       | <b>85</b> |
| <b>23</b> | <b>Troubleshooting.....</b>                   | <b>86</b> |



This product meets applicable national SAR limits of 2.0 W/kg. The specific maximum SAR values can be found on page 10 of this user guide.

When carrying the product or using it while worn on your body, either use an approved accessory such as a holster or otherwise maintain a distance of 1.5 cm from the body to ensure compliance with RF exposure requirements. Note that the product may be transmitting even if you are not making a phone call.

# Safety and use.....

We recommend that you read this chapter carefully before using your phone. The manufacturer disclaims any liability for damage, which may result as a consequence of improper use or use contrary to the instructions contained herein.

## • TRAFFIC SAFETY:

Given that studies show that using a mobile phone while driving a vehicle constitutes a real risk, even when the hands-free kit is used (car kit, headset...), drivers are requested to refrain from using their mobile when the vehicle is not parked.

When driving, do not use your phone and headphone to listen to music or to the radio. Using a headphone can be dangerous and forbidden in some areas.

When switched on, your phone emits electromagnetic waves that can interfere with the vehicle's electronic systems such as ABS anti-lock brakes or airbags. To ensure that there is no problem:

- do not place your phone on top of the dashboard or within an airbag deployment area,
- check with your car dealer or the car manufacturer to make sure that the dashboard is adequately shielded from mobile phone RF energy.

## • CONDITIONS OF USE:

You are advised to switch off the telephone from time to time to optimise its performance.

Switch the phone off before boarding an aircraft.

Switch the phone off when you are in health care facilities, except in designated areas. As with many other types of equipment now in regular use, mobile telephones can interfere with other electrical or electronic devices, or equipment using radio frequency.

Switch the phone off when you are near gas or flammable liquids. Strictly obey all signs and instructions posted in a fuel depot, petrol station, or chemical plant, or in any potentially explosive atmosphere.

When the phone is switched on, it should be kept at least 15 cm from any medical device such as a pacemaker, a hearing aid or insulin pump, etc. In particular when using the phone, you should hold it against the ear on the opposite side to the device, if any.

To avoid hearing impairment, pick up the call before holding your phone to your ear. Also move the handset away from your ear while using the "hands-free" mode because the amplified volume might cause hearing damage.

Do not let children use the phone and/or play with the telephone and accessories without supervision.

When replacing the cover please note that your phone may contain substances that could create an allergic reaction.

Always handle your phone with care and keep it in a clean and dust-free place.

Do not allow your phone to be exposed to adverse weather or environmental conditions (moisture, humidity, rain, infiltration of liquids, dust, sea air, etc). The manufacturer's recommended operating temperature range is -10°C to +55°C.

At over 55°C the legibility of the phone's display may be impaired, though this is temporary and not serious.

Emergency call numbers may not be reachable on all cellular networks. You should never rely only on your phone for emergency calls.

Do not open, dismantle or attempt to repair your mobile phone yourself.

Do not drop, throw or bend your mobile phone.

Do not paint it.

Use only batteries, battery chargers, and accessories which are recommended by TCT Mobile Limited and its affiliates and are compatible with your phone model (see Accessories List, page 85). TCT Mobile Limited and its affiliates disclaim any liability for damage caused by the use of other chargers or batteries.

Remember to make back-up copies or keep a written record of all important information stored in your phone.

Some people may suffer epileptic seizures or blackouts when exposed to flashing lights, or when playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult your doctor before playing video games on your phone or enabling a flashing-lights feature on your phone.

Parents should monitor their children's use of video games or other features that incorporate flashing lights on the phones. All persons should discontinue use and consult a doctor if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. To limit the likelihood of such symptoms, please take the following safety precautions:

- Do not play or use a flashing-lights feature if you are tired or need sleep.
- Take a minimum of a 15-minute break hourly.
- Play in a room in which all lights are on.
- Play at the farthest distance possible from the screen.
- If your hands, wrists, or arms become tired or sore while playing, stop and rest for several hours before playing again.
- If you continue to have sore hands, wrists, or arms during or after playing, stop the game and see a doctor.

When you play games on your phone, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Follow the instructions to avoid problems such as tendinitis, carpal tunnel syndrome, or other musculoskeletal disorders.



Prolonged exposure to music at full volume on the music player may damage the listener's hearing.

Set your phone volume safely. Use only headphones recommended by TCT Mobile Limited and its affiliates.

## • PRIVACY:

Please note that you must respect the laws and regulations in force in your jurisdiction or other jurisdiction(s) where you will use your mobile phone regarding taking photographs and recording sounds with your mobile telephone. Pursuant to such laws and regulations, it may be strictly forbidden to take photographs and/or to record the voices of other people or any of their personal attributes, and duplicate or distribute them, as this may be considered to be an invasion of privacy. It is the user's sole responsibility to ensure that prior authorisation be obtained, if necessary, in order to record private or confidential conversations or take a photograph of another person; the manufacturer, the seller or vendor of your mobile phone (including the operator) disclaim any liability which may result from the improper use of the mobile phone.

## • BATTERY:

Before removing the battery from your phone, please make sure that the phone is switched off. Observe the following precautions for battery use:

- Do not attempt to open the battery (due to the risk of toxic fumes and burns).
- Do not puncture, disassemble or cause a short-circuit in a battery,
- Do not burn or dispose of a used battery in household rubbish or store it at temperatures above 60°C.

Batteries must be disposed of in accordance with locally applicable environmental regulations. Only use the battery for the purpose for which it was designed. Never use damaged batteries or those not recommended by TCT Mobile Limited and/or its affiliates.



This symbol on your telephone, the battery and the accessories means that these phones must be taken to collection points at the end of their life:

- Municipal waste disposal centres with specific bins for these items of equipment
- Collection bins at points of sale.

They will then be recycled, preventing substances being disposed of in the environment, so that their components can be reused.

### In European Union countries:

These collection points are accessible free of charge.

All phones with this sign must be brought to these collection points.

### In non European Union jurisdictions:

Items of equipment with this symbol are not to be thrown into ordinary bins if your jurisdiction or your region has suitable recycling and collection facilities; instead they are to be taken to collection points for them to be recycled.

**CAUTION:** RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

## • CHARGERS

Mains powered chargers will operate within the temperature range of: 0°C to 40°C.

The chargers designed for your mobile phone meet with the standard for safety of information technology equipment and office equipment use. Due to different applicable electrical specifications, a charger you purchased in one jurisdiction may not work in another jurisdiction. They should be used for this purpose only.

## • RADIO WAVES:

Proof of compliance with international standards (ICNIRP) or with European Directive 1999/5/EC (R&TTE) is required of all mobile phone models before they can be put on the market. The protection of the health and safety for the user and any other person is an essential requirement of these standards or this directive.

### THIS DEVICE MEETS INTERNATIONAL GUIDELINES FOR EXPOSURE TO RADIO WAVES

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves (radio frequency electromagnetic fields) recommended by international guidelines. The guidelines were developed by an independent scientific organization (ICNIRP) and include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The radio wave exposure guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2 W/kg.

Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency bands. The highest SAR values under the ICNIRP guidelines for this device model are:

| Maximum SAR for this model and conditions under which it was recorded. |                      |            |
|------------------------------------------------------------------------|----------------------|------------|
| Head SAR                                                               | GSM 1800 + Bluetooth | 0.55 W/kg  |
| Body-worn SAR                                                          | GSM 900 + Bluetooth  | 0.433 W/kg |

During use, the actual SAR values for this device are usually well below the values stated above. This is because, for purposes of system efficiency and to minimize interference on the network, the operating power of your mobile device is automatically decreased when full power is not needed for the call. The lower the power output of the device, the lower its SAR value.

Body-worn SAR testing has been carried out at a separation distance of 1.5 cm. To meet RF exposure guidelines during body-worn operation, the device should be positioned at least this distance away from the body. If you are not using an approved accessory ensure that whatever product is used is free of any metal and that it positions the phone the indicated distance away from the body.

Organizations such as the World Health Organization and the US Food and Drug Administration have stated that if people are concerned and want to reduce their exposure they could use a hands-free device to keep the phone away from the head and body during phone calls, or reduce the amount of time spent on the phone.

For more information you can go to [www.alcatelonetouch.com](http://www.alcatelonetouch.com)

Additional information about electromagnetic fields and public health are available on the following site: <http://www.who.int/peh-emf>.

Your telephone is equipped with a built-in antenna. For optimal operation, you should avoid touching it or degrading it.

As mobile devices offer a range of functions, they can be used in positions other than against your ear. In such circumstances the device will be compliant with the guidelines when used with headset or usb data cable. If you are using another accessory ensure that whatever product is used is free of any metal and that it positions the phone at least 1.5 cm away from the body.

## • LICENCES

Obigo® is a registered trademark of Obigo AB.



microSD Logo is a trademark.



The Bluetooth word mark and logos are owned by the Bluetooth SIG, Inc. and any use of such marks by TCT Mobile Limited and its affiliates is under license. Other trademarks and trade names are those of their respective owners.

**one touch 810 Bluetooth QD ID B018147**



TouchPal™ and CooTek™ are trademarks of Shanghai HanXiang (CooTek) Information Technology Co., Ltd. and/or its Affiliates.



Java™ and all Java™ based trademarks and logos are trademarks or registered trademarks of Sun Microsystems, Inc. in the U.S. and other countries.

Opera Mini™ is a registered trademark of Opera Mini.



Facebook and the f Logo are trademarks of Facebook, Inc., and are used under license.



Twitter and the T Logo are trademarks of Twitter, Inc., and are used under license.

## General information .....

- **Internet address:** [www.alcatelonetouch.com](http://www.alcatelonetouch.com)
- **Hot Line Number:** see "TCT Mobile Services" leaflet or go to our Internet site.

On our Internet site, you will find our FAQ (Frequently Asked Questions) section. You can also contact us by e-mail to ask any questions you may have.

An electronic version of this user guide is available in English and other languages according to availability on our server:

**[www.alcatelonetouch.com](http://www.alcatelonetouch.com)**

Your telephone is a transceiver that operates on GSM networks with 850, 900, 1800 and 1900 MHz bands.

**CE 1588**

This equipment is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. The entire copy of the Declaration of Conformity for your telephone can be obtained through our website: [www.alcatelonetouch.com](http://www.alcatelonetouch.com).

## Protection against theft <sup>(1)</sup>

Your telephone is identified by an IMEI (phone serial number) shown on the packaging label and in the phone's memory. We recommend that you note the number the first time you use your telephone by entering \* # 0 6 # and keep it in a safe place. It may be requested by the police or your operator if your telephone is stolen. This number allows your mobile telephone to be blocked preventing a third person from using it, even with a different SIM card.

## Disclaimer

There may be certain differences between the user manual description and the phone's operation, depending on the software release of your telephone or specific operator services.

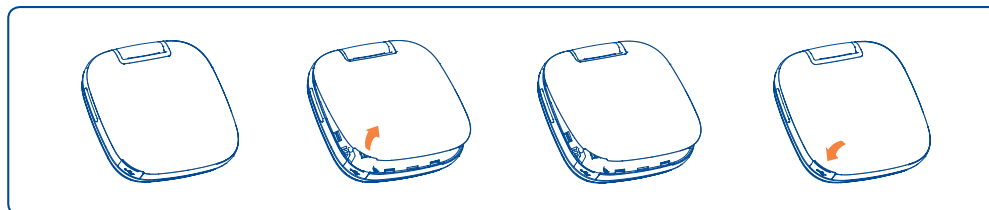
TCT Mobile shall not be held legally responsible for such differences, if any, nor for their potential consequences, which responsibility shall be borne by the operator exclusively.

<sup>(1)</sup> Contact your network operator to check service availability.

# Getting started .....

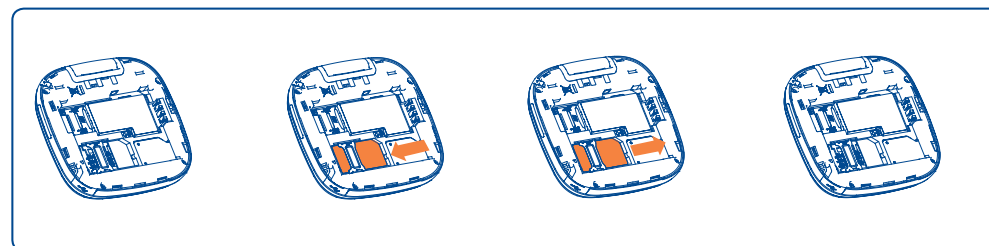
## I.1 Set-up

### Removing or installing the back cover



### Inserting or removing the SIM card <sup>(1)</sup>

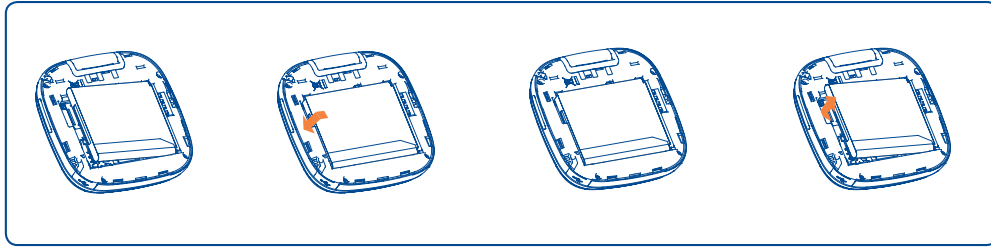
You must insert your SIM card to make phone calls. Please power off your phone and remove battery before inserting or removing the SIM card.



Place the SIM card with the chip facing downwards and slide it into its housing. Make sure that it is correctly inserted. To remove the card, press the bottom and slide it out.

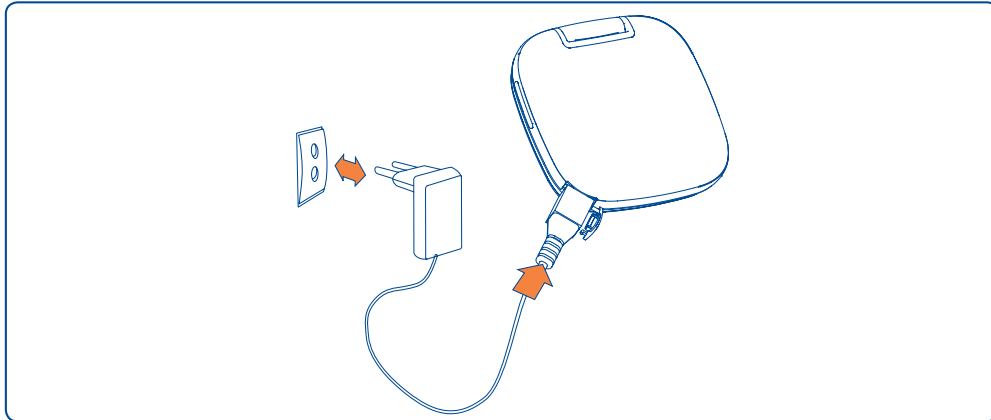
<sup>(1)</sup> Check with your network operator to make sure that your SIM card is 3V or 1.8V compatible. The old 5 Volt cards can no longer be used. Please contact your operator.

## Installing or removing the battery



Insert and click the battery into place, then close the telephone cover. Unclip the cover, then remove the battery.

## Charging the battery



Connect the battery charger to your phone and mains socket respectively.

- Charging may take about 20 minutes to start if the battery is flat.
- Be careful not to force the plug into the socket.
- Make sure the battery is correctly inserted before connecting the charger.
- The mains socket must be near to the phone and easily accessible (avoid electric extension cables).

- When using your telephone for the first time, charge the battery fully (approximately 3 hours). You are advised to fully charge the battery (🔋).



To reduce power consumption and energy waste, when battery is fully charged, disconnect your charger from the plug; switch off Bluetooth or background-running applications when not in use; reduce the backlight time, etc.

## 1.2 Power on your phone

Hold down the  key until the telephone powers on, type in your PIN code if necessary and then confirm with the  key. The Home screen is displayed.

If you do not know your PIN code or if you have forgotten it, contact your network operator. Do not leave your PIN code with your telephone. Store this information in a safe place when not in use.

If Broadcast SMS are displayed, use the  key to browse through them or press the  to return to the Home screen.

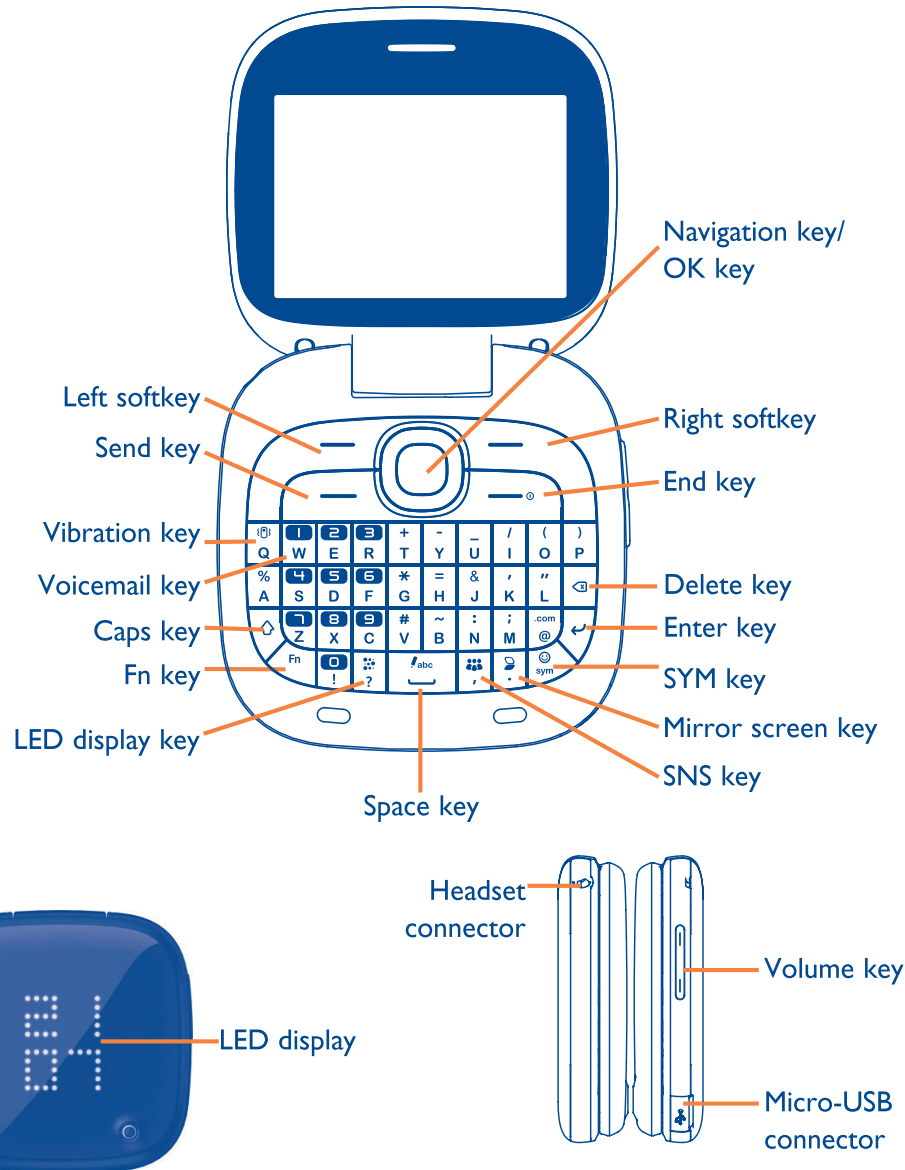
While the phone is searching for a network, "**Searching/Emergency**" will be displayed.

## 1.3 Power off your phone

Hold down the  key from the Home screen.

## 2 Your mobile .....

### 2.1 Keys and connectors



- Press to go left/right/up/down
- Press to confirm an option



- Pick up/Send a call
- Enter Call log



- Short key press: End a call  
Return to the Home screen
- Long key press: Power on/off



- Long key press: Access your voicemail



- Switch between ABC/abc/Abc



- Press once: Input a top-half character
- Press twice: Lock the keyboard in top-half key input mode
- Press and hold: Input top-half characters only until key is released



- Short key press: Enter a space (on edit mode)  
Confirm an option (on edit mode)
- Long key press: Access language list (on edit mode)
- Hold down Fn key, then press Space key to select input method



- Enter symbol table
- Hold down Fn key, then press SYM key to enter emotion table

(1) The — key mentioned on the following chapters stands for Send key only.



- Confirm an option
- Enter the next line



- Vibration alert



- Volume up/down
- Zoom in/out



- Long key press from the Home screen to access settings of LED display. (see page 74)



- Long key press from the Home screen to access your social network service.



- Long key press to turn the Home screen into a mirror screen.

## 2.2 LED display

This mobile is equipped with an LED display, alerting you to ongoing or missed events, (Call, SMS, alarm...), as well as allowing you to fully experience its effects in the LED display settings for Contacts, Messages, Calls, etc., (Image, animation...).

Press the volume key to light the LED display when it goes out. You can personalise your LED display as you choose. (see page 74)

## 2.3 Status bar icons <sup>(1)</sup>



### Battery charge level



**Vibrate alert:** your phone vibrates, but does not ring or beep with the exception of the alarm (see page 61).



**Bluetooth status** (Activated).



**Bluetooth status** (Connected to an audio device).



**Java status** (Activated).



**Headset connected.**



**Call forwarding activated:** your calls are forwarded (see page 45).



**Alarm or appointments programmed** (see page 70, 73).



**Level of network reception.**



**Voicemail message arrived.**



**Missed calls.**



**Call in progress.**

<sup>(1)</sup> The icons and illustrations in this guide are provided for informational purposes only.



**Stopwatch is active.**



**Radio is on.**



**Email unread.**



**WAP messages <sup>(1)</sup>.**



**Roaming.**



**SD card scanning in progress.**



**SD card scanning completed.**



**SIM card unavailable.**



**Line switching <sup>(1)</sup>:** indicates the selected line.



**GPRS connection status (Activated).**



**GPRS connecting.**



**EDGE connecting.**



**EDGE attached.**



**Music active.**



**MMS receipt in progress.**



**Sending a SMS.**



**Sending a MMS.**



**Silence mode:** your phone does not ring, beep or vibrate with the exception of the alarm (see page 61).



**SMS unread.**



**MMS unread.**



**(Flickering) Message list is full:** your phone cannot accept any new messages. You must access the message list and delete at least one message on your SIM card.

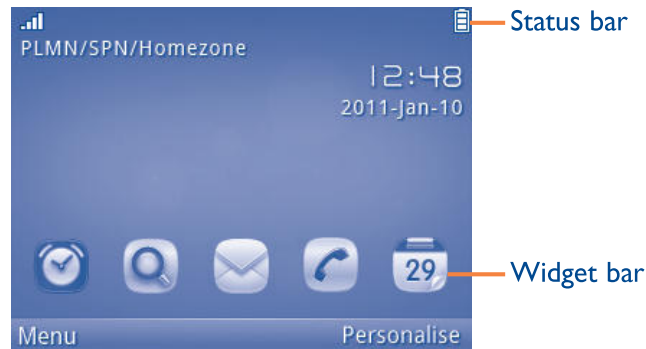


**Flight mode.**

<sup>(1)</sup> Depending on your network operator.

## 2.4 Home screen

You can customize your Home screen by selecting "**Personalise**" through Right softkey.



### 2.4.1 Widget bar

Widgets are convenient shortcuts for quick access from the Home screen.

To add/remove a widget, select "**Edit widgets**" and use  key to **On/Off**, and then confirm by pressing "**Save**". To reorder widgets, select "**Reorder widgets**" and choose one item by pressing  key, scroll up or down to the required position, place it by pressing  key, and then confirm by selecting "**Done**" with Right softkey.



You aren't allowed to add more than five widgets. Two widgets cannot be removed: Call log, Messages.

### 2.4.2 Change wallpaper

You can select a folder to choose one image as favourite wallpaper by selecting "**Change wallpaper**" (see page 64).

# 3 Making a call.....

## 3.1 Placing a call

Dial the desired number then press the  key to place the call. The number you entered can be saved to Contacts by selecting "**Save**". If you make a mistake, you may short press Right softkey to delete the incorrect digits one by one, or you may long press Right softkey to delete all.

To hang up the call, press the  key.

### Making an emergency call

If your phone has network coverage, dial emergency number and press the  key to make an emergency call. This works even without a SIM card and without typing the PIN code.

## 3.2 Calling your voicemail <sup>(1)</sup>

Your voicemail is provided by your network to avoid missing calls. It works like an answering machine that you can consult at any time. To access your voicemail, hold down the  key.

If the access number for your operator's voicemail service does not work, dial the number that you were given. To change this number at a later date, refer to "**My numbers**" (see page 44).



To use your voicemail service from abroad, contact your network operator before leaving.

<sup>(1)</sup> Contact your network operator to check service availability.

### 3.3 Receiving a call

When you receive an incoming call, press the  key to talk and then hang up using the  key.

If the  icon is displayed, the vibrator is activated and there is no ringtone.

If the  icon is displayed, the phone neither rings nor vibrates.



The caller's number is displayed if it is transmitted by the network (contact your network operator to check service availability).

#### Muting the ringtone

To mute ringtone of current incoming call, press Right softkey/volume down key once.

#### Rejecting a call

Press the  key once, or reject it by SMS (**Options\Reject call with SMS**).

### 3.4 During a call <sup>(1)</sup>

**During a call, following options are available:**

- New call (Hold the current call and dial another number)
- Hold (Hold the current call)

- End (End the current call)
- DTMF (Enable/Disable sending DTMF during the call)
- Contacts (Enter the Contacts)
- Messages (Enter Message)
- Calendar (Enter Calendar)
- Services (Enter the Service menu)
- Sound recorder (record your current call).

You can use **Handsfree** function by pressing Right softkey during a call.

You may also adjust sound level by using  key directly during a call.



Move the handset away from your ear while using the "Handsfree" option because the amplified volume might cause hearing damage.

You can switch the audio speech from handset to Bluetooth device when connected.

#### Handling two calls

- Answering a second call (ensure that "**Call waiting**" is activated, see page 44).
- To call a second party during a call, you can select "**Options\New call**".

<sup>(1)</sup> Contact your network operator to check service availability.

### 3.5 Conference calls <sup>(1)</sup>

Your phone allows you to talk to several people at the same time (up to five). If you are on a double call, press "**Options**" and select "**Conference**". If a third call comes in, answer it by pressing the — key and speak with your new caller.

This caller becomes a member of the conference if you press "**Options**" and select "**Conference call**". Pressing —ⓘ disconnects the current call.

### 3.6 Line switching <sup>(1)</sup>

Your SIM card can contain two distinct telephone numbers. Under "**Call log\Options\Call settings**", choose "**Line switching**" and then select a default line; all your outgoing calls will be made from this number. Incoming calls, however, will continue to use either of the two lines.

The services programmed on the default line do not impact those selected on the other line.

<sup>(1)</sup> Contact your network operator to check service availability.

## 4 Menu arrange.....

It is designed to vary according to your preference.

### Change the order

Access the main menu, focus on the main menu item you want to move, select "**Options\Move**", and tick "✓" will be shown on the item you selected, then release it to your favourite destination.

### Show/Hide

Access the main menu, select "**Options\Add and remove menu**", and select the left check box of the selected menu once to show/hide, and then select "**Done**" to save the operation.

# 5 Messages .....



You can create, edit and receive SMS, MMS with this mobile phone. MMS enables you to send video clips, images, photos, animations and sounds to other compatible mobiles and e-mail addresses.



The MMS function can only be used if the service is provided by your operator, and if your contract includes the MMS option and if all the parameters for MMS have been entered (see page 32).

## 5.1 Access

You may access this menu using the following options:

- Access from the main menu by selecting "**Messages**".
- Select  from widget bar, and then enter the sub-menu you require.

## 5.2 Conversational On (Off) mode

In conversational on mode, you can view chat history in chronological order. In conversational off mode, you may have access to the following folders: **Inbox, Outbox, Sent, Drafts, Voicemail, Broadcast SMS, Empty folder, Templates, Settings**, etc. Conversational view mode is set as default. You may switch to conventional mode by selecting "**Options\Settings\Conversational mode\On(Off)**". The following instructions are based on conversational mode.

## 5.3 Write message

You can select "**Messages\Write message**" from the main menu or access from widget  to write text/multimedia message. One or more recipients can be added from contact list and you can remove a recipient by pressing . Press "**Contacts**" through  key to multi-select recipients from Contacts.

An SMS will be converted to MMS automatically when images, videos, audio, slides or attachments are inserted; Subject, CC/BCC/email address is added; or the message contains more than 8 pages of text.

### Timer send

Schedule an SMS/MMS to be sent out at predefined time ("**Options\Timer send**").



An SMS message of more than a certain number of characters (the number of characters depends on your language) will be charged as several SMS. An MMS message containing photos and/or sounds may also be billed as more than one message. Specific letters (accent) will increase the size of the SMS, this may cause multiple SMS to be sent to your recipient.

## 5.4 Available options

### 5.4.1 Alerts

#### Setting messages

The storage of provisioning messages.

#### Voicemail

View and edit the voicemail number.

## Broadcast SMS

Store the received Broadcast SMS.

## WAP messages

Store WAP push messages.

### 5.4.2 Delete

To delete a thread (containing all chat history), select "**Options\Delete**", and then confirm with  key.

### 5.4.3 Switch view mode

You can switch message view mode between conversational on and off modes.

## 5.4.4 Settings

### Conversational mode

This option enables you to switch on/off conversational message view mode.

### Text messages

#### Profile settings

- Profiles can be retrieved directly from SIM card. Alternatively, you can create your own profile.

#### Common settings

- Delivery report, request for acknowledgement of delivery report On/Off. Reply path<sup>(1)</sup>: show reply path.

#### Alphabet management

- Enables the definition of SMS data coding for management SMS sending.

#### Memory status

- Memory used on the phone.

#### Preferred storage

- Select default message storage, SIM or phone.

#### Preferred bearer

- Bearer preference.

### Multimedia messages

#### Edit

- Set slide timing, edit mode, image size signature, etc.

#### Send

- Set the values for validity period, Read report, etc.

#### Retrieve

- Set the values for Home network, Roaming network, etc.

#### Edit profiles

- Follow the same procedure as for setting your WAP connection.

#### Memory status

- Memory used on the phone.

<sup>(1)</sup> Depending on your network operator.

## Broadcast SMS <sup>(1)</sup>

- Receiving mode** • Enable to receive **Broadcast SMS**.
- Languages** • Language selection.
- Channel settings** • Select/Add/Edit/Delete channels.

### 5.4.5 Delete all

You can delete all threads with this option.

<sup>(1)</sup> Depending on your network operator.

## 6 Email .....

Your phone has an email client with the settings pre-defined for a few popular email services like – GoogleMail, Yahoo, AOL, etc. Besides this, you can set up other POP3 or IMAP4 email accounts that you may be using.

### 6.1 Access

Press "**Menu**" through Left softkey from the Home screen to enter the main menu, and then select "**Email**".

### 6.2 Email account set-up

#### Pre-defined email service

If you own an email account of predefined services, you can install it to your phone by selecting the service (GoogleMail, yahoo, etc.), entering the username, password and display name, and then confirming with "**OK**".

#### New email service

To set up a new email account other than the predefined email services, select "**Other Email accounts**".

You are required to enter your email address, display name, password, account name, then confirm with "**Save**". After you'll need to select protocol <sup>(1)</sup> (POP3 or IMAP4), then enter your incoming server address and outgoing server address, select "**Save**".

### 6.3 Write email

Select "**Email\Options\Write email**" to enter write email interface. You can add recipient by entering Email address from enter bar, or selecting contact from Contacts.

### 6.4 Inbox

Folder of all received Emails.

### 6.5 Outbox

Folder of all unsent Emails.

### 6.6 Sent

Folder of all sent Emails.

### 6.7 Drafts

Folder of all draft Emails.

<sup>(1)</sup> Consult your email service provider for more information about protocol.

## 6.8 Available options

|                               |                                                                         |
|-------------------------------|-------------------------------------------------------------------------|
| Select                        | Select to enter the menu.                                               |
| Send and receive              | To connect the email server in order to receive/send mails.             |
| Send and receive all accounts | To connect all email accounts' server in order to receive/send mails.   |
| Write email                   | To create a new email.                                                  |
| Edit account                  | To edit the detailed configuration information of the selected account. |
| Delete account                | To delete the current selected account.                                 |
| New account                   | To create a new email account.                                          |
| Empty folder                  | Delete all emails in " <b>Inbox/Outbox/Sent/Drafts</b> ".               |
| Check interval                | To check for new emails at a pre-set interval.                          |
| Empty all folders             | Delete all emails in all folders.                                       |
| Signature                     | To attach your signature when sending emails.                           |

# 7 Palringo<sup>(1)</sup>.....

Palringo Instant messaging (IM) allows you to chat with other people using Palringo account. You can also connect to other popular IM services through Palringo, like Yahoo, AIM, GG, ICQ, GTalk, iChat etc.

Please note that the services accessible to you will depend on your client version and dynamic Palringo server options.

## 7.1 Access

To access Palringo, press "**Menu**" from the Home screen to enter the main menu, select .

## 7.2 Open a Palringo account online

Before activating this service, you are required to open a Palringo account online. There are two ways to do this:

- Select "**Create an Account**" tab to open an account in phone.
- You can also open account directly on website:  
<http://www.palringo.com/>

## 7.3 Sign in/Sign out

To connect to Palringo instant messaging server, please select "**Sign in**". You are required to input your Palringo account information, like username (Email address), password, sign in status, etc.

To sign out, press "**Menu**", then "**Sign out**".

## 7.4 Add service

Various services (Yahoo, Google, ICQ etc.) can be added by "**Menu\ Add Service**".

## 7.5 Chat

To start a chat, select one online contact, then "**Private chat**".

During chat, you can also exchange voice or photo messages with your community.

## 7.6 Contacts

### • Add a contact

To add a contact, click "**Menu**", then select "**Add contact**".

First, you need to specify which service, Yahoo for example, you want to add the new contact to. Then input the contact's email address or ID.



Your request will be sent to the contact for approval. Once accepted, the contact's name and status will appear on your contact list.

### • Delete a contact

To delete a contact, select one contact, then "**Delete contact**".

The selected contact will be removed from your contact list.

## 7.7 Groups

With this menu, you can "**Join a group**" or "**Create a new group**". You can begin chatting with all members in the group simultaneously.

<sup>(1)</sup> Depending on your network operator.

# 8 Contacts .....

## 8.1 Consulting your contacts

You can access to this function from the main menu by selecting **"Contacts"**.



Contacts stored both in phone and SIM card



Contacts stored in phone



Contacts stored in SIM card

Your favourite contacts are at the top of the entire contact list in your phone contacts.



Favourite



For the first time consulting your contacts, you are required to import contact from SIM card to your phone.

### Searching for a contact

You can search for a contact by inputting the initial of their name. Subsequent letters may be added to refine the search.

## Viewing a contact

Select a name from your contacts to read the contact information.

### Making the call

Press the  key once the name is selected. If several numbers are associated with the name to be called, you must first choose the number from the list (Mobile, Home, Work, etc.), and then press the  key to make the call.

## 8.2 Adding a contact

You can add a new contact by selecting **"Options\Create new"**.

Following fields are accessible when you create a new contact in the Contacts: Name, Image, Favourite, Mobile, Home, Work, Email, Birthday, Birthday reminder, URL, Address, Ringtone, Group, Save to phone/Save to SIM card, LED display.

You can move from one field to another using the  key.

### Adding birthday reminder

You can set a birthday reminder when editing contact information. This will remind you at regular intervals during the day prior to the set date.



If you use your phone abroad, store the numbers in your Contacts in international format "+" followed by the country code.

## 8.3 Available options

From the contact list, you can access the following options:

|                                              |                                                                                                              |
|----------------------------------------------|--------------------------------------------------------------------------------------------------------------|
| <b>Send message</b>                          | Send an SMS/MMS to a contact you selected from the Contacts.                                                 |
| <b>Create new</b>                            | Add a contact (name, numbers, address, e-mail, etc.) in the Contacts.                                        |
| <b>Send Email</b>                            | Send an email to contacts you selected from Contacts.                                                        |
| <b>Edit</b>                                  | Modify the contents of a file: name, number, ringtone, image, etc.                                           |
| <b>Delete</b>                                | Delete the selected contact.                                                                                 |
| <b>Edit before call</b>                      | Edit the phone number before placing a call.                                                                 |
| <b>Delete more</b>                           | Delete marked contacts in the current Contacts.                                                              |
| <b>Copy all</b>                              | Copy the whole contacts to the SIM or phone only if there is sufficient memory.                              |
| <b>Send vCard</b>                            | Exchange data via SMS, MMS, Email, Bluetooth.                                                                |
| <b>Set as favourite/<br/>Reset favourite</b> | Set the contacts as your favourite or not, whose ringtone you would like to be different.                    |
| <b>Group</b>                                 | You can view, send messages or e-mails to the group you select or you can create, delete groups as you want. |

## Settings

- **Default storage** Select the default storage location for messages.
- **My number** Type in, modify or send the user's own number by SMS.
- **Memory status** View used and available space in SIM and Phone contacts.
- **Synchronization** Launch synchronization with the account you set.
- **Hide favourites/  
Show favourites** Hide or show your favourite contacts at the top of entire contact list in your phone contacts.

# 9 Call log.....

## 9.1 Access

You can access the function using the following options:

- Select  from main menu
- Press  key from Home screen
- Select  from widget bar, and then enter the sub-menu you require.



Missed calls



Outgoing calls (Redial)



Answered calls/Rejected calls

## 9.2 Available options

When you press "**Options**", you can have access to **Send message**, **Save to Contacts**, **Edit before call**, **Delete**, etc.

### 9.2.1 Call settings <sup>(1)</sup>

You can access a number of items with this option:

#### My numbers

Type in or modify your telephone number or the number to access your voicemail and confirm. Your telephone number is usually written on your SIM card.

#### Billing <sup>(2)</sup>

You can access different items with this option:

**Last call cost/** • You can view the last, max or total cost of charged calls, modify it or reset it and enter the cost of a call in the currency of your choice.  
**Total cost/Max cost/Reset cost/**

#### Price per unit

**Duration** • You can view the total duration of all outgoing calls or reset it.

**GPRS counter** • Management of data usage volume (in kilobytes).

**Beep duration** • You can activate or cancel the beep emitted during a call with a specified frequency (enter the frequency and confirm by pressing  key).

#### Call waiting

Activate/deactivate the notification of a second incoming call by a beep.

<sup>(1)</sup> Contact your network operator to check service availability.

<sup>(2)</sup> Depending on your network operator.

## Call forwarding

You can activate, cancel or verify the status of the call forwarding to the voicemail or to a specified number. The following configurations are possible:

- **Unconditional:** systematic forwarding of all your calls. The  icon is displayed.
- **Conditional:** if your line is busy, if you don't answer or if you are outside the network range.

## Call barring

You can activate or deactivate the call barring for outgoing and incoming calls. The various options are:

### Outgoing calls

The following configurations are possible:

- **All calls** All outgoing calls are barred.
- **International calls** Outgoing international calls are barred.
- **International except home** Outgoing international calls except those to your country of subscription are barred.

### Incoming calls

The following configurations are possible:

- **All calls** All incoming calls are barred.
- **Roaming** Incoming calls are barred when you are abroad.

### Cancel all barring

Deactivate all call barring.

### Change barring Password

Change the original Password for activating call barring.

## Caller ID

Activate/deactivate CLIR.

## Line switching <sup>(1)</sup>

Line switch between line 1 and line 2.

## Auto redial

You can activate or deactivate the automatic callback of your party for calls that do not get through the first time.

<sup>(1)</sup> Depending on your SIM card.

# 10 Media applications.....

## 10.1 Music .....

You can access this feature from the main menu by selecting "**Music**".

You will have full flexibility of managing music both on your mobile and SD card.

You can have access to your music files through one of the following:

- All songs** Contains all songs both on phone and SD card.
- My star list** You can simply add your favourite songs to "**My star list**" by holding down  during playing music (max 100).
- Folders** Category of songs in folder.
- Album/Artist/Genre** Music files are categorized by Album, Artist or Genre based on information stored in the tags. Those missing such information will be classified as "**Others**".

### 10.1.1 Update songs

Update the information of songs saved in phone or SD card.

### 10.1.2 Music playing mode



To adjust the volume, use the Volume key or  key.

Long press the volume key to switch between songs when the background is in idle mode.

### 10.1.3 Settings

Access by pressing the Left softkey for following options:

- Play mode** Enable you to switch among **Normal**, **Repeat current**, **Repeat all**, **Shuffle** and **Repeat shuffle**.
- Equalizer** Different music styles preset in the phone.
- Play in Bluetooth/Play in Phone&Bluetooth** With this setting, you can play music in Bluetooth, Phone or both in Phone & Bluetooth.
- Display** Enable your player to display spectrum, song information or lyric.

### 10.1.4 Playing with lyrics

Lyrics can be displayed in synchronization with the music.

## 10.2 Image .....

A library links to the images in "**My creations**" in phone to be shown in list, slide, set as wallpaper, power on/off display and incoming call image or sent by MMS, Email, Bluetooth.

Press a image once to view it in full screen.

## 10.3 Video .....

Contains all video clips both in phone and SD card and enables you to play, send, set as power on/off display, delete, rename, sort, etc.

### Streaming URL

This feature enables the user to start watching video almost as soon as it begins downloading from internet.

Useful icons/keys:



Switch between Normal screen and Full screen display.



Set as play/pause/resume



Set the volume level



Short press  key: Previous/next video  
Long press  key: Backward/forward



Back to previous menu or exit

## 10.4 Radio .....

Your phone is equipped with a radio <sup>(1)</sup> with RDS <sup>(2)</sup> functionality. You can use the application as a traditional radio with saved channels or with parallel visual information related to the radio program on the display if you tune to stations that offer Visual Radio service. You can listen to it while running other applications.



To use it, you must plug in your headset, which works as an antenna connected with your phone.

### Available options:

|                                              |                                                                                                                 |
|----------------------------------------------|-----------------------------------------------------------------------------------------------------------------|
| <b>Channel list</b>                          | Open the list of saved stations.                                                                                |
| <b>Save channel</b>                          | Save the current tuned station to the " <b>Channel list</b> ".                                                  |
| <b>Auto search</b>                           | Start auto search and stations will be automatically saved to " <b>Channel list</b> ".                          |
| <b>Manual search</b>                         | You may search channels manually.                                                                               |
| <b>Enter frequency</b>                       | Enter the frequency manually.                                                                                   |
| <b>Record</b>                                | Record the radio: files will be automatically saved to " <b>Voice memo</b> ".                                   |
| <b>Settings</b>                              | Use  key to manage settings. |
| <b>Radio turn off</b>                        | Stop playing the radio.                                                                                         |
| <b>Activate loudspeaker/ Play in headset</b> | Listen to the radio using loudspeaker or headset.                                                               |

<sup>(1)</sup> The quality of the radio depends on the coverage of the radio station in that particular area.

<sup>(2)</sup> Depending on your network operator and market.

# Internet <sup>(1)</sup> .....

## 11.1 My friends .....

It migrates self-contained sub-trees of the websites to let you stay in touch with your friends by flicking through Bebo, Friendster, Hi5, Myspace, Flickr, etc.

## 11.2 Opera .....

Not only does Opera Mini give you the full Web experience where you stay in touch with your friends, obtain information, do your online banking etc., but it is also designed to save time by using compressed web pages.

## 11.3 WAP .....

### 11.3.1 Homepage

Launch the WAP browser with the preset homepage.

### 11.3.2 Bookmarks

Access your favourite sites.

### 11.3.3 Go to URL

Enter the URL of WAP site.

### 11.3.4 Open file

Open web pages stored on your phone.

### 11.3.5 Last web address

Last visited URL.

<sup>(1)</sup> Depending on your network operator. May cause additional network charges for data flow to provide this service. Extra fees might also be charged in roaming states.

### 11.3.6 Recent pages

Pages which you recently browsed.

### 11.3.7 Offline pages

Pages available for offline viewing.

### 11.3.8 Service inbox

Store WAP push messages.

### 11.3.9 Settings

Customise your browser preferences.

## 11.4 News .....

It is a huge time saver providing news updates from a website in a simple form.

Once subscribed to a channel, it gives you the ability to track and manage all your favourite RSS content on your mobile phone at anytime, anywhere!

### Available options:

|                       |                                         |
|-----------------------|-----------------------------------------|
| <b>Update</b>         | Refresh the content of a channel.       |
| <b>Create channel</b> | Create a new channel with name and URL. |
| <b>Delete</b>         | Delete the channel.                     |
| <b>Edit</b>           | Edit the name or URL of a channel.      |
| <b>Update all</b>     | Refresh all channels.                   |

|                                       |                                                                                                                                 |
|---------------------------------------|---------------------------------------------------------------------------------------------------------------------------------|
| <b>Settings</b>                       | Select a regular interval to retrieve updates automatically, set to show images or not, as well as a WAP account to connect to. |
| <b>Enable/Disable all auto-update</b> | Activate auto-update or not to all channels.                                                                                    |
| <b>Send</b>                           | Share a channel with your friend by sending it by SMS, MMS or Email.                                                            |

## 11.5 Weather .....

Your phone is equipped with a weather function for consulting up to 3-day forecasts of favourite cities.

To access the function, you can press "**Menu**" through Left softkey to access the main menu and select the .

 Select "**AccuWeather.com**" to access online website, which may charge extra fee.

### Available options:

|                         |                                                                                                                              |
|-------------------------|------------------------------------------------------------------------------------------------------------------------------|
| <b>More information</b> | Search more weather information online.                                                                                      |
| <b>Forecast</b>         | Display 3-day weather forecast.                                                                                              |
| <b>Update</b>           | Refresh weather information.                                                                                                 |
| <b>My cities</b>        | List all my cities, you can add new city, set default city, delete the selected city, etc. via " <b>My cities\Options</b> ". |
| <b>Settings</b>         | Set unit, update mode and network.                                                                                           |

## 11.6 Facebook .....

Facebook is a social utility that connects people with friends and others who work, study and live around them. It provides a number of features with which users may interact: Wall, a space on every user's profile page that allows friends to post messages for the user to see; Pokes, which allow users to send a virtual "poke" to each other; Gifts, a feature allowing users to send virtual gifts which appear on the recipient's profile; Market places, which lets users post free classified goods, etc.

To open an account online, please go to: <http://www.facebook.com/>.

## 11.7 mTweet .....

Twitter is a social networking and microblogging service that has gained notability and popularity worldwide. This feature enables phone users to exchange news updates and ideas with a community in the form of messages or posts. Posts are displayed on the author's profile page and delivered to the author's subscribers or followers.

To open an account online, please go to: <http://twitter.com/>.

## I 2 Entertainment .....

### I2.1 Stopwatch.....

The stopwatch is a simple application for measuring time with the possibility to register several results and suspend/resume measurement.

### I2.2 Ebook.....

A bookshelf contains the electronic books (.txt and .pdb file only). While reading the book, you may add bookmark, or reach the text by searching words, phrases (**Options\Find**, **Options\Jump to**).

#### Available options:

|                              |                                                                           |
|------------------------------|---------------------------------------------------------------------------|
| <b>Refresh bookshelf</b>     | Delete cookies from browsing history.                                     |
| <b>Book information</b>      | Display the detailed information (title, size and format) about the book. |
| <b>Delete</b>                | Delete the current book.                                                  |
| <b>Mark</b>                  | Mark books for further options.                                           |
| <b>Sort</b>                  | Sort the books by name, type, time or size.                               |
| <b>Global settings</b>       | Set the font, scroll mode, display format, etc.                           |
| <b>Apply global settings</b> | Select to apply global settings.                                          |
| <b>Help</b>                  | List all hotkeys.                                                         |



To avoid character corruption, please ensure that the encoding format is correct (**Global settings** or **Settings\Encoding format**).

### I2.3 Java.....

#### I2.3.1 Launch an application

Select "**Java applications**" to launch applications.

#### I2.3.2 Download application

Download Java applications from Alcatel website.

#### I2.3.3 Java settings

The "**Java**" menu allows you to manage Java settings, in which you may set Java audio, vibration, network and identify how much Heap size is available.

#### I2.3.4 Java networks

Select a network.

#### I2.3.5 Trusted certificates

View detailed information of the trusted certificates supported by your phone.

## Disclaimer

Downloading or running applications will not damage or alter any software already in your mobile telephone designed to support Java™ technology.

TCT Mobile Limited and its affiliates waive any responsibility and refuse to guarantee applications that are subsequently used, as well as for all applications not embedded in the handset upon purchase.

The purchaser alone bears the risk of loss, damage or defect of the handset, or of applications/software, and generally of any damage or consequence resulting from the use of the said applications/software. In the event that the said applications/software, or the subsequent setup of any function are lost due to technical reasons resulting from the handset being replaced/repared, the mobile phone owner should repeat the operation and download or set up again. TCT Mobile Limited and its affiliates grant no guarantee and disclaim any responsibility if the operation cannot be repeated or cannot be performed without incurring some cost.

## 13 Camera.....

Your mobile phone is fitted with a camera for taking photos and shooting videos that you can use in different ways:

- store them in your "**File manager\My creations**".
- send them in a multimedia message (MMS) to a mobile phone or an email address.
- send them directly by Email or Bluetooth.
- customise your Home screen (see page 74).
- select them as incoming call image to a contact in your Contacts.
- transfer them by data cable or microSD card to your computer.

### 13.1 Access

Select  from the main menu to access this function.

### 13.2 Camera

#### 13.2.1 Take a photo, save or delete

The screen acts as the viewfinder. Position the object or landscape in the viewfinder and press  to take the image and the images will be automatically saved. If you don't want it, you may directly delete it.

13.2.2 Settings in framing mode

Before taking the photo, you can adjust a number of settings: From the photo shot screen, press "**Options**" through Left softkey not only to access: "**Image size**", "**Capture mode**", "**Image quality**", "**Timer**", "**Night mode**", "**Banding**", "**Exposure Value**", "**White balance**", "**Color mode**", but also following ones:

- My creations

Storage

Access video

Restore default
- Go to "**File manager\My creations**" to view the photos you have taken.
  - You may choose saving location if MicroSD card is inserted.
  - Access video recording mode.
  - Return all settings to default values.

|                                                                                  |              |                                                                                   |                 |
|----------------------------------------------------------------------------------|--------------|-----------------------------------------------------------------------------------|-----------------|
|  | Image size   |  | Access video    |
|  | Capture mode |  | Restore default |
|  | Quality      |  | Night mode      |
|  | Timer        |  | Exposure Value  |
|  | Banding      |  | White balance   |
|  | My creations |  | Color mode      |
|  | Storage      |                                                                                   |                 |

13.2.3 Options available after taking the photo

Once you have taken a photo, you can send your photo by Bluetooth, MMS and Email, assign it to a contact, set as wallpaper, or go to "**My creations**" to view it.

13.3 Video

You can record a video clip of unlimited length, as long as the battery sustains and there is sufficient memory.

13.3.1 Framing mode

When you enter the "**Video**" function, your are in Framing mode. Use the mobile screen as a viewfinder and press "**Options**" for the settings of **Video quality**, **Night mode**, **Record audio**, **Color mode**, **Exposure Value**, and **Storage**, to **Access camera** and "**My videos**".

13.3.2 Recording mode

Once you have chosen your settings, you can launch the recording of your video-clip by pressing the  key.



If you receive a call in recording mode, video recording will be stopped and a pop up message will inquire if you want to save it.

13.3.3 Further operations after shooting a video

After shooting a video, you can choose to send your video by Email, MMS, Bluetooth or go to "**My videos**" to view it.

In the list of "**My videos**", press "**Options**" to rename the video, set as power on/off screen, etc.

# 4 Profiles.....

With this menu, you may personalise ringtones for different events and environments.

## 14.1 General

To modify the sound settings, press "**Edit**" and you will see the functions below using  key:

- Ringtone** Select a melody from the list by scrolling up/down.
- Mode** You may set your phone ringtone to Normal, Discreet (ring with beep), Vibration (all sounds are replaced by vibrations except for alarms), Vibration and Melody, Vibration then Melody, Beep and vibration, Silence (no sounds except for alarms, the icon  will be displayed).
- Volume** Adjust the volume by  key.
- Key beep** Select the type of key beep.
- Message beep** Select a melody for a new incoming message.
- Power on beep** Select a Power on melody for your phone.
- Power off beep** Select a Power off melody for your phone.
- Flip beep** Select a sound for opening the flip and for closing it.

## 14.2 Meeting

When this is selected the phone will not ring or beep unless an alarm has been set. A new event will cause it to vibrate.

## 14.3 Outdoor

It is a profile designed for outdoor users who require louder ringtones.

## 14.4 Indoor

Ringtone/beep volume will be slightly lower than General mode volume.

## 14.5 Silence

This profile will turn off all ringtones, even notification sounds.

## 14.6 Flight mode

Voice calls, Bluetooth and Messages functions are barred. It can be used to increase standby duration.

# 15 File manager .....



You will have access to all audio and visual files stored in phone or SD card in File manager.

Two icons behind will indicate the saving locations of each file:



Saved in phone



Saved in SD card

## 15.1 My audios

Choose an audio for an incoming call ringtone, a message alert beep, power on/off ringtone, incoming call ringtone, etc.

The "**My audios**" album contains the following folders <sup>(1)</sup>:

- Music: full track music.
- Melodies: melodies that can be set as ringtone.
- Recorded: all recorded sounds.
- General: contains all audio files stored in phone or SD card.



DRM: Digital Rights Management feature allows sounds and images to be played while protecting the associated copyright. DRM counter-based files and files with expired rights will not be automatically played when scrolling the list.

<sup>(1)</sup> The embedded folder names cannot be modified. However, in certain cases, you can modify, delete and add items included in these folders.

## 15.2 My images

You can select an image or a photo as wallpaper, power on/off screen, or assign it as incoming call image.



The images will be displayed in alphabetical order.

## 15.3 My videos

"**My videos**" album contains video clips recorded, received or downloaded.

## 15.4 Ebook

A bookshelf containing the electronic books (.txt and .pdb files only).

## 15.5 My creations

This feature stores all the photos captured by your mobile phone.

## 15.6 Others

Store files of unsupported format.

## 15.7 Phone

An entry to access all files in all folders stored in phone.

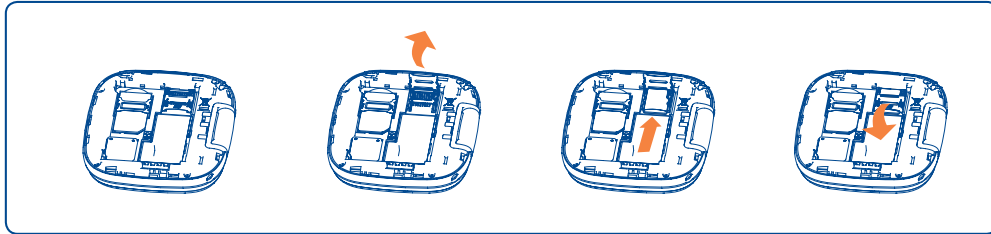
## 15.8 SD card

You can access all files stored in the SD card here.



When a SD card is inserted for the first time, it will be scanned and the default folders will be created.

### Inserting the SD card:



To release the microSD card holder, slide it in the direction of the arrow and lift it. Then insert the microSD card with the golden contact downward. Finally, turn down the microSD holder and slide it in the opposite direction to lock it.

### Available options

|                      |                                          |
|----------------------|------------------------------------------|
| <b>Create folder</b> | Create more folders.                     |
| <b>Delete folder</b> | Remove folders.                          |
| <b>Rename folder</b> | Edit folder's name.                      |
| <b>Empty folder</b>  | Delete all files in one folder.          |
| <b>SD card</b>       | To format or to query its memory status. |

## 15.9 Managing audios, images, videos and others

According to the item chosen, you can access some of the functions below:

|                              |                                                                                                                                                                                                                         |
|------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Send <sup>(1)</sup></b>   | Send the audio/image/video/Java.                                                                                                                                                                                        |
| <b>Delete</b>                | Delete the audio/image/video selected (not applicable for embedded items).                                                                                                                                              |
| <b>Set as</b>                | <ul style="list-style-type: none"><li>• Image→wallpaper, switch ON/OFF, assign it to a contact.</li><li>• Sound→ringtone, message beep, switch ON/OFF, assign it to a contact.</li><li>• Video→switch ON/OFF.</li></ul> |
| <b>Mark/Unmark</b>           | Mark/Unmark a tick on a file for further operation. Press Left softkey on Mark menu to mark all directly.                                                                                                               |
| <b>Download</b>              | Download new items.                                                                                                                                                                                                     |
| <b>Rename</b>                | Rename the audio/image/video.                                                                                                                                                                                           |
| <b>Sort</b>                  | Sort the files by name, type, time and size.                                                                                                                                                                            |
| <b>Move to phone/SD card</b> | Move a file from the phone memory to the SD card and vice-versa.                                                                                                                                                        |
| <b>Properties</b>            | Display part of the ID3 Tag content of an MP3 file.                                                                                                                                                                     |
| <b>Activate</b>              | DRM file option.                                                                                                                                                                                                        |
| <b>Copy to phone/SD card</b> | Copy a file to the phone memory or the SD card.                                                                                                                                                                         |
| <b>Picture show</b>          | Show pictures in list, slide, view.                                                                                                                                                                                     |
| <b>Delete all</b>            | Delete all the files except the embedded ones.                                                                                                                                                                          |

<sup>(1)</sup> Files marked with  cannot be sent.

## 15.10 Formats and compatibility <sup>(1)</sup>

- Sounds: mp3, m4a, aac, midi, wav, amr, wma
- Images: jpg, gif, wbmp, bmp
- Videos: 3gp, H.263, MPEG4 (may vary on specific product)

## 15.11 Memory status

Indicates how much space is used and how much is currently free on your phone and SD card (if any).

### 15.11.1 Phone

View available memory space.

Your phone's memory is shared among several functions: contacts, calendar, messages, images, melodies, games and video clips.

### 15.11.2 MicroSD card

View the memory available on your MicroSD card.

You are advised to save large files (like songs) on your microSD card.

<sup>(1)</sup> Depending on product and market.

## 16 Bluetooth™ <sup>(1)</sup> .....



Access this feature by pressing "**Menu**" through Left softkey from the Home screen to enter the main menu, then selecting "**Bluetooth**".

To use your phone with a Bluetooth device, you need to proceed in two steps:

- Pair and register the device to your phone,
- Select it to use hands-free communication. Only one Bluetooth audio device (your Bluetooth headset or your Bluetooth car kit) can be connected during the communication.

### Pair and register your Bluetooth device

Activate the Bluetooth feature by selecting the "**Bluetooth\Activation\On**" option. Then enter the "**Device list**" menu to search for connectable Bluetooth devices. From the list, select the device you want to pair directly. If the bluetooth device has no keyboard, enter its default password to register it with your phone. If the Bluetooth device has keyboard/keypad, enter the same set of password on both handset and the device to get it registered.

Press the "**Options**" to search, show service, delete and rename from the connected list.



Don't forget to turn on your Bluetooth device and activate the pairing mode while pairing it with your phone.

<sup>(1)</sup> You are recommended to use Alcatel Bluetooth headsets, which have been tested and proved compatible with phone. You can go to [www.alcatelonetouch.com](http://www.alcatelonetouch.com) for more information about Alcatel Bluetooth headset.

## Visibility

Select whether you want to hide or show to all.

## My phone's name

You may change your phone name, which is visible to the others.

## Available functions

|                                  |                                                            |
|----------------------------------|------------------------------------------------------------|
| <b>Data transmit</b>             | Exchange files with another Bluetooth device.              |
| <b>Handle a call</b>             | Initiate or receive a phone call with a Bluetooth headset. |
| <b>Listen to music</b>           | Support A2DP profile.                                      |
| <b>Dialup networking profile</b> | Network connection can be activated via bluetooth.         |



Always activate Bluetooth in your phone first before connecting it to a Bluetooth device. Be aware that Bluetooth activation will slightly affect battery life of your phone.

Bluetooth technology allows free wireless connections between all Bluetooth-compliant devices within short range. Please make sure that the Bluetooth headset or the Bluetooth car kit and your mobile phone are in this range and set as visible.

# 17 Others.....

## 17.1 Calendar .....

Once you enter this menu from the main menu, there is a monthly-view calendar for you to keep track of important meetings, appointments, etc. Days with events entered will be marked in color.

### Available options:

|                             |                                                                 |
|-----------------------------|-----------------------------------------------------------------|
| <b>Today's appointments</b> | See today's appointments.                                       |
| <b>All appointments</b>     | See all the created appointments.                               |
| <b>Jump to date</b>         | Input the required date and it will be immediately highlighted. |
| <b>Go to today</b>          | Focus on today's date.                                          |
| <b>Create</b>               | Create an appointment.                                          |
| <b>Synchronization</b>      | Synchronize with the account you've set.                        |
| <b>Settings</b>             | Set the first day of the week and the first week of the year.   |

## 17.2 Calculator .....



Access this feature by selecting "**Calculator**" from the main menu.

Enter a number, select the type of operation to be performed using the navigation keys, and enter the second number, then select "=" to display the result.

Once an operation is complete, you can select "**Clear**" to clear numbers and carry out a new operation.

To return to the main menu, select "**Back**".

To return to the Home screen, press the  key.

## 17.3 Notes .....



You can create a note in text format by accessing "**Notes**" from the main menu.

### Available options:

|                         |                                       |
|-------------------------|---------------------------------------|
| <b>Send</b>             | Send by SMS, MMS, Email or Bluetooth. |
| <b>Create text note</b> | Add new text note.                    |
| <b>Delete</b>           | Delete note.                          |

## 17.4 Voice memo .....



Accessing "**Voice memo**" from the main menu allows you to make voice or sound recordings.

### Available options:

|                 |                                                                                             |
|-----------------|---------------------------------------------------------------------------------------------|
| <b>List</b>     | To show a list of your recordings.                                                          |
| <b>Settings</b> | To set your preferred <b>Storage</b> , <b>File format</b> and <b>Audio quality</b> options. |
| <b>Send</b>     | Send by MMS, Email or Bluetooth.                                                            |
| <b>Rename</b>   | Rename a recorded file.                                                                     |
| <b>Delete</b>   | Delete the selected voice/sound recording.                                                  |

## 17.5 Tasks.....



Enables you to easily manage and track the progress of a task with priorities. All the tasks will be sorted by due date.

### Available options:

|                                      |                         |
|--------------------------------------|-------------------------|
| <b>View</b>                          | View current task       |
| <b>Create</b>                        | Add new task            |
| <b>Delete</b>                        | Delete the current task |
| <b>Mark as done/Mark as not done</b> | Change task's status    |

## 17.6 Alarm .....

Your mobile phone has a built-in alarm clock with a snooze feature. You can set up to five separate alarms and choose whether or not the alarm should repeat.

**Repeat** You may select **Once** (default)/**Every day/Days** or customize to your desire.

**Snooze** The alarm will repeat at regular intervals.

**Mode** You may select the mode of Ringtone: **Ring**, **Vibration only**, **Radio** <sup>(1)</sup> or **Vibration and Ring**.

**Melody** You may choose one melody as the alarm ringtone.

## 17.7 World clock.....

The World clock shows current local time and the time zone in different cities. You may view up to 3 cities at one time.

## 17.8 Converter .....

You can use the Weight and Length conversion by selecting the unit you wish to convert, then press to input the digits. Finally confirm with "OK".

<sup>(1)</sup> In Radio mode, you are required to plug in headset first. Your phone will power on automatically before Radio is on.

# 8 Settings.....

From the main menu, select the menu icon  and select the function of your choice in order to customise your telephone.

## 18.1 Phone settings

### 18.1.1 Date and Time

Allows you to have settings of date and time, including 12/24h format. You can also set the daylight saving adjustment.

### 18.1.2 Display

#### Wallpaper

The wallpaper is displayed when you switch on your telephone.

By selecting "**Wallpaper**" you can customise it by replacing the default image or animation displayed on your telephone.

#### Theme

This function enables you to customise the graphic style and the colours of your telephone.

#### LED display

With the option of "**LED settings**", you can choose any of the images or animations as the event indicator in Contacts, Messages, Calls, etc.

With the option of "**My LED pattern**", you can design your preferred LED display pattern.

#### Power On/Off <sup>(1)</sup>

You can customise your welcome animation or image that appears when you switch on your phone.

You can also customise your OFF screen with an image or animation.

<sup>(1)</sup> Depending on the model.

## Brightness

You may adjust black level with respect to LCD display by using  key.

## Backlight

- **Screen** Allows you to reduce brightness for enhanced battery performance and to save power during periods of expected inactivity.
- **Keypad** You may customise your keypad light by selecting **On/Off** or inputting your preferred duration directly.

### 18.1.3 Languages <sup>(1)</sup>

Display language for messages. The "**Automatic**" option selects the language according to the home network (if available).

### 18.1.4 Clamshell settings

#### Clamshell open answer

You can decide whether you want to automatically answer the call when you open the flip.

#### Clamshell close options

You can decide whether you want to continue or stop the running application when you close the flip.

### 18.1.5 Headset mode

Switch audio play (incoming call, message beep, alarm beep...) between **Headset only** and **Phone and headset**.

### 18.1.6 Keypad

#### Numeric keys

By customising your keys, you can access any function directly from the Home screen.

<sup>(1)</sup> Contact your network operator to check service availability.

## Combined Fn keys

By pressing Fn key and other keys, you can access some function accordingly. Followings are default combinations:

Fn + B: Access Bluetooth

Fn + M: Access Music

Fn + P: Access Profiles

Fn + J: Access Java applications

## SNS key

By customising your SNS key, you can access the social network service directly from the Home screen.

## Softkeys, Navigation key

These keys have predefined functions, which vary from one model to another (operator services, games access, or Games & Applications...) You can customise <sup>(1)</sup> them, assigning the functions, numbers from contacts and URL you wish to each key.

### 18.1.7 Input method <sup>(2)</sup>

Please see chapter "Latin input mode", page 81. In addition to the specific characters table for Cyrillic, Chinese, other data input modes are also available in your telephone. This feature allows you to write short messages and add names with special characters to your contacts.

### 18.1.8 Navigation sensitivity

You can adjust sensitivity of navigation key as your preference.

### 18.1.9 Default browser

With this option, you can select either WAP or Opera as the default browser.

<sup>(1)</sup> Depending on your network operator.

<sup>(2)</sup> Depending on the language.

### 18.1.10 Widget bar

From Widget bar, you can quickly access the features that you use the most. When activated, pressing left/right to access application shortcuts one by one, and pressing up/down to access a list of available actions of the selected applications. You can choose to display, hide or edit the widget bar (see page 23).

## 18.2 Call settings

See page 44.

## 18.3 Security

|                            |                                                                                                                                                                                                                |
|----------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Activate PIN</b>        | The SIM card protection code is requested each time the phone is powered on if this code is activated.                                                                                                         |
| <b>Change PIN</b>          | Change PIN code.                                                                                                                                                                                               |
| <b>Change PIN2</b>         | A protection code for certain SIM card features (Billing/Cost/FDN, etc.) will be requested if you attempt to access it, if the code is activated. Select to update it with a new one (between 4 and 8 digits). |
| <b>Activate phone code</b> | It is requested each time the phone is powered on if this code is activated.                                                                                                                                   |
| <b>Change phone code</b>   | Change phone password, its initial one is 1234.                                                                                                                                                                |
| <b>Fixed dialed number</b> | Allows the phone to be "locked" so that it can only dial certain numbers, or numbers with certain prefixes. To activate this function, PIN2 code is mandatory.                                                 |

## 18.4 Networks

### Network selection

|                                       |                                                                                          |
|---------------------------------------|------------------------------------------------------------------------------------------|
| <b>Preferred network</b>              | • List of networks to which you wish to be connected in order of priority.               |
| <b>Select network</b>                 | • The choice of network connection is left up to the user.                               |
| <b>Search mode</b>                    | • Network connection can be switched between " <b>Manual</b> " and " <b>Automatic</b> ". |
| <b>GPRS connection</b> <sup>(1)</sup> |                                                                                          |
| <b>When needed</b>                    | • GPRS mode active depending on connection requirements.                                 |
| <b>Always</b>                         | • GPRS mode continuously active.                                                         |

### GPRS international roaming

GPRS data services can be used while roaming overseas.

## 18.5 Connectivity

A set of profile settings for messaging (MMS, Email...) and Web connection.

<sup>(1)</sup> Depending on network availability.

# 9 Making the most of your mobile.....

## 19.1 PC suite

You can download PC Suite for free from the website ([www.alcatelonetouch.com](http://www.alcatelonetouch.com)). The PC suite includes:

- **Backup/restore**

You can backup the important data in your mobile and restore them when needed.

- **GPRS modem**

Use your mobile phone to connect PC to the internet.

- **Multimedia Personalization**

Customize your mobile with images, animations and melodies.

- **Messages**

You can compose SMS/MMS easily on your PC and transfer them to your phone.

### Supported Operating Systems

Windows XP/Vista/Windows 7.

## 19.2 One Touch Upgrade

Using One Touch Upgrade tool you can update your phone's software from your PC.

Download One Touch Upgrade from ALCATEL website ([www.alcatelonetouch.com](http://www.alcatelonetouch.com)) and install it on your PC. Launch the tool and update your phone by following the step by step instructions (refer to the User Guide provided together with the tool).

Your phone's software will now have the latest software.



All personal information will be permanently lost following the update process. We recommend you backup your personal data using PC Suite before upgrading.

### Supported Operating Systems

Windows XP/Vista/Windows 7.

## 19.3 Webcam <sup>(1)</sup>

You can use your phone as a webcam for instant messaging on your PC.

- Connect your phone to PC via USB cable.
- Go to "**My computer**" folder on your PC and find USB video device (Under Scanners & Cameras).

<sup>(1)</sup> The using of webcam may vary according to the operating system of your PC.

# 20 Latin input mode/character table .....

There are two text entry methods that can be used to write messages:

- Normal
- CooTek mode

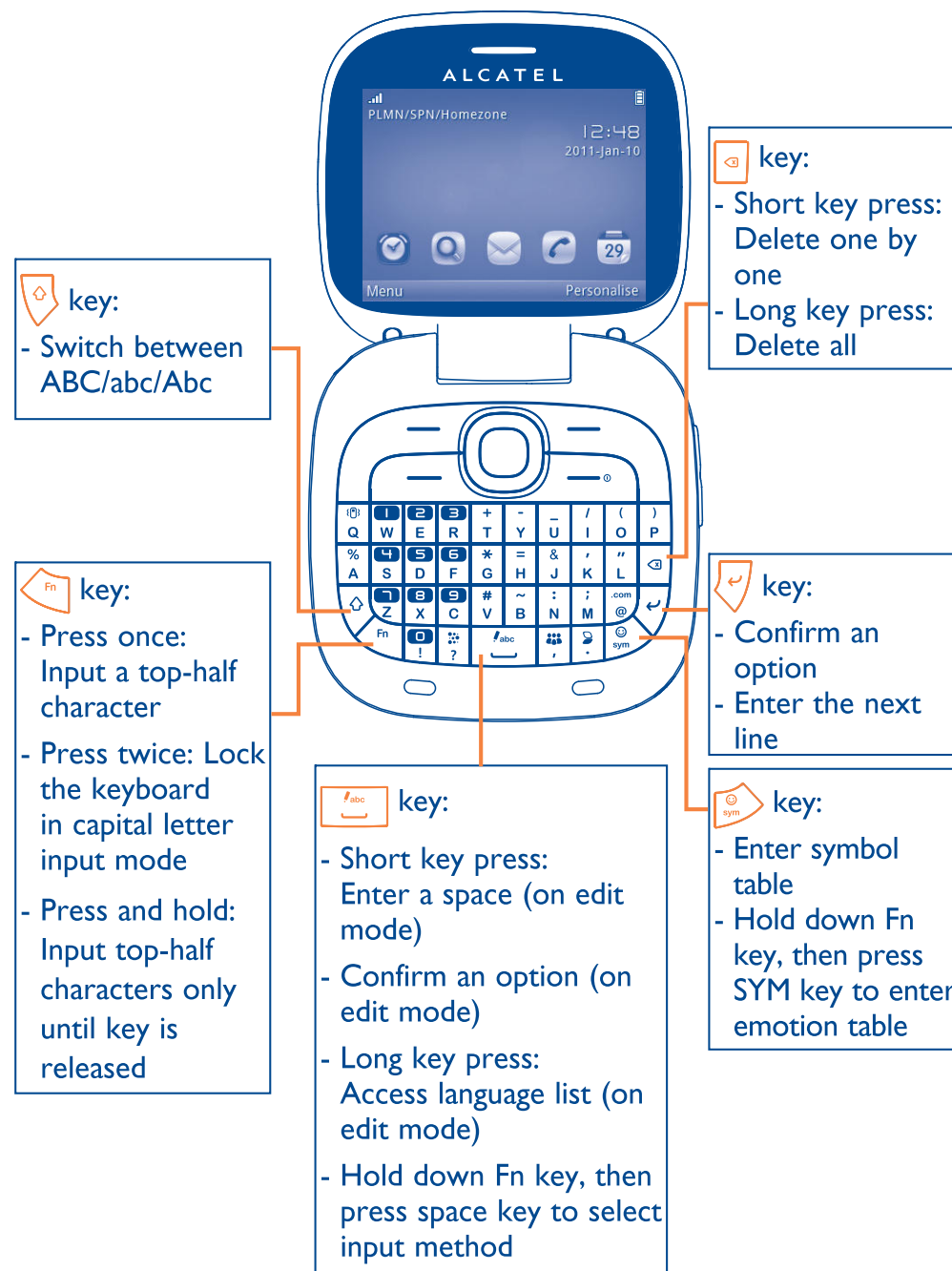
## Normal

This mode allows you to type text by choosing a letter or a sequence of characters.

## CooTek mode

This mode can perform predictive input in hardware keypad and supports multi-language input.

## Keypad inputting



## 2 | Telephone warranty.....

Your phone is warranted against any defect or malfunctioning which may occur in conditions of normal use during the warranty period of twelve (12) months <sup>(1)</sup> from the date of purchase as shown on your original invoice.

Batteries <sup>(2)</sup> and accessories sold with your phone are also warranted against any defect which may occur during the first six (6) months <sup>(1)</sup> from the date of purchase as shown on your original invoice.

In case of any defect of your phone which prevents you from normal use thereof, you must immediately inform your vendor and present your phone with your proof of purchase.

If the defect is confirmed, your phone or part thereof will be either replaced or repaired, as appropriate. Repaired Phone and accessories are entitled to a one (1) month warranty for the same defect. Repair or replacement may be carried out using reconditioned components offering equivalent functionality.

This warranty covers the cost of parts and labor but excludes any other costs.

<sup>(1)</sup> The warranty period may vary depending on your country.

<sup>(2)</sup> The life of a rechargeable mobile phone battery in terms of conversation time standby time, and total service life, will depend on the conditions of use and network configuration. Batteries being considered expendable supplies, the specifications state that you should obtain optimal performance for your phone during the first six months after purchase and for approximately 200 more recharges.

This warranty shall not apply to defects to your phone and/or accessory due to (without any limitation):

- 1) Non-compliance with the instructions for use or installation, or with technical and safety standards applicable in the geographical area where your phone is used,
- 2) Connection to any equipment not supplied or not recommended by TCT Mobile Limited,
- 3) Modification or repair performed by individuals not authorised by TCT Mobile Limited or its affiliates or your vendor,
- 4) Inclement weather, lightning, fire, humidity, infiltration of liquids or foods, chemical phones, download of files, crash, high voltage, corrosion, oxidation...

Your phone will not be repaired in case labels or serial numbers (IMEI) have been removed or altered.

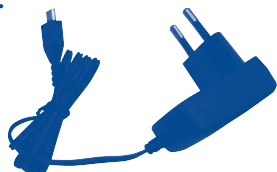
There are no express warranties, whether written, oral or implied, other than this printed limited warranty or the mandatory warranty provided by your country or jurisdiction.

In no event shall TCT Mobile Limited or any of its affiliates be liable for indirect, incidental or consequential damages of any nature whatsoever, including but not limited commercial or financial loss or damage, loss of data or loss of image to the full extent those damages can be disclaimed by law.

Some countries/states do not allow the exclusion or limitation of indirect, incidental or consequential damages, or limitation of the duration of implied warranties, so the preceding limitations or exclusions may not apply to you.

## 22 Accessories <sup>(1)</sup> .....

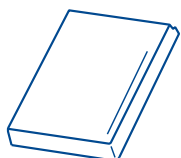
The latest generation of Alcatel GSM mobile phones offers a built-in handsfree feature that allows you to use the telephone from a distance, placed on a table for example. For those who prefer to keep their conversations confidential, an earpiece is also available known as the headset.



Standard charger



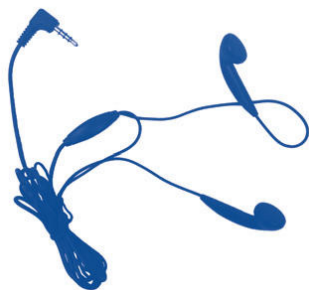
UK charger



Battery



USB cable



Stereo headset



Only use your telephone with Alcatel batteries, chargers and accessories in your box.

<sup>(1)</sup> Images for reference only.

## 23 Troubleshooting .....

Before contacting the service centre, you are advised to follow the instructions below:

- You are advised to fully charge  the battery for optimal operation.
- Avoid storing large amounts of data in your phone as this may affect its performance.
- Use User Data Format and the One Touch Upgrade tool to perform phone formatting or software upgrading, (to reset User Data format, hold down # while simultaneously pressing the power on/off key). ALL User phone data: contacts, photos, messages and files, downloaded applications like Java games will be lost permanently. It is strongly advised to fully backup the phone data and profile via PC suite before doing formatting and upgrading.

and carry out the following checks:

### My phone is frozen or cannot switch on

- Check the battery contacts, remove and reinstall your battery, then turn your phone on
- Check the battery power level, charge for at least 20 minutes
- If it still does not work, please use User Data Format to reset the phone

### My phone has not responded for several minutes

- Restart your phone by pressing and holding the  key
- Remove the battery and re-insert it, then restart the phone

### My phone turns off by itself

- Check whether your phone is locked when not in use, and make sure you don't accidentally turn off your phone when locking it by pressing the power key.
- Check the battery charge level

### **My phone cannot charge properly**

- Make sure you are using an Alcatel battery and the charger from the box
- Make sure your battery is inserted properly and clean the battery contact if it's dirty. It must be inserted before plugging in the charger
- Make sure that your battery is not completely discharged; if the battery power is empty for a long time, it may take around 20 minutes to display the battery charger indicator on the screen.
- Make sure charging is carried out under normal conditions (0°C to +40°C)
- When abroad, check that the voltage input is compatible

### **My phone cannot connect to a network or “No service” is displayed**

- Try connecting in another location
- Verify the network coverage with your operator
- Check with your operator that your SIM card is valid
- Try selecting the available network(s) manually (see page 78)
- Try connecting at a later time if the network is overloaded

### **My phone cannot connect to the Internet**

- Check that the IMEI number (press \*#06#) is the same as the one printed on your warranty card or box.
- Make sure that the internet access service of your SIM card is available.
- Check your phone's Internet connecting settings
- Make sure you are in a place with network coverage
- Try connecting at a later time or another location

### **Invalid SIM card**

- Make sure the SIM card has been correctly inserted (see page 14)
- Make sure the chip on your SIM card is not damaged or scratched
- Make sure the service of your SIM card is available

### **Unable to make outgoing calls**

- Make sure you have dialed a valid number and touch 
- For international calls, check the country and area codes
- Make sure your phone is connected to a network, and the network is not overloaded or unavailable

- Check your subscription status with your operator (credit, SIM card valid, etc.)
- Make sure you have not barred outgoing calls (see page 45)
- Make sure that your phone is not in flight mode

### **Unable to receive incoming calls**

- Make sure your phone is switched on and connected to a network (check for overloaded or unavailable network)
- Check your subscription status with your operator (credit, SIM card valid, etc.)
- Make sure you have not forwarded incoming calls (see page 45)
- Make sure that you have not barred certain calls
- Make sure that your phone is not in flight mode

### **The caller's name/number does not appear when a call is received**

- Check that you have subscribed to this service with your operator
- Your caller has concealed his/her name or number

### **I cannot find my contacts**

- Make sure your SIM card is not broken
- Make sure your SIM card is inserted properly
- Import all contacts stored in SIM card to phone

### **The sound quality of the calls is poor**

- You can adjust the volume during a call by pressing the  key
- Check the network strength 
- Make sure that the receiver, connector or speaker on your phone is clean

### **I am unable to use the features described in the manual**

- Check with your operator to make sure that your subscription includes this service
- Make sure this feature does not require an Alcatel accessory

**When I select a number from my contacts, the number cannot be dialed**

- Make sure that you have correctly recorded the number in your file
- Make sure that you have selected the country prefix when calling a foreign country

**I am unable to add a contact in my contacts**

- Make sure that your SIM card contacts are not full; delete some files or save the files in the phone contacts (i.e. your professional or personal directories)

**My callers are unable to leave messages on my voicemail**

- Contact your network operator to check service availability

**I cannot access my voicemail**

- Make sure your operator's voicemail number is correctly entered in "My numbers"
- Try later if the network is busy

**I am unable to send and receive MMS**

- Check your phone memory availability as it might be full
- Contact your network operator to check service availability and check MMS parameters (see page 32)
- Verify the server centre number or your MMS profile with your operator
- The server centre may be swamped, try again later

**The flickering  icon is displayed on my standby screen**

- You have saved too many short messages on your SIM card; delete some of them or archive them in the phone memory

**SIM card PIN locked**

- Contact your network operator to obtain the PUK code (Personal Unblocking Key)

**I am unable to connect my phone to my computer**

- Install Alcatel's PC suite first of all
- Check that your computer meets the requirements for Alcatel's PC Suite installation
- Make sure that you're using the right cable from the box.

**I am unable to download new files**

- Make sure there is sufficient phone memory for your download
- Select the Micro-SD card as the location to store downloaded files
- Check your subscription status with your operator

**The phone cannot be detected by others via Bluetooth**

- Make sure that Bluetooth is turned on and your phone is visible to other users (see page 68)
- Make sure that the two phones are within Bluetooth's detection range

**How to make your battery last longer**

- Make sure you follow the complete charge time (minimum 3 hours)
- After a partial charge, the battery level indicator may not be exact. Wait for at least 20 minutes after removing the charger to obtain an exact indication
- Switch on the backlight upon request.
- Extend the email auto-check interval for as long as possible.
- Update news and weather information on manual demand, or increase their auto-check interval.
- Exit background-running Java applications if they are not being used for a long time.
- Deactivate Bluetooth when not in use.

ALCATEL is a trademark of Alcatel-Lucent  
and used under license by  
TCT Mobile Limited.

All rights reserved © Copyright 2011  
TCT Mobile Limited.

TCT Mobile Limited reserves  
the right to alter material or technical  
specification without prior notice.