

USER MANUAL
MOBILE PHONE
MODEL: S12

HEREBY, ITEL MOBILE LIMITED
DECLARES THAT THIS MOBILE PHONE IS IN
COMPLIANCE WITH THE ESSENTIAL
REQUIREMENTS AND OTHER RELEVANT
PROVISIONS OF DIRECTIVE 2014/53/EU.

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1 KNOW YOUR PHONE



1. Earphone plug

3. Sensor

5. Front camera

7. USB port

9. Power button

11. Flash

13. Speaker

2. Receiver

4. Front flash

6. Microphone

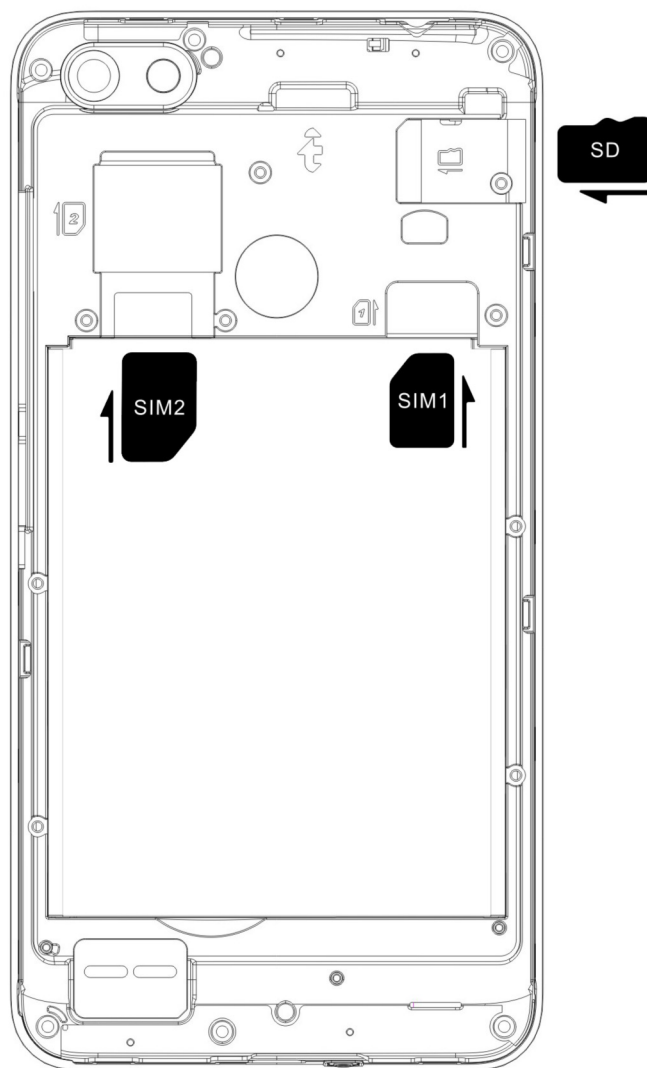
8. Volume button

10. Rear camera

12. Fingerprint

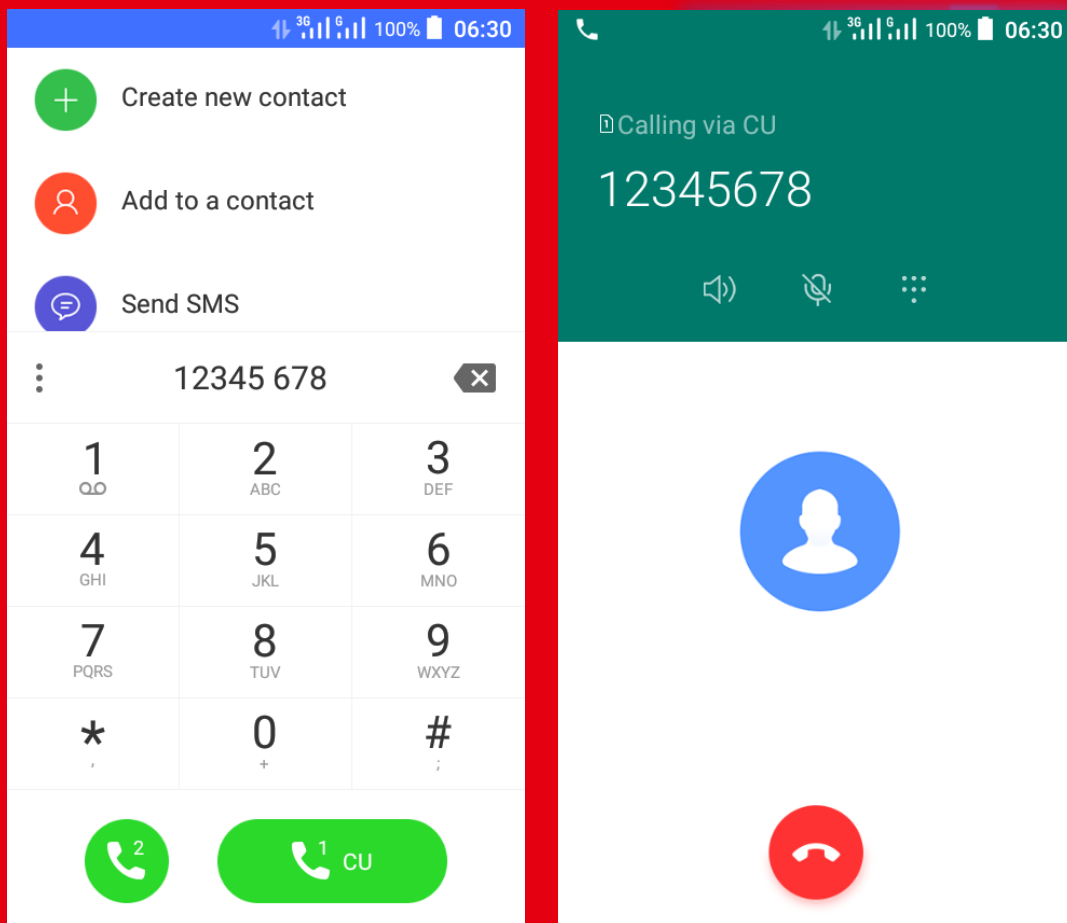
2 SIM/SD CARD INSTALLATION

1. Power off mobile.
2. Refer to the following picture for SIM / SD card installation.



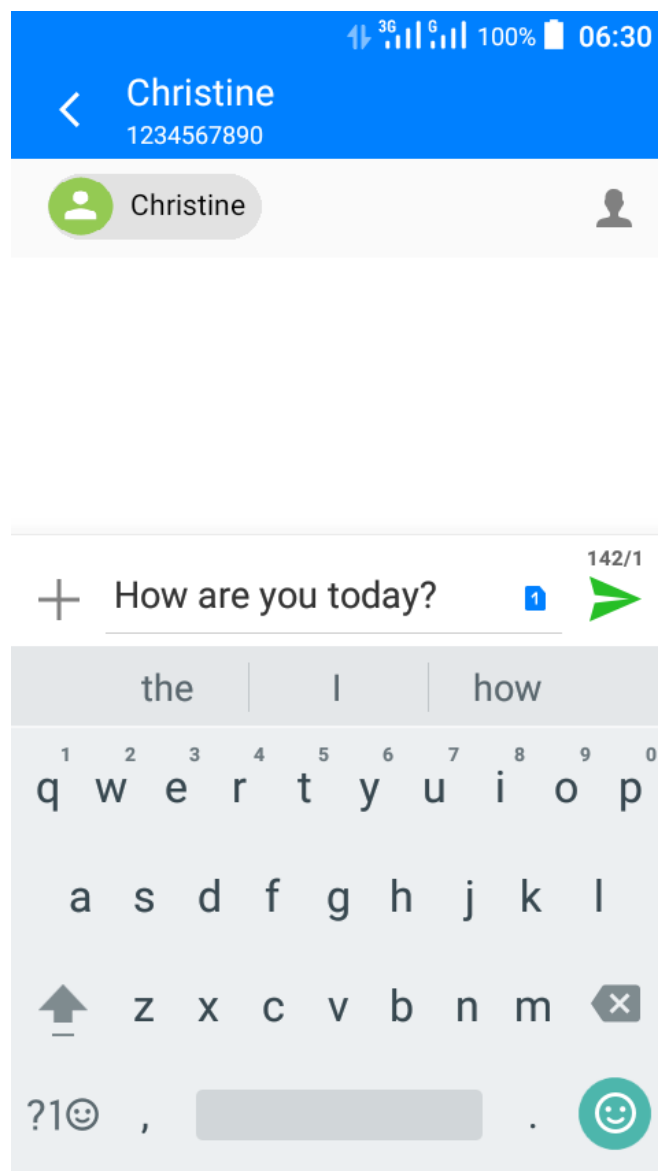
3 MAKE CALLS

On dial interface and enter a complete phone number to make a call.



4 MESSAGES

You can use Messages to exchange text and multimedia messages with your friends. You can select SIM 1 or SIM 2 to send messages.



5 CAMERA

Photos and videos will be stored in the phone storage by default, you can copy pictures and videos from the phone storage to the SD card or PC and vice versa.



6 GALLERY

You use gallery to view pictures that you have taken with Camera, downloaded, or copied onto your SD card, you can also view pictures in a Picasa web album. You can also share your pictures with friends, via email or messaging, or by uploading them to the Picasa and YouTube web sites

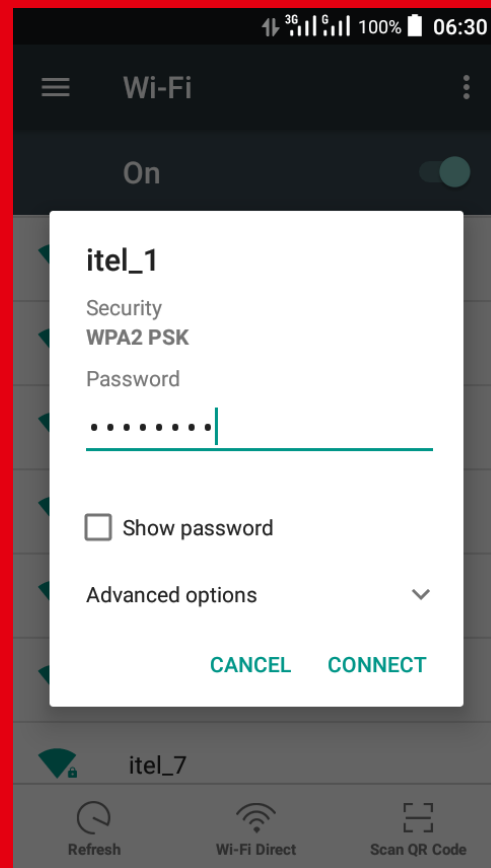
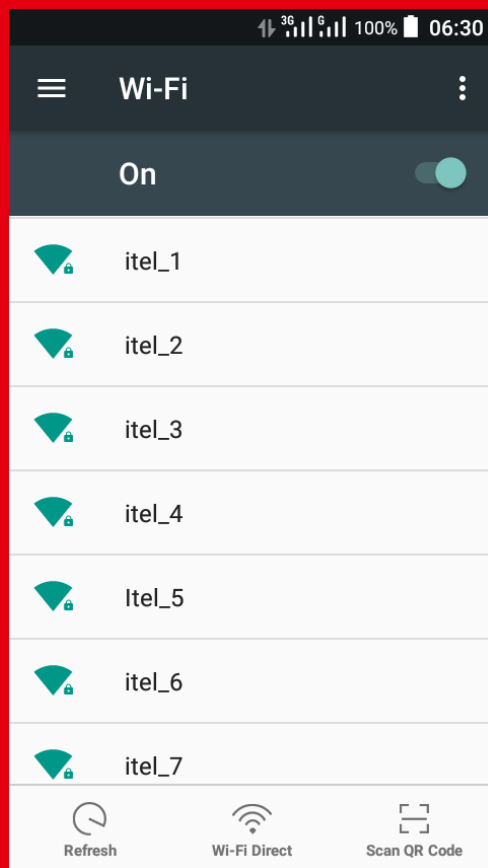


Edit the image

7 WI-FI

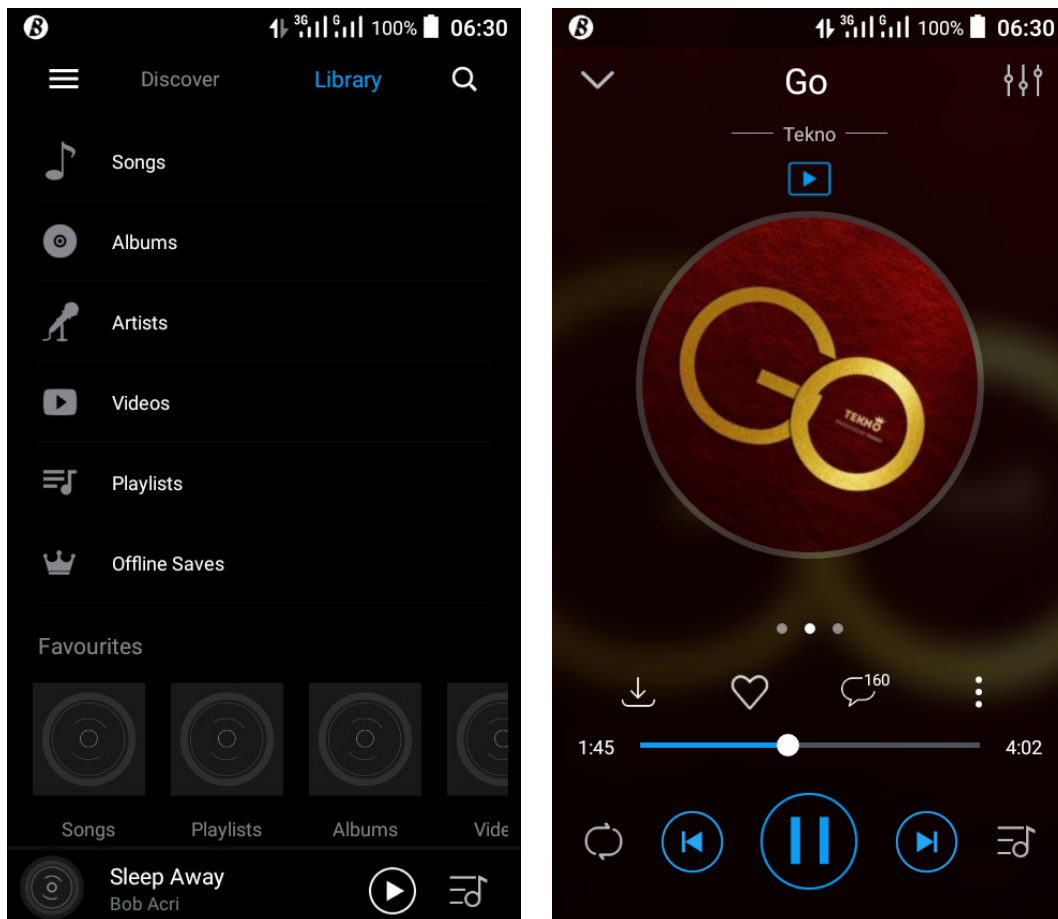
To browse the web, you need switch on Data connection.

If there is Wi-Fi around, you can switch on Wi-Fi to use it browse the web. Some may need password.



8 MUSIC

When you copy music to your SD card, the Music player searches the card for music files and builds a catalog of your music, based on information about each file that is stored in the file itself.



9 TAKING CARE OF YOUR DEVICE

Your device is a product of superior design and artisanship and should be handled with care: The following suggestions will help you protect your phone :

- Keep the device dry. Precipitation, humidity, and all types of liquid or moisture can contain minerals that will rust electronic circuits. If your device gets wet, remove the battery and refrain from turning on the device, wipe it with dry cloth and take it the service center.
- Do not store the device in high or cold temperature. High temperature can shorten the life of electronic devices and damage batteries.
- Do not expose your phone to extreme temperatures lower than 0°C and higher than 45°C.
- Do not use or store the device in dusty or dirty areas. Its moving parts and electronic components may be damaged.

- Do not attempt to open the device other than as instructed in this guide. Repairing of phone by yourself and others than our authorized service agent/center is against the warranty rules.
- Do not drop, knock, or shake the device. Rough handling can break internal circuit boards and fine mechanics.
- Do not use harsh chemicals, cleaning solvents, or strong detergents to clean the device. Use a soft, clean and dry cloth to clean the surface of the device.
- S12 Phone does not support SD card hot, swap please do not unplug the SD card during power on.

Battery& Chargers Safety:

- Do not place the battery in fire; follow local laws and ordinances in disposing used battery.
- Check the model number of the charger before using it to charge the mobile.

- Only use original battery, charger and accessories applicable to the specific mobile model. Using other types of battery, charger and accessories may violate the certification or warranty terms of the equipment and may result in danger.
- Stop charging when battery is higher than 55 °C, and restore charging when below 50 °C.
- Return waste and used batteries to the supplier or specified recovery site.

CAUTION!

- There are risks of explosion if battery is replaced by a non-original one.
- Dispose of used batteries according to the instructions.

*Note: The socket-outlet shall be installed near the equipment and shall be easily accessible.

If you want to know more:

www.itel-mobile.com

www.facebook.com/itelmobile

[Twitter.com/itel_mobile](https://twitter.com/itel_mobile)

10 WARRANTY CONDITIONS

The warranty period starts at the time of product's original purchase by the first end-user. The product may consist of several different parts and different parts may be covered by a different warranty.

What is not covered?

1. This Limited Warranty does not cover user manuals or any third party software, settings, content, data or links included or downloaded in the product, whether included during installment, assembly, shipping or any other time in the delivery chain or otherwise and in any way acquired by you. Itel does not warrant that any Itel software will meet your requirements, will work in combination with any hardware or software provided by a third party, that the operation of any software will be uninterrupted or error free or that any defects in the software are correctable or will be corrected.

2. This Limited Warranty does not cover
- (a) Normal wear and tear (including, without limitation, wear and tear of camera lenses, batteries, or displays)
 - (b) Defects caused by rough handling (including, without limitation, defects caused by sharp objects, by bending, compressing or dropping, etc.)
 - (c) Defects or damage caused by misuse of the Product, including use that is contrary to the instructions provided by itel (e.g. as set out in the Product's user guide).
 - (d) Transport costs.
 - (e) Other acts beyond the reasonable control of itel.
3. The Limited Warranty does not cover defects or alleged defects caused by the fact that the product was used with, or connected to, any product, accessory, software and/or service not manufactured, or supplied, by itel or was used otherwise than for its intended use. Defects can be caused by viruses from your or a third party's unauthorized access to services, other accounts,

computer systems or networks. This unauthorized access can take place through hacking, password mining or through a variety of other means.

4. This Limited Warranty does not cover defects caused by the fact that the battery has been short-circuited or by the fact that the seals of the battery enclosure or the cells are broken or show evidence of tampering or by the fact that the battery has been used in equipment other than those for which it has been specified.
5. This Limited Warranty is not enforceable if the Product is opened, modified or repaired by anyone other than an authorized service centre, if it is repaired using unauthorized spare parts or if the Product's serial number, the mobile accessory date code or the IMEI number has been removed, erased, defaced, altered or are illegible in any way and this shall be determined in the sole discretion of itel.

6. This Limited Warranty is not enforceable if the Product has been exposed to moisture, to dampness or to extreme thermal or environmental conditions or to rapid changes in such conditions, to corrosion, to oxidation, to spillage of food or liquid or to influence from chemical products.

11 SAR

The highest SAR value for this mobile phone is $<2.0 \text{ W/Kg}$, in accordance with the requirements of the ICNIRP, which recommended the limit for exposure to radio waves is 2.0 watts/kilogram (W/kg) averaged over 1 gram of human tissue.

Safety Precautions:

- a) Use a wireless hands-free system (headphone, headset) with a low power Bluetooth emitter.
- b) Make sure the cell phone has a low SAR.
- c) Keep your calls short or send a text message (SMS) instead. This advice applies especially to children, adolescents and pregnant women.
- d) Use cell –phone when signal quality good.
- e) People having active medical implants should preferably keep the cell phone at least 15 cm away from the implant.

12 ROHS

We at itel take our social responsibility seriously and are committed to the cause of saving our environment, it is in keeping with these commitments that we are proud to state that itel phones are RoHS complaint.

13 E-WASTE、 RECYCLE YOUR PHONE



The WEEE logo (shown at the left) appears on the product (battery, handset, and charger) to indicate that this product must not be disposed off or dumped with your other household wastes. You are

liable to dispose of all your electronic or electrical waste equipment by relocating over to the specified collection point for recycling of such hazardous waste.

Collection and proper recovery of your electronic waste equipment's at the time of disposal will allow us to help preserve the environment.

Recycling of the electronic waste equipment will ensure safety of human health and environment.

INFORMATION UNDER E-WASTE (MANAGEMENT AND HANDLING) RULES, 2011

For disposal of e-waste, please call our helpline no. or visit our website.

E-waste Helpline no.:18004190525

Website: www.itel-mobile.com

1. Instructions for disposal of products

- a) At the end of their life, should drop used electronic products, batteries, and packaging materials in the nearest disposed products cans or collection center
- b) Should divide the packaging materials according to corresponding waste disposal options and sort for recycling.
- c) Battery should be removed from the product for recycling.

2. Prohibition for disposal of equipment

- a) Never dump E-wastes in garbage bins or municipal solid waste stream.
- b) Do not dispose of your product as per unsorted municipal waste.
- c) Do not throw used batteries into household waste.
- d) Do not dispose the damaged or leaking Lithium Ion (Li-Ion) battery with normal household waste.

3. Information on the consequences of improper handling, accidental breakage damage and improper recycling of the end of life product.

- a) If batteries are not properly disposed of, it can cause harm to human health or the environment.
- b) Placing of batteries or devices on or in heating devices, such as microwave ovens, stoves, or radiators and improper disposal of batteries may lead to explosion.
- c) If the battery terminals are in contact with metal objects, it may cause a fire.

14 BATTERY RECOMMENDATIONS

- Please put the battery in a well-ventilated place out of direct sunlight. Charge the battery at room temperature range.
- If the time span of the battery after charging becomes much shorter than usual, the battery life is at an end. Replace the battery with a new battery of the same make and specification.
- Do not discard the battery with household trash. Please dispose of used battery according to your local environmental laws and guidelines.
- Use manufacturer approved batteries, chargers, accessories and supplies. We will not be responsible for user's safety when using unapproved batteries or accessories.

15 DISCLAIMERS

- The colors and specifications shown/mentioned in the user manual may differ from the actual product. Images shown are for representation purpose only. Other product logos and company names mentioned herein may be trademarks or trade names of their respective owners.
- The content of this manual may vary from the actual content displayed in the mobile phone. In such a case, the later shall govern.
- We keep the right to make modifications to any of the content in this user guide without public announcement or prior notification.
- For devices with external power supplies, plug socket should be placed in short distance and easily accessible.
- Using the wrong type battery replacement there is a danger of explosion, be sure to follow the instructions disposal of used batteries.

- We suggest that the customer select the tempered glass which thickness less or equal than 0.3mm, otherwise it will caused to touch screen sensitivity decreased ,even to malfunction. Please tear off the tempered glass if you meet this problem.
- All photos and content in the manual here are for reference only, Specifications are subject to the actual version.
Tip: The version is subject to change without prior notice.

16 COPYRIGHTS

All rights reserved. Reproduction, transfer, distribution or storage of part or all of the contents in this document in any form without the prior written permission of is strictly prohibited.



To prevent possible hearing damage, do not listen at high volume levels of long periods.

To use the device only with the earphones included, never change the earphones included for another one.

CAUTION :

1. Use careful with the earphone maybe excessive sound pressure from earphones and headphones can cause hearing loss.
2. Risk of explosion if battery is replaced by an incorrect type, dispose of used batteries according to the instructions.
3. The product shall only be connected to a USB interface of version USB2.0
4. Adapter shall be installed near the equipment and shall be easily accessible.
5. EUT Temperature: $-10^{\circ}\text{C} \sim +55^{\circ}\text{C}$.
6. Adapter: IMU05
Input: AC100-240V 50/60Hz 200mA
Output: DC 5.0V 1.0A
7. The device complies with RF specifications when the device used at 5mm from your body.
8. To prevent possible hearing damage, do not listen at high volume levels for long periods.
9. Earphone and USB cable are shielded.

Operating Frequency Band (RF):

E-GSM900: 880-915MHz (TX), 925-960MHz (RX);

DCS1800: 1710-1785 MHz (TX), 1805-1880 MHz (RX);

WCDMA BAND I: 1920~1980 MHz (TX), 2110 ~ 2170 MHz (RX);

WCDMA BAND VIII: 880-915MHz (TX), 925-960MHz (RX);

Bluetooth: 2402 ~ 2480 MHz (TX/RX);

WiFi: 2412~2472 MHz (TX/RX);

GPS: 1.57542GHz

FM: 87.5 MHz to 108 MHz.

Modulation mode:

GMSK, 8PSK (GSM)

BPSK, QPSK (WCDMA)

GFSK, $\pi/4$ - DQPSK, 8DPSK (BT)

GFSK (BT)

CCK for IEEE 802.11b (WiFi)

OFDM for IEEE 802.11g/n (HT-20)/HT-40 (WiFi)

BPSK (GPS)

Max. Of Transmit power:

GSM900: 33.41dBm

DCS1800: 30.17dBm

WCDMA Band I: 21.89dBm

WCDMA Band VIII: 22.10dBm

Bluetooth: 3.80dBm

WIFI: 14.10dBm

Declaration of conformity

We: ITEL MOBILE LIMITED.

ROOMS 05-15, 13A/F., SOUTH TOWER, WORLD
FINANCE CENTRE, HARBOUR CITY, 17 CANTON
ROAD, TSIM SHA TSUI, KOWLOON, HONG KONG.

declare under our own responsibility that the
product

Product name : Mobile phone

Model No.: S12

Trademark: itel

to which this declaration refers conforms with the
relevant standards or other standardising
documents

3.1a Health: EN 50360:2001+A1:2012

EN 50566:2013/AC:2014

EN 62479:2010

3.1a Safety: EN 60950-1:2006+A11:2009

+A1:2010+A12:2011+ A2:2013

3.1b EMC:Draft ETSI EN 301 489-1 V2.2.0 (2017-03)
Final draft ETSI EN 301 489-3 V2.1.1 (2017-03)
Draft ETSI EN 301 489-17 V3.2.0 (2017-03)
Draft ETSI EN 301 489-52 V1.1.0 (2016-11)
EN 55032:2015
EN 55024: 2010
EN 55020: 2007/A11:2011
EN61000-3-2:2014
EN61000-3-3:2013

3.2 Radio: ETSI EN 301 511 V12.5.1 (2017-03)
ETSI EN 301 908-1 V11.1.1 (2016-07)
ETSI EN 301 908-2 V11.1.1 (2016-07)
ETSI EN 300 328 V2.1.1 (2016-11)
Draft ETSI EN 303 413 V1.1.1(2017-06)
Final Draft ETSI EN 303 345 V1.1.7(2017-03)

Software Version: V025

Hardware Version: V1.0

Adapter: IMU05

Input: 100-240V~50/60Hz,200mA

Output: DC 5V 1.0A

Li- Polymer Battery : BL-24FI

Voltage: 3.8V

Capacity: 2400mAh/2350mAh (typ/min)

Limited Charge Voltage: 4.35V

Notified body involved: TÜV Rheinland LGA Products GmbH, 0197.

Performed conformity assessment according to Directive Annex III Module B of the 2014/53/EU Radio Equipment Directive (RED) and issued the EU-type examination certificate.

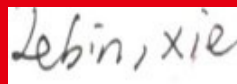
(If necessary: directives, main regulations)

Place and date of issue (of this DoC):

Shenzhen/2017-07-24

Lebin,Xie/Manager

(Name / Title)





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