



Sony Ericsson

txt proTM

Extended User guide

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Important information

Please read the *Important information* leaflet before you use your mobile phone.

- ! Some of the services and features described in this User guide are not supported in all countries/regions or by all networks and/or service providers in all areas. Without limitation, this applies to the GSM International Emergency Number 112. Please contact your network operator or service provider to determine availability of any specific service or feature and whether additional access or usage fees apply.

Experience more. Discover how.

Visit www.sonyericsson.com/support to get the most from your phone.

Getting started

Some basic getting started instructions are printed on the box supplied with your phone. Below you will also find information to help get you started.

To insert or remove a memory card

- ! You may have to purchase a memory card separately.



- 1 Insert the memory card with the gold-coloured contacts facing down.
- 2 To remove the memory card, press the edge of the memory card inwards and release it immediately.

To lock the screen

- When the screen is active, briefly press the **0/END** key.

To unlock the screen

- When the screen is locked, briefly press the **0/END** key.

Starting your phone for the first time

The first time you start your phone, a setup guide helps you enter essential phone settings and import contacts. You can also access the setup guide later from the phone settings.

To set the phone language

- 1 When you start your phone for the first time, a list of languages appears. Scroll through the list and select your language.
- 2 Tap **Done**.

To import contacts from a SIM card

- When you start your phone for the first time with a SIM card inserted, the setup guide prompts you to import your SIM contacts. Tap **Import contacts**.
- 💡 When you copy contacts between two phones using your SIM card, the amount and the type of information you can transfer for each contact is limited.

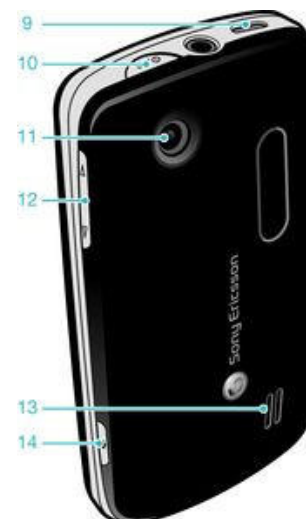
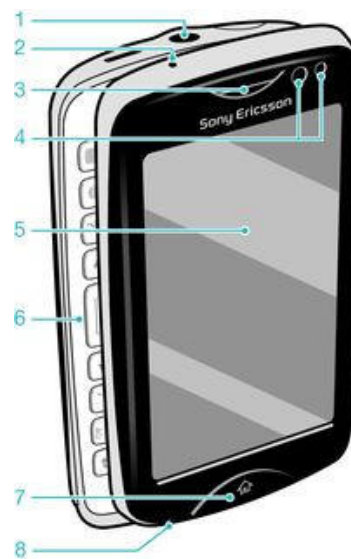
To set the time and date

- 1 When you start your phone for the first time, the setup wizard prompts you to set the time and date. Tap **Time & date**.
 - 2 Find and tap **Time**.
 - 3 Tap the hour and minute fields to adjust the time.
 - 4 Tap **Save**.
 - 5 Find and tap **Date**.
 - 6 Tap the day, month and year fields to adjust the date.
 - 7 Tap **Save**.
- 💡 While setting the time and date, you can also select your preferred time and date display formats. Tap **Time format** or **Date format** to select a desired format.

Getting to know your phone

Phone overview

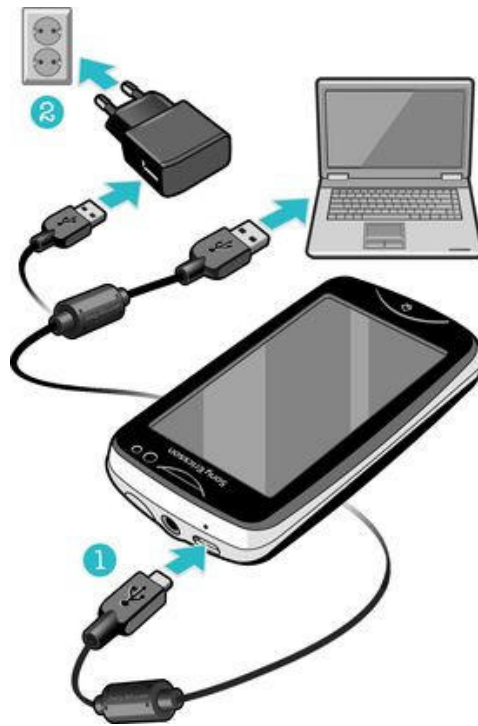
- 1 3.5 mm Audio Plus connector
- 2 Charging indicator
- 3 Ear speaker
- 4 Proximity sensor
- 5 Touch screen
- 6 Slideout keyboard
- 7 Home key
- 8 Microphone
- 9 Connector for charger/USB cable
- 10 Power key/Screen lock
- 11 Camera lens
- 12 Volume key
- 13 Speaker
- 14 Camera key



Charging the battery

Your phone battery is partly charged when you buy the phone. It may take a few minutes before the battery icon  appears on the screen when you connect the phone charger cable to a power source, such as a USB port or a phone charger. You can still use your phone while it is charging.

- ! The battery will start to discharge a little after it is fully charged and then charges again after a certain time. This is to extend battery life and may result in the charge status showing a level below 100 percent.



To charge the phone using the power adapter

- Connect the phone to a power outlet using the USB cable and the power adapter.

Using the home key



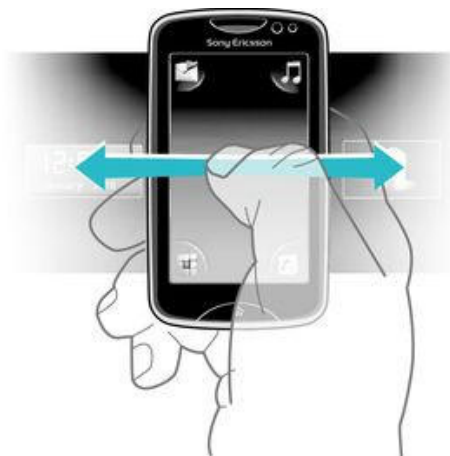
To go to the home screen

- Press the home key.

Home screen

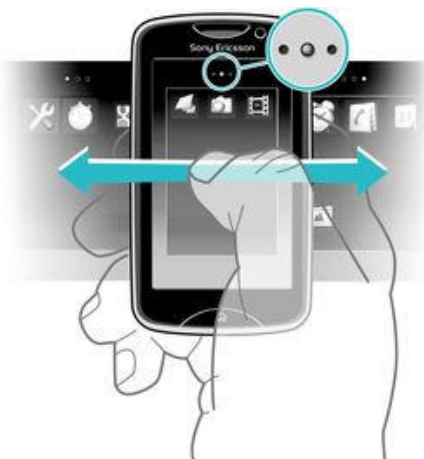
The **Home screen** is your gateway to the main features in your phone. You can customise it with different application icons, shortcuts, wallpaper and more. The **Home screen** extends beyond the regular screen display width, giving you more room to play with.

- ! Close your opened applications before going to the **Home screen**. Otherwise, these applications may stay running in the background and slow down your phone.



Application screen

The Application screen gives you quick access to applications in your phone. You can also customise this screen. Remember that the Application screen extends beyond the regular screen dimensions, so you might have to flick left or right to see everything.



- 💡 An indicator at the top of the screen shows which part of the Application screen you are in. For example, ●●● indicates that you are in the middle part of the screen.

To open the Application screen

There are two ways to open the Application screen:

- From the **Home screen**, drag  upwards.
- Flick upwards from any location on the **Home screen**.

To browse the Application screen

- From the Application screen, flick right or left.

To move an application to a corner of the Application screen

- 1 From the **Home screen**, drag  upwards.
- 2 Touch and hold an item until application icons appear in each corner of the screen.
- 3 Drag an item into one of the corners.

To move an application on the Application screen

- 1 From the **Home screen**, drag  upwards.
 - 2 Touch and hold an item until application icons appear in each corner of the screen.
 - 3 Drag an item beyond the current screen view into another part of the Application screen.
-  The items on the Application screen and its extensions are the actual applications, and not shortcuts. So if you move an item from one part of the Application screen to another part, you are moving the actual application, and are not creating a shortcut.

Using the touch screen

To open or highlight an item

- Tap the item.

To mark or unmark options

- Tap the relevant checkbox, or in some cases tap the switch beside the option name.



To go back to the previous screen

- Tap , when this option is available.

Scrolling

Scroll by moving your finger up or down on the screen. On some web pages you can also scroll to the sides.

-  Dragging or flicking will not activate anything on the screen.

Internet and messaging settings

For most mobile phone networks and operators, messaging and Internet settings come preinstalled on your phone. In some cases the settings are downloaded the first time you turn on the phone with your SIM card inserted.

You can manually add and change Internet and messaging settings in your phone at any time, or you can get the settings sent to your phone automatically. To get more help on how to manually update the Internet and messaging settings in your phone, go to www.sonyericsson.com/support. Contact your network operator if you need more information about your subscription settings.

Phone settings overview

You can customise some phone settings to suit your preferences. For example, you can adjust the **Time & date** and **Phone language** settings.

To change the phone language

- 1 From the **Home screen**, drag  upwards.
 - 2 Find and tap **Settings** > **Language and writing** > **Phone language**.
 - 3 Select an option.
-  If you choose the wrong language and cannot read the menu texts, go to www.sonyericsson.com/support for help.

To turn on Flight mode

- 1 From the **Home screen**, drag  upwards.
- 2 Find and tap **Settings** > **General**.
- 3 Select **Flight mode**.

Friends application

The Friends application collects communications with your top five friends into one view. All communications – Facebook or Twitter updates, text and multimedia messages, missed calls – appear on your Home screen. Just tap a friend's photo on your Home screen to view all communications with him or her.

Event filter

Use the calling tab  to:

- View your friends' phone numbers
- View missed calls from your friends
- Make calls

Use the messaging tab  to:

- View and reply to messages from your friends

The profile tab  gives you the following options:

- Contact details – View contact details of a friend, and edit or send contact information
- Facebook™ account – Enter friends' Facebook™ account details, or import them from your Facebook™ contacts list
- Twitter™ account – Enter your friends' Twitter™ account details, or import him/her from your Twitter™ contacts list
- Delete friend - Delete a friend from the Friends application

! If you delete one of your five favourite friends from **Contacts**, all the information related to this friend gets deleted from the Friends application.

The Facebook™ tab  gives the following options:

- View your friends' Facebook™ status updates, comments, and tagged photos
- Account management: enter a friend's Facebook™ account details, or import him/her from your Facebook™ contacts
- Refresh Facebook™ events

The Twitter™ tab  gives the following options:

- Get your friends' Twitter™ status updates, comments, and tagged photos
- Account management: enter a friend's Twitter™ account details, or import him/her from your Twitter™ contacts
- Refresh Twitter™ events

! The number of new events for each category appears in the upper right corner of the category tab.

To add a friend to the Friends application

- 1 From the **Home screen**, flick left.
- 2 Tap the **Tap here to start** tile in the middle of the screen to start the Friends application.
- 3 Tap the middle  button.
- 4 All contacts in your phone are displayed. Tap a contact to add it as one of your five closest friends. You can add one friend at a time.
- 5 To add another friend, tap another  button so that it appears in the middle. Tap the middle  button, then repeat step 4.

! The Friends application can use photos you have associated with contacts. But you first need to make sure you have saved these contacts to your phone memory.

To adjust the update frequency

- 1 From the **Home screen**, drag  upwards.
- 2 Find and tap **Settings > Settings > Friends application > Update frequency**.
- 3 Select an option.

To adjust your preferred connection method with a friend

- 1 From the **Home screen**, drag  upwards.
- 2 Find and tap **Settings** > **Settings** > **Friends application** > **Preferred connection**.
- 3 Select an option.

To call a friend from the Friends application

- 1 Tap a friend's photo and then tap .
- 2 Tap a number from the list that appears.

To interact with Facebook friends via the Friends application

- 1 Tap a friend's photo and then tap .
- 2 Tap and hold an event, then select an option.
- 3 Follow the instructions that appear.

 You can also manage Twitter™ events in a similar way.

To open the Friends application

- 1 From the **Home screen**, drag  upwards.
- 2 Find and tap **Friends application**.

To remove Facebook updates from your Home screen

- 1 From the **Home screen**, drag  upwards.
- 2 Find and tap **Settings** > **Settings** > **Friends application**.
- 3 Tap  beside the **Facebook tab** so that  changes to .
- 4 If you want to display Facebook™ updates on your Home screen, tap  beside the **Facebook tab** so that  changes to .

 You can also remove Twitter™ updates from your Home screen in a similar way.

To reply to a friend's message from the Friends application

- 1 Tap a friend's photo and then tap .
- 2 Tap **Write message**.
- 3 Enter your message text. When you are finished, tap **Send**.

 If you want to forward or delete a received message, tap and hold the message and then select an option. Messaging actions you have performed in the Friends application are reflected in the **Messaging** application.

Instant messaging

Use the IM (Instant Messaging) application to chat with other people and participate in IM groups to discuss topics that interest you. IM service providers can vary in the features they offer users.

Before you can use Instant messaging, you need to have the proper settings on your phone. In some cases, the settings may be already configured on your phone. Or you may receive the settings in the form of a configuration message from an IM service provider.

To set up Google Talk™

- ! If you have already set up a Google™ account in your phone, you do not have to set up Google Talk™ separately.
- 1 From your **Home screen**, drag  upwards.
- 2 Find and tap **Talk**.
- 3 Follow the registration wizard to create a Google™ account, or sign in if you already have an account. Your phone is now ready to use with Gmail™ and Google Talk™.
- 4 Your phone is now ready to use with Gmail™ and Google Talk™.

To start Google Talk™

- 1 From your **Home screen**, drag  upwards.
- 2 Find and tap **Talk**.

Entering text

You can enter letters, numbers and special characters using either the slideout QWERTY keyboard or the on-screen keypad.

Using the slideout keyboard

Slide open your phone and start entering text with the QWERTY keyboard. When using the slideout keyboard, you can switch to using the on-screen keypad at any time.

To enter an upper-case letter

- Press  briefly, then enter the letter. The keyboard reverts to lower-case input after you enter the letter.

To turn on the caps lock

- Before you enter text, press  until  appears on the screen.

To enter a character using the mode toggle key ()

- Press  and then press a key featuring characters of the same colour. For example, press this key once and then press the "T" key to enter "1".

To enter characters with the mode toggle key locked

- 1 Press  twice to lock the mode toggle key, and then press associated keys featuring characters of the same colour.
- 2 To unlock the mode toggle key, press it again.

To insert symbols

- 1 When you enter text, press . A keypad with symbols appears on the phone screen.
- 2 Tap the desired symbols on the screen.

To change the writing language

- 1 When you enter text, press .
- 2 Select an option on the screen.

Using the on-screen keypad

When you start a program or select a field that requires text or numbers, the on-screen keypad appears by default.

You can use the multitap text input method  or quick text input method  to enter text.

To display the keypad and enter text

- Tap a text field to display the keypad, then enter your text.

To shift between upper-case and lower-case letters

- Before you enter a letter, tap  to switch to upper-case , or vice versa.

To turn on the caps lock

- Before you type a word, tap  or  until  appears.

To enter numbers using the keypad

- When you enter text, tap . A keypad with numbers appears.

To insert symbols

- When you enter text, tap . A keypad with symbols appears.

To change the writing language

- 1 When you enter text, tap the language icon, for example, .
- 2 Select an option.

To enter text using multitap text input

- 1 When you enter text, tap the language icon, for example, .
- 2 Tap **Multitap** to change to multitap input.
- 3 To write a word, tap the character key as many times as needed to show the letter you want.

To enter text using quick text input

- 1 When you enter text, tap the language icon, for example, .
- 2 Tap **Quick text** to change to quick text input.
- 3 To write a word, tap each character key only once, even if the letter you want is not the first letter on the key.
- 4 Tap the word that appears or tap  to select a word from the list.
- 5 If the word you want is not in the list, tap **Spell**, make any necessary changes, and tap **Save**.

Contacts

Use the **Contacts** application to save information about the people you know. Enter their phone numbers, email addresses, birthdays and other details. You can keep track of all communication with a particular contact.

To call a contact

- 1 From the **Home screen**, tap .
- 2 Tap the contact.
- 3 Tap the desired phone number for the contact.

To add a contact

- 1 From your **Home screen**, drag  upwards and then tap .
- 2 Tap **Add contact**.
- 3 Tap **Name**, then enter the contact's name and tap **Done**.
- 4 Tap **Phone number**, then enter the number and tap **Done**.
- 5 Add any additional information you want to add for the contact, then scroll up and tap **Save**. To add additional information fields, tap **Add more**.

 You can also add contacts from numbers in your call log.

To back up contacts on a memory card

- 1 From the **Home screen**, drag  upwards.
- 2 Tap **Settings** > **Contacts** > **Back up to memory card**.

To restore contacts from a memory card

- 1 From the **Home screen**, drag  upwards.
- 2 Tap **Settings** > **Contacts** > **Restore from memory card**.

Calling

To make an emergency call

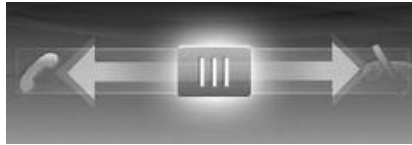
- 1 From the **Home screen**, tap .
- 2 Enter the emergency number and tap . To delete a number, tap .

💡 You can make emergency calls when no SIM card is inserted.

To make a call

- 1 From the **Home screen**, tap .
- 2 If the call log appears, tap  to enter the dial pad view.
- 3 Enter the number you want to call and tap . To delete a number, tap .

To answer a call



- Drag  to the left until it touches .

To decline a call

- Drag  to the right until it touches .

To end a call

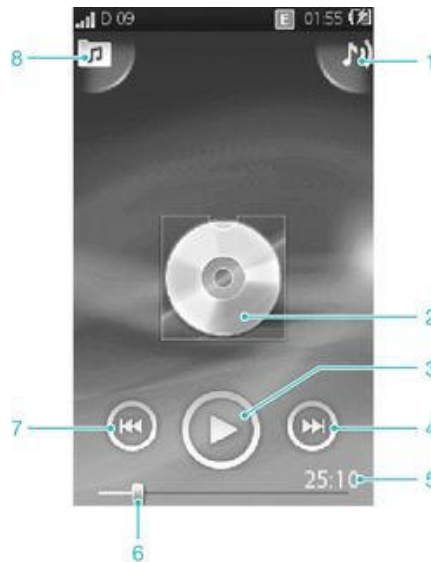
- Tap .

Music

Get the most out of your music player. Listen to music, audio books and podcasts. Manage your own playlists, and send your favourite tunes to friends.

- 💡 Install the Media Go™ application on your computer and transfer content to and from the memory card in your phone. Media Go™ can be downloaded from www.sonyericsson.com/support.

Music player overview



- | | |
|---|---|
| 1 | View the current play queue |
| 2 | Cover art (if available) |
| 3 | Play/Pause button |
| 4 | Go to the next track in the current play queue, or fast forward |
| 5 | Elapsed time of current track |
| 6 | Progress indicator: fast forward or rewind by dragging or tapping |
| 7 | Go to the previous track in the current play queue, or rewind |
| 8 | Browse the music on your memory card |

To change tracks

- In the music player, tap or .

To pause a track

- In the music player, tap .

To fast forward and rewind music

- In the music player, touch and hold or .

- 💡 You can also drag the progress indicator marker right or left.

To adjust the audio volume

- Press the volume key.

Connecting your phone to a computer

Connect your phone to a computer and start transferring pictures, music and other file types.

- ! You might not be able to transfer some copyright-protected material between your phone and computer.

Transferring and handling content using a USB cable

The most common way to transfer files between your phone and a computer is using a USB cable. Once the phone and computer are connected, you can drag and drop content from one to the other using your computer's file explorer.

- ! Make sure you place files in the corresponding folder types. For example, put your music files in the *Music* folder. Java application files are an exception. You should place them in the *Other* folder.

To drag and drop content between your phone and a computer

- 1 Connect the USB cable to the phone and the computer.
 - 2 **Phone:** Select **Mass storage**.
 - 3 **Computer:** Wait until the phone memory and memory card appear as external disks in the file explorer.
 - 4 **Computer:** On the computer desktop, double-click the *My Computer* icon.
 - 5 **Computer:** To view the phone memory and memory card folders, double-click the icon representing your phone.
 - 6 **Computer:** Copy and paste your file, or drag and drop it, into a corresponding folder on your computer, in your phone memory, or on your memory card.
- ! You cannot use your phone while transferring files.

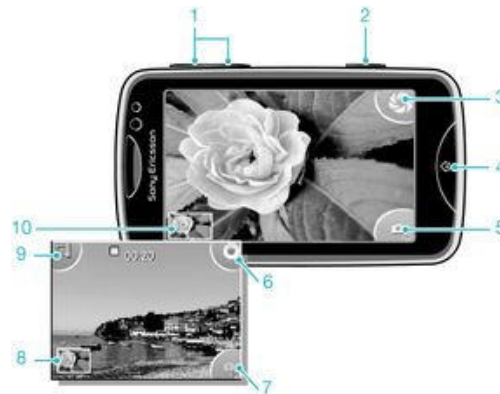
To disconnect the USB cable safely

- ! Do not disconnect the USB cable while you are transferring content as this may corrupt the content.
- 1 **Computer:** Use the Safely Remove Hardware function to select the device you want to unplug, then click *Stop*.
 - 2 Disconnect the USB cable.
- ! Computer instructions may vary depending on your operating system. See the documentation of your computer's operating system for more information.

Camera

Take photos, record videos, view albums and share your favourite clips and pictures with friends – all with your camera application.

Viewfinder and camera controls



- 1 Zoom in and out (only available in video mode)
- 2 Camera key. Press to take a photo or record a video clip.
- 3 Take photos
- 4 Exit the camera
- 5 Switch between still and video camera
- 6 Record video clips
- 7 Switch between still and video camera
- 8 View photos and video clips
- 9 Select video length
- 10 View photos and video clips

TrackID™ technology

Use the TrackID™ music recognition service to identify a music track you hear playing in your surroundings. Just record a short sample of the song and you'll get artist, title and album info within seconds. You can also purchase tracks identified by TrackID™. For best results, use TrackID™ technology in a quiet area. If you have problems using this application, see *I cannot use Internet-based services* on page 31.

- ! The TrackID™ application and the TrackID™ service are not supported in all countries/ regions, or by all networks and/or service providers in all areas.

To search for track information

- 1 Open the **TrackID™** application and tap **Record**.
- 2 Hold your phone towards the music source. The results are shown in the result screen.
- 3 Flick left or right to view previous search results.

PlayNow™

Use the PlayNow™ application in your phone to browse, purchase and download the latest music, games, ringtones, applications, themes and wallpapers.

! PlayNow™ is not available in all countries.

To start PlayNow™

- 1 From the **Home screen**, drag  upwards.
- 2 Find and tap .

Multimedia and text messaging

To create and send a message

- 1 From the **Home screen**, tap .
- 2 Tap **New message** > **Write message**. Enter your message text and tap .
- 3 To add a recipient, select a contact from the list that appears. You can also tap the text field, enter a number manually, and then tap **Done**.
- 4 If you want to add a photo or a video, tap  and select an option.
- 5 When you are finished, tap **Send**.

To read a received message

- 1 From the **Home screen**, tap .
- 2 Tap a message thread.
- 3 To download a message that is not downloaded yet, tap the message.
- 4 If the received message contains music or a video, tap the item and then tap **View video** or **Play audio**.

Email

Use your phone to send and receive emails through your regular email account. Before you get started, you need the correct Internet settings in your phone. See *Internet and messaging settings* on page 10.

To set up an email account in your phone

- 1 From the **Home screen**, drag  upwards.
 - 2 Find and tap **Email**.
 - 3 Select an email account. If the account you want to use is not in the list, tap **Other**.
 - 4 Enter your Email address and password, then tap **Continue**.
 - 5 If the phone cannot download your email account settings automatically, enter them manually.
-  If you need to enter the settings manually, contact your email service provider for the correct email account settings. For example, you need to know if the account type is POP3 or IMAP.

To create and send an email message

- 1 From the **Home screen**, drag  upwards.
- 2 Find and tap **Email**.
- 3 Tap **Write new**.
- 4 Tap **Add recipient** and enter the recipient's address, then tap **Done**. You can add more recipients the same way, or delete a recipient by tapping .
- 5 Tap **Subject** and enter the email subject.
- 6 Tap **Write email**, then enter your message text.
- 7 To attach a file, tap **Attach**, select the file type, and then select the file you want to send.
- 8 Tap **Send**.

Bluetooth™ wireless technology

Turn on the Bluetooth™ function in your phone and create wireless connections to other Bluetooth™ compatible devices such as computers, handsfree accessories, and phones. Bluetooth™ connections work better within a 10 metre (33 feet) range, with no solid objects in between. In some cases you have to manually pair your phone with other Bluetooth™ devices. Remember to set your phone to visible if you want other Bluetooth™ devices to detect it.

To turn on the Bluetooth™ function and make your phone visible

- 1 From the **Home screen**, drag  upwards.
- 2 Find and tap **Settings** > **Connectivity** > **Bluetooth**.
- 3 Tap **Bluetooth** and tap the on/off button to turn on Bluetooth.  appears in the status bar.
- 4 Tap **Visibility** and tap the on/off button to make your phone visible.

Wi-Fi®

Using Wi-Fi® technology you can access the Internet wirelessly with your phone. To access the Internet using a Wi-Fi® connection, you first need to search for and connect to an available Wi-Fi® network. The signal strength of the Wi-Fi® network may differ depending on your phone's location. Moving closer to the Wi-Fi® access point may increase the signal strength.

To turn on Wi-Fi®

- 1 From the **Home screen**, drag  upwards.
- 2 Find and tap **Settings** > **Connectivity** > **Wi-Fi**.
- 3 Tap **Wi-Fi** or tap the on/off button to turn on the Wi-Fi function.

! It may take a few seconds before Wi-Fi® is enabled.

To enable Wi-Fi® network notifications

- 1 Make sure Wi-Fi® is turned on.
- 2 From the **Home screen**, drag  upwards.
- 3 Find and tap **Settings** > **Connectivity** > **Wi-Fi**.
- 4 Tap **Network notification** or tap the on/off button accordingly to enable Wi-Fi® notifications. You can now get notifications when new Wi-Fi® networks are within reach.

To connect to a Wi-Fi® network

- 1 From the **Home screen**, drag  upwards.
- 2 Find and tap **Settings** > **Connectivity** > **Wi-Fi**.
- 3 Available Wi-Fi® networks are displayed under **Wi-Fi networks**. The available networks may be open or secured. Open networks are indicated by  and secured networks are indicated by  next to the Wi-Fi® network name.
- 4 Tap a Wi-Fi® network to connect to it. If you are trying to connect to a secure Wi-Fi® network, you are asked to enter a password.  is displayed in the status bar once you are connected.

💡 In some locations, open Wi-Fi® networks require you to log in to a web page before you can get access to the network. Contact the relevant Wi-Fi® network administrator for more information.

To upload photos

- 1 From the **Home screen**, drag  upwards.
- 2 Find and tap **Album** .
- 3 Tap a photo thumbnail.
- 4 Tap the screen to display the controls.
- 5 Tap .
- 6 Select **To Picasa**.

Web browser

Browsing the web

View and navigate web pages, bookmark your favourites, create shortcuts, and browse with several windows open at the same time – all with your web browser.

To go to a web page

- 1 Tap .
- 2 Tap the text field to activate the keypad.
- 3 Enter a web address.
- 4 Tap **Go**.

More features

Alarms

Customise your alarm and wake up to your preferred alarm tone or radio station. Activated alarms sound even if your phone is turned off.

To set a new alarm

- 1 From the **Home screen**, drag  upwards.
- 2 Find and tap **Alarm**.
- 3 Tap **Add new**.
- 4 Set an alarm time and enter the relevant details in the **Alarm text**, **Recurrence** and **Alarm signal** fields, then tap **Done**.

To delete an alarm

- 1 From the **Home screen**, drag  upwards.
- 2 Find and tap **Alarm**.
- 3 Scroll to the alarm you have set and want to delete, and tap it.
- 4 Scroll down and Tap **Delete**.

To silence the alarm

- 1 When the alarm sounds, drag **Slide to turn off** to the right to turn off the alarm.
- 2 To repeat the alarm, select **Snooze**.

Voicemail

If your subscription includes a voicemail service, callers can leave voice messages for you when you can't answer calls. Your voicemail service number is normally saved on your SIM card. If not, you can get the number from your service provider and enter it manually.

To enter your voicemail service number

- 1 From the **Home screen**, drag  upwards.
- 2 Select **Settings > Calls > Voicemail**.
- 3 Enter your voicemail number and tap **Done**.

To call your voicemail service

- 1 From the **Home screen**, drag  upwards.
- 2 Tap **Voicemail**.

Locking and protecting your phone

IMEI number

Every phone has a unique IMEI (International Mobile Equipment Identity) number. You should keep a copy of this number. If your phone is stolen, your network provider can use your IMEI number to stop the phone from accessing the network in your country.

To view the IMEI number in your phone

- 1 From the **Home screen**, drag  upwards.
- 2 Find and tap **Settings** > **General** > **About phone**.

To change your SIM card PIN

- 1 From the **Home screen**, drag  upwards.
- 2 Find and tap **Settings** > **General** > **Security** > **Change PIN**, then follow the instructions.

Troubleshooting

My phone is not working as expected

If you experience problems with your phone, check these tips before you try anything else:

- Restart your phone.
- Remove and re-insert the battery and SIM card. Then restart your phone.
- Update your phone. Even if you have the latest software, updating your phone can improve software stability and solve other problems. By running the latest update on your phone, you also ensure optimal performance and get the latest enhancements.
- Reset your phone.

 Be patient while resetting your phone. Restarting the phone during a reset procedure may damage the phone permanently.

Resetting the phone

When you reset your phone, you delete all data, including downloaded applications. You are basically resetting the phone to the state it was in before you first turned it on. So before you perform a reset, make sure to back up any important data saved on your phone.

To reset the phone

- 1 From the **Home screen**, drag  upwards.
- 2 Find and tap **Settings** > **General** > **Master reset** > **Reset all**.
- 3 Tap **Reset**.

No battery charging icon appears when I start charging the phone

It may take a few minutes before the battery icon appears on the screen.

I cannot use Internet-based services

Make sure your subscription covers data downloads and that the Internet settings in your phone are correct. Contact your network operator for more information about your subscription settings.

No network coverage

- Your phone is in flight mode. Make sure flight mode is off.
- Your phone is not receiving any network signal, or the received signal is too weak. Contact your network operator and make sure that the network has coverage where you are.
- The SIM card is not working properly. Insert your SIM card in another phone. If this works, it is probably your phone that is causing the problem. In this case, contact the nearest Sony Ericsson service center.

Emergency calls only

You are within range of a network, but you are not allowed to use it. However, in an emergency, some network operators allow you to call the international emergency number 112.

SIM locked

You have entered your PIN incorrectly three times in a row. To unlock the phone, you need the PUK (Personal Unblocking Key) provided by your operator.

PUK blocked. Contact operator.

You have entered your PUK code incorrectly 10 times in a row. Please contact your service provider.

Legal information

Sony Ericsson txt pro™ CK15i/CK15a

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Publication number: 1244-7351.1

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