



K012

Basic Manual

READ THIS MANUAL TO MASTER
THE CELLULAR PHONE

www.au.kddi.com

Illustrations and
Screenshots
in This Manual

Safety Precautions/
Notes on water and
dust resistance

Notes on
Cell Phone Use

Contents

Getting Ready

Making and
Answering Calls

Character Input

Phone Book

One Touch Key
Function

Mail

Camera

EZweb

EZ News Flash

EZ Navi

In Case of
Loss of Your K012

Troubleshooting

Index

Introduction

Thank you for purchasing the K012. Before using your K012, be sure to read the K012 Basic Manual (this PDF manual) to ensure correct usage. After you have finished reading this manual, store this PDF manual and the printed manuals and keep it with your care so you can retrieve them whenever you need them.

Manuals for the K012

The K012 comes with the Basic Manual and Instruction Manual.

● For learning the basics:

Read the K012 Basic Manual (this manual).

● For learning details on using each function:

Read the supplied K012 Instruction Manual (Japanese). Be sure to read the Safety Precautions “安全上のご注意” to ensure proper usage of the K012.

The keyword searchable au Online Manual is also available on the au homepage:

<http://www.au.kddi.com/manual/index.html>

- To access from EZweb (free of packet communication charge):

 ⇒ *Top Menu/Search* ⇒ *auお客さまサポート* (au Customer Support) ⇒ *オンラインマニュアル* (Online Manual)

Scan this QR code to access the au Online Manual. ▶



The K012 default setting, or its setting after being reset, is "Simple Mode". To use K012 with the bilingual function, you must switch it "Normal Mode". Perform the following steps to switch to "Normal Mode". Descriptions in this manual are based on "Normal Mode".

When the standby screen is displayed, press .

➡ Use  /  to select *各種設定* (Set Functions) and then press  (選択 [select]).

➡ Use  /  to select *通常モード切替* (Switch to Normal mode) and then press  (選択 [select]).

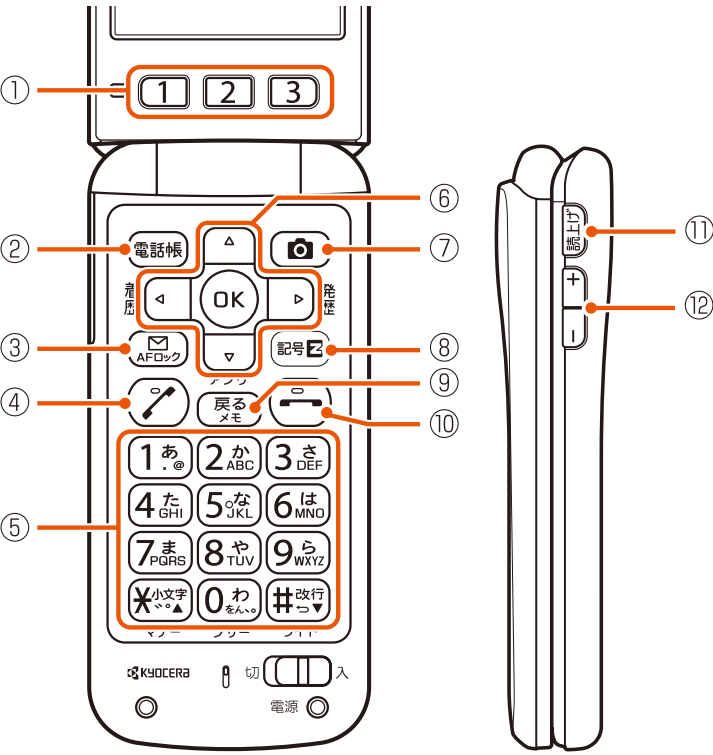
➡ Use  /  to select *はい* (Yes) and then press  (OK).

After the K012 is set to "Normal Mode", refer to steps in page 28 to switch to English language mode.

Illustrations and Screenshots in This Manual

Note on Illustrations

The illustrations in this manual may look different from the actual cell phone in shape, color and typeface. The key illustrations are also simplified as shown below.



	Key Illustration		Key Illustration
①	1 2 3	⑥	Up, OK, Down, Left, Right arrow keys
②	電話帳	⑦	カメラ (Camera)
③	✉	⑧	記号 (Symbol)
④	戻る (Back)	⑨	戻る (Back)
⑤	1 2 3 4 5 6 7 8 9 * 0 #	⑩	電源 (Power)
		⑪	読上げ (Read Up)
		⑫	- + (Volume)

Note on Screenshots

The screenshots in this manual are simplified and may look different from the actual cell phone screens.

Safety Precautions/Notes on water and dust resistance

Exemptions

- The Company is not liable for any damages arising from earthquakes, lightning, storms, floods or other natural disasters, as well as fires, actions by third parties, other accidents, intentional or mistaken misoperation by the customer, or use under other unusual conditions outside the responsibility of the Company.
- The Company is not liable for any incidental damages (change/disappearance of saved content, loss of business income, disruption of business, etc.) arising from use of or inability to use the product.
- The Company is not liable for any damages arising from failure to observe the described content of the "Instruction Manual".
- The Company is not liable for any damages arising, for example, from malfunction caused by combination with connected devices or software not related to the Company.
- Captured image data or downloaded data may sometimes be altered or lost due to faults, repair or other handling of the product. The Company is not liable for any damage or lost income resulting from recovery of these data.
- It is recommended you keep a copy of important data in your PC's hard disk, etc. Whatever the cause of fault or malfunction may be, the Company assumes no responsibility for alteration or loss of saved information.

※"The Company" as appears on the product refers to the following companies:
 Sold by: KDDI CORPORATION, Okinawa Cellular Telephone Company
 Manufactured by: KYOCERA Corporation

Safety Precautions (Observe Strictly)

■ **Before using this product, thoroughly read these safety precautions for proper use. After reading, store the precautions in a safe place.**

- These "Safety Precautions" describe instructions that should be observed to prevent damage to property or injury to the customer or others using the product.
- These instructions are divided into the following categories.

Explanation of indications used in this manual

 DANGER	This symbol indicates the potential and imminent danger of death or serious injury ^(*) to a person.
 WARNING	This symbol indicates the possibility of death or serious injury ^(*) to a person.
 CAUTION	This symbol indicates the possibility of personal injury ^(*) to a person or physical damage ^(*) .

*1 Serious injury: This refers to loss of sight, injury, burns (high- and low-temperature), electric shock, broken bones, injuries with residual aftereffects from poisoning, etc., or injuries requiring hospital admission for treatment or long-term hospital attendance as an outpatient.

*2 Injury: This refers to injuries, burns (high- and low-temperature), electric shock, etc. that do not require hospital admission for treatment or long-term hospital attendance as an outpatient.

*3 Physical damage: This refers to extended damage to buildings, furniture, livestock, or pets.

Explanation of graphic symbols used in this manual

	Indicates an action that is not allowed (prohibited).
	Indicates that disassembly is not allowed (prohibited).
	Indicates that handling with wet hands is not allowed (prohibited).
	Indicates that allowing the product to get wet is not allowed (prohibited).
	Indicates an action that must be done (prohibited).
	Indicates that the power plug must be disconnected from the power outlet.

Precautions common to the main unit, battery pack, charging equipment, au IC-Card, peripheral devices



DANGER

Be sure to read the following hazards before use.



Be sure to use only the exclusive peripheral devices. Use of other peripheral devices might cause rupture, ignition, fire, or leakage of liquid.

Exclusive peripheral devices for the K012

- Common AC Adapter 01 (0202PQA) (sold separately)
- Common AC Adapter 02 (0203PQA) (sold separately)
- Desktop Holder (KY010PUA)
- Battery Pack (KY003UAA)
- Earphone adapter 01 for external connection jack (0201QVA) (sold separately)
- Common DC adapter 01 (0201PEA) (sold separately)
- AC Adapter MIDORI (0205PGA) (sold separately)
- AC Adapter AO (0204PLA) (sold separately)
- AC Adapter SHIRO (0204PWA) (sold separately)
- AC Adapter MOMO (0204PPA) (sold separately)
- AC Adapter CHA (0204PTA) (sold separately)
- AC Adapter REST (LS1P002A) (sold separately)
- AC Adapter RANGERS (LS1P003A) (sold separately)
- AC Adapter CHARGY (LS1P001A) (sold separately)
- AC Adapter WORLD OF ALICE (LS1P004A) (sold separately)
- AC Adapter KiiRoll (L01P005A) (sold separately)
- Portable charger 01 (0201PDA) (sold separately)
- USB cable WIN (0201HVA) (sold separately)
- USB cable WIN 02 (0202HVA) (sold separately)
- USB charging cable 01 (0201HAA) (sold separately)

AC Adapters MIDORI, AO, SHIRO, MOMO, CHA, REST, RANGERS, CHARGY, WORLD OF ALICE and KiiRoll have the same specifications with the Common AC Adapter 02.



Do not use, leave or store the product in hot places (e.g. by a fire, near a heater, in the hot sun). Doing so might cause rupture, ignition, fire or overheating.



Before entering an area where flammable gas is generated such as a gas station, be sure to turn off the product. Do not charge the battery.



Do not throw the product into a fire or heat it. Doing so might cause rupture, ignition, fire or overheating.



Do not put the product in a heating apparatus (microwave oven, etc.) or a pressure vessel. Doing so might cause rupture, ignition, fire or overheating.



Do not disassemble, modify or repair the product. Doing so might cause rupture, ignition, fire, overheating, electric shock, or injury. Modification of this cell phone is in violation of the Wireless Telegraphy Act. Contact an au shop or Secure cell phone support center for repairs due to malfunction. The Company is not liable even in the event of any nonconformities arising on the K012 or peripheral devices as a result of modification, etc.



Do not short-circuit the connection terminals. Do not allow conductive foreign objects (metal fragments, pencil leads, etc.) to come into contact with or get inside the connection terminals. Doing so might cause rupture, ignition, fire, overheating or electric shock.



Do not drop from a high place or subject to strong impact, such as throwing or stepping on the product. Doing so might cause rupture, ignition, fire, overheating, or leakage of liquid.



Immediately discontinue use if there is smoke, abnormal odor or noise, excessive overheating, or other abnormalities. If an abnormality occurs while charging, immediately disconnect the specified charging equipment (sold separately) from the power outlet or cigarette lighter socket, make sure that the product is not overheating before turning the power off, then remove the battery pack and contact an au shop or Secure cell phone support center. Continued use in that state might result in rupture, ignition, fire or overheating.



WARNING Be sure to read the following warnings before use.



Do not let your hands, fingers or other parts of the body touch the connection terminals when power is on. Doing so might cause electric shock or injury.



Do not charge the battery if the K012 is wet. Doing so might cause electric shock or short circuit resulting in malfunction or fire. Malfunction due to charging while wet is not covered by warranty and exempt from repair.



Although the K012 has waterproof property, stop use if liquid such as water gets inside the main unit from the external connection terminal cover or the battery pack cover. Continued use of the product in this state might cause overheating, fire or a fault.



If you drop or break the cell phone, discontinue use and contact an au shop or Secure cell phone support center.



Do not leave in places within the reach of small children. Small children might swallow parts, the battery pack, etc. by mistake and choke on them or be injured.



Do not store the product in places subject to direct sunlight (e.g. in automobiles), places that get extremely cold, and in humid or dusty places. Doing so might cause ignition or fire.

CAUTION Be sure to read the following cautions before use.

-  If you carry the K012 on you (in a pocket, etc.), it may cause low-temperature burns depending on the manner and time it is in contact with you and the surrounding environment. Be especially careful not to let the K012 be in contact with your skin or in a pocket for a prolonged period in conditions when the K012 will become warm such as when near heating appliances (kotatsu, heater, electric blanket), under a hot sun, while charging, etc. The K012 may become hot and cause low-temperature burns (skin redness, itchiness, etc.) depending on your physical constitution and health.

-  Do not leave on unstable places such as rocky stands or tilting surfaces. Dropping the product may cause injury. Also, take care that the K012 does not vibrate and fall if its vibrator is set.

-  Do not touch the K012, battery pack or specified charging equipment (sold separately) for a long time while power is being supplied from an external source. Doing so might cause low-temperature burns.

-  Do not place near corrosive chemicals or in places where corrosive gas is generated. Doing so might cause loss of internal data due to malfunction.

-  Do not fold, bend or place a heavy object on the au IC-Card. Doing so might cause a fault.

-  Do not touch the IC (metal) part of the au IC-Card or short-circuit it. Doing so might cause loss of data or a fault.

-  Do not scratch the IC (metal) part of the au IC-Card. Doing so might cause a fault.

-  Do not wet the au IC-Card. Doing so might cause a fault.

-  Do not use in humid places. When carried on you, humidity from sweating may cause malfunction. Malfunction deemed to be caused by wetting with water or humidity is not covered by warranty and exempt from repair.

Main unit

DANGER Be sure to read the following hazards before use.

-  Do not use a cell phone while driving/riding a car, motorbike, bicycle, etc. or walking. It may cause a traffic accident. Use of a cell phone while driving a car or motorbike is hazardous and prohibited by law. Use of a cell phone while riding a bicycle may be punishable by some regulations.

-  Do not light the Camera light/simple light toward a driver of a car, etc. If dazzled or surprised by the light, the driver might cause an accident.

-  Use of the main unit in an automobile sometimes affects on-vehicle electronic devices, though this rarely happens. If this happens, stop use since this may impair safe travel.

-  Do not use this product while you are aboard an airplane. Use of electric devices transmitting radio waves in airplane is prohibited by law. Some airline companies, however, allow their passengers to use cell phones. For details, contact the airline company you use.



When using the cell phone near an implanted pacemaker, implanted cardioverter-defibrillator or other electronic medical device, radio waves might affect these units and devices. So, please observe the following.

1. Those with an implanted pacemaker or implanted cardioverter-defibrillator should carry or use the cell phone at least 22 cm away from the pacemaker or cardioverter-defibrillator.
2. Turn the cell phone off in crowded trains or other crowded places, since there may be people with a cardiac pacemaker or implanted cardioverter-defibrillator nearby.
3. Pay attention to the following points when using the cell phone inside medical institutions.
 - Do not bring the cell phone into operating theaters, intensive-care units (ICU) and coronary care units (CCU).
 - Turn the cell phone off in hospital wards. Cancel auto power-on, alarm, and other automatic power-on functions before turning the cell phone off.
 - Even if you are in a lobby, etc., be sure to turn the cell phone off when there are electronic medical devices nearby.
 - When a medical institution has laid down designated areas where use of the cell phone is prohibited or is not allowed to be brought in, abide by the instructions of that medical institution.
4. When using electronic medical devices other than an implanted pacemaker and implanted cardioverter-defibrillator outside a medical institution (e.g. home medical treatment), check individually with the manufacturer of the electronic medical device regarding the influence of radio waves.

This content is based on "Guidelines on the Use of Radio Communications Equipment such as Cellular Telephones and Safeguards for Electronic Medical Equipment" (Electromagnetic Compatibility Conference, March 1997 [current Electromagnetic Compatibility Conference Japan]) with reference also to "Report of Investigation of the Effects of Radio Waves on Medical Equipment, etc." (Association of Radio Industries and Businesses, March 2005). An investigation regarding the CDMA system was carried out in FY2004, and the above guidelines and report were deemed to be reasonable in an announcement by the Ministry of Internal Affairs and Communications in 2005.



The product sometimes affects high-precision electronic devices. So, turn it off near such devices. (Examples of electronic devices that might be affected by the product include cardiac pacemakers, hearing aids, other electronic medical devices, fire alarms, and automatic doors. If you are using an electronic medical device, contact the device manufacturer or retailer for information about the possible affect of radio waves.)



Stay alert to your surroundings when calling, messaging, photographing, gaming, browsing the Internet, or listening to music. Use without checking for safety might cause you to fall or a traffic accident.



Take care with the volume if using an earphone (sold separately). Difficulty hearing sounds around you might result in an accident.



Immediately stop using the K012 outside when you can hear thunder. Failure to do so might risk lightning strikes and electric shock. Turn off the K012 and move to a safe place.



WARNING Be sure to read the following warnings before use.



The K012 is not completely water-/dustproof. Failure to observe items 1 to 4 below and "Notes on water and dust resistance" on pages 16 to 19 may result in ignition, overheating, injury, electric shock, or malfunction.

1. Do not use under water (including key operation).
2. Do not immerse in liquid other than room temperature fresh water/tap water.
3. Do not subject to strong water flow exceeding specification (IPX5/IPX7) (page 16) or leave under water for an extended time.
4. Do not place on a sandy beach or similar place.



Do not light the Camera light/simple light in front of a person's eyes. Do not gaze at the light emitting part when the Camera light/simple light is lighted. Doing so might cause impairment of eyesight, etc. Be especially careful not to shoot small children from a very close distance.



Do not send data with the infrared port pointing toward eyes. Doing so might cause vision impairment. Also, sending data with the infrared port pointing toward some other infrared device might cause false operation, etc.



If the K012 is damaged or internal parts are exposed, do not touch the broken or exposed parts. Doing so might cause electric shock or injury. Discontinue use and contact an au shop or Secure cell phone support center.



Do not sound the security buzzer next to ear. Doing so might impair hearing.



If you have a weak heart, be careful when setting the level of vibration and volume to prevent the possibility of adverse effects on your heart.



Do not gaze at bright or flickering light from the screen in a dark room. Sometimes, very rarely some people demonstrate symptoms such as muscle spasms, loss of consciousness, etc. by gazing at bright light or watching repeatedly flickering screens. Those with a past history of this should always consult with a physician beforehand.



Do not expose the camera lens to direct sunlight for an extended period. Doing so might cause ignition or fire by the light-collecting mechanism of the lens.



Use the product with the covers of external connection terminal, battery pack, etc. closed. If the covers are open, dirt or water may get inside causing a fault due to electric shock or short circuit.



CAUTION

Be sure to read the following cautions before use.



Never use modified au cell phones. Use of a modified device violates the Radio Law.

This au cell phone has acquired the certification of conformity with technical regulations for the specified radio station based on the Radio Law, and the "Technical Conformity Mark" is printed on the nameplate of the au cell phone as a certificate.

If the screws of the au cell phone are removed and modifications are made to the internal components, the certification of conformity with technical regulations will become invalid. Never use the au cell phone without the valid certification. Doing so violates the Radio Law.



Pay attention to items becoming stuck to the speaker. The speaker uses magnets, and so thumbtacks and pins, craft knife blades, staples, and other metal objects sometimes become stuck to the main unit, and cause unexpected injury. Before using the product, be sure to check that there are no foreign objects on the speaker or other parts.



Do not swing the K012 around by holding the hand strap or shake the K012 excessively. Doing so might strike others or things around you, causing damage or injury.



Be careful not to your pinch fingers/hand when closing the K012. Doing so might cause injury.



Be careful not to your pinch fingers/hand in hinge (between display and keypad) when opening the K012. Doing so might cause injury. Do not leave in reach of infants or young children.



Do not listen for an extended period with loud volume that is hard on the ears, either directly or with an earphone (sold separately). Doing so might affect hearing.



Do not bring the product close to or fold the product to hold magnetized objects such as cash cards, floppy disks, or credit cards, or electronic devices and metal items. Doing so might result in loss of magnetic information.



Use the K012 in temperatures between 5°C and 35°C (limited use between 36°C and 40°C) and humidity between 35% and 90%. Repairs are not covered by warranty if malfunction is deemed to be due to use in extremely hot or cold conditions exceeding these ranges.



Remove the protective sheet from display before use. Use with the protective sheet applied may cause injury. Be careful not to cut your fingers, etc. when removing.



Do not forcefully remove an inserted microSD memory card. Doing so might result in malfunction or loss of stored data.



Use only specified microSD memory cards. Failure to do so may result in malfunction or loss of stored data. For details on au-specified items, contact an au shop or the Customer Service Center.



If you feel any abnormality with your skin, immediately consult a dermatologist. Itching, rashes, eczema, etc. sometimes occurs depending on your physical constitution and condition. See the following table.

The materials of parts used in the K012 are as follows.

Location	Material	Finish
Outer case (LCD front case, key front case, key rear case), battery cover	PA + GF resin	UV cured acrylic coating
Outer case (LCD rear case) Hinge cover (L/R)	PC + GF resin	UV cured acrylic coating
External connection terminal cover	PC resin + TPE resin	UV cured acrylic coating
Infrared port window	PC resin	-
Speaker plate, Address book key, Camera key, OK key, Mail key, EZ key, Answer key, Clear/Memo key, End key, Number keys, Voice read key, Plus key, Minus key, *key, #key, Up key, Left/Incoming history key, Right/Outgoing history key, Down/Appli key, One touch key	PC resin	UV cured acrylic coating
Key plate	PET resin	-
Power switch	PC/ABS resin	-
Lock switch	POM resin	-
Window panel (main)	PC resin	Acrylic coating Chemical hardening
Camera plate	Acrylic resin	Chemical hardening
Window panel (sub) Incoming (charging) indicator window	Acrylic resin	PET film finish
Cushion (under number keys)	PU resin	-
Charging terminals	Phosphor bronze	Gold plating (base layer: nickel)

Battery pack



Li-ion 00

(The battery pack of this product is a lithium-ion battery.)

The battery pack is not fully charged at the time of purchase. Charge the battery before using the product.

DANGER

Mishandling is dangerous as it might cause overheating, leakage or rupture. Be sure to read the following hazards before use.



Do not short-circuit the (+) and (-) terminals of the battery pack. Doing so might cause rupture, ignition or overheating.



Do not allow metal objects (such as necklaces and hairpins) to come in contact with the connection terminals when carrying or storing the battery pack. Doing so might cause the battery pack to short-circuit, causing rupture, ignition, or overheating due to excessive current flow.



Do not connect the battery pack to the K012 or charging equipment with (+) and (-) reversed. Connecting in an incorrect orientation might cause rupture, ignition or overheating. Do not try to forcibly connect the battery pack, instead thoroughly check the connection terminals before connection.



Do not puncture the battery pack with a nail, hit it with a hammer or step on it. Doing so might cause rupture, ignition, overheating or leakage of liquid.



Do not directly solder or disassemble or modify the battery pack. Doing so might cause spillage of the battery liquid resulting in an accident such as loss of eyesight if it gets into eyes, or cause rupture, ignition or overheating.



Discontinue use of a battery pack if it is leaking battery liquid or emitting an odor. Do not touch liquid directly. Move the battery pack away from any nearby fire. Failure to do so might cause the leaked liquid to catch fire resulting in rupture or ignition.



Never use the cell phone with wet hands.



WARNING

Mishandling might cause overheating, fire, electric shock, etc. Be sure to read the following warnings before use.



The battery pack is not waterproof. Do not wet the battery pack with water, seawater, pet urine, etc. Do not charge a wet battery pack. A wet battery pack might cause overheating, damage or ignition.



If the liquid gets into your eyes, do not rub but wash your eyes thoroughly with clean water, and immediately seek treatment by a doctor. If left unattended, there is a risk of losing your eyesight. If the liquid gets on a device, wipe it off without touching it.



CAUTION

Mishandling might cause overheating, fire, electric shock, etc. Be sure to read the following cautions before use.



If internal fluid comes in contact with your skin or clothing, immediately wash off thoroughly with clean water. Contact with skin might cause a skin rash.



Do not discard an old battery pack together with regular trash. Please cooperate in the collection of an old battery pack when it is no longer needed to protect the environment and effectively use resources. Used battery packs are collected at au shops and other places.



Do not remove the sticker from around the battery pack. Doing so might result in malfunction.

AC adapter

DANGER

**Mishandling might cause overheating, fire, electric shock, etc.
Be sure to read the following hazards before use.**



Install and position in-car devices, such as the common DC adapter 01 (sold separately), where they do not hinder driving or safety equipment such as airbags. Failure to do so might cause a traffic accident. Install in-car devices following the instructions of their manuals.



Do not use the desktop holder in a vehicle. Doing so might cause accident by falling or hindering driving. The desktop holder assumes use indoors on a stable surface.



If charging is not completed after the specified time, stop charging. Failure to do so might cause leakage of liquid, rupture, ignition, fire or overheating with regard to the battery pack. Contact an au shop or Customer Service Center.



If you hear thunder, do not touch the specified charging equipment (sold separately). Doing so might cause an electric shock as a result of a lightning strike.



WARNING

**Mishandling might cause overheating, fire, electric shock, etc.
Be sure to read the following warnings before use.**



Do not use at other voltages than the specified power supply voltage. Doing so might cause fire, overheating or electric shock.

- Use domestic (Japan) household 100 V AC for Common AC Adapter 01 (0202PQA) (sold separately). Do not charge with single phase 200 V or with a travel converter.
- The following are compatible with 100 to 240 V AC, however, they can only be used within Japan for the K012: Common AC Adapter 02 (0203PQA) (sold separately) / AC Adapter MIDORI (0205PGA) (sold separately) / AC Adapter AO (0204PLA) (sold separately) / AC Adapter SHIRO (0204PWA) (sold separately) / AC Adapter MOMO (0204PPA) (sold separately) / AC Adapter CHA (0204PTA) (sold separately) / AC Adapter REST (LS1P002A) (sold separately) / AC Adapter RANGERS (LS1P003A) (sold separately) / AC Adapter CHARGY (LS1P001A) (sold separately) / AC Adapter WORLD OF ALICE (LS1P004A) (sold separately) / AC Adapter KiiRoll (L01P005A) (sold separately).
- Use Common DC Adapter 01 (0201PEA) (sold separately) in a 12 or 24 V DC negative earth car.



When plugging a specified AC adapter (sold separately) into an outlet, do not allow a metal strap or accessory come in contact with the power plug. Doing so might cause ignition, fire, electric shock or injury.



Unplug the power plug from the outlet or cigarette lighter socket when not charging. Failure to do so might result in ignition, fire, or electric shock.



Firmly insert the specified charging equipment's (sold separately) power plug into the power outlet or cigarette lighter socket down to the base of its pins. Incomplete insertion of the power plug might result in ignition, fire, overheating or electric shock.



The specified charging equipment (sold separately) is not waterproof. Do not use in places subject to direct splashing with water, pet urine or other liquids. Doing so might result in overheating, ignition, fire, electric shock, or short-circuiting of electronic circuits. In the event that the product is splashed with liquid, immediately disconnect the power plug from the outlet or cigarette lighter socket.



Never use the cell phone with wet hands.



Never use in humid places such as bath areas. Doing so might cause electric shock or a fault.



Do not charge the battery pack if wet.



While charging, do not cover or wrap the product with a cloth or bedding. Doing so might cause ignition or fire.



Do not use power outlets or wiring apparatus beyond its rating. Also, exceeding rating, for example, by connecting multiple devices to a single power strip might cause ignition, fire or overheating.



Do not damage, modify, twist, pull, place a heavy object on, or use the power cord of the specified charging equipment (sold separately) while bundled. Do not use a damaged power cord. Doing so might cause ignition, fire, electric shock or short circuit.



Before cleaning the specified charging equipment (sold separately), unplug its power plug from the outlet or cigarette lighter socket. If the plug remains plugged in when you clean the equipment, it might cause an electric shock or short circuit.



Wipe off dust on the power plug of the specified charging equipment (sold separately). Leaving it dusty might cause ignition or fire.



When unplugging the specified charging equipment's (sold separately) power plug from the outlet or cigarette lighter socket, always hold and pull the power plug. If you pull the power cord, the power cord might be damaged, resulting in ignition, fire or electric shock.



Use a fuse of the specified type (250 V, 1 A) in the common DC adapter 01 (sold separately). Using a different type of fuse might cause ignition, fire or overheating. (For information about fuse replacement, carefully read the manual for the common DC adapter 01 (sold separately).)



CAUTION

Mishandling might cause overheating, fire, electric shock, etc.

Be sure to read the following cautions before use.



Do not use the common DC adapter 01 (sold separately) with the car engine stopped. Doing so might result in draining of the car battery.

Handling precautions

These precautions are provided to ensure that performance can be fully demonstrated. Thoroughly read these precautions to ensure correct use.

Stored content/mail/data/etc.

- Content stored on the K012 (phone book, Data Folder, e-mail, C-mail, Bookmark, etc.) may be altered or lost due to accident, malfunction/repair, or other handling. Keep a separate copy of important content. In the event of alteration or loss, the Company bears no liability for damages or lost earnings.

Precautions common to the main unit, battery pack, charging equipment, au IC-Card, peripheral devices

- Applying excessive force to the product might damage the display or internal circuit board resulting in malfunction. Be sure not to sit on it in a pants/skirt pocket or put it in a bag with heavy objects on top. Keeping an external device connected to the external connection terminal or earphone jack might damage the connector resulting in a malfunction. Such damage and malfunction are not covered by the warranty, even if there is no external damage.
- Do not use the product in extremely hot, cold or humid places. (Use within an ambient temperature range of 5°C to 35°C and humidity range of 35% to 85%.)
 - Charging equipment
 - Peripheral devices
- Do not use the product in extremely hot, cold or humid places. (Use within an ambient temperature range of 5°C to 35°C (temporary use at 36°C to 40°C is allowed) and humidity range of 35% to 90%.
 - K012 main unit
 - au IC-Card (when installed in K012)
 - Battery pack (when installed in K012)
- Do not use in places subject to lots of dust or vibration.

- Clean the external connection terminals/charging terminals with dry cotton swabs, etc. every now and then. Soiled terminals might cause poor connection. Do not exert a strong force to clean the connection terminals to prevent deformation and scratching.
- Clean the product with a soft dry cloth. Do not wipe the product using benzene, thinner, alcohol, detergent, etc., which might affect the outer casing or printing.
- Use as far away as possible from land-line phones, TVs and radios. Use nearby might affect them.
- The K012 may become warm while calling, connected to EZweb, messaging, or while charging or during other operations, depending on the situation, but this is not abnormal.
- Turn off the power before removing the battery pack. If you remove the battery pack with the power on, saved data might be altered or lost.
- The security buzzer is not by any means a guarantee of crime prevention or safety.
- When the product is used by a child, to avoid hazards, parents or guardians should thoroughly read the "Instruction Manual" (this manual) and teach the child how to use it. Also make sure that they are using it as instructed.

Main unit

- Do not remove the stickers printed with the serial numbers on the K012 (visible when the battery pack is removed). These stickers prove that the K012 is permitted under the Wireless Telegraphy Act and Telecommunications Operations Act.
- Note that mail and downloaded data (both charged or free content) saved on the K012 cannot be returned to the customer when the K012 is replaced with another au cell phone for model upgrade, repair of a fault, etc.
- Although the display used on the K012 is made using high-precision technology, some pixels (dots) might be lit or out at all times. This is not a malfunction.
- Take care not to inconvenience people around you when you use the product in a public place.

- Do not exert force on the hinge (between display and keypad) when opening or using the K012. Exerting force by swinging or bending the K012 backward might result in malfunction or damage. Use with care.
- Do not forcefully press, tap or intentionally subject the display to strong impact. Doing so might cause scratching or damage.
- Take care that hard objects do not rub against and scratch the display or camera lens.
- When you put the product in your pocket or bag, take care so that the display does not come in contact with metal objects or other hard objects. Also, be careful not to scratch or damage the display by using a strap whose metal or other hard part comes in contact with the display.
- The display may appear dark or warped depending on the angle if viewed while wearing polarized sunglasses or similar eyewear.
- When suddenly brought into a warm indoors place from a cold outdoors place, or when in a humid location, water droplets (i.e. condensation) sometimes are formed inside the product. Note that when used under conditions such as this, humidity might cause corrosion or a fault.
- Do not leave the cell phone near air conditioning vents. Condensation from a sudden temperature change may corrode the inside of the cell phone and cause malfunction.
- Do not place stickers on the display/key side of the cell phone. After closing the K012, the keys, etc. may be pressed and cause misoperation, or key operations while closed may be unavailable or usable time may be shortened. The K012 may also be damaged.
- Trying to press keys while data is playing back may cause unusual operation such as data pausing.
- Continuously displaying the monitor screen during photography or continuous video recording, use of EZweb, etc. for extended periods repeatedly causes K012 components to become warm, and may result in low-temperature burns with prolonged skin contact.
- Placing a strong magnet close to the product might cause malfunction.
- To prevent unauthorized use in case of theft or loss, the K012 is locked so that it cannot be used unless the legitimate user's au IC-Card is inserted. If the user is changed to some other person, the new user should bring the au IC-Card to an au shop or PiPit. Note that a fee is charged for ownership change.

- Surrounding brightness is detected by the optical sensor (page 25). Take care not to cover it with your fingers.
- Do not discard the product together with regular trash. Please cooperate in the collection of the product when it is no longer needed to protect the environment and effectively use resources. Old products are collected at au shops and other places.
- When using handsfree call, take care to keep the speaker at a safe distance from your ears, as the speaker volume may be too loud.

Battery pack

- Use in very hot or cold environments, for example, when left in an automobile with the windows closed in summer, will cause the battery capacity to drop and shorten the available battery usage time. This will also shorten the battery pack's service life. Try to use the battery pack as far as possible at room temperature.
- When the battery pack is not to be used for a long time, remove the battery pack from the main unit, and store it in a battery pack case away from hot and humid places (a battery pack case is included with an additional battery pack (sold separately)). Data stored in the K012 may be lost if left uncharged for an extended time.
- Charge the battery pack before using the product for the first time after purchase, or if you have not used the product for a long time (the battery pack may become warm during charging, but this is not a malfunction).
- The battery pack is a consumable item. If the performance of a battery pack does not recover after charge or is bulging, the battery pack is at the end of service life, so buy a new one of the specified type. Note that the length of service life varies depending on the usage condition, etc.
- Do not discard battery packs together with regular trash. Please cooperate in the collection of used battery packs to protect the environment and effectively use resources. au shops and other retailers collect used battery packs.
- Battery packs sometimes swell up as they approach the end of their service life. This is due to the properties of lithium-ion batteries, and is not a problem in terms of safety.

AC adapter

- When not using the specified charging equipment (sold separately), remove its power plug from the power outlet or cigarette lighter socket.
- Clean the K012's charging terminals and the desktop holder's terminal periodically using a dry cotton swab. Soiled terminals may result in poor connections.
- Do not wrap the specified charging equipment's power cord around the power plug or desktop holder. Doing so might cause electric shock, ignition or fire.

au IC-Card

- The au IC-Card is lent to you by au. In case of loss or damage, the card will be replaced at your expense. When malfunction is suspected, or in case of theft or loss, contact an au shop or PiPit.
- Do not forcibly remove or insert the au IC-Card.
- You are responsible for any damage caused by inserting your au IC-Card into some other IC card reader/writer, etc.
- Keep the IC (metal) part of your au IC-Card clean.
- Clean usually by wiping with a soft, dry cloth. Take care not to wipe too hard and deform or scratch terminals.
- Do not put stickers, etc. on the au IC-Card.
- The au IC-Card may become warm during use, but this is not a malfunction and you can continue to use the card.
- Do not disassemble or modify the au IC-Card. Doing so might cause loss of data or a fault.
- Do not insert non-au IC-Cards in this cell phone. You cannot use cards other than au IC-Cards inserted in this cell phone.

Camera

- Do not leave the camera lens exposed to direct sunlight. Imaging elements might be discolored or burnt.
- When using the camera, follow common rules of etiquette regarding camera use.
- When photographing important occasions (such as a wedding), take a trial shot and check the shot image to make sure it is correctly shot, and audio to make sure it is audible.
- Image data (below, "data") might be altered or lost due to malfunction, repair or other handling. The Company takes no responsibility for recovery of altered or lost data, damages resulting from altered or lost data, and lost profits.
- Do not use the camera for recording information in places, bookstores, etc. where photographing is not allowed.

Copyrights and rights of portrait

- You are not allowed to copy, modify or edit the data you shot or recorded using the K012 without consent of the copyright holder, except for personal use, under the copyright law. In addition, do not use or modify portraits or names of other individuals without their consent, as it might infringe on rights of portrait.
- Also be careful about the copyright and portrait right when posting photos you shot, etc. on Internet homepages. Restrictions may also be in place on photography/recording, even for personal purposes, of performances, entertainment, exhibitions, etc.
- You cannot transfer images or sound protected under copyright where such use exceeds stipulations of copyright laws.

<Backup content on the product>

- Please back up* important content received by or downloaded to the K012 to an outside source. Content recorded to memory on the K012 sometimes disappears or is altered by unexpected factors, such as static electricity or a fault, repair, mishandling, etc.

* How to make backups

- Store important data such as phonebook data, music (incoming ring tone, etc.), shot photos and videos on microSD memory cards. You can also send files as e-mail attachment or transfer to your PC. Note, however, that there are some data that cannot be copied by using these means.

Information

- Reproduction of the content of this manual in part or in whole is prohibited.
- The content of this manual is subject to change without notice.
- Every effort has been made in the preparation of this manual. Should you notice any unclear points, omissions, etc., feel free to contact us.

Notes on water and dust resistance

The K012 has water resistance equivalent to IPX5 and IPX7, as well as dust resistance equivalent to IP5X (with the external connection terminal cover and battery cover securely attached (based on in-house testing). However, use regardless of the precautions on pages 16 to 19 may result in water seepage or intrusion of sand/foreign particles, resulting in overheating, ignition, electric shock, scratching, malfunction, etc. Read the precautions on pages 16 to 19 for safe use.

- IPX5 equivalent

Means that the product will maintain its operability as a phone even if it is sprayed with water from a 6.3 mm diameter nozzle at a distance of about 3 meters for more than 3 minutes at a rate of about 12.5 liters per minute from any direction.

- IPX7 equivalent

Means that the product will maintain its functionality as a phone with no water getting inside the main unit even if it is gently submerged in a tank of still tap water at room temperature to a depth of 1 meter for about 30 minutes.

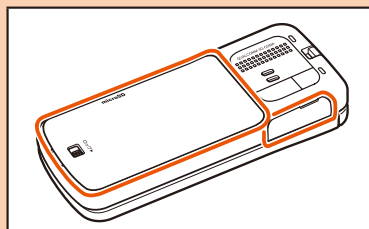
- IP5X equivalent

Means that the product has sufficient protection to maintain certain operability and safety even after grit and dust for dustproof testing (diameter of 75 μ m or less) has entered it.

- Specifically, you can use the product in the rain (less than 20 mm per hour) without umbrella, as well as use the product in a place with water such as a bathroom, kitchen or poolside.

Important items to remember before use

- Firmly close the external connection terminal cover and attach and lock the battery cover to prevent water seepage. Make sure that they are securely closed so that they are not raised.

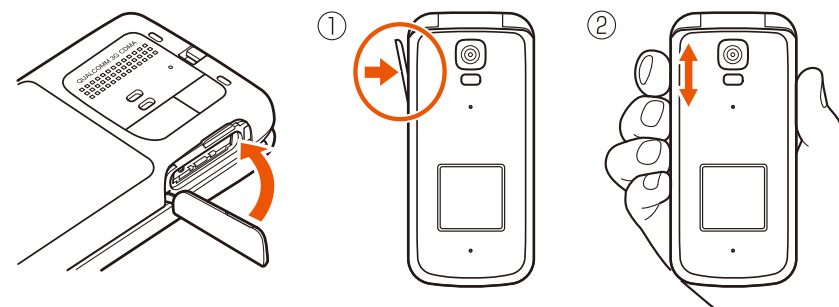


- Just a small particle (a hair, grain of sand, etc.) on the seals can cause water leaks.
- Do not place the product on sand at a beach, etc. Grains of sand or other small particles might get into the microphone or speaker causing the volume to drop.
- Do not use (including opening/closing and key operation) the product underwater.
- Do not expose the product to or immerse it in liquids other than room temperature fresh water/tap water (water with soap, detergent, bath salts, hot spring, boiling water, sand/mud, seawater, a swimming pool, alcohol, etc.).



How to close the external connection terminal cover

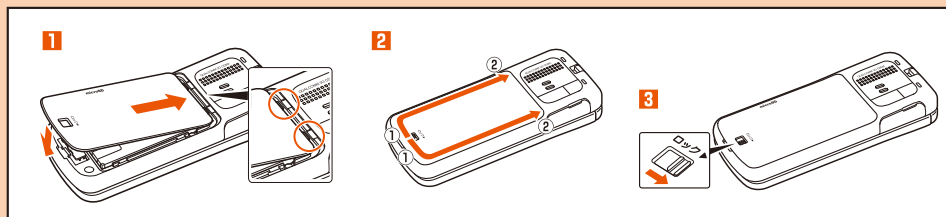
After stowing the cover hinge, press on the external connection terminal cover ① evenly with the flat part of your finger. Then, rub your finger over the cover in the direction of arrow ② to ensure that the cover is not partially open.



Closing the battery cover

Close firmly so that the battery cover is not raised.

- 1 Hold battery cover with two foremost tabs at angle, and insert in cell phone.
- 2 Check that lock switch is unlocked, and press along the arrows in directions of ① to ②. Always check that battery cover is not raised.
- 3 Slide lock switch to right until the arrow is no longer visible.



Precautions

Notes on various usage scenes

<In the rain>

- Do not use in heavy rain (more than 20 mm per hour).
- Never open/close the external connection terminal cover or battery cover if the product is exposed to rain, or your hands are wet.

<Bathroom>

- Do not immerse or drop in tub. Do not use under water.
- Do not immerse the product in soap water, detergent water, water with bath salts in it, or in hot spring water.
- Do not expose directly to warm shower.
- Do not splash the product with hot water.
- Do not use the product in a bathroom for an extended period of time.
- Use in temperatures between 5°C and 35°C (limited use between 36°C and 40°C) and humidity between 35% and 90%.
- Do not bring the desktop holder into a bathroom. Also, do not use the desktop holder if it has condensation.

<In the kitchen>

- Do not splash the product with or immerse it in liquids such as soap water, detergent water, seasonings, juices, etc. other than fresh water/tap water.

- Do not splash the product with or immerse it in hot water or chilled water.
- Do not place the product where it gets extremely hot or cold such as near a stove or in a refrigerator.
- Do not expose to strong water flow (more than 6 L/min.).

<Poolside>

- Do not immerse or drop in pool water. Do not use under water.
- Pool water contains disinfecting chlorine. If exposed to pool water, immediately wash off with room temperature tap water*. Do not use a brush.

* Rather weak water flow (less than 6 L/min.)

Common precautions

- Firmly close the cover of the external connection terminal, and firmly attach then lock the battery cover after checking that the rubber seal on the underside is positioned correctly. A caught particle (lint, a hair, grain of sand, etc.), no matter how small, may result in seepage.
- Do not insert pointed objects in gaps around the cover of the external connection terminal or battery cover. Doing so might damage the rubber seals and cause seepage.
- Do not open/close the cover of the external connection terminal or remove/attach the battery cover while wearing gloves. A caught particle (lint, a hair, grain of sand, etc.) on the gloves, no matter how small, may result in seepage.
- Before opening/closing the cover of the external connection terminal or removing/attaching the batter cover, check that there is no wetting, sand, soiling, etc. on the cell phone or your hands. Wetting, sand, soiling, etc. on them may enter the cell phone or become caught under the covers and cause malfunction or seepage. If even a small amount is present, wipe cell phone and hands with a lint-free, clean, dry cloth before working.
- Do not leave the cell phone with wetting on it. Wetting may enter the cell phone from the hinge or other gap. If the cell phone remains wet, sound quality may be affected. If wetted with water, remove water such as by shaking the cell phone (page 19), then quickly wipe away any water on the cell phone with a lint-free, clean, dry cloth. In cold regions, any water on the K012 may freeze and result in malfunction.

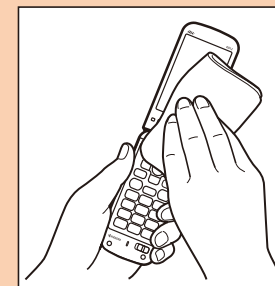
- The K012 is waterproof only for fresh water/tap water, and is not waterproof for hot water, salt water, detergent, chemicals, sweat, etc. If exposed to water other than fresh water/tap water (seawater, detergent, etc.) or sand/mud, immediately wash off with room temperature tap water*. Wash without a brush using hands, and hold the battery and external connection terminal covers closed.
 - * Rather weak water flow (less than 6 L/min.)
- The cell phone is not designed to withstand water pressure. Do not expose to strong water flow exceeding specification (IPX5/IPX7) (e.g., water flow from a tap/shower strong enough to feel painful) or leave under water for an extended period.
- Do not wash in a washing machine or ultra-sonic washing machine.
- Do not subject to strong shock while submersed (e.g., do not drop in a water-filled basin, toilet, or washing machine).
- Apart from the K012, accessories (desktop holder, etc.) are not water-/dustproof.
- Never charge the K012 while it is wet. Charging while the charging terminals are wet might result in malfunction, overheating, etc.
- Do not poke pointed objects in the holes of the microphone/speaker.
- The rubber seals on the undersides of the cover of the external connection terminal and battery cover are important for maintaining water and dust resistance. Please note the following.
 - Do not remove or scratch.
 - Do not allow dirt to adhere to them. An adhering particle (lint, a hair, grain of sand, etc.), no matter how small, may result in seepage. Always remove any particles.
 - Adherence of liquid other than fresh water/tap water (hot water, salt water, detergent, chemicals, sweat, etc.) may affect water and dust resistance.
 - Take care not to pinch rubber seals when closing covers. Trying to close covers while seals are pinched may scratch them and affect water and dust resistance.
 - Replacement (at cost) of waterproofing parts regardless of appearance is recommended every two years. Contact your nearest au shop or Secure cell phone support center for parts replacement.

- Do not drop or otherwise subject the cell phone to strong shock. May affect water and dust resistance.
- The K012 does not float in water.
- Do not immerse in hot water, use in a sauna, or expose to hot airflow (hairdryer, etc.). The cell phone is not designed to withstand heat.
- Use in temperatures between 5°C and 35°C (limited use between 36°C and 40°C) and humidity between 35% and 90%. Use in extremely hot or cold conditions exceeding these ranges may affect water and dust resistance.
- Sudden temperature change may cause condensation. When moving the K012 from a cold to warm place (to a bathroom, etc.), move it after allowing it to reach room temperature. The cell phone is not designed with anti-condensation features.
 - * If condensation forms inside the display, leave at room temperature until the condensation clears away.
- The cell phone has been tested according to assumed use and verified to meet performance requirements. However, operation under any and all conditions in actual use is not guaranteed. Repairs will not be covered by warranty and carried out at cost if malfunction is deemed to be due to erroneous handling by the customer.

■ When exposed to water

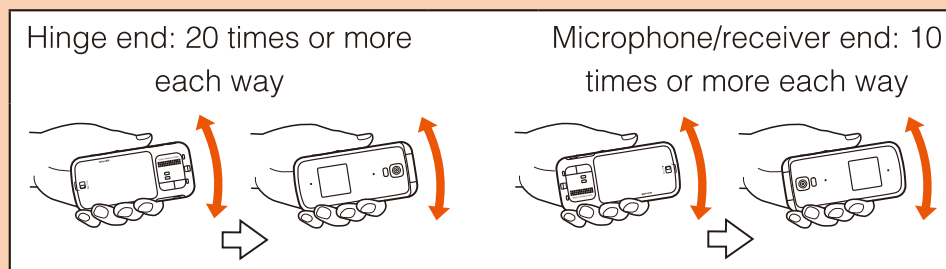
Using the K012 while wetted may allow water to collect in the microphone, temporarily affecting speaker sound or getting clothing, carrybag, etc. wet. Water may also enter by gaps in the hinge, charging terminal, etc. Remove water from the cell phone with the following steps.

- 1 Carefully wipe away all water on the cell phone with a lint-free, clean, dry cloth.**



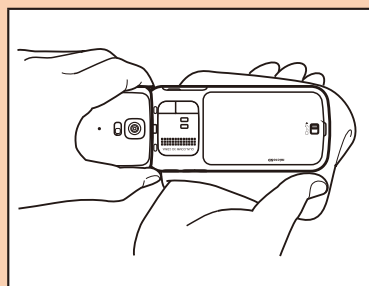
2 Shake the cell phone

- ① Hold the cell phone firmly, and shake as shown until there is no more wetting.
 - * Make sure it is safe around you before shaking.
 - * Hold firmly and do not let the cell phone fly out of your hand.



- ② Wipe away any wetting.
 - * Since it is especially difficult to drain water from the microphone and speaker, turn the cell phone so they are faced downward and the cloth is pressed into them.
- ③ Leave on a dry towel or cloth at room temperature for a while.

3 Gently press the cell phone into a lint-free, clean, dry cloth to wipe away any water in gaps such as in the microphone, speaker, hinge, charging terminals, etc.



4 After removing as much water as possible from the cell phone, leave at room temperature for at least one hour to dry.

If not enough water is removed, the sound of the security buzzer, etc. may be affected.

Water may still remain in the cell phone even after following the preceding steps. Do not leave the cell phone near items you do not want to get wet. Clothing, carrybag, etc. may also become wet.

Precautions on charging

The supplied and optional accessories are not water-/dustproof. Be sure to check the following points before and after charging.

- Check that the K012 is not wet. If wet, drain water well and wipe with a lint-free clean dry cloth before placing it in the desktop holder or opening the external connection terminal cover.
- If you are charging the battery just after the product gets wet, drain water well and wipe remaining water off with a lint-free clean dry cloth before placing it in the desktop holder or opening the external connection terminal cover.
- If you charge the battery with the external connection terminal cover open, be sure to tightly close the cover when charging is finished. We recommend using the desktop holder to charge the battery to prevent water from entering from the external connection terminal.
 - * Never charge the K012 while it is wet. Charging while the charging terminals are wet might result in malfunction, overheating, etc.
 - * Do not touch the specified AC adapter (sold separately) or desktop holder with wet hands. Doing so might cause electric shock.
 - * Do not splash water over the specified AC adapter (sold separately) and desktop holder when using them. Doing so might cause fire or electric shock.
 - * Do not use specified AC adapters (sold separately) or the desktop holder near sources of water (bathroom, shower, kitchen sink, basin, etc.). Doing so might result in fire or shock.

Notes on Cell Phone Use

Cell Phone Etiquette

The cell phone always emits weak radio waves when power is on.

Use the cell phone in an enjoyable and safe manner without forgetting to be considerate of others around you.

● Use of cell phones is not allowed in some places.

- Do not use the cell phone while you are driving. Doing so is both dangerous and prohibited by law.
- Using a cell phone in an aircraft is prohibited by law. Be sure to turn the cell phone power off.

● Radio waves from cell phones may interfere with medical electrical equipment.

- Some people close to you in crowded places such as packed trains may be using a cardiac pacemaker. Turn the cell phone off in such places.
- Abide by the rules of hospitals and other medical institutions where it is forbidden to use or carry cell phones.

● Be considerate of where you use the cell phone and how loudly you talk.

- Do not make calls in theaters, museums, libraries, and other similar places. Turn power off or turn on manner mode not to disturb others around you by ring tones.
- Do not use the cell phone on a street where you might interrupt the flow of pedestrians.
- Move to areas where you will not inconvenience others on trains or in hotel lobbies.
- Refrain from talking in a loud voice.

- Obtain the permission of other people before you take their photos with the cell phone's camera.
- Do not record information with the cell phone's camera in bookstores and other locations where taking photos is not permitted.

Do Not Use the Cell Phone While Driving!

Turn off your cell phone or put it in Drive Mode while driving.

Do not use the cell phone while driving a car/motorcycle or riding a bicycle. It may result in a traffic accident. Using a cell phone while driving is prohibited by law. Using a cell phone while riding a bicycle may also be punishable by law.

Prohibited!

- Looking at a cell phone display
- Talking on a cell phone while holding it

Drive Mode

In Drive Mode, a Japanese message meaning "I'm driving now, so I can't answer your call." is played when a call is received, and asks the caller to leave a message on the answer memo.

- When the standby screen is displayed, press **OK**,
- ➔ Use **▲/▼/◀/▶** to select *Tools* and then press **OK** (Select).
 - ➔ Use **▲/▼** to select *Manner Mode* and then press **OK** (Select).
 - ➔ Use **▲/▼** to select *Drive Mode* and then press **OK** (OK).

Disaster Message Board Service

When a large scale disaster occurs, you can register your safety information from EZweb. The registered information can be referred from anywhere in Japan from EZweb or Internet.

Registering safety information

- When a large scale disaster occurs, from an au phone, you can register your safety information (i.e. your condition and comments) to the 災害用伝言板 (Disaster Message Board) created on the EZweb.
- After registration of your safety information, e-mail is sent to your family or acquaintances you have previously designated to notify that your safety information has been uploaded to the 災害用伝言板 (Disaster Message Board).

Inquiring for safety information

- You can inquire for safety information of a person by entering his/her phone number from EZweb or Internet.*

* To inquire from other carriers' cell phone, a PHS or PC, access "<http://dengon.ezweb.ne.jp/>".

Access

 ⇒ Top Menu/Search ⇒ 災害用伝言板 (Disaster Message Board)

<http://dengon.ezweb.ne.jp/>

- Registered information is stored until the service set up for the disaster ends.
- The maximum available number of registrations is 10 per phone number. When the number of registrations exceeds 10, the oldest one is overwritten.
- To view the Disaster Message Board in English, select *English* from the top menu of the Disaster Message Board.

Contents

Introduction

Illustrations and Screenshots in This Manual 1

Safety Precautions/Notes on water and dust resistance 2

Exemptions	2
Safety Precautions (Observe Strictly)	2
Handling precautions	12
Notes on water and dust resistance	16

Notes on Cell Phone Use 20

Cell Phone Etiquette	20
Do Not Use the Cell Phone While Driving!	20
Disaster Message Board Service	21

Contents 22

Getting Ready 24

Checking the Contents of the Box	24
Names of Parts	25
Charging the Battery Pack	26
Learning the Basics	27
Turning On Power	28
Switching the Display Language to English	28
Initial Setup of E-mail and EZweb	29
Checking Your Phone Number and E-mail Address ...	29
Display Indicators	30
Using Main Menu	31
Changing Your E-mail Address.....	32

Security Code and Passwords	33
Smart Sonic Receiver	34
Adjusting Sound Quality (Clear Call)	34

Making and Answering Calls 35

Making a Call	35
Making an International Call.....	35
Answering a Call.....	36
Returning a Call (Outgoing History/ Incoming History)	36
One-ring Calls.....	36
Adjusting the Earpiece Volume during a Call.....	37
Turning On Manner Mode.....	37
Changing the Incoming Ring Tone	37
Adjusting the Incoming Ring Tone Volume	38
Turning On the Answer Memo	38

Character Input 40

Character Entry Modes	40
Entering Alphanumeric Characters	40
Entering E-mail Addresses	41
Entering Pictograms	42

Phone Book 43

Saving a Phone Book Entry	43
Dialing from the Phone Book	43
Editing Phone Book Entries	43
Saving a Phone Number from the Incoming or Outgoing History	44

One Touch Key Function	45
Registering a One Touch Partner	45
Making a Call to a One Touch Partner	45
Sending Mail to a One Touch Partner	45
Mail	46
Using E-mail	46
Creating and Sending E-mail Messages	46
Reading Received E-mail Messages	47
Reading an E-mail Message with an Attached Photo or Movie	47
Replying to Received E-mail Messages	47
Rejecting Spam	48
Using C-mail	49
Creating and Sending C-mail Messages	49
Reading Received C-mail Messages	49
Camera	50
Photo Taking Tips	50
About Photo Modes	50
Taking a Photo	50
Viewing Photos	51
EZweb	52
Accessing Sites	53
Bookmarking Frequently Accessed Pages	54
Viewing Bookmarked Pages	54
Checking Charges	55
Downloading Chaku-Uta®	55

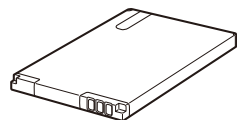
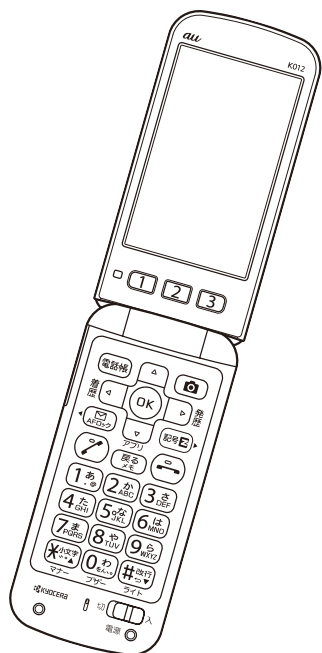
EZ News Flash	56
Basic Operations	56
Setting EZ News Flash	56
EZ Navi	58
Passenger Seat Navi for People in the Passenger Seat to Check the Route	58
Security Navi to Check Where Your Kids Are	58
EZ Navi Walk for When You Go Out	59
Evacuate Navi to Guide You Home or to Nearby Evacuation Areas during Disasters	60
In Case of Loss of Your K012	61
Setting Conditions for Activating the Remote Ctrl Lock...	61
Remotely Activating the Remote Ctrl Lock on Your K012	62
Activating the Remote Ctrl Lock by the Security Lock Service	62
Troubleshooting	63
Index	65

Getting Ready

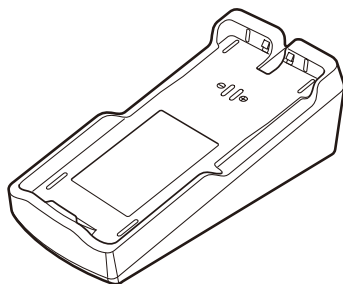
Checking the Contents of the Box

The box contains the cell phone and accessories.

- Cell phone
- Battery pack
- Desktop holder
- Instruction Manual (Japanese)
- Basic Manual (Japanese)
- Warranty (Japanese)
- Safety Precautions (Japanese)
- JIBUN BANK Launcher Operation Guide (Japanese)
- Global Passport mobile rental service Owner's Guide (Japanese)



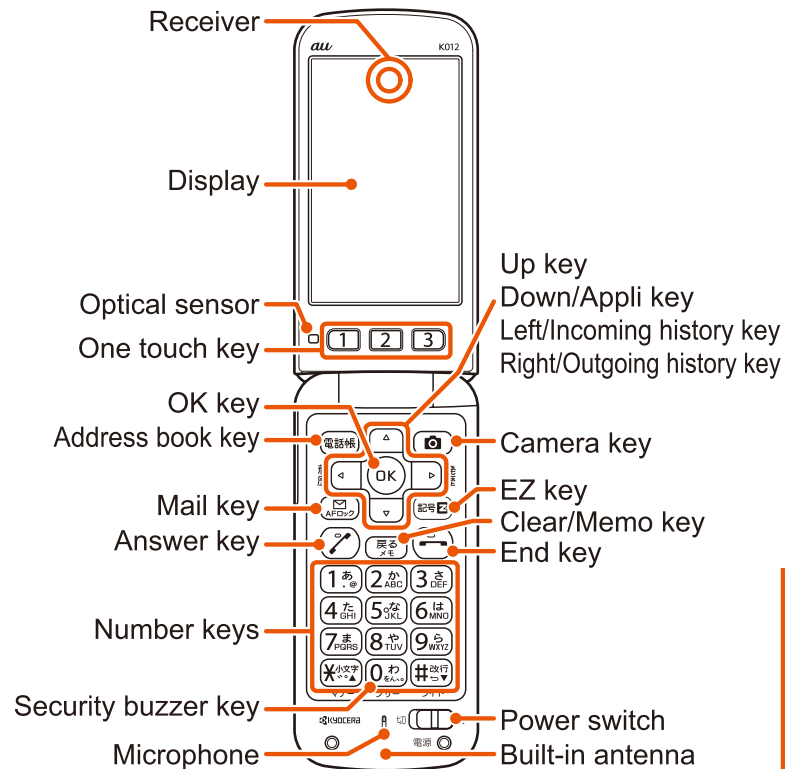
- Desktop holder



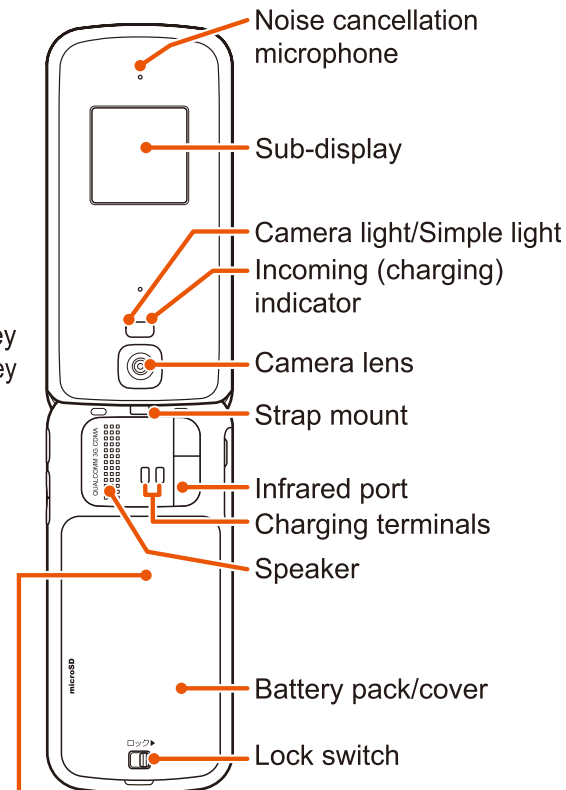
- An AC adapter and microSD memory card are not included. Purchase a specified AC adapter (sold separately) and a commercially available microSD memory card.

Names of Parts

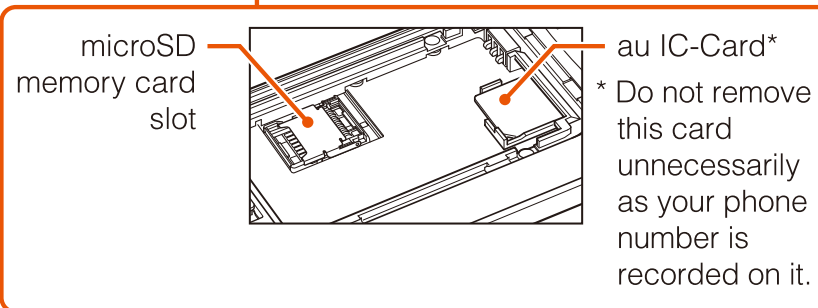
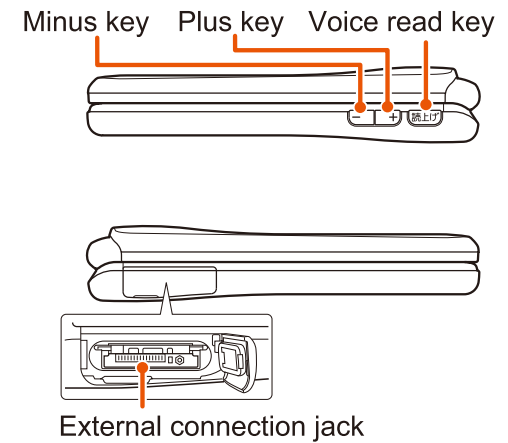
From the Front



From the Back



From the Sides

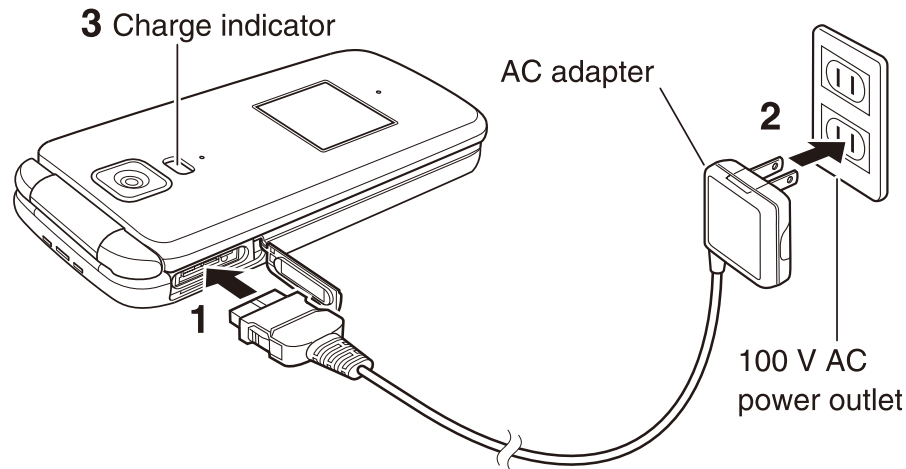


Charging the Battery Pack

The battery pack is not fully charged at the time of purchase. Be sure to charge the battery pack before using the cell phone for the first time.

- An AC adapter is not included. Purchase a specified AC adapter (sold separately).

- Be sure to close the cover of the external connection jack when charging is finished.
- Do not pull or twist the cover of the external connection jack forcibly.



➔ Connect a specified AC adapter to the cell phone with the battery pack attached.

- Open the cover of the external connection jack. Check the shape of the connector of the AC adapter, and plug it straight into the external connection jack.

➔ Unfold the power plug of the AC adapter and plug it into a 100 V AC power outlet.

➔ Confirm that the charge indicator lights.

- Charging: The charge indicator lights.
- Charging finished: The charge indicator goes out.

Learning the Basics

Key Assignments



① ② ③ : Use the One Touch Key function.

◀ : Display Incoming History.

▼ : Display EZapps menu.

電話帳 : Use Phone Book.

✉ : Display E-mail/C-mail menu.

☎ : Make/answer calls.

戻る : Set/cancel Answer memo. Delete characters. Cancel operation.

▲ : Display the ticker field/info pane.

▶ : Display Outgoing History.

OK : Display Main menu.

📷 : Active Camera.

☎ : Display EZ Service menu.

☎ : End call/communication. Cancel operation.

0 ~ 9 * # : Input phone numbers and characters.

Side Key Assignments



⊕ : Increases the volume.

⊖ : Decreases the volume.

読上げ : The displayed contents are read out loud (Japanese Mode only).

- If you lose track of where you are or if you make a mistake, press 戻る to return to the previous screen. Press ☎ and return to the standby screen.

Hiding/Redisplaying the Message Menu

When the message menu is displayed on the standby screen, you can temporarily hide it by pressing and then display the Main menu by pressing .

To redisplay the hidden message menu, press when the standby screen is displayed.

Message menu



- ➔ Use / to select *Set Language* and then press (選択 [Select]).
- ➔ Use / to select *English* and then press (OK).
- ➔ Use / to select *Alphabet* and then press (OK).

- The K012 default setting is "Simple Mode", but the bilingual function cannot be used in this setting. Display is in Japanese only while in Simple Mode.

Turning On Power

Slide the power switch toward 入.

- You cannot receive or make calls if (out of range indicator) is displayed.

Turning Off Power

Slide the power switch toward 切.

Switching the Display Language to English

You can switch the display language for function names and other items to English.

When the standby screen is displayed, press .

- ➔ Use / / / to select 機能設定 (Set Functions) and then press (選択 [Select]).
- ➔ Use / to select 画面表示 (Screen Setup) and then press (選択 [Select]).

Initial Setup of E-mail and EZweb

To use e-mail and EZweb, you need to apply for an EZweb subscription. If you did not apply for an EZweb subscription at the time of purchase, contact an au shop or the Customer Service Center.

Also, before use, you need to configure initial settings. Your e-mail address is assigned automatically in the initial setup.

When the standby screen is displayed, press .

➔ **Press  (OK).**

After a short while, your e-mail address is displayed.

➔ **Press  (OK).**

The initial settings are complete.

- You can also configure initial settings by pressing  or .

Checking Your Phone Number and E-mail Address

When the standby screen is displayed, press  and then .

Display Indicators

Display indicators inform you of mail arrival, current settings, etc.

Display



Indicator		Description
①		Battery level
②		Signal strength
③		During a call
④		Connecting to EZweb
		EZapps activated
⑤		A microSD memory card (commercially available) inserted
⑥		Missed calls
⑦		New or unread E-mail/C-mail
⑧		Receiving EZ News Flash information
⑨	—	Current date and time
⑩		Manner mode set
⑪		Auto Lock activated
⑫		Answer memo set
⑬	—	Ticker field
⑭	—	Info pane

※ The actual display in the standby screen will be larger.

Sub-display



Indicator	Description	
①		Battery level
②		Signal strength
③		Manner mode set
④		Alarm set
⑤		Answer memo set

- The date and time are set automatically.

Using Main Menu

You can access various functions from the Main menu.

White

Pink

Black

Infrared Comm.

Camera

Collect Sound

Pedometer

Data

Tools

Calculator

Set Functions

Clock/Calendar

Plays photos and downloaded files

Screen for White.

Infrared Comm.

Camera

Collect Sound

Pedometer

Data

Tools

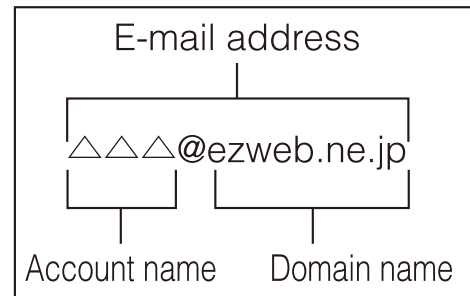
Calculator

Set Functions

Clock/Calendar

Changing Your E-mail Address

You can change the account name of your e-mail address.



When the standby screen is displayed, press .

➔ Use / to select *E-Mail Setup* and then press (Select).

➔ Use / to select *Change Adr / Other* and then press (Select).

The cell phone connects to the server.

➔ Use / to select *Eメールアドレスの変更* (Change E-mail Address) and then press (Select).

➔ Use / to select the entry box, press (Edit), enter your security code, and then press (OK).

- Your security code is the four-digit number you wrote on your subscription form.
- If the security code is incorrectly entered three times consecutively during a single day, the e-mail address change operation will be disabled until the next day.

➔ Use / to select *送信* (Send) and then press (Select).

➔ Use / to select *承諾する* (Accept) and then press (Select).

➔ Use / to select the entry box, press (Edit), enter an e-mail address using single-byte alphanumeric characters, and then press (OK).

- For details on entering e-mail addresses, see page 41.

➔ Use / to select *送信* (Send) and then press (Select).

➔ Use / to select *OK*, press (Select) and then (OK).

- Check that the e-mail address has been updated before pressing (OK).

- Your e-mail address cannot be changed if the new address you enter in the above procedure is already being used. In this case, enter a different e-mail address.

Security Code and Passwords

You can use a security code and other passwords described below.

Take care not to forget your security code and passwords, because they are required for performing various operations and using subscription services.

Security Code

Usage Example	①Using the Answering Service (Voice Mail) and Call Transfer remotely from a fixed-line phone ②Making inquiries, applications, and changes while using Customer Service Center voice guidance, au web pages, and EZweb ③Changing the settings of <i>Spam Filter</i> or <i>Change Adr / Other</i> under E-mail Setup
Initial Setting	The four-digit number you wrote on your subscription form

Lock No.

Usage Example	Changing various settings of the cell phone
Initial Setting	1234

EZ Password

Usage Example	Subscribing or canceling subscriptions to EZweb fee-based contents
Initial Setting	The four-digit number you wrote on your subscription form

Premium EZ Password

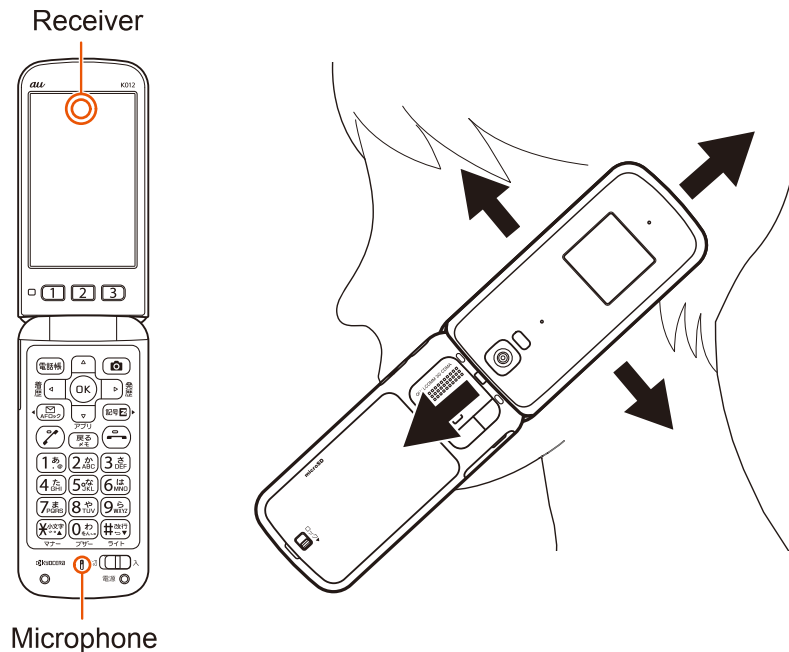
Usage Example	①Subscribing or canceling subscriptions to EZweb fee-based contents paid by まとめてau 支払い (au Collective Payment Service) ②Purchasing products from EZweb sites using まとめてau 支払い (au Collective Payment Service)
Initial Setting	The four-digit number you wrote on your subscription form

Smart Sonic Receiver

Your K012 is equipped with a "smart sonic receiver" that transmits sound by the display vibrating. So while the receiver does not have holes for sound, you use it in a usual manner. Hold the K012 firmly against your ear as shown during a call, use Collect Sound, etc.

Holding the Receiver to Your Ear

Hold the K012's receiver area against your ear as shown, so that it covers your ear and blocks surrounding sound to make calls more audible. Adjust the position of the cell phone up or down, left or right to suit your set sound quality and surroundings.



- Do not cover the K012's microphone with your cheek or fingers during a call.
- If an earphone (sold separately) is connected, sound switches from the smart sonic receiver to earphone sound.
- Do not place stickers or sheets over the display. May affect receiver sound.
- Audibility varies with each person.
- Audibility differs depending on surroundings.

Adjusting Sound Quality (Clear Call)

Clear Call allows you to adjust sound from the K012 so it is more audible.

You should set "Clear Call" in a quiet place.

When the standby screen is displayed, press

OK [2] [8] and then OK.

➔ **Hold the K012's receiver against your ear, and then adjust while listening using** **▲ / ▼** **or** **+ / -**.

➔ **Press OK.**

- "Clear Call" works for sound during calls/while using Collect Sound.
- "Clear Call" is temporarily canceled during handsfree calls.

Answering a Call

To answer a call, press .

- To end the call, press .

Display When a Call is Received

The phone number of the caller appears.

If the caller's phone number and name are in the phone book, the name is also displayed.

When the phone number of the caller is not displayed, one of the following indicators may appear.

Indicator	Meaning
ID Unsent	The caller did not send a Caller ID.
Payphone	The call is from a pay phone.
Not Support	The call is from a phone that does not support Caller ID.

Missed Call Notification

If you did not answer a call,  and *MissedCall* are displayed to let you know that you missed a call.

To check the caller's phone number, use / to select *MissedCall* and then press  (Check). You can then return the call (see the procedure on the right).

Returning a Call (Outgoing History/Incoming History)

Example: Returning a call to a phone number in the incoming history

When the standby screen is displayed, press .

- Press  while the standby screen is displayed to display the Outgoing History screen.

➔ Use / to select the phone number you want to call and then press  (Detail).

- Press  to display the Outgoing History screen.

➔ Press .

- The cell phone can store up to 50 phone numbers in each of the incoming and outgoing history.

One-ring Calls

What is a One-ring Call?

A one-ring call is a call from an unknown caller that only rings once, causing it to be stored in the incoming history. One-ring calls are often used to get you to return the call, which will connect you to a dating service or some other service that charges you at high rates.

One-ring Indicator

 indicator on the Incoming History screen indicates you have received a one-ring call (a call rang for three seconds or shorter). Be careful when you return a call to an unknown caller.

Adjusting the Earpiece Volume during a Call

During a call, use / / / .

- / : Increases the volume.
- / : Decreases the volume.

Turning On Manner Mode

When the standby screen is displayed, hold down for at least one second.

This turns on manner mode, and displays , and on the standby screen. This also turns on Answer memo, which is indicated by on the standby screen.

Turning Off Manner Mode

When the standby screen is displayed, hold down for at least one second.

Turning off manner mode causes , and to disappear from the standby screen. Answer memo is also turned off, which is indicated by disappearing from the standby screen.

- Even in manner mode, the cell phone still emits a sound when autofocusing, a shutter sound when you take a photo.

Changing the Incoming Ring Tone

When the standby screen is displayed, press .

➔ Use / / / to select *Set Functions* and then press (Select).

➔ Use / to select *Tone/Vib/Lamp* and then press (Select).

➔ Use / to select *Incoming Setup* and then press (Select).

➔ Use / to select *Incoming Call* and then press (Select).

➔ Use / to select *Melody* and then press (Select).

➔ Use / to select *Fixed RingTone* and then press (Select).

➔ Use / to select *Preset Data* and then press (Select).

➔ Use / to select the ring tone and then press (OK).

The incoming ring tone is set.

- If you press (Play), the tone plays.

Adjusting the Incoming Ring Tone Volume

- When the standby screen is displayed, press .
- ➔ Use  /  /  /  to select *Set Functions* and then press  (Select).
 - ➔ Use  /  to select *Tone/Vib/Lamp* and then press  (Select).
 - ➔ Use  /  to select *Incoming Setup* and then press  (Select).
 - ➔ Use  /  to select *Incoming Call* and then press  (Select).
 - ➔ Use  /  to select *Volume* and then press  (Select).
 - ➔ Use  /  /  /  to adjust the volume and then press  (OK).
 - Each press of  /  /  /  changes the volume one step.

<i>STEP UP</i>	The ring tone volume gradually increases.
5 (Deka) (loud) ↑ 1 (soft)	The ring tone sounds at the set volume.
<i>OFF</i>	
	The ring tone does not sound.

Turning On the Answer Memo

When the standby screen is displayed, hold down  for at least one second.
 is displayed on the standby screen.

Turning Off the Answer Memo

When the standby screen is displayed, hold down  for at least one second. The answer memo is turned off and  disappears from the standby screen.

- The cell phone can record a maximum of ten messages, each up to 60 seconds long.
- Answer memo is a function that automatically answers calls and allows callers to record messages. Use the Answering Service (Voice Mail) when your phone is turned off or when you are in a location where a signal cannot be received.

Playing a Message

If a message is recorded, *AnswerMemo* appears on the standby screen.

- ➔ Use  /  to select *AnswerMemo* and then press  (Check).
- ➔ Use  /  to select *Play Memo* and then press  (Select).
- ➔ Use  /  to select the message you want to play and then press  (Play).
 - To stop playing the message, press  (Stop).

■ Deleting a Message

When the standby screen is displayed, press  .

- ➔ Use  /  to select *Answer Memo* and then press  (Select).
- ➔ Use  /  to select *Play Memo* and then press  (Select).
- ➔ Use  /  to select the message you want to delete and then press  (Menu).
- ➔ Use  /  to select *Delete* and then press  (Select).
- ➔ Use  /  to select *Delete One* and then press  (Select).
- ➔ Use  /  to select *YES* and then press  (OK).

Character Input

Character Entry Modes

When a character entry screen is displayed, you can select a character entry mode if you press  (ChrTyp).

Menu Items

漢あ : Kanji/hiragana mode

力ナ : Double-byte katakana mode

カ : Single-byte katakana mode

Aa : Double-byte alphanumeric mode

Aa : Single-byte alphanumeric mode

1 2 : Double-byte number mode

12 : Single-byte number mode

Use /// to select a character entry mode and then press  (Select).

Entering Alphanumeric Characters

You can use the keys  to  to enter characters.

More than one character is assigned to each key.

The following table shows the key assignment for entering characters.

Key	Number of Times to Press the Key								
	1	2	3	4	5	6	7	8	9
	.	@	-	_	/	:	~	1	
	a	b	c	A	B	C	2		
	d	e	f	D	E	F	3		
	g	h	i	G	H	I	4		
	j	k	l	J	K	L	5		
	m	n	o	M	N	O	6		
	p	q	r	s	P	Q	R	S	7
	t	u	v	T	U	V	8		
	w	x	y	z	W	X	Y	Z	9
	Inputs symbols								0
	Inputs symbols (switches an unconfirmed character between uppercase and lowercase).								
	Adds a line break and displays characters in the opposite order.								

When you change your e-mail address, you cannot use the characters in  for the account name (part of the address to the left of @).

■ Entering Two or More Characters Assigned to the Same Key

After you enter the first character, press  and then enter the next character.

■ Deleting Characters

To delete one character at a time, move the cursor to the character you want to delete and then press . To delete all characters to the right of the cursor, hold down  for at least one second. If there are no characters to the right of the cursor, holding down  will delete all the characters.

■ Starting a New Line

Press .

Entering E-mail Addresses

■ E-mail Address Compatible Characters

- Before you enter an e-mail address, switch to the single-byte alphanumeric mode.
- When changing your e-mail address, you can enter up to 30 single-byte alphanumeric and symbol characters for the account name (part to the left of @). Note the following:
 - Uppercase characters cannot be used.
 - Period (.) cannot be used continuously, and cannot be used as the first or last character.
 - Zero (0) cannot be used as the first character.

■ How to Enter E-mail Addresses

Example: Entering "taro.23@kddi.co.jp"

Enter "taro.23".

- t : Press  once.
- a : Press  once.
- r : Press  three times.
- o : Press  three times.
- . : Press  once.
- 2 : Press  once and then .
- 3 : Press  once and then .

➡ Enter "@".

- @: Press  twice.

➔ Enter "kddi".

k: Press  twice.

d: Press  once and then .

d: Press  once.

i : Press  three times.

➔ Press (Menu).

➔ Use / to select *Get* and then press (Select).

➔ Use / to select *UsefulSentence* and then press (Select).

➔ Use / to select *Internet* and then press (Select).

➔ Use / to select *.co.jp* and then press (OK).

".co.jp" is entered.

Entering Pictograms

When a character entry screen is displayed, press  (ChrTyp).

➔ Use / / / to select and then press (Select).

➔ Use / / / to select the pictogram you want to enter and then press (OK).

- You can enter pictograms consecutively if you press  (Continue) instead of  (OK).

Phone Book

Saving a Phone Book Entry

When the standby screen is displayed, hold down  for at least one second.

➔ Use  /  to select  [*Name*] and then press  (Edit).

➔ Enter a name and then press  (OK).
The  [*Reading*] for the name is entered automatically.

➔ Use  /  to select  [*Phone No.1*] and then press  (Edit).

➔ Enter a phone number and then press  (OK).
• If the phone number is for a fixed-line phone, enter the phone number starting with the area code.

➔ Use  /  to select a phone number type and then press  (OK).
• Follow the next step to enter an e-mail address. If you do not want to enter an e-mail address, press  (Comp).

➔ Use  /  to select  [*E-Mail Address1*] and then press  (Edit).

➔ Enter an e-mail address and then press  (OK).

➔ Use  /  to select an e-mail address type and then press  (OK).

➔ Press  (Comp).

- The phone book can store up to 1,000 entries.
- The cell phone automatically saves an entry to the lowest available memory number from 000 to 999.
- You can save three phone numbers and three e-mail addresses for each phone book entry.
- You can also assign a group No., and enter address, birthday, and other information.

Dialing from the Phone Book

When the standby screen is displayed, press .

➔ Use  /  /  /  to select the entry containing the phone number you want to dial and then press  (Detail).

➔ Use  /  to select the phone number and then press  (Select).

➔ Use  /  to select *Call* and then press  (Call).

Editing Phone Book Entries

When the standby screen is displayed, press .

➔ Select an entry and press  (Detail).

➔ Press  (Edit).

➔ Edit the contents and then press  (Comp).

➔ Use  /  to select *YES* and then press  (OK).

Saving a Phone Number from the Incoming or Outgoing History

Example: Saving a phone number from the incoming history to the phone book

When the standby screen is displayed, press  and use  /  to select the phone number you want to save.

➔ Press  (Menu).

➔ Use  /  to select *Add to Adr Bk* and then press  (Select).

➔ Use  /  to select *New* and then press  (Select).

➔ Use  /  to select a phone number type and then press  (OK).

- For details on saving a phone book entry, see page 43.

One Touch Key Function

You can register a maximum of three partners you contact often or often used functions. The One Touch Key function allows you to easily call registered partners and launch registered functions.

Registering a One Touch Partner

When the standby screen is displayed, press

① / ② / ③ .

➔ Use  /  to select *YES* and then press  (OK).

➔ Use  /  to select *Partner Entry* and then press  (Select).

➔ Use  /  /  /  to select a one touch partner, press  (Detail) and then  (OK).

- When registering a phone book entry with multiple phone numbers and e-mail addresses as a one touch partner, select the phone number and e-mail address to use with the One Touch Key function.

➔ Use  /  to select *Display Image* and then press  (Select).

- Follow the on-screen instructions to select the image you want to display on the standby screen.

- When you delete a phone book entry registered in a one touch partner, the phone book entry is also deleted from the One Touch Key function.

Making a Call to a One Touch Partner

When the standby screen is displayed, press

① / ② / ③ .

➔ Press  .

Sending Mail to a One Touch Partner

When the standby screen is displayed, press

① / ② / ③ .

➔ Use  /  to select *Send E-Mail* or *Send C-Mail* and then press  (Select).

- To create an e-mail message, see "Creating and Sending E-mail Messages" on page 46. To create a C-mail message, see "Creating and Sending C-mail Messages" on page 49.

Mail

Using E-mail

To use e-mail, you need to apply for an EZweb subscription. If you did not apply for an EZweb subscription at the time of purchase, contact an au shop or the Customer Service Center. Also, before use, you need to configure initial settings.

You can send and receive e-mail with other cell phones that support e-mail, and with PCs. In addition to text messages of up to 5,000 double-byte (or 10,000 single-byte) characters, you can also send photos and movies by e-mail.

- The packet communication charge for sending and receiving e-mail applies to the amount of data sent and received.
- You can send an e-mail message to up to 30 different addresses at one time.
- You can send up to 1,000 e-mail messages per day (a message with multiple recipients is counted as more than one message).
- Sending and receiving e-mail messages that include attachment data may take a while.

Creating and Sending E-mail Messages

When the standby screen is displayed, press .

➔ Use  /  to select *Create New E-Mail* and then press  (Select).

➔ Use  /  to select *Destination* and then press  (Edit).

➔ Use  /  to select *Get Adr Bk (1)* and then press  (Select).

➔ Use  /  /  /  to select a phone book entry and then press  (OK).

➔ Use  /  to select an address and then press  (OK).

➔ Use  /  to select *Subject* and then press  (Edit).

➔ Enter a subject and then press  (OK).

- You cannot enter single-byte katakana characters or a new line in a subject.

➔ Use  /  to select *Body* and then press  (Edit).

➔ Enter text and then press  (OK).

- You cannot enter single-byte katakana characters.

➔ Press  (Send).

Reading Received E-mail Messages

When you receive an e-mail message, *New E-Mail* appears on the standby screen.

➔ Use  /  to select *New E-Mail* and then press  (Check).

➔ Press  (Select).

- : Indicates a read message.
- : Indicates an unread message.

➔ Use  /  to select the new message and then press  (View).

Reading an E-mail Message from the E-mail Menu

When the standby screen is displayed, press  to display the E-mail menu, use  /  to select *Inbox* and then press  (Select).

For subsequent operations, see "Reading Received E-mail Messages" above.

Reading an E-mail Message with an Attached Photo or Movie

Example: Viewing an attached photo

Display the e-mail message that has an attached photo (above).

➔ Use  /  to select the file name and then press  (Select).

➔ Use  /  to select the file name and then press  (Receive).

➔ Press  (Play).

- Selecting the file name or pressing  (Receive) may be unnecessary for some files to be displayed, depending on the file size.

Replying to Received E-mail Messages

When the standby screen is displayed, press .

➔ Use  /  to select *Inbox* and then press  (Select).

➔ Press  (Select).

➔ Use  /  to select the message you want to reply to and then press  (View).

➔ Press  (Reply).

"Re:" is prefixed to the subject, and the text of the message is quoted.

➔ Refer to "Creating and Sending E-mail Messages" (page 46) for subsequent operations.

Rejecting Spam

Setting mail filters to reject spam is recommended.

The オススメ設定 (Recommended Settings) helps you to set mail filters easily.

Recommended Settings

Mail filter is set to reject spoofing mail, auto-forwarding mail and to receive mail sent from a cell phone, PHS, or PC.

When the standby screen is displayed, press .

➔ Use  /  to select *Spam Filter* and then press  (Select).

➔ Use  /  to select オススメの設定へ (To recommended setting) and then press  (Select).

➔ Use  /  to select 登録 (Registration) and then press  (Select).

- You can also prevent spam by changing your e-mail address. For details on changing your e-mail address, see page 32.

Using C-mail

C-mail is a service that uses phone numbers as addresses to exchange messages between au cell phones that support C-mail. A C-mail message can contain up to 70 double-byte (or 140 single-byte) characters.

- The C-mail send charge applies when sending C-mail.

C-mail Safety Block

C-mail safety block is a function that allows you to reject C-mails that include URLs (http://△△△, https://△△△) or phone numbers in the C-mail message text.

C-mail safety block is valid by default. Cancel the setting if you want to receive C-mails that include URLs and phone numbers in the message text.

Creating and Sending C-mail Messages

When the standby screen is displayed, hold down  for at least one second.

- ➔ Use  /  to select *Create New C-Mail* and then press  (Select).
- ➔ Use  /  to select  [*Destination*] and then press  (Edit).
- ➔ Use  /  to select *Get AddressBook* and then press  (Select).
- ➔ Use  /  /  /  to select a phone book entry and then press  (OK).

- ➔ Use  /  to select a phone number and then press  (OK).
- ➔ Use  /  to select  [*Body*] and then press  (Edit).
- ➔ Enter text and then press  (OK).
- ➔ Press  (Send).

Reading Received C-mail Messages

When you receive a C-mail message, *New C-Mail* appears on the standby screen.

- ➔ Use  /  to select *New C-Mail* and then press  (Check).
 - : Indicates a read message.
 - : Indicates an unread message.
- ➔ Use  /  to select the new message and then press  (View).

Reading a C-mail Message from the C-mail Menu

When the standby screen is displayed, hold down  for at least one second to display the C-mail menu, use  /  to select *Inbox* and then press  (Select). For subsequent operations, see "Reading Received C-mail Messages" above.

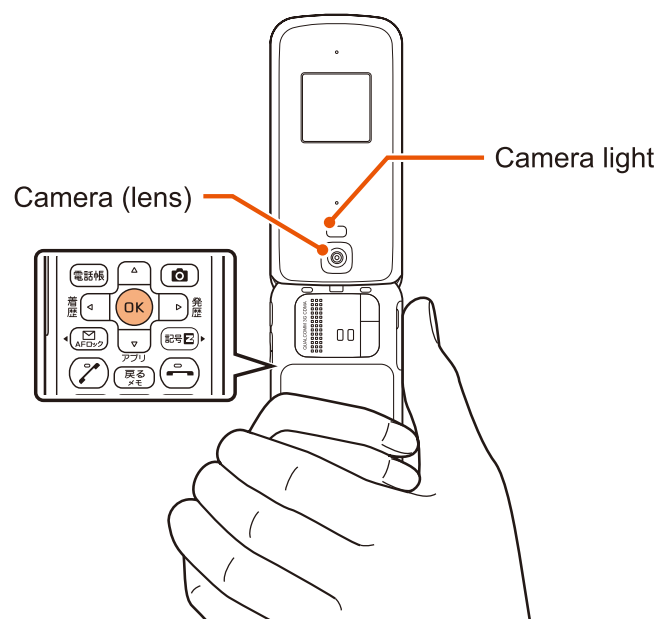
Camera

Your cell phone has a CMOS camera with 5.15 effective megapixels for shooting photos and movies. You can use the self-timer and autofocus.

Shot images can be used for the standby screen, and attached to e-mail messages.

Photo Taking Tips

When taking photos, position the cell phone so that  is not displayed upside down or inclined. Frame the subject within the display and hold the cell phone steady with both hands to avoid shaking.



About Photo Modes

The following modes are available for taking photos.

Mode	Photo Size	Storage Location
Wallpaper	Wallpaper	The <i>Photo Folder</i> in the Data Folder of the cell phone
	Wallpaper (Wide)	
Camera	0.3M	
	1M	
	2M	
	3M	
	5M	

- Take care not to cover the lens with a strap or finger.

Taking a Photo

When the standby screen is displayed, press  .
The monitor screen appears.

➔ **Point the AF frame at the subject and then press  (Shoot).**

The camera focuses automatically and the shutter clicks.
The preview screen is displayed.

Saving a Photo

Press  (Save) on the preview screen.

- If you do not want to save the photo, press  in the preview screen.

Viewing Photos

When the standby screen is displayed, press .

➔ Use  /  /  /  to select *Data* and then press  (Select).

➔ Use  /  to select *Data Folder* and then press  (Select).

➔ Use  /  to select *Photo Folder* and then press  (Select).

➔ Use  /  to select a folder and then press  (Select).

➔ Use  /  /  /  to select the photo you want to view and then press  (Play).

EZweb is an information service that allows you to enjoy browsing the Internet on your cell phone. You can also download, Chaku-Uta®, news, and other contents from web pages.

To use EZweb, you need to apply for an EZweb subscription. If you did not apply for an EZweb subscription at the time of purchase, contact an au shop or the Customer Service Center. Also, before use, you need to configure initial settings.

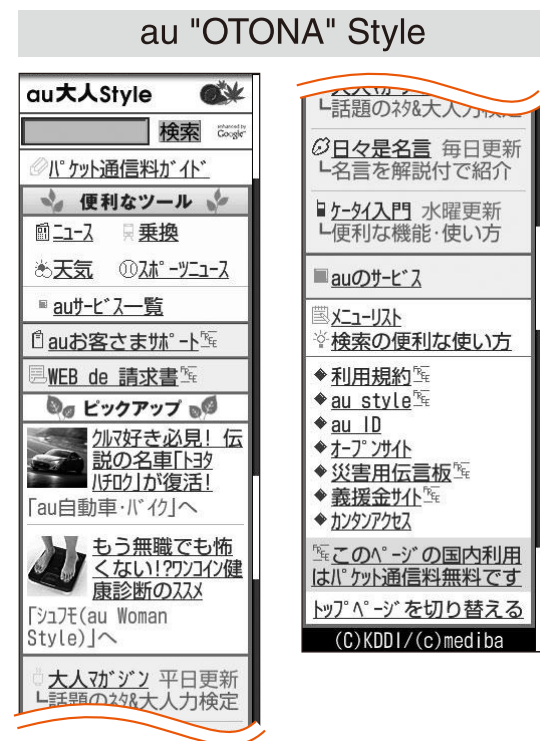
- The packet communication charge for EZweb connection applies to the amount of data sent and received, not to the length of time connected.
- In addition to communication charges, some sites charge for providing information.

Accessing Sites

■ Viewing the au "OTONA" Style

You can access EZweb from the au "OTONA" Style. There is a lot of convenient information that the adult makes attractive in the au "OTONA" Style.

When the standby screen is displayed, press , use / to select *Top Menu/Search* and then press  (Select).



ニュース (Top News)

Provides the latest news.

乗換 (Transfer Retrieval)

Tells how to get to the destination by transferring station of train/bus, etc.

天気 (Weather)

Provides the latest weather forecast.

スポーツニュース (Sportscast)

Provides the latest sportscast.

au サービス一覧 (au Service List)

Provides the service list of au.

au お客さまサポート (au Customer Support)

Provides information about charges, various applications, au online manual and notices from au.

WEB de 請求書 (Online Bill Confirmation)

Provides your online bill claimed by au.

Basic Operations

Use  /  to select the site you want to access and then press  (Select).

Press  to return to the previous screen. Hold down  for at least one second to return to the au "OTONA" Style.

The following describes the basic operations that are available while accessing sites.

Key Operation	Description
	Exits EZweb.
 / 	Moves the cursor up and down. When there is data available above or below the current screen, scrolls up and down the screen one line at a time.
 / 	When there is data available above or below the current screen, scrolls the screen page by page.  : Scrolls one page up.  : Scrolls one page down.
	Returns to the previous screen.

Bookmarking Frequently Accessed Pages

When the page you want to bookmark is displayed, press  (Brow. Menu).

➔ Use  /  to select *New bookmark* and then press  (Select).

- Some pages cannot be bookmarked.

➔ Press  (Store).

The displayed page is bookmarked, and its title and URL are added to the Bookmark.

- The Bookmark can contain up to 100 titles and URLs.

Viewing Bookmarked Pages

When the standby screen is displayed, press  and then use  /  to select *EZweb*.

➔ Use  /  to select *Bookmark* and then press  (Select).

➔ Use  /  to select the bookmark for the page you want to view and then press  (Select).

The cell phone connects to the site.

Checking Charges

When the standby screen is displayed, press .

➔ Use  /  /  /  to select *Set Functions* and then press  (Select).

➔ Use  /  to select *Time/Toll/Subs* and then press  (Select).

➔ Use  /  to select *Inquiry Toll* and then press  (Connect).

➔ Press  (OK).

- Select the item you want to check and then follow the on-screen instructions.

Downloading Chaku-Uta®

When the standby screen is displayed, press  and then use  /  to select *EZweb*.

➔ Use  /  to select *Top Menu/Search* and then press  (Select).

➔ Use  /  to select *メニューリスト* (Menu List) and then press  (Select).

➔ Use  /  to select *着うた* (Chaku-Uta®) and then press  (Select).

➔ Use  /  to select the site you want to access and then press  (Select).

The download instructions appear.

- Fee-based information sites require entry of EZ password or Premium EZ password. Follow the on-screen instructions to enter either password. See page 33 for details.

➔ Follow the on-screen instructions.

Download is completed.

- Downloaded data is saved automatically to the Data Folder.

➔ Press  (Play).

The downloaded Chaku-Uta® plays.

- This procedure is only an example for the purpose of explanation and may differ from actual procedures. Follow the instructions on the site from which you want to download the data.

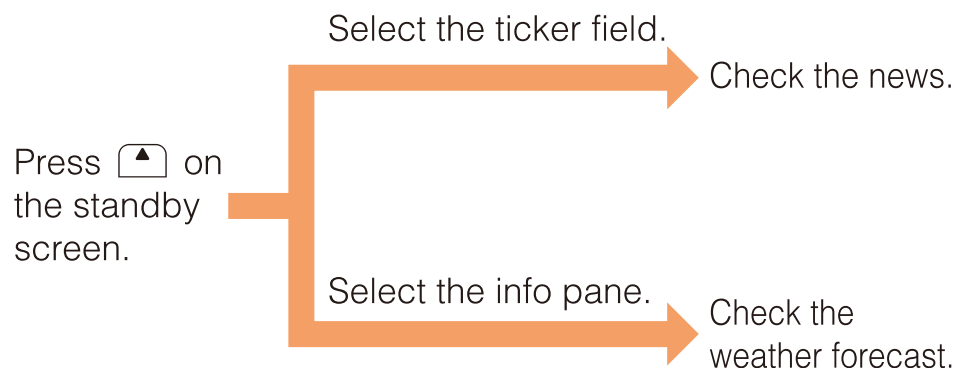
EZ News Flash

EZweb Subscription Required

Use the EZ News Flash to display flash news on the standby screen. You can check the news details and other information by selecting the ticker field.

You can use the EZ News Flash by making a few simple settings following the EZweb initial setup.

Basic Operations



- The EZ News Flash information is automatically received at no charge. Note, however, that packet communication charges may be incurred for manual updates and connecting to EZweb sites. In this case, a confirmation screen for network connection is displayed.
- The EZ News Flash information is updated at regular time intervals.  appears while receiving information.

Setting EZ News Flash

The EZ News Flash is available free of charge. You have only to make a few simple settings. After following the procedure in “Initial Setup of E-mail and EZweb” on page 29, configure EZ News Flash settings. If you did not configure the EZ News Flash settings at the time of the initial setup, follow the steps below.

When the standby screen is displayed, press  and select the ticker field and then press  (OK).

➔ Follow the on-screen instructions.

The setup procedure is completed.

- When the standby screen returns, a message asking you to wait for a while until the next update takes place appears in the ticker field.

■ Canceling EZ News Flash

When the standby screen is displayed, press  and select the ticker field and then press  (OK).

➡ Press  (メニュー[Menu]), use  /  to select サービス設定解除 (Service Cancellation) and then press  (選択[Select]).

➡ Follow the on-screen instructions.

■ Changing the Reception Settings for EZ News Flash Information

You can change the ring tone, vibrator and LED settings under M215 *NewsFlash Rcv* for reception of EZ News Flash information.

If you do not want the ring tone to sound when receiving EZ News Flash information, set the volume to *OFF*.

EZ Navi

EZweb Subscription Required

Using GPS (Global Positioning System), EZ Navi provides useful positional information services.

When the standby screen is displayed, press  and then use  /  to select the EZnavi.

- The packet communication charges for using EZ Navi services apply to the amount of data sent and received. Some services may require a separate information fee.
- Before using EZ Navi, you must configure initial settings of EZweb (page 29).

Passenger Seat Navi for People in the Passenger Seat to Check the Route

Passenger Seat Navi guides the passengers to the destination with the best route using voice and map.

Drivers are not allowed to use Passenger Seat Navi.

Security Navi to Check Where Your Kids Are

The Security Navi application is made up of the following three functions:

いつでも位置確認 (Auto Position Search [monthly charge]),
エリア通知 (Area Message [no monthly charge]),
位置確認メール (Position Search Mail [no monthly charge])

Using these functions, you can check the position of an au cell phone that supports Security Navi; and automatically receive a notification from the specified au cell phones when your kids enter (or are in) or leave (or are no longer in) the set area within a predetermined period of time.

EZ Navi Walk for When You Go Out

Displays various useful menu items for when you are out. There are two menu modes: the Full Mode menu for those who want to use all the convenient functions including the latest features, and the Simple Mode menu with limited functions allowing you to use the service with simple operation.

The following table describes the Full Mode menu.

フリーワード検索 (Free Word Search)	Search by entering names of facilities and stores, or key words of stations and addresses.
トータルナビ／地図 (Total Navigation/Map)	Find the most preferable combination of transportation (trains, airplanes, buses and taxis), and check out maps of your current location and places you like to go.
乗換／時刻表 (Connection/Timetable)	Search for train connections, timetables and other public transportation information.
お店／施設／イベント (Shop/Facility/Event)	Search for local stores, facilities or events.
ドライブ／渋滞情報 (Road/Traffic Information)	Check out road traffic information in real time.
オススメ便利メニュー (Useful Menu)	View information on services that are available on PCs, and use advanced functions of EZ Navi Walk that you can enjoy.
設定／会員登録／インフォ (Setting/Membership Registration/Information)	Configure various settings, sign up as a member or check out various useful information.

- Some of the menu options require a monthly charge.

View Your Current Location



★ represents your initial location. As you start moving, changes of your location are tracked by continuous positioning and indicated in real time by .

The *現在地の地図* (View Your Current Location) option displays the current map in real time.

3D Navi

Shows a 3D view at guidance points and around the destination area.

Evacuate Navi to Guide You Home or to Nearby Evacuation Areas during Disasters

Nearby public evacuation areas or the direction to your home can be determined using the map data pre-installed on the K012 (避難所マップ[Evacuate Area Map]). Other useful contents can be downloaded from the 災害時ナビ(Evacuate Navi) section of the EZweb site.

- Some contents require a monthly charge.
- Use the information on the screen as a reference and always follow the instructions of police, fire and other municipal authorities.

In Case of Loss of Your K012

The Remote Ctrl Lock allows you to remotely activate the Auto Lock, and Address Book Lock, preventing others from using your cell phone.

Setting Conditions for Activating the Remote Ctrl Lock

You can activate the Remote Ctrl Lock by calling your K012 a set number of times from a registered phone number within a specified period of time.

When the standby screen is displayed, press .

- ➔ Use  /  /  /  to select *Set Functions* and then press  (Select).
- ➔ Use  /  to select *Priv/Restrict* and then press  (Select).
- ➔ Use  /  to select *Security Lock* and then press  (Select).
- ➔ Use  /  to select *Remote Lock* and then press  (Select).
- ➔ Enter Lock No., and then press  (OK).
- ➔ Use  /  to select *ON/OFF Setup* and then press  (Select).
- ➔ Use  /  to select *ON* and then press  (OK).

- ➔ Use  /  to select *Caller No.List* and then press  (Select).
- ➔ Use  /  to select *00* and then press  (Edit).
- ➔ Use  /  to select *Input Phone No.*, press  (Select), enter a phone number, and then press  (OK).
- ➔ Press  (Back).
- ➔ Use  /  to select *Set Time* and then press  (Select).
- ➔ Enter a time and then press  (OK).
 - This sets the time limit for receiving the set number of calls after the first call is received.
 - You can set a time from one to ten minutes.
- ➔ Use  /  to select *No. of Calls*, and then press  (Select).
- ➔ Enter a number of calls, and then press  (OK).
 - This sets the number of calls to receive to activate the Remote Ctrl Lock.
 - You can set a number of calls from five to ten.

Remotely Activating the Remote Ctrl Lock on Your K012

Call the K012 from the registered phone number repeatedly within the set time limit.

- When the specified number of calls are received, the Remote Ctrl Lock is activated and a message plays telling you that the cell phone is locked.

Activating the Remote Ctrl Lock by the Security Lock Service

Even if the Remote Ctrl Lock is not set in advance, the Remote Ctrl Lock can be activated by calling Customer Service Center or completing the application process on au Customer Support from a PC.

The Security Lock Service is available free of charge.

■ Calling Customer Service Center for Activating/Canceling the Remote Ctrl Lock

From an au cell phone: 113 without a prefix (toll free)

From any other cell phone or fixed-line phone:

 0077-7-113 (toll free)

Open 24 hours

Follow the voice guidance to complete the application process.

■ Activating/Canceling the Remote Ctrl Lock from a PC

Login to au Customer Support (<https://cs.kddi.com/>) and complete the application process by following the on-screen instructions.

- The Remote Ctrl Lock cannot be activated when the K012 is turned off or out of the service area, or Emission OFF is set.
- You must fill out an application to use au Customer Support (the application can be filled out even after your cell phone is lost).

Troubleshooting

Symptom	Possible Cause	Remedy	Page
Cannot turn on power.	● Is the battery pack charged?	Charge the battery pack.	26
	● Did you slide the power switch toward 入?	Slide the power switch toward 入.	28
Cannot make calls.	● Is power turned on?	Slide the power switch toward 入.	28
	● Is Out of Range (out of range indicator) displayed?	Move to a location where Out of Range (out of range indicator) is no longer displayed, and try again.	30
	● Is your hand or a metal object covering the area around the built-in antenna?	Make sure your hand or any other metal object is not covering the area around the built-in antenna.	25
	● Did you enter the phone number starting with the area code?	When making a call to a phone other than a cell phone, you need to enter the area code even if you are inside the same area.	35
Cannot receive calls.	● Is Out of Range (out of range indicator) displayed?	Move to a location where Out of Range (out of range indicator) is no longer displayed.	30
	● Is power turned on?	Slide the power switch toward 入.	28
No response when a key is pressed.	● Is power turned on?	Slide the power switch toward 入.	28
A warning tone sounds and power turns off.	● Is there enough power left in the battery pack?	Charge the battery pack.	26
Calls are answered automatically.	● Is Answer memo turned on?	Hold down 戻る for at least one second to turn off Answer memo.	38

Symptom	Possible Cause	Remedy	Page
Cannot hear the other party.	● Is the earpiece volume too low?	Press  /  during a call to increase the earpiece volume.	37
	● Is the receiver held against your ear?	Hold the receiver against your ear.	34
When making a call, a beeping sound is heard from the earpiece and a connection cannot be established.	● Is  (out of range indicator) displayed? Or are you in a location where the signal is too weak?	Move to a location where  (out of range indicator) is no longer displayed.	30
	● Is the wireless line busy or is the phone you are calling on another line?	End the call and try again later.	35
The incoming LED flashes but the ring tone does not play.	● Is manner mode turned on?	Hold down  for at least one second to turn off manner mode.	37
	● Is  (ring tone off indicator) displayed?	Increase the volume of the incoming call ring tone.	38
Cannot charge the battery pack.	● Is the battery pack installed properly?	Install the battery pack properly.	26
	● Are the plug and connector of the AC adapter inserted properly?	Insert the plug and connector firmly.	
When the camera is activated, no subject is displayed.	● Is a finger or other object covering the camera (lens)?	Check the position of the camera (lens) and remove the obstacle.	50

- For more detailed information, visit the following au troubleshooting sites:
 - From an au cell phone:  ⇒ *Top Menu/Search* ⇒ *auお客さまサポート* (au Customer Support) ⇒ *よくあるご質問「au Q&Aプラス」* (FAQ “au Q&A Plus”)
 - From a PC: <http://cs.kddi.com/support/komatta/kosho/index.html>

Index

A

Accessories	24
Answer memo	38
Playback	38
Turning off	38
Turning on	38

B

Battery level	30
Battery pack	24,26
Battery pack cover	25

C

Camera	50
Photo taking tips	50
Taking a photo	50
Cell phone etiquette	20
Character input	40
Character entry modes	40
Deleting characters	41
Entering characters from the same key	41
Starting a new line	41
Charging the battery pack	26
Checking charges	55
Clear Call	34
C-mail	49
C-mail safety block	49

Creating and sending	49
Reading Received mail	49
Contents	22

D

Disaster Message Board Service	21
Display	25,30
Domain	32
Downloading Chaku-Uta®	55

E

Earpiece volume	37
E-mail	46
Creating and sending	46
Initial settings	29
Reading Received mail	47
Replying	47
Viewing attached images	47
E-mail address	29
Available characters	40
Changing	32
Entering	41
Entering pictograms	42
Evacuate Navi	60
EZ Navi	58
EZ Navi Walk	59
EZ News Flash	56
Canceling	57
Changing the Reception Settings	57
Info pane	56

Setting	56
Ticker field	56
EZ password	33
EZweb	52
Accessing sites	53
au "OTONA" Style	53
Basic operations	54
Initial settings	29

I

Incoming history	36
Indicators	30
Initial settings	29
E-mail · EZweb	29
International Call	35
Internet	52
Sites	53,54

K

Key assignments	27
-----------------------	----

L

Language	28
Learning the basics	27
Lock No.	33

M

Mail	46
C-mail	49

E-mail	46
Mail filters	48
Main menu	31
Manner mode	37
Message Menu	28

N

Names of parts	25
----------------------	----

O

One-ring calls	36
One Touch Key Function	45
Making a call to a one touch partner	45
Registering a one touch partner	45
Sending mail to a one touch partner	45
Outgoing history	36

P

Passenger Seat Navi	58
Passwords	33
Phone (call)	35
184/186	35
Answering	36
International Call	35
Making	35
Returning	36
Phone book	43
Dialing	43
Editing	43
Saving	43

Saving a phone number from the incoming or outgoing history···	44
Phone number ···········	29
Photos ···········	50
Photo modes ···········	50
Taking ···········	50
Viewing ···········	51
Playback	
Answer memo ···········	38
Premium EZ password·····	33

R

Remote Ctrl Lock ···········	61
Ring tones	
Changing the type·····	37
Changing the volume ···········	38

S

Security code ···········	33
Security Lock Service ···········	62
Security Navi·····	58
Signal strength ···········	30
Sites ···········	53
Bookmarking ···········	54
Viewing from bookmarks ···········	54
Smart Sonic Receiver ···········	34
Spam ···········	48
Sub-display ···········	31

T

Troubleshooting ···········	63
-----------------------------	----

Turning on/off power ···········	28
----------------------------------	----

V

Viewing	
Photos ···········	51

For inquiries, call:

Customer Service Center

For general information and charges (toll free)

From fixed-line phones:



0077-7-111

From au cell phones:

157

area code not required

PRESSING ZERO WILL CONNECT YOU TO AN OPERATOR

AFTER CALLING 157 ON YOUR au CELL PHONE

For line suspension (because of loss or theft)
and operation information (toll free)

From fixed-line phones:



0077-7-113

From au cell phones:

113

area code not required

In case above numbers are not available,



0120-977-033 (except Okinawa)



0120-977-699 (Okinawa)

Secure cell phone support center

For loss, theft, or damage (toll free)

From fixed-line phones/au cell phones:



0120-925-919

(Open 9:00 to 21:00 everyday)

From EZweb:

Access Method

EZ ▶ Top Menu/Search ▶ auお客さまサポート (au Customer Support)
▶ お問い合わせ (Inquiries)
• Menus are subject to change without prior notice.



モバイル・リサイクル・ネットワーク
携帯電話・PHSのリサイクルにご協力を。

Cell phone and PHS operators collect and recycle unused telephones, batteries and battery chargers at stores bearing the  logo regardless of brand and manufacturer to protect the environment and reuse valuable resources.

Read this code for an easy
access to au Online Manual.
(Packet communication charges
do not apply.)



May 2012 1st Edition

Sales: KDDI CORPORATION・

OKINAWA CELLULAR TELEPHONE COMPANY

Manufactured by: KYOCERA Corporation