

Preface

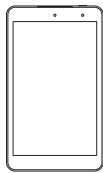
Thank you for buying the "Qua tab 01" (simply called the "product" or "main unit" from here on).

Before use, please read the "Setting Guide", "Notes on Usage", or "Basic Manual" ("This Manual" for proper usage.

Basic Manual

List of Packaged Items

Before your start using the product, make sure that you have all the following packaged with the product.



- 取扱説明書 (Basic Manual) (Japanese)
- ご利用にあたっての注意事項 (Notes on Usage) (includes warranty) (Japanese)
- 設定ガイド (Setting Guide) (Japanese)

The following items are not included in the package.

- microSD memory card
- AC adapter
- microUSB cable
- Earphones



- Purchase a specified charger (sold separately).
- The illustrations in the manual are used only for explaining. They may differ from the actual product.
- The battery is built into the product.

June 2015, 1st Edition

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■ 使用ガイド (operation guide)

Qua tab 01 includes a convenient "使用ガイド (operation guide)" app^① to select a key or icon displayed on the screen by lightly tapping it with your finger.

Description of Operations for Selecting Item/icon/ Button etc.

The notations used for operation procedures in this manual are as follows. Tapping is to select a key or icon displayed on the screen by lightly tapping it with your finger.

Description	Explanation
Home screen → [Settings] → [Wi-Fi]	Tap [Settings] at the bottom of the Home screen. Continue by tapping "Wi-Fi".
In sleep mode, [Power button]	In sleep mode, press [Power button].

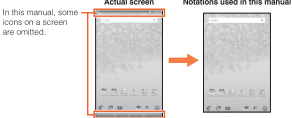
^① Unless specified otherwise, steps describe operations using onscreen keys.

■ Notes on Illustrations/Screenshots

This manual gives screens and operations for the product with an au Nano IC Card 04 LE installed.

Screen illustrations shown in this manual may look different from the actual screens.

In some cases, minor details or a part of a screen may be omitted.



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About Operating Instructions

■ "Basic Manual" ("This manual")/"Setting Guide"

Handles only basic operations for main features.

For detailed descriptions on various functions, refer to the "Instruction Manual application" (Japanese) installed on the product or "取扱説明書 詳細版 (Full Instruction Manual)" (Japanese) available on the au homepage.

<http://www.au.kddi.com/support/mobile/guide/manual/>

- Company names and product names referred to in this manual are trademarks or registered trademarks of respective companies.

■ "Instruction Manual Application" (Japanese/English)

You can use the "Instruction Manual application" (Japanese) on the product to confirm detailed operational procedures. Certain functions can be directly activated from the application screens on which their operations are described.

Home screen → [Apps] → [取扱説明書 (Instruction Manual)]

Also, you can use the "Instruction Manual application" (English version) on the product to check operational procedures.

Home screen → [Apps] → [Basic Manual]

- To use the applications for the first time, you need to download and install them by following on-screen instructions.

■ Downloading Manuals

You can download the English version of the Basic Manual from the au website.

Download URL:

<http://www.au.kddi.com/english/support/manual/>

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When Using the Product

Before using the product, be sure to read the "Notes on Usage" for proper usage.

Before you assume that the product is malfunctioning, check for possible remedies in the following au Customer support site of au homepage:

<http://www.au.kddi.com/english/support/>

- During communication, maintain a 15-cm separation from yourself with no metal (parts) located in between.

- Communication is not possible even inside the service area in places where the signal does not reach (e.g. tunnels and basements). Also,

communication is sometimes not possible in poor reception areas.

Communication is sometimes interrupted if you move into a poor reception areas during communications.

- Since this product uses radio waves, the possibility of communication interception by third parties cannot be eliminated. (Although, the 4G (LTE/ WMAX 2+) system has highly secure confidential communication features.)

- This Product is designed for use in Japan only and cannot be used in any other country.

- Since this product is a radio station under the Radio Law, you may be asked to temporarily submit the product for inspection in accordance with the Radio Law.

- IMEI information of the product is automatically sent to KDDI CORPORATION for maintenance and monitoring operational status of the product.

- The Company is not liable for any damages arising from earthquakes, lightning, storms, floods or other natural disasters, as well as fire, actions by third parties, other accidents, intentional or mistaken misoperation by the customer, or use under other unusual conditions outside the responsibility of the Company.

- The Company is not liable for any incidental damages (change/ disappearance of described content, loss of business income, disruption of business, etc.) arising from use or inability to use the product.

- The Company is not liable for any damages arising from failure to observe the described content of this manual.

- The Company is not liable for any damages arising, for example, from malfunction caused by combination with connected devices or software not related to the Company.

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- Captured image data or downloaded data may sometimes be altered or lost due to fault, repair or other handling of the product. The Company is not liable for any damage or lost income resulting from recovery of these data.
- It is recommended you keep a copy of important data in your PC's hard disk, etc. Whatever the cause of fault or malfunction may be, the Company assumes no responsibility for alteration or loss of saved information.

- Contents saved in the product, such as contacts, mails and favorites, might be altered or lost in an accident, fault, repair or mishandling. Be sure to keep a copy of important contents. Note that Company assumes no responsibility for any damages or lost profits resulting from altered or lost contents.

- Note that content data (both charged or free content) saved with the product cannot be returned to the customer when the product is replaced for repair of a fault, for example.

- The product uses liquid crystal for its display. The display response speed may become slow when the ambient temperature is low, which is due to the property of liquid crystal and not a malfunction. Display response speed will return to normal at room temperature.

- Although the display used on the product is made using high-precision technology, some pixels (dots) might be lit or out at all times. This is not a malfunction.

- You are recommended to store copies of individual data such as photos you took, videos and music on your PC by sending each file as mail attachment, etc. Note, however, that you may not be able to make copies of any copyrighted data even by the above-mentioned means.

- Do not discard the product together with regular trash. Please cooperate in the collection of the product when it is no longer needed to protect the environment and effectively use resources. Old product is collected at au shops and other places.

- The "Company" as appears in this manual refers to the following companies: Sold by: KDDI CORPORATION, OKINAWA CELLULAR TELEPHONE COMPANY

- Manufactured by: KYOCERA Corporation

■ Note

- Reproduction of the content of this manual in part or in whole is prohibited.
- The content of this manual is subject to change without notice.
- Every effort has been made in the preparation of this manual. Should you notice any unclear points, omissions, etc., feel free to contact us.

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⑧ Volume UP/DOWN button

Adjusts sound volume.

⑨ Built-in main antenna

⑩ Built-in GPS antenna

⑪ Card slot cover

⑫ au Nano IC Card 04 LE slot

⑬ microSD memory card slot

⑭ Built-in sub antenna

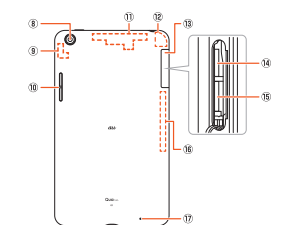
⑮ Microphone

Used when recording voice, etc.

- Do not cover antennas with your hand or put stickers etc. It might affect communication quality.

⑯ memo

- Do not use tape stickers, etc. over light sensor.
- The back cover of the product is not removal. Removing the back cover with force may cause damage or malfunction.
- The battery is built into the product and it is not user replaceable. For force shutdown and restarting, see "Force Shutdown and Restarting" (▶P20).



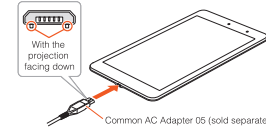
- ① Earphone microphone terminal
- ② [Power button] Power ON/OFF, activate/deactivate sleep mode, etc.
- ③ In camera (lens)
- ④ Speaker Notification tone or alarm sound can be heard from here.
- ⑤ Light sensor Detects the ambient light level to adjust the display brightness.
- ⑥ Display (touch panel)
- ⑦ External connection terminal Used for connecting Common AC Adapter 05 (sold separately), microUSB Cable 01 (sold separately), etc.
- ⑧ Out camera (lens)
- ⑨ Built-in Wi-Fi/FPP antenna

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Charging with a Specified AC Adapter (Sold Separately)

Charging with Common AC Adapter 05 (sold separately) is explained. For information on specified AC adapters (sold separately), see "Related Accessories" (▶P32).

- Check the orientation of the microUSB plug of Common AC Adapter 05 (sold separately) and insert it straight into the external connection terminal



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Tablet Etiquette

■ Use of the product is not allowed in the following places!

- Do not listen to music or watch videos while driving a car or motorbike, or riding a bicycle. Use while driving a car or motorbike is prohibited by law. (Use while riding a bicycle may also be punishable by law.) In addition, stay alert to the traffic around you even when walking. Surrounding sounds may not be heard clearly, and gazing at the screen might distract your attention causing a traffic accident. Be especially careful at railroad crossings, on a platform, and at pedestrian crossings.
- Use of tablets on board aircraft is restricted. Follow the instructions of each airline.

■ Consider people around you!

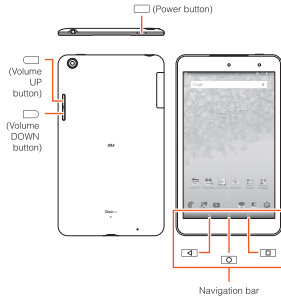
- To prevent the notification tone, etc. from bothering other people, power off or set the notification tone not to sound at a movie theater, theater, museum, library, etc.
- In a city area, use in a place where you do not bother people walking.
- It is extremely dangerous to walk while looking at the screen. Do not operate a tablet while walking or by stopping suddenly.
- Move to a place where you do not disturb others while you are in shinkansen, a hotel lobby, etc.
- Be careful of sound leakage from earphones in trains or other places with many people around you.
- Ask permission if you take photos with your camera.
- There may be a person with a cardiac pacemaker nearby at a place filled with people such as in a crowded train. Set "Airplane mode" or turn off beforehand.
- When a medical institution has laid down designated areas where use of the product is prohibited or is not allowed to be brought in, abide by the instructions of that medical institution.

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Notations Used in This Document

■ Note on Button Illustrations

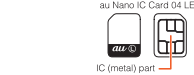
In this manual, buttons are represented by simplified illustrations as shown below.



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au Nano IC Card 04 LE

The au Nano IC Card 04 LE contains customer phone number and other information. The product is compatible with au Nano IC Card 04 LE only. You cannot use the product with an IC card other than au Nano IC Card 04 LE.



② memo

- Before attaching/removing au Nano IC Card 04 LE, be sure to remove a power plug of specified AC adapter etc. from the product.

Attaching the au Nano IC Card 04 LE

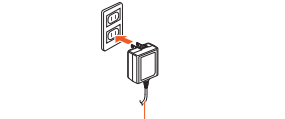
1 Turn the power off and open the card slot cover



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2 Insert the power plug of Common AC Adapter 05 (sold separately) into an outlet (100 VAC to 240 VAC)

When the battery power turns on, [] appears on the status bar.



Common AC Adapter 05 (sold separately)

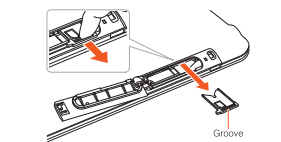
3 When charging ends, pull out the microUSB plug of Common AC Adapter 05 (sold separately) straight from the external connection terminal

4 Pull out the power plug of Common AC Adapter 05 (sold separately) from the outlet

- Note that applying unnecessary force with the external connection terminal connected to the external device might cause damage.

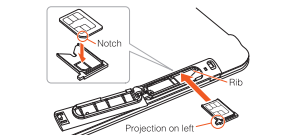
- 10 -

2 Pull tray straight out by groove



3 Place the au Nano IC Card 04 LE on the tray IC (metal) part up, then insert the tray with the au Nano IC Card 04 LE all the way in without bending, aligned with the rib on the right of the slot

Note direction of notch.



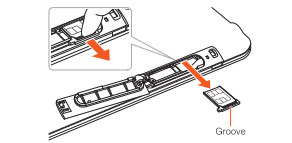
4 Close the card slot cover

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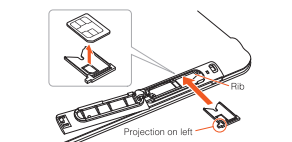
Removing the au Nano IC Card 04 LE

1 Turn the power off and open the card slot cover

2 Pull tray straight out by groove



3 Remove the au Nano IC Card 04 LE, then insert the tray in the slot without bending, aligned with the rib on the right of the slot



4 Close the card slot cover

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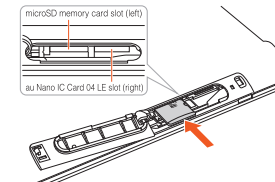
Attaching/Removing a microSD Memory Card

Attaching a microSD Memory Card

1 Open the card slot cover

2 Confirm the direction of the microSD memory card and slowly insert it into the slot until it clicks

Insert a microSD memory card until you hear a click and confirm it is locked. Releasing the microSD memory card before it is locked may cause it to pop out.



3 Close the card slot cover

- Insert a microSD memory card with the right side up in the appropriate direction. Inserting a microSD memory card forcefully into the slot could result in failure to remove the microSD memory card or damage to the microSD memory card.

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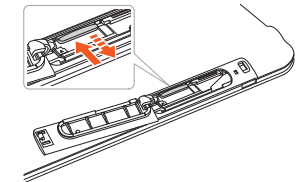
Removing a microSD Memory Card

1 Home screen → [Settings] → [Storage] → [Unmount SD card] → [OK]

2 Open the card slot cover

3 Slowly pull the microSD memory card toward the slot until it clicks

When a click sound is heard, pull your finger with the microSD memory card touched. Keep putting your finger on the microSD memory card until it comes out a little. Releasing the microSD memory card when pushed hard may cause it to pop out.



4 Slowly remove the microSD memory card

Slowly pull the microSD memory card straight out. Some microSD memory cards cannot be unlatched and do not come out smoothly. In such case, pull it out with your finger.

5 Close the card slot cover

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Charging

When you purchase your product, the internal battery is not fully charged. Make sure to charge the product before use.

② memo

- The product may become warm while charging, depending on the situation, but this is not abnormal.
- Charging while using camera etc. may take longer.
- When you operate the product with the specified charger (sold separately) connected, the product may repeat short-time charging/ discharging resulting in short battery life.
- When temperature of environment or the product becomes extremely high or low, charging may be stopped. Try to charge the battery as far as possible at room temperature.
- Do not allow conductive foreign objects (metal fragments, pencil leads, etc.) to come into contact with or get inside the connection terminals.
- The magnetic field produced during charging may prevent the magnetic sensor from working properly.

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Switching to English Display

You can switch the display from Japanese to English.

- 1 Home screen → [設定 (Settings)] → [英語と入力 (Language & Input)] → [英語 (Language)] → "English"

The Start Screen

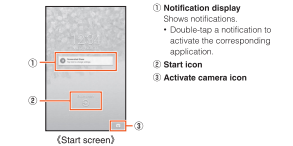
The Start screen is displayed when you turn the power on or cancel sleep mode.

■ Displaying the Home screen from the Start screen

After the Start screen is displayed, you can display the Home screen as follows.

1 Swipe (flick) "⏻"

- The Home screen is displayed (▶P.23). Or, the screen just before entering sleep mode is displayed.
- Swiping (flicking) "⏻" activates camera.
- If "Smart Lock" is set, tapping "⏻" at screen top temporarily cancels Smart Lock, and the security feature you have set is enabled.
- If a description for the Home screen appears, read the information and tap "OK".



memo

- If "Security type" is "None", the Start screen is not displayed.

1 Sleep Mode

While screen backlight is turned on, press ☐ (Power button) or leave the product for a certain period of time without any operations to turn off the screen temporarily and the product goes into sleep mode. To cancel sleep mode, operate the following steps.

1 In sleep mode, ☐ (Power button)

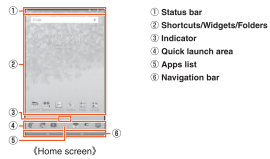
The Start screen is displayed (▶P.21 "The Start Screen").

memo

- Do not touch the screen when pressing ☐ (Power button) and displaying the screen. The touch panel may not work properly.

Using the Home Screen

The Home screen consists of multiple screens. Slide/tick right or left to switch them. Also, tap [DQ] to go to the Home screen any time.



1 Status bar

Makes settings for Earthquake Early Warning and Disaster and Evacuation Information.

受災確認 (Receive settings) Set whether to receive Earthquake Early Warning/Disaster and Evacuation Information.

音源 (Volume) Set the volume of the alert tone.

マナー時の自動 (Alarm in Silent mode) Set whether alarm sounds when notification tone is set not to sound.

バイブ (Vibration) Set whether the tablet vibrates when a warning/notification is received.

※ The product does not include a vibration feature, and so the vibration check setting is disabled.

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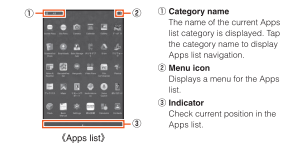
※ The product does not include a vibration feature, and so the vibration check setting is disabled.

Using the Apps List

A list of installed apps is displayed.

1 Home screen → [Apps]

The Apps list appears.



Monitoring the Product's Status

Icons

Notification icons appear on the left of the status bar, showing new mail, operations in progress, etc., and status icons appear on the right, showing the status of the product.

Examples of main notification icon

Icon	Description
	New mail message (SMS)
	New mail message (E-mail)
	New mail message (Gmail)
	New Emergency Rapid Mail

* "4G" is displayed for both networks. According to the signal congestion etc., the product is connected to the less congested network.

Icon	Description
	Snoozed alarm/stopped alarm (all set)
	New calendar event notification
	Music playing
	Available tablet memory low
	Installation completed
	Update available
	New OS update or software update

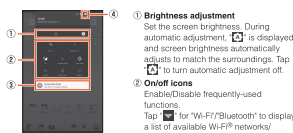
Examples of main status icon

Icon	Description
	Battery level
	100% battery charging
	Signal strength/signal condition (LTE/WiMAX 2+)
	Wi-Fi out of range/Wi-Fi communication (LTE/WiMAX 2+ available)
	Airplane mode is set
	au Nano IC Card 04 LE uninserted
	Wi-Fi signal strength
	Level 1
	Level 0
	Alarm set
	Notification tone does not sound
	Notification tone sounds only for important notifications
	Bluetooth in use
	Standby
	Connected

* "4G" is displayed for both networks. According to the signal congestion etc., the product is connected to the less congested network.

Notification Panel

Slide the status bar down to display the notification area in the notification panel. Then slide the notification panel down to display the entire panel, where you can check notifications and activate corresponding applications as well as set frequently-used functions on/off.



- 1 Brightness adjustment Set the screen brightness. During automatic adjustment, is displayed and screen brightness automatically adjusts to match the surroundings. Tap to turn automatic adjustment off.
- 2 On/off icons Enable/disable frequently-used functions. Tap for Wi-Fi/Bluetooth to display a list of available Wi-Fi networks/Bluetooth® device names.
- 3 Notification area You can check the status of the product or details of notification. For some information, tap to activate the corresponding application.
- 4 Settings menu icon Tap to display the settings menu.

memo

- You can slide the notification panel up to hide it.
- When a new notification arrives, a notification is displayed at screen top.
- If there are notifications that can be erased, tap at bottom right of the notification panel.
- Slide the status bar down with 2 fingers to display the entire notification panel.

Troubleshooting

Before you assume that the product is malfunctioning, check the following:

Symptom	What you should check	Page
Cannot turn on power	Is the internal battery charged? Is ☐ (Power button) pressed and held?	P.17 P.20
Cannot charge the product.	Is the specified charger (sold separately) properly connected?	P.17
	Is the temperature of the product or battery high or low? Charging may stop due to the temperature of the product.	P.17
	Are the specified accessories (adapter, etc.) used to charge?	P.18
Cannot operate/ The screen freezes/ Cannot turn off power.	Press and hold ☐ (Power button) for 11 seconds or longer to force shutdown and restart.	P.20
The power goes off.	Is the internal battery fully charged?	P.17
The power is going off while the activation logo is displaying.	Is the internal battery fully charged?	P.17
(out of service area) appears.	Is the product out of the service area or in an area where the signal is weak?	P.25
	Is the built-in antenna covered with finger etc.?	P.11
	Is a card other than au Nano IC Card 04 LE inserted?	P.12
Cannot operate button/touch panel.	Is the power turned on?	P.20
	Turn off the power and then turn it on again.	P.20

Holding over and repair

- Damages and malfunctions intentionally caused by the customer as well as those due to modification (e.g. disassembly, changing of parts, painting, etc.) by the customer and not covered by this service.
- You cannot receive a refund for replacement of the outer casing due to stains, scratches, paint removal, etc. on the outer casing.

SIM-Unlocking Your Tablet

This product can be SIM-unlocked. SIM-unlocking the product allows other carrier SIM cards to be used with it.
This carrier can be made for SIM-unlocking on the au homepage or at an au shop.
Some services, functions, etc. may have restrictions when an other carrier SIM card is used. The Company does not guarantee operation whatsoever.
To SIM-unlock the product, display the Home screen → [Settings] → [About tablet] → [SIM card status]. From here on, follow the onscreen instructions.
For details, refer to the au homepage.

Displaying a Menu

There are two types of methods to display a menu screen: by tapping and by long-touching entry field or item.

Using the au Disaster Countermeasure Application

The au Disaster Countermeasure application allows you to use the Disaster Message Board, Emergency Rapid Mail (Earthquake Early Warning, Disaster and Evacuation Information, Tsunami Warning), Disaster Voice Messaging Service, and Disaster Information.

1 Apps list → [au災害対策 (au Disaster Countermeasure)]

au災害対策 (au Disaster Countermeasure) menu screen. When activating the application for the first time, the agreement to use and initial settings appear. Follow the onscreen instructions.

Using the Disaster Message Board

Disaster Message Board service enables you to register information of well-being from an area of distress via LTE in case of large-scale disaster such as earthquake with a seismic intensity of over 6 lower. Registered information can be viewed on any cell phones and PCs besides by au terminal users.

For details, refer to "Disaster Message Board" of au homepage.

1 au災害対策 (au Disaster Countermeasure) menu screen → [災害用伝言板 (Disaster Message Board)]

Follow the onscreen instructions to register/inform.

Symptom	What you should check	Page
Cannot operate the touch panel as intended.	Check the correct way to operate the touch panel. Turn the power off and then back on.	P.20
appears.	Place the product in sleep mode and then cancel sleep mode. The battery is almost empty.	P.22 P.17
	A message such as "charge the battery" appears.	

If you cannot find the solution to your problem in the above items, refer to the au homepage or au Customer Support on the website below, below the link.
<http://www.au.kddi.com/english/support/>

Updating Software or the OS

You can update the product to the most recent software for optimal performance and to get the latest enhancements. Download and update software using packet communication and Wi-Fi® with the product unit.

Notes

- You are charged for data communication when connecting to the Internet from the product using packet communication.
- Information is provided such as through the au homepage when a software update is required. For details, inquire at an au shop or Customer Service Center (no charges). au may also inform customers using the product that a software update is required in order to enjoy better usage of the product.
- You are recommended to back up your data before updating software.
- Fully charge before update. If the update is started with the battery power low or battery power becomes low during update, software update cannot be done.
- Check the radio wave condition. Software download may fail in poor reception area.

Main Specifications

Display	Approx. 8.0 inches, Approx. 16,770,000 colors, Transparent TFT
Weight	Approx. 286 g (incl. internal battery)
Charging times (estimate)	Common AC Adapter (5 sold separately) In Japan Approx. 200 minutes
Continuous stand-by time	Approx. 920 hours
Continuous talking time	Approx. 1,160 minutes
Maximum number of Wi-Fi tethering connection devices	10
Dimensions (W x H x D)	Approx. 125 mm x 214 mm x 7.9 mm
Internal memory ¹⁾	ROM: Approx. 16 GB RAM: Approx. 2 GB
Number of effective pixels: Out-camera	Approx. 5,000,000 pixels
Number of effective pixels: In-camera	Approx. 2,000,000 pixels
Wireless LAN (Wi-Fi) function	IEEE802.11a/b/g/n/ac compatible

memo

- To register information of well-being, E-mail address (~ezweb.ne.jp) is required. Set up E-mail address beforehand.
- Deleting or changing the setting for information of well-being is unavailable during Wireless LAN (Wi-Fi) connection.
- The Company makes no guarantees about the quality of this service. The Company is not liable in the event of any nonconformities about registration of well-being information or damages by loss of well-being information arising from intense access to this service or equipment failure or damages caused by registered well-being information.

Using Emergency Rapid Mail

Emergency Rapid Mail is a service that distributes Earthquake Early Warning or Tsunami Warning delivered from the meteorological bureau or Disaster and Evacuation Information delivered from the government or local public organization to all au terminals in specified areas simultaneously. When you purchase the product, "受災確認" (Receive options) of the Emergency Rapid Mail is set to "受発信" (Receive). Reception setting of Tsunami Warning is available in the settings of Disaster and Evacuation Information.

When you receive Earthquake Early Warning, ensure your safety and take proper action according to the situation around you. When you receive a Tsunami Warning, draw away from sea coast immediately and evacuate to safe place such as upland or well-built high building.

1 au災害対策 (au Disaster Countermeasure) menu → [緊急連絡メール (Emergency Rapid Mail)]

Input appears.
Select a mail you want to view to check the detail.

- * Any operations are not available during software update. Alarm does not work.
- * If software update has failed or stopped, perform the same procedure again.
- * If you fail to update software, it may become impossible to operate the product. If this happens, bring it to an au shop or PIPi (not accepted by some shops).

Downloading and Updating Software or the OS

Update files can be downloaded from the Internet web site into the product directly.

1 Home screen → [Settings] → [About tablet] → [Software update]

2 [CHECK FOR UPDATE]

From here on, follow the onscreen instructions.

memo

- Before heading in the product for repair, make a backup of the contents of memory since they may disappear during repair. Note that the Company shall not be liable for any damages and loss of income should the contents of memory be altered or lost.
- Recycled parts that meet the Company's quality standards are sometimes used for repair.
- Collected au terminals by Replacement cell phone delivery service which you used before are recycled and sent to a recycling center. Also replaced parts by au after-sales service are collected and recycled by KDDI. They are not returned to customers.
- Instances where the product has been changed, modified, or analyzed (including software modification or analysis (including testing, etc.)) reverse-engineered, reverse-compiled, or reverse-assembled or has been repaired at a location other than an authorized repair location designated by the company may not be covered by warranty or may prevent the product from being accepted for repairs.

■ Performance parts for repair

The Company retains performance parts for repair of the product main unit and its peripherals for 4 years after discontinuation of production. "Performance parts for repair" refers to parts required for maintaining the functions of the product.

■ Warranty card

At the store of purchase, thoroughly check and read the name of the retailer, date of purchase and other necessary details filed in on the warranty card, and be sure to keep it in a safe place.

■ Kaitai Guarantee Service Plus LITE

An after-sales service membership program on a monthly basis called "Kaitai Guarantee Service Plus LITE" (monthly fee: 380 yen, tax excluded) is available for using your au terminal for a long time without worries. This service expands coverage for many troubles including malfunction, theft and loss. For details of this service, refer to au homepage or contact Kaitai Guarantee Service Center.

memo

- You can apply for membership only at the time of purchasing your au terminal.
- Once you cancel the membership, you cannot reapply for it until you purchase an au terminal next time.
- Note that when changing the model or purchasing an extra terminal, this service only covers the most recently purchased au terminal.
- When an au terminal

Bluetooth® function	Compatible version	Bluetooth® standard Ver.4.1 compatible ¹⁾
	Output	Bluetooth® standard Class 1
	Communication range ²⁾	Within 10 m with no obstacles in the range ³⁾
	Supported Bluetooth profile ⁴⁾	Bluetooth LE, GATT, SPP, A2DP, AURCH, HSP, HFP, PBAP, HID, PAN/ PAN_NAP, PAN_USER, HOGP, MAP
	Frequency bands	2,402 - 2,480MHz

- ¹⁾ Since the storage is shared by data and applications, storage space may be reduced depending on the usage of applications.
- ²⁾ It is confirmed that the product and all Bluetooth® devices are compliant with Bluetooth® standards designated by Bluetooth SIG, and they are authenticated. However, procedures may differ or data transfer may not be possible depending on the device's characteristics or specifications.
- ³⁾ Charges according to objects obstructing devices and signal reception.
- ⁴⁾ Specifications provided in Bluetooth® standards for making communication between Bluetooth®-compatible devices in accordance with their intended use.

memo

○ The continuous standby time may drop to less than half depending on the battery charging status, usage environment such as temperature, reception condition at the location where the product is used, and the function settings.

For inquiries, call:

Customer Service Center

For general information, charges, and operation assistance (toll free)
Business hours: 9:00 to 20:00 (7 days a week)

From fixed-line phones: 0077-7-111 | From au cell phones: 157 (area code not required)

Pressing "zero" will connect you to an operator, after calling "157" on your au cellphone.

For service cancellation procedure in case of loss or theft (toll free)
Business hours: 24 hours (7 days a week)

From fixed-line phones: 0077-7-113 | From au cell phones: 113 (area code not required)

In case above numbers are not available, call toll-free:

0120-977-033 (except Okinawa)

0120-977-699 (Okinawa)

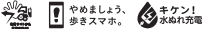
Keitai Guarantee Service Center

For loss, theft or damage (toll free)

Business hours: 9:00 to 21:00 (7 days a week)

From fixed-line/other/au cell phones:

0120-925-919



Cell phone and PHS operators collect and recycle unused telephones, batteries and battery chargers at stores bearing the ♻️ logo regardless of brand and manufacturer to protect the environment and reuse valuable resources.

Sold by: KDDI CORPORATION
OKINAWA CELLULAR TELEPHONE COMPANY
Manufactured by: KYOCERA Corporation