

GW550 User Guide



LG ELECTRONICS INC.

P/N : MMBB0359202 (1.0)

ENGLISH

CE0168 ⓘ
www.lgmobile.com

GW550 User Guide

Bluetooth QD ID B015930

LG GW550 User Guide

- English

This document is the user guide for the LG GW550 Windows Mobile Smartphone.
All rights for this document are reserved by LG Electronics.

Copying, modifying and distributing this document
without the consent of LG Electronics are prohibited.



Contents

Introduction	6	Outlook Contact.....	25
GW550 Features	7	SIM Contact	25
Phone Components	7	To Create a Contact	25
Keys and Parts Functions	8	To Find a Contact.....	25
Getting Started	10	To Work with the Contact List.....	26
Installing the SIM card and Battery	10	To Change Contact Information	26
Battery.....	10	To Delete a Contact.....	26
SIM Card.....	11	To Copy Contacts.....	26
Charging the Battery.....	12	Smart Contacts.....	26
microSD Card.....	13	Call	27
Turn the Device On and Off	15	Making a Voice Call.....	27
Lock the Keyboard	15	Make a Call from Phone.....	27
Getting Started.....	15	Make a Call from Contacts	27
Adjust Volume.....	15	Make a Call from Call History	27
Screen Information	16	Speed Dial	27
The Today Screen	16	Receiving a Call	28
Status Indicators.....	17	To Answer or Reject a Call.....	28
Shortcut Menu	18	To End a Call	28
Start Menu.....	19	In-call Options	28
Entering Information	23	To Put a Call on Hold.....	28
Using the Keyboard.....	23	To Set Up a Conference Call	28
QWERTY Keyboard.....	23	To Turn the Speakerphone On or Off	29
XT9 Mode	24	To Mute a Call	29
Numeric Keypad	24	Video Calls.....	29
Recording a Note	24	Make a Video Call.....	29
Contacts	25	To End a Video Call	30
Contacts	25	Notes.....	30
		Using Call History.....	30
		Find Contact.....	30
		Send Text Message.....	30

Contents

E-mail.....	30	To View Pictures	41
View Timers	30	To View Slide Show	42
Delete	30	To Play Videos with Audio	42
Delete List.....	31	To Delete a Picture or Video Clip	42
Filter	31	To Edit a Picture	42
Video Call.....	31	To Set a Picture as the Today Screen Background.....	43
Messaging.....	32	To Send Pictures and Video Clips via E-mail or MMS	44
Messaging.....	32	To Assign Pictures to Contacts.....	44
Text Message	32	To Save a Picture as Another File	44
To create an SMS message	32	To Use Advance Options.....	45
To create an MMS message	33	Windows Media	45
To reply or forward a text message	33	Playback Screen.....	46
E-mail.....	33	Now Playing Screen	47
To Set up an E-mail Account	34	Library Screen.....	47
To create and send a new e-mail	35	FM Radio	48
To reply or forward an e-mail.....	35	To Use Radio Options.....	49
Receiving Messages	36	Applications.....	50
Managing Messages.....	36	Internet Explorer	50
My e-mail.....	37	Windows Live™	51
Smart Email.....	37	To Set Up Windows Live™	51
Multimedia	38	Using Hotmail	51
Camera.....	38	Windows Live™ Contacts	52
Taking a Photo.....	38	Using Windows Live™ Search.....	52
Recording a Video	38	ActiveSync.....	52
Camera Settings.....	39	Setting up Windows Vista™	53
Capture Mode Settings	40	Setting up Windows XP	54
Pictures & Videos.....	41	Synchronizing Information	55
To Copy a Picture or Video Clip to Your Device	41	Synchronizing via Bluetooth.....	57

Contents

Synchronizing Musics, Videos, and Pictures	58	To Subscribe to RSS Feeds.....	70
Internet Sharing	59	To Update RSS Feeds.....	71
Bluetooth Manager	59	To View RSS Feeds	71
To Set the Bluetooth Configuration	59	Live Search Widget	71
To Make Your Device Discoverable	60	File Explorer.....	71
Bluetooth Partnership	60	Voice Notes.....	72
To Accept a Bluetooth Partnership	61	Calendar	72
Services.....	61	To Add an Event to your Calendar	72
Settings Page	62	To Change your Default Calendar View ..	73
Accessories Page	62	Tasks.....	73
My Devices Page	62	To Create a Task	73
Office Mobile	63	To Change the Priority of a Task.....	73
Excel Mobile	63	To Set a Default reminder for all New	
OneNote Mobile	65	Tasks.....	73
PowerPoint Mobile	65	To Show Start and Due Dates in the	
Word Mobile	66	Task List	74
Adobe Reader LE	68	To Locate a Task.....	74
To open a PDF file.....	68	Calculator	74
Task Manager.....	68	StopWatch	74
MSN Money	68	Games.....	75
MSN Weather.....	68	XT9 Dictionaries	75
GPS Accelerator	69	To add a word in XT9.....	75
AGPS Setting	69	To edit a word in XT9.....	75
Java	69	To delete a word in XT9.....	75
Marketplace.....	69	To add auto-substitution shortcut.....	76
Microsoft My Phone	70	To edit auto-substitution shortcut.....	76
To Configure My Phone	70	To delete auto-substitution shortcut	76
Remote Desktop	70	XT9 Settings	76
RSS Viewer	70	Smart Applicatin	76

Contents

Settings	77	Bluetooth	83
Phone	77	Phone	83
Auto Answer.....	77	Security	83
Band Switch.....	77	Device Lock	83
Call Barring	77	To Protect your Phone with a PIN	84
Call Forwarding	77	To Change your Password	84
Call Options.....	77	To Enter Owner Information	84
Call Waiting.....	78	Remove Programs	84
Caller ID.....	78	Power Management	84
Channels.....	78	Accessibility	84
Fixed Dialing	78	Regional Settings	85
Networks	78	Setup E-mail	85
Pre-Defined Text Messages	78	Managed Programs	85
Ringer Output.....	78	Accessories	86
Sounds	78	Package Contents	86
Profiles	79	Guidelines for safe and	
Home Screen	79	efficient use	88
To Select Information Shown On Screen	79	Trouble shooting	94
To select color for your screen	80		
To Add Own Background Image	80		
To Set Screen Timeout	80		
Clock & Alarm	81		
Date and Time	81		
Alarm.....	81		
Connections	81		
Wireless Manager.....	81		
Wi-Fi	81		
Configuring Wi-Fi Connection Settingsi..	82		
To check WLAN statusi.....	82		

Introduction

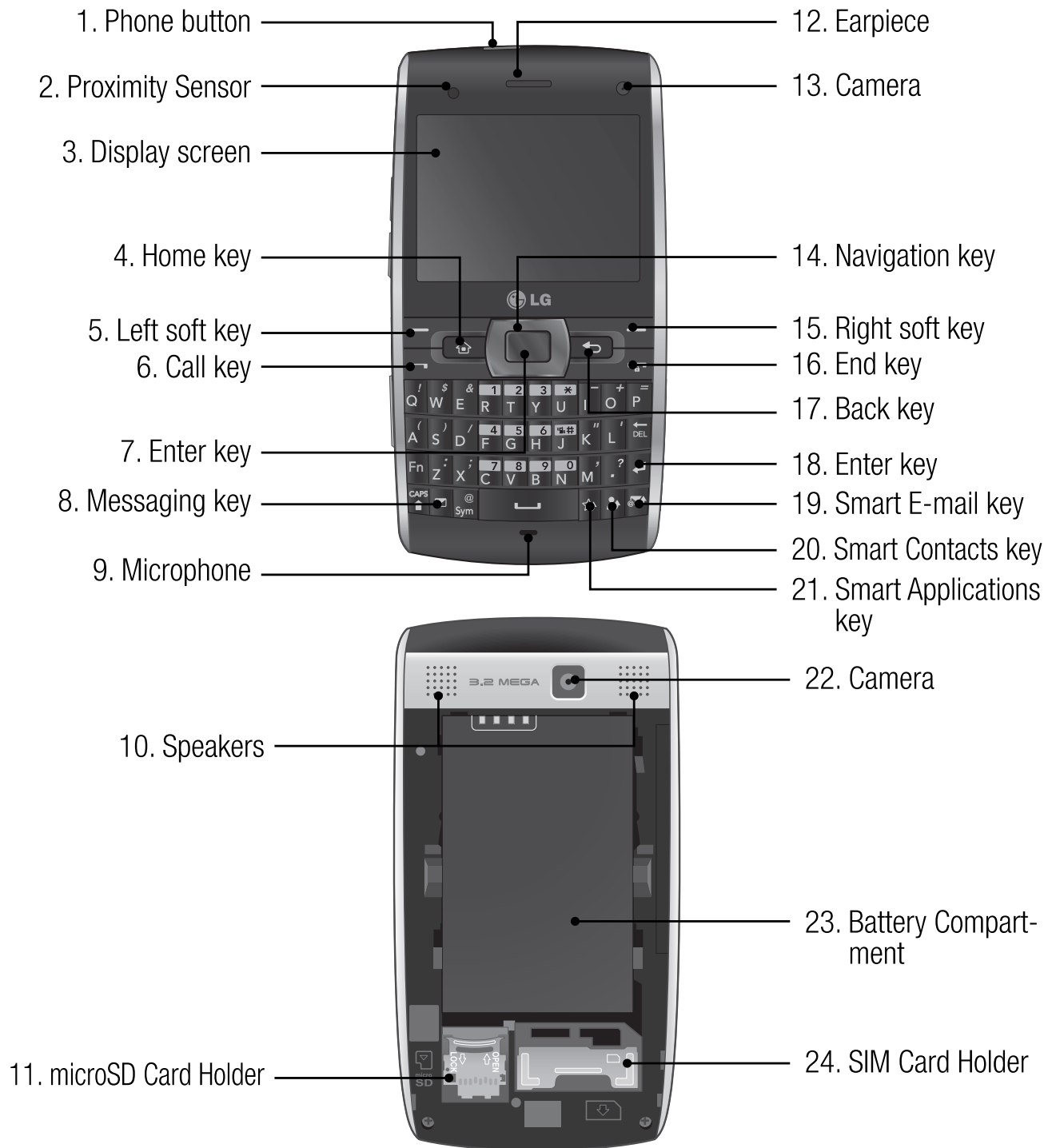
Congratulations on your purchase of this LG GW550 Windows Mobile Smartphone.



This user guide contains information on the use and operation of this phone. Please read all the information carefully for optimal performance and to prevent damage or misuse of the phone. Any changes or modifications not expressly approved in this user guide could void your warranty for this equipment.

GW550 Features

Phone Components



GW550 Features

Keys and Parts Functions

1. Phone button

- ▶ Long press to turn the phone on or off.
- ▶ Short press to display **Quick List**. Quick List allows you to turn off or lock the keyboard of your device, provides shortcut access to Task Manager or Wireless Manager, or allows you to change profiles.

2. Proximity Sensor

3. Display screen

4. Home key: Press to return to the **Today** screen.

5. Left soft key: Press to perform the function indicated by the text on the display above it.

6. Send key: Press to place or answer incoming calls. In standby mode, press to access the dialer and view the most recent incoming, outgoing and missed calls.

7. Enter key: Press to confirm a selection.

8. Messaging key: Press to access **Messaging**.

9. Microphone

10. Speakers

11. microSD Card Holder

12. Earpiece

13. Camera: Use for video calls.

14. Navigation key: Use as directional keys to move up, down, left, or right.

15. Right soft key: Press to perform the function indicated by the text on the display above it.

16. End key: Press to end or reject a call.

17. Back key: Press to go back to the previous screen or back out of menus one level at a time. When entering text, press to delete single characters; press and hold to delete entire words.

18. Enter key

19. Smart E-mail key: Press to access **Smart E-mail**. Smart E-mail is a shortcut application to send and receive e-mails.

20. Smart Contacts key: Press to access **Smart Contacts**. Smart Contacts allows you to add your favorite contacts or phone numbers to the Smart Contacts list.

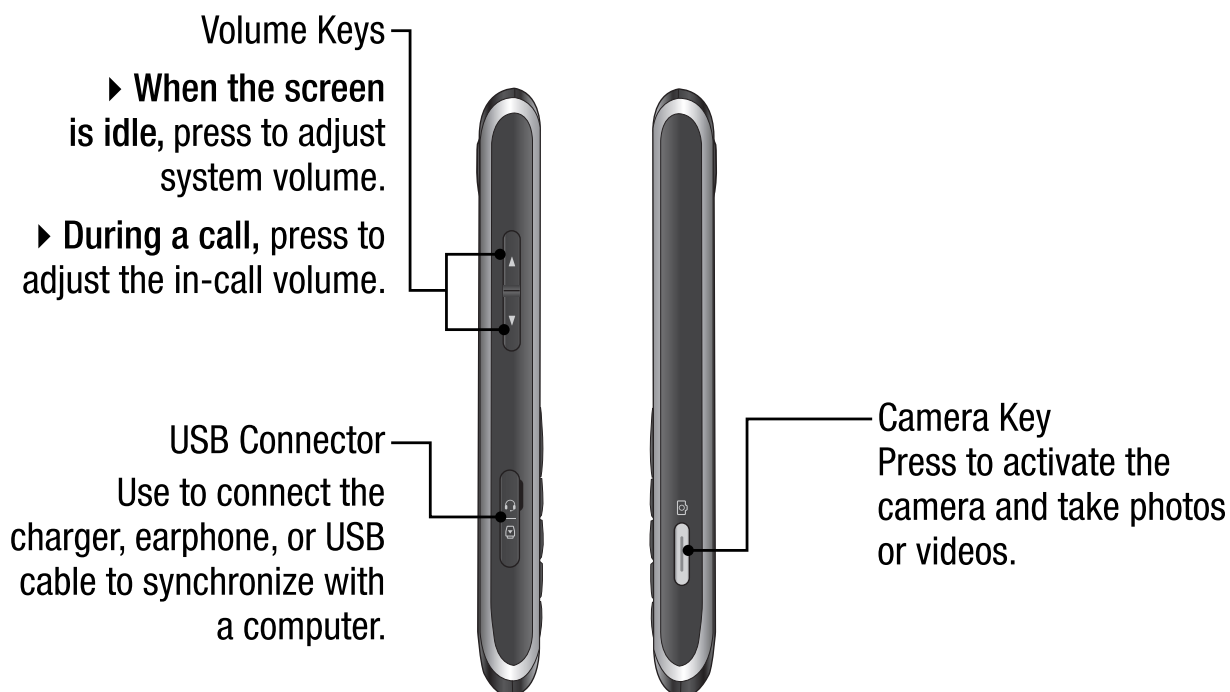
21. Smart Applications key: Press to access **Smart Applications**. Smart Application allows you to add your favorite applications to the Smart Applications list for easy access.

22. Camera: Use to take photos or videos.

23. Battery Compartment

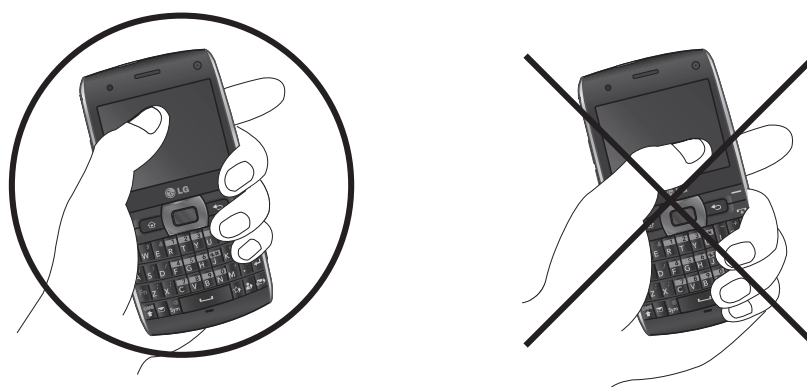
24. SIM Card Holder

GW550 Features



How to hold your phone

In order to allow better RF antenna sensitivity, LG suggests that you hold the handset as depicted in the figure below.



Please do not cover the RF antenna area with your hand during a call and using a bluetooth connection. It may degrade speech quality.

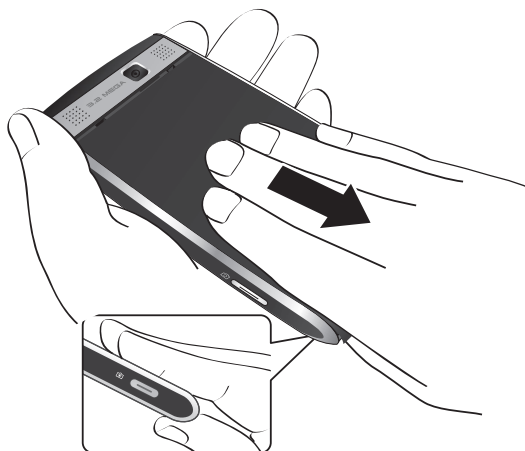
Getting Started

Installing the SIM card and Battery

Always turn off your phone and disconnect it from the charger and other accessories before installing or replacing the SIM card, microSD card, and battery.

To remove the back cover

1. Place three fingers on the back cover and your thumb on the front panel.
2. Push the front panel with your thumb and slide the back cover off with the three fingers.



Battery

Your phone comes with a rechargeable Li-ion battery.

To remove the battery

1. Turn the phone off.
2. Remove the back cover.
3. Insert your finger in the battery's finger grip, then gently push down the battery towards the direction of the arrow to release and remove the battery.



Getting Started

SIM Card

Your SIM card contains your phone number, subscription details, and contacts and must be inserted into your handset.

To install the SIM card

Insert the SIM card with the metal contacts facing down and the cut-off corner on the top-right side.



To remove the SIM card

1. Remove the battery if it is installed.
2. Slide the SIM card out the slot.

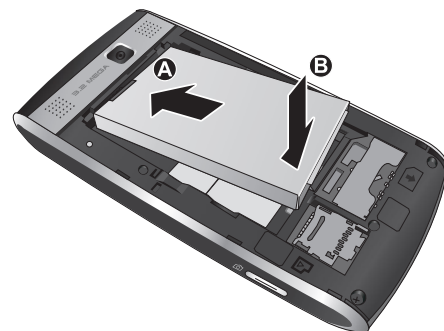


Note

The SIM card and its contacts can be easily damaged by scratching and bending the card. Be careful when installing and removing the card. Refer to the instructions supplied with the SIM card.

To install the battery

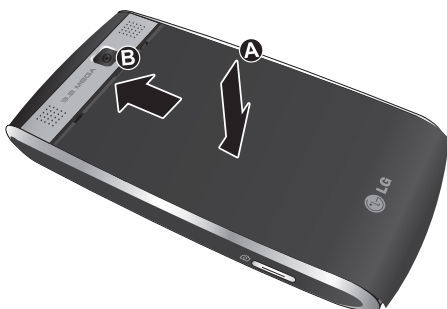
1. Remove the back cover.
2. Insert the battery. Align the contacts of the battery with the corresponding connectors on the battery compartment and insert in the direction of the arrow (A) then push the battery into place (B).
3. Replace the back cover.



Getting Started

To replace the back cover

1. Align the back cover (A).
2. Push the back cover to lock into place (B).



Charging the Battery

1. Make sure the battery is installed inside the battery compartment.
2. Plug the power adaptor into a wall outlet.
3. Flip open the USB connector's cover of the phone.
4. Connect the power adaptor into the USB connector of your phone.



Battery Indicators

When the phone is turned on...

- ▶ The  icon indicates that the battery is charging.
- ▶ When the battery is fully charged, the  icon is displayed.

When the phone is turned off...

- ▶ A charging animation is displayed on the screen.
- ▶ When the battery is fully charged, the animation stops and the screen turns blank.

Note

When you charge a fully discharged battery, it may take over a minute for the display to respond. It is not a malfunction but completely normal.

Getting Started

CAUTION!

- ▶ Do not remove the battery or the SIM card while charging.
- ▶ There is a risk of explosion if battery is replaced by an incorrect type. Replace only with batteries approved by the manufacturer.
- ▶ Dispose of used batteries according to the local regulations in your area.
- ▶ Do not force the mini USB connector as this may damage the phone or the cable.

WARNING!

- Unplug the charger from the mains and phone during lightning storms to avoid electric shock or fire.
- Make sure that no sharp-edged items, such as nails, come into contact with the battery. There is a risk of causing fire.

microSD Card

For additional storage space for your photos, videos, music and files, install a microSD card into your phone.

To install the microSD card

1. Push the microSD card slot towards the direction of the arrow (A) to release lock, then flip up the slot (B).
2. Slide the microSD card into the slot with the gold contact area facing up (C).
3. Flip down (D) then push the slot towards the direction of the arrow (E) to lock.

Getting Started



To remove the microSD card

1. Turn the phone off.
2. Push the microSD card slot to release lock.
3. Flip up the slot.
4. Slide out the microSD card from the slot.
5. Flip down then push the slot to lock.

Info!

The microSD card is an optional accessory and is not included in your package. Contact your retailer to purchase one.

- ▶ Avoid using the microSD card when the battery is low.
- ▶ The card is designed to fit easily into the slot.
- ▶ Do not bend the card or force it into the slot.
- ▶ Do not insert any memory cards other than microSD.

Getting Started

Turn the Device On and Off

To turn on the device, press and hold the **Power** button located on top of the device.

To turn off the device:

- Press the **Power** button and select **Power off**.
- Press and hold the **Power** button.

Lock the Keyboard

To lock the keyboard, press and hold the **End** key.

To unlock keyboard, select **Unlock**, then press *.

Getting Started

Getting Started gives you step-by-step instructions on how to set up the basic functions of your device. From the Today screen, do either of the following to access Getting Started:

- ▶ Scroll down to select the **Getting Started** shortcut menu, then scroll left or right and select a specific topic.
- ▶ Select **Start > All Programs > Getting Started**, then select the topic to view.

Adjust Volume

Your device has two types of volume:

- ▶ **System Volume:** Adjust the system volume to change the volume level of system sounds and notifications like alarm, ringer, keypad, audio and video playback.

To adjust the system volume:

- When the device is in idle mode, press the volume keys up or down to increase or decrease volume.

- ▶ **In-Call Volume:** Adjusts the volume level of the phone conversation.

To adjust the in-call volume:

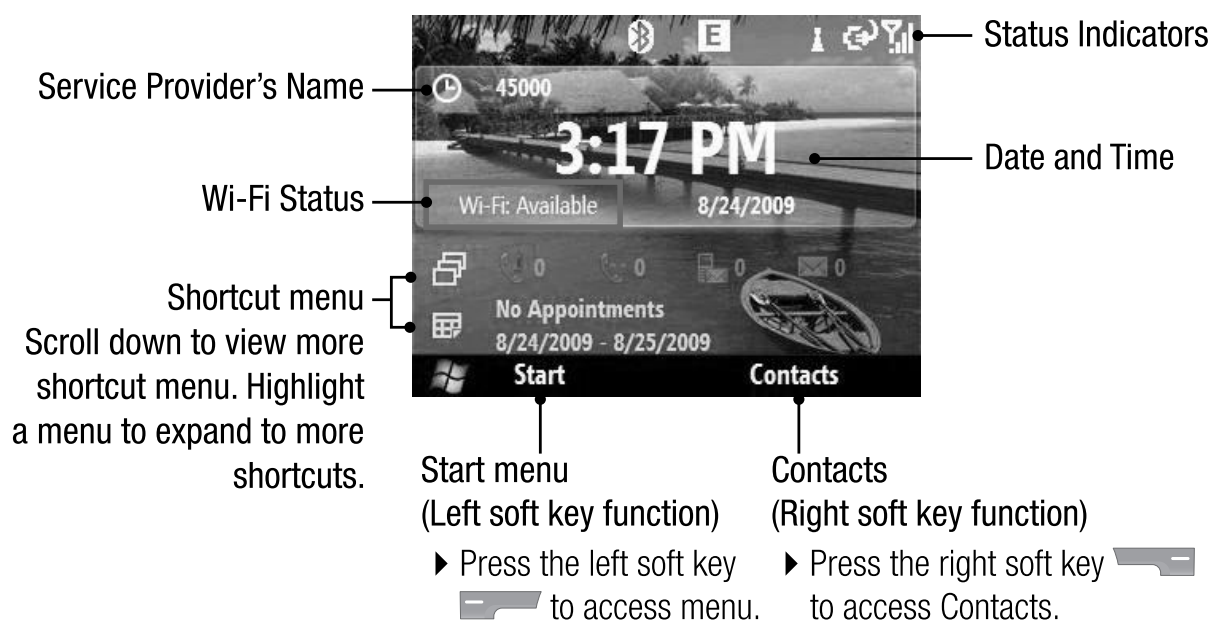
- During a call, press the volume keys up or down to increase or decrease volume.

Screen Information

The Today Screen

From the home screen, you can quickly check your schedule, and see at a glance any missed calls or new messages.

Default Today Screen



To Customize the Today Screen

You can change the layout, background image, color scheme and the time out of the Today screen.

- To customize settings of the Today screen, go to **Start > Settings > Home Screen**.

Screen Information

Status Indicators

The following are some of the status icons that you may see on your device.

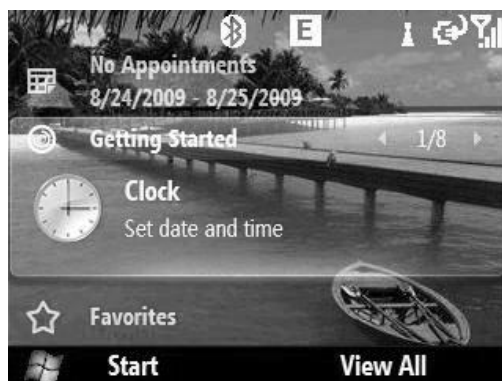
Icon	Description
	Indicates maximum signal strength
	Searching for signal
	No phone service
	Indicates battery level
	Battery low
	Battery charging
	Silent mode enabled
	Vibrate mode enabled
	WCDMA (3G) available
	HSDPA available
	GPRS (General Packet Radio Services) available
	3G network in use

	GPRS network in use
	HSDPA network in use
	New message received
	Missed call or rejected call
	Call in progress
	Call on hold
	Bluetooth active
	Wireless network available
	Wireless network connecting
	Wireless network connected

Screen Information

Shortcut Menu

The shortcut menu displays notifications or other information of each menu item.



By default the following applications are displayed:

Menu	Description
Clock and Alarm	Displays the date and time. To adjust date and time press the Enter key.
Calls and Messages Notification	Displays notifications about recent voice and video calls, voicemail, and other messages. To access a submenu, use the navigation keys to scroll, then press the Enter key.
Appointments	Displays upcoming schedules and allows you to set appointments.
Getting Started	Select an item to view its help information.
Favorites	Displays and allows you to add your favorite web pages for easy access.
Settings	Displays and allows you to easily adjust basic device settings.

- ▶ To access a shortcut menu, use the navigation keys, then press the Enter key.
- ▶ To add shortcuts of media applications, go to **Start > Settings > Home Screen> Home Screen Layout > Sliding Panel Media**.

Screen Information

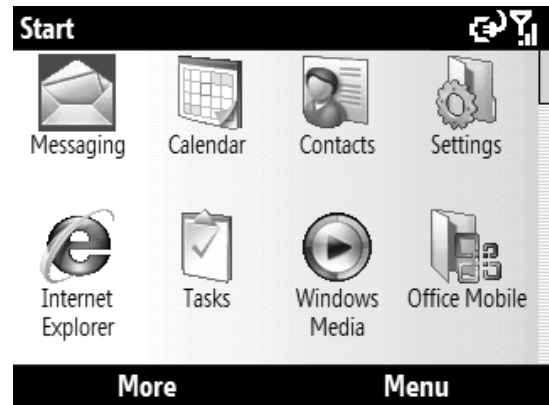
Start Menu

The Start menu contains all the programs installed on your device.

Accessing the Start menu

- ▶ From the Home screen, press the left soft key **Start** to access the Start menu.
- ▶ By default, the Recent Programs screen is displayed. To view other programs, press the left soft key **All Programs**.
- ▶ To go to the next screen display, press the left soft key **More**.
- ▶ To go back to the previous screen, press the Back key .

- ▶ To access a menu, use the navigation keys to highlight the item, then press the Enter key.



Programs

The following programs are installed on your device.

Icon	Program	Description
	Office Mobile	
	Excel Mobile	View and edit Excel workbooks.
	Word Mobile	View and edit Word documents.
	PowerPoint Mobile	View slide shows.
	OneNote Mobile	Create notes with pictures and recordings.

Screen Information

Icon	Program	Description
	Messaging	Send and receive e-mail and text messages.
	Calendar	Schedule appointments and set alarm notifications.
	Contacts	Lets you store names, phone numbers, e-mail and other information.
	Internet Explorer	Browse the web and download files from the Internet.
	Tasks	Keeps track of your tasks.
	ActiveSync	Synchronizes information between your device and a computer.
	Call History	Displays the list of missed, received or placed calls.
	Games	Play pre-installed games on your device: Bubble Breaker and Solitaire.
	Voice Notes	Record voice notes.
	Pictures & Videos	Collects, organizes, and sorts photo files in the My Picture folder of your device or the storage card.
	Getting Started	Learn the basics on how to operate your device.
	Internet Sharing	Use your device as an Internet sharing device.
	File Explorer	Browse files and folders saved on your device or the storage card.
	Marketplace	Purchase and download applications on the web.

Screen Information

Icon	Program	Description
	Microsoft My Phone	Synchronizes information on your device with your My Phone account at http://myphone.microsoft.com .
	Adobe Reader LE	View *.pdf files on your device.
	AGPS Settings	Enable Assisted Global Positioning System.
	Backlight	Control the level of brightness when using the battery or external power.
	Bluetooth Manager	Connect with other Bluetooth devices and create a network.
	Camera	Capture photos and record videos.
	FM Radio	Connect the earphones and tune in to the FM radio.
	GPS Accelerator	Download GPS data.
	Java	Install Java applications on your device.
	Remote Desktop	Set up and connect to your computer to access files and programs from your device.
	Windows Media	Mobile version of Windows Media Player. Tune in and watch your favorite music videos.
	RSS Viewer	View RSS or RDF-compatible newsfeeds.
	Stopwatch	Functions as a timer.

Screen Information

Icon	Program	Description
	Windows Live	Mobile version of Windows Live™.
	Clock & Alarm	Allows you to set the date and time and set alarms.
	MSN Money	Access MSN Money to view stocks.
	MSN Weather	View the weather forecast via MSN Weather.
	Search Widget	Provides access to Live Search.
	Speed Dial	Allows you to add phone numbers for speed dial.
	XT9 Dictionaries	Allows you to set the language of the dictionary and enable functions such as word completion, next word prediction and others.

Entering Information

Using the Keyboard



Your device comes with a full keyboard for text entry and other shortcut button functions.

QWERTY Keyboard

QWERTY keyboard is activated whenever an alphanumeric text entry is required. This functions just like a standard computer keyboard.

- To switch between the different letter cases, press .
- To type all in upper case letters, press and hold  then press the corresponding keys. To switch back to lower case entry, press  again.

- To enter a single symbol or number printed at the top of keys, press  then press the corresponding key.

To enter various symbols or numbers, press and hold  then press the corresponding keys.

To switch back to text mode, press  again. To enter the symbols that are not shown on the keypad, press  then select the desired symbol.

- Press  to go to the next line.
- Press  to erase a character.

The following icons are displayed on the status indicator area:

Icon	Description
abc	Enter text in lower case letter
Abc	Enter one character in upper case and the rest in lower case
ABC	Enter all text in upper case letter
12#	Enter a number or symbol
<u>12#</u>	Enter all numbers or symbols

Entering Information

XT9 Mode

XT9 predicts words and suggests spellings as you type the first few characters, so you can just select the word you want.

To activate XT9 mode, press  + spacebar and select **XT9 English**.

To enter text using XT9

1. Type the first few characters of the word.
2. As you type, the dictionary displays predicted words below the word you are typing.
3. Scroll left or right to highlight the word then press the Enter key to select.

The following icons are displayed on the status indicator area:

Icon	Description
	Enter the first character in upper case and the rest in lower case
	Enter text in lower case letter

Numeric Keypad

The numeric keypad functions just like a standard phone keypad. It is automatically activated whenever numeric entries are required, such as in setting the time.

Recording a Note

You can create a stand-alone recording (voice note) or you can add a recording to a note.

To create a voice note

1. Select **Start > Voice Notes**.
2. Hold your device's microphone near your mouth or other sound sources.
3. Select **Record** to start recording.
4. Select **Stop** to stop recording.

To add a recording to a note

1. Select **Start > Office Mobile > OneNote Mobile**.
2. Create or open a note.
3. Select **Menu > Insert Recording**.
4. Hold your device's microphone near your mouth or other sound sources.
5. Select **Record** to start recording.
6. Select **Stop** to stop recording.

Contacts

Contacts

Contacts is your address book and information storage for the people you communicate with. You can store phone numbers, e-mail addresses, home addresses, and other information that relates to a contact. You can also add a picture or assign a ringtone to a contact.

Your device supports two types of contacts: Outlook and SIM Contacts.

Outlook Contact

Contacts are stored in the device memory. If you use Outlook on your PC, you can synchronize contacts between your device and the PC.

SIM Contact

Contacts are stored in the SIM card memory. You can only store a name and a phone number per entry.

To Create a Contact

1. From the Today screen, select **Contacts**.
2. Select **New**.
3. Select **Outlook Contact** or **SIM Contact**, then enter the contact details.
4. When finished, select **Done**.

TIP!

- ▶ You can create a contact from Call History list, select **Menu > Save to Contacts**.
- ▶ To add the sender of a message to Contacts, select the received message and the number, then press the Enter key.

To Find a Contact

There are several ways to find a contact when your contact list is long.

1. From the Today screen, select **Contacts**.
2. If you are not in Name view, tap **Menu > View By > Name**.
3. Do one of the following:
 - ▶ Enter the first character of a name. Scroll down to select the desired name from the the list. The next character you enter continues to narrow the search.
 - ▶ Filter the list by category. In the contact list, select **Menu > Filter**. Then, select a category you've assigned to a contact. To show all contacts again, select **No Categories**.

Contacts

To Work with the Contact List

There are several ways to use and synchronise the contact list. Here are a few tips:

1. From the Today screen, select **Contacts**.
2. In the contact list, do any of the following:
 - ▶ In Name view, you can search for a contact by entering a name or by using the alphabetical index. To switch to Name view, select **Menu > View By > Name**.
 - ▶ To see a summary of information about a contact, select the contact. From there you can also make a call or send a message.
 - ▶ To see a list of contacts employed by a specific company, select **Menu > View By > Company**. Then, select the company name.

To Change Contact Information

1. From the Today screen, select **Contacts**.
2. Select the contact.
3. Select **Menu > Edit** and enter the changes.
4. When finished, select **Done**.

To Delete a Contact

1. From the Today screen, select **Contacts**.
2. Select the contact.
3. Select **Menu > Delete**.
4. Select **Yes** to confirm delete.

To Copy Contacts

To copy saved Contacts from SIM card to your device or from your device to SIM card:

1. From the Today screen, select **Contacts**.
2. Select **Menu > Select Contacts > Several** or **All**.
3. Select **Menu > Copy Contacts > To Contacts** or **To SIM**.

Smart Contacts

You can register the contact you frequently use in Smart Contacts. Using the registered contact, you can easily make a call or send a message.

Call

Making a Voice Call

Calling is easy with the smart dial feature. If you press a number on the keypad, the screen displays the phone numbers in your Call History, starting with the number you enter.

You can then select the number you want to call.

Make a Call from Phone

To make a call, enter the phone number you wish to call, including the area code, and press the Call key .

For international calls, press and hold “0” to add the + character that replaces the international access code.

To end the call, press the End key .



Note

If you enter the wrong number, press  to delete a number. To delete all the numbers, press and hold .

Make a Call from Contacts

1. From the Today screen, select **Contacts**.
2. Select the desired contact.
3. Press the Call key  to place the call.

Make a Call from Call History

1. From the Today screen, press the Call key  to view your call history.
2. Select the desired number or name from the list.
3. Press the Call key  to place the call.

Speed Dial

Use speed dial to call a number by pressing and holding a number key when in the home screen. Before you can create a speed dial entry, the number must already exist in Contacts list.

Call

To Create a Speed Dial Entry

1. From the Today screen, select **Contacts**.
2. Highlight the contact, then press the Enter key.
3. Select **Menu > Add to Speed Dial**.
4. In the **Keypad Assignment** box, select the desired number.
5. Select **Done** to save.

Note

- ▶ Key 1 is generally assigned to your voice mail, and Speed Dial will designate the next available key by default. If you want to save a number to a key that has already been assigned, the new number will replace the current one.
- ▶ To delete a Speed Dial entry, in the Speed Dial list, select the desired entry then select **Menu > Delete**.

Receiving a Call

When you receive an incoming call, a message will appear and the device will ring if the ring volume is turned on.

To Answer or Reject a Call

- ▶ To answer the call, select **Answer** or press the Call key .
- ▶ To reject the call, press the End key .
- ▶ To reject the call and send a text message, select **Menu > Respond with text message**.

To End a Call

- ▶ To end an incoming or outgoing call, press the End key .

In-call Options

To Put a Call on Hold

- ▶ Select **Menu > Hold**.
- ▶ To unhold a call, select **Menu > Unhold**.

To Set Up a Conference Call

1. Either put the current call on hold, and dial a second number; or accept an incoming call when you are already having a call conversation.
2. Select **Menu > Conference**.

Note

Not all service providers support conference call. Contact your service provider for details.

To Turn the Speakerphone On or Off

The speakerphone allows users to talk hands-free or allows other people to listen to the conversation.

- ▶ During a conversation, select **Menu > Speakerphone On**. The speakerphone icon  appear on the status indicators area.
- ▶ To turn off the speakerphone, select **Menu > Speakerphone Off**.

WARNING!

To avoid damage to your ear, do not hold out your device when the speakerphone is turned Off.

To Mute a Call

You can turn off the microphone during a call. When the phone is muted, you can hear the caller but the caller cannot hear you

- ▶ During a conversation, select **Menu > Mute**. The microphone off  icon appears on the screen.
- ▶ To turn on the microphone, select **Unmute**.

Video Calls

You can see a real-time, two-way video between you and the caller who has a compatible mobile phone.

Note

A 3G network coverage is required to enabled Video Call functions. You can send or start to receive video from a caller whose phone has Video Call capabilities. Contact your service provider for details.

Make a Video Call

To Make a Video Call From Phone

1. Enter the phone number or select the name from Contacts or Call History.
2. Select **Menu > Make VT Call** or **Menu > Video Call** from Contacts to place the call.

Call

To End a Video Call

- ▶ To end an incoming or outgoing video call, press the End key .

Notes

1. Video call service is only available in 3G coverage areas.
2. The video call will be terminated in the following cases:
 - When you accept a 3rd party, Conference Call, or a 2nd incoming call.
 - When the voice call is placed on hold.
 - When the voice call is disconnected.
 - When moving out of a 3G service area.
 - When the network connection is in poor state.

Using Call History

From the Today screen, do either of the following to open the Call History screen:

- ▶ Highlight Calls and Messages Notification shortcut, then select **View**.
- ▶ Select **Start > Call History**.

You can view the recently missed, received, and dialed calls.

You can make a call, send a text or multimedia message, and save a number to Contacts.

You can delete a selected number or select and delete all at one time.

Find Contact

If the number is saved in your Contacts, you can view the contact details by selecting **Menu > Find Contact**.

Send Text Message

1. Select the number you want from the list.
2. Select **Menu > Send Text Message** to send a text message.

E-mail

If the selected number has an e-mail address saved in your Contacts, you can send an email by selecting **Menu > E-mail**.

View Timers

To view the approximate duration of all calls made on your device, select **Menu > View Timers**.

- ▶ To reset timer, select **Menu > Reset Timers**.

Delete

1. Select the desired number.
2. Select **Menu > Delete**.
3. Select **Yes** to confirm.

Delete List

To empty the call history list, select **Menu > Delete List**.

Filter

- ▶ **No Filter:** Allows you to view missed, received, and dialed call records.
- ▶ **Missed Calls:** Allows you to view the calls which you have not answered.
- ▶ **Incoming Calls:** Allows you to view the calls that you have answered.
- ▶ **Outgoing Calls:** Allows you to view the calls that you have dialed.

Video Call

1. Select the number to make a video call from the list.
2. Select **Menu > Video Call**.

Messaging

Messaging

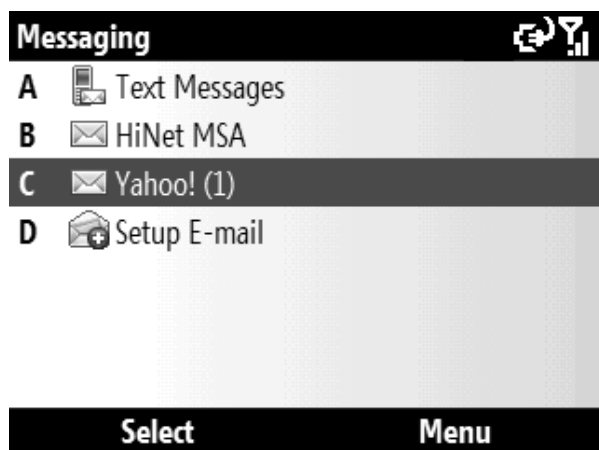
To Open the Messaging screen

- From the Today screen, select **Start > Messaging**.

You can send and receive text messages, multimedia messages, audio messages, and email message.

Text Message

You can write, edit, and view the text messages.



To create an SMS message

1. From the Messaging screen, select **Text Message**.
2. Select **Menu > New > SMS**.
3. On the **To** field, enter the recipient's phone number or add a recipient from Contacts.

TIP!

- To add a recipient from Contacts, select **Menu > Add Recipient**. Then select the name.
- Repeat the same procedure to add more recipients.

4. Compose your message.

TIP!

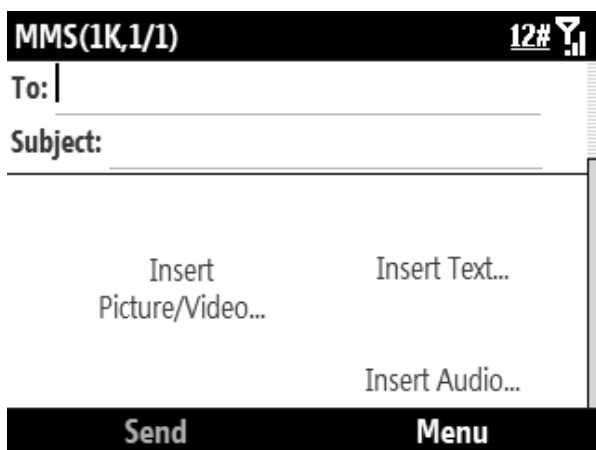
- To use a template, select **Menu > My Text**, the text and **Insert**.

5. When finished, select **Send**.

Messaging

To create an MMS message

1. From the Messaging screen, select **Text Message**.
2. Select **Menu > New > MMS**.
3. On the **To** field, enter the recipient's phone number.
4. Enter the **Subject** for the message.
5. Select **Insert Text** to enter the text of the message, and select **Insert Picture/Video** or **Insert Audio** to add media objects. To capture a new image or record a new sound clip for the message, select **Menu > Capture**.
6. To preview a multimedia message before sending it, select **Menu > Preview Message**.
7. When finished, select **Send**.



To reply or forward a text message

Highlight the message then select **Reply** or **Menu > Reply/Forward > Reply, Reply all** or **Forward**.

E-mail

You can send and receive Outlook and Internet e-mail through an Internet Service Provider (ISP). You can access e-mail from work using VPN connection.

Your device can send and receive e-mails just as you do with a PC. You can set up the following e-mail accounts:

Outlook E-mail

This e-mail account can be synchronized with your computer through Microsoft Outlook® or Exchange Server®.

Internet E-mail

This is an e-mail account provided by an Internet Service Provider (ISP) or a web-based e-mail such as Hotmail, Yahoo!Mail, etc.

Messaging

To Set up an E-mail Account

1. From the Today screen, select **Start > Messaging**.
2. Select **Setup E-mail**.
3. Enter your **E-mail address** and **Password** then select **Next**.

Note

Select the **Save Password** box to allow the phone to remember your password so you do not have to enter it again.

4. **Auto setup** attempts to download necessary e-mail server settings so that you do not have to set them manually. Once finished, select **Next**.
5. Enter **Your Name** (name to display when you send e-mail), **Account display name** (name for this account on your device), then select **Next**.

Note

- ▶ **Auto setup** is successful, the Account display name and the address of the incoming and outgoing e-mail servers are populated.
- ▶ **Auto setup** is unsuccessful or you have an account that you access using VPN server connection, contact your ISP or network administrator for the required information.

6. Select **Automatic Send/Receive** option.
7. Select **Finish** to complete setup.

Messaging

To create and send a new e-mail

1. From the Messaging screen, select the e-mail account.
2. Select **Menu > New**.
3. On **To**, enter the recipient's e-mail address.

TIP!

- ▶ To add Bcc and Cc recipients, use the navigation key up to view and scroll the screen's the top page.

4. Enter the **Subject**.
5. Compose your message.
6. When finished, select **Send**.

To reply or forward an e-mail

1. Highlight the message then select **Menu > Reply/Forward > Reply, Reply all or Forward**.
2. Compose your response.
 - ▶ To quickly add common messages, select **Menu > My Text** and select a desired message.
 - ▶ To add an attachment, select **Menu > Insert > Picture, Voice Note or File**.
3. When finished, select **Send**.

Note

- ▶ You will be alerted when you have received messages.
- ▶ Received messages are stored in the Inbox.
- ▶ If the device shows "No space for SIM message", delete some messages from the Inbox.
- ▶ If the device shows "No space for messages", make space of each repository by deleting messages, media, and applications.

Messaging

Receiving Messages

The manner in which you receive messages depends on the type of the account you have:

- To send and receive e-mail for an Outlook E-mail account, begin synchronization with Exchange Server through ActiveSync.
- To send and receive an Internet e-mail account, download messages through a remote e-mail server.
- Text messages are automatically received when your phone is turned on. When your phone is off, your service provider holds the messages until the next time your phone is turned on.

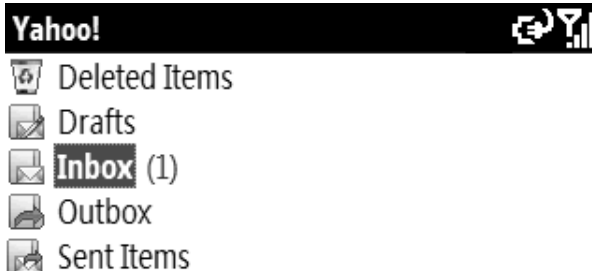
Managing Messages

On the Messaging screen, select the message account to open. By default, when you open the account, its Inbox is displayed. To view and manage account folders, select **Menu > Folders**.

- ▶ **Deleted Items:** View deleted items.
- ▶ **Drafts:** View saved messages. Select a message to edit message.
- ▶ **Inbox:** View received messages. Select a message to view message.

TIP!

Windows Mobile 6.5 Standard manages your Inbox messages by address. You can check the conversation history with the address that you sent a message to or view the message by selecting the threaded message. Create a new message on the text message composer which is on the bottom of the conversation history screen. You can send the new message by selecting **Send**.



- ▶ **Outbox:** The outbox is a temporary storage for messages waiting to be sent. Failed messages are also placed in the Outbox.
- ▶ **Sent Items:** View the messages you sent.

Messaging

My e-mail

My e-mail connects you to your online world while on the go with your phone.

Once you choose “Setup Now”, My e-mail will prompt you for your username and password to your favorite Internet destinations. You have the option to choose one or more sites either now or in the future, and My e-mail will automatically deliver new information from those sites to your phone.

Smart Email

You can add the email address you frequently use in Smart Email.

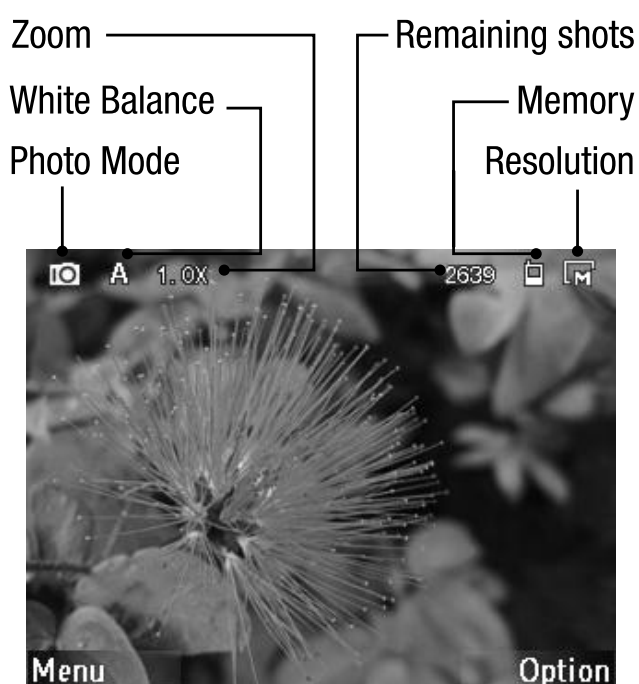
Using this menu, you can easily view the email which is delivered from registered Email address.

Multimedia

Camera

Taking a Photo

1. Select **Start > Camera** or press the Camera key to activate the camera capture mode.



2. Press the Enter key or the Camera key to capture an image.
3. The captured image is displayed on the screen. Do either of the following:
 - ▶ To capture more images, select **Back**.
 - ▶ To view the images in the folder, select **Menu > View**.

- ▶ To send the image via MMS or e-mail, select **Menu > Send**.

- ▶ To delete the image, select **Menu > Delete**.

3. The captured image is automatically saved in the **My Pictures** folder. To view images in the folder, select **Start > Pictures & Videos**.

4. To close the camera, select **Menu > Exit**.

Recording a Video

1. Select **Start > Camera** or press the Camera key to activate the camera capture mode.
2. Select **Options > Video**.
3. Press the Enter key or the Camera key to start recording; press again to stop recording.



Multimedia

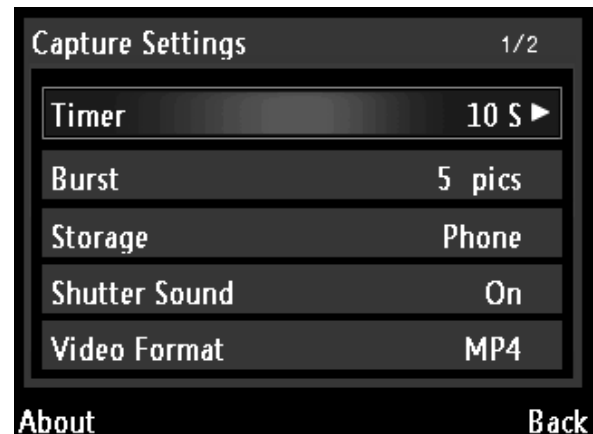
4. Do either of the following:
 - ▶ To capture more images, select **Back**.
 - ▶ To play the video, select **Menu > Play**.
 - ▶ To send the video via MMS, select **Menu > Send**.
 - ▶ To delete the video, select **Menu > Delete**.
3. The recorded video is automatically saved in the **My Videos** folder. To play videos in the folder, select **Start > File Explorer > My Videos**, then select the desired video file to play. Videos are played using the Windows Media Player application.
4. To close the camera, select **Menu > Exit**.

Camera Settings

Before taking a photo or recording video, you can change the camera settings by selecting **Menu > Settings**. Available settings are as follows:

- ▶ **Timer:** Allows you to select the delay time (5 sec., 10 sec.)
- ▶ **Burst:** Set the number of shots to take when burst mode is enabled. (3 pics, 5 pics)
- ▶ **Storage:** Select the memory to save your pictures and videos.

- ▶ **Shutter Sound:** Enable or disable shutter sound when the Camera or Enter key is pressed.



- ▶ **Video Format:** Allows you to select the video file format.
- ▶ **Video Voice:** Enable or disable audio during video recording.
- ▶ **Flicker:** Allows you to select flicker setting. (50Hz, 60Hz)
- ▶ **Time Stamp:** Enable or disable time stamp on captured images.
- ▶ **Photo Quality:** Allows you to select the photo quality. (Normal, Fine, Super Fine)
- ▶ **Panorama:** Allows you to select the panoramic view. (Horizontal, Vertical)

Multimedia

Capture Mode Settings

On the capture screen, select **Options** to view and adjust capture mode settings.

Choosing Capture Mode Type

Use the navigation up and down keys then Enter key to select a capture mode type:

- ▶ **Photo:** Select to capture still images. This is the default capture mode.
- ▶ **Timer:** Select to enable timer mode.
- ▶ **Burst:** Select to capture three or five continuous shots.
- ▶ **Frame:** Select to choose from the predefined frames and add it to your images.
- ▶ **PMK:** Select to capture image in vivid colors.
- ▶ **Smile:** When capturing an image in this mode, the focus is set on the smiling subject.
- ▶ **Video:** Select to record a standard video.
- ▶ **MMS Video:** Select to capture video suitable to send via MMS.



Use the navigation left and right keys then Enter to adjust other capture settings such as:

- ▶ **Brightness:** Adjusts brightness.
- ▶ **White Balance:** Auto / Incandescent / Fluorescent / Daylight / Cloudy
- ▶ **Effect:** Normal / Black & White / Negative / Sepia
- ▶ **Resolution:** Available options depend on the selected capture mode type.

Pictures & Videos



The Pictures & Videos application collects, organizes, and sorts images and video clips on your device or the storage card.

You can view the pictures as a slide show, beam or send them via e-mail, edit them, or set them as the background on the Today screen.

To Copy a Picture or Video Clip to Your Device

You can copy pictures from your PC and view them on your device.

- ▶ Copy the pictures from your PC or a storage card to the My Pictures folder on your device.

Note

- ▶ You can also copy pictures to your PC from your device using a memory card. Insert the memory card into the memory card slot on your device, then copy the pictures from your device to the folder you created on the memory card.

To View Pictures

1. From the Today screen, select **Start > Pictures & Videos**. The images in the My Pictures folder appear as thumbnails by default.

TIP!

- ▶ If you are not in the My Pictures folder, select **Menu > Folders > My Pictures**.
- ▶ To go to other folders, select **Menu > Folders > My Device**, then select your desired folder.

2. Highlight a picture and select **View**.



3. To zoom the image, select **Menu > Zoom**, then select zoom options (Zoom In / Zoom Out / Fit to Screen / Actual Size).

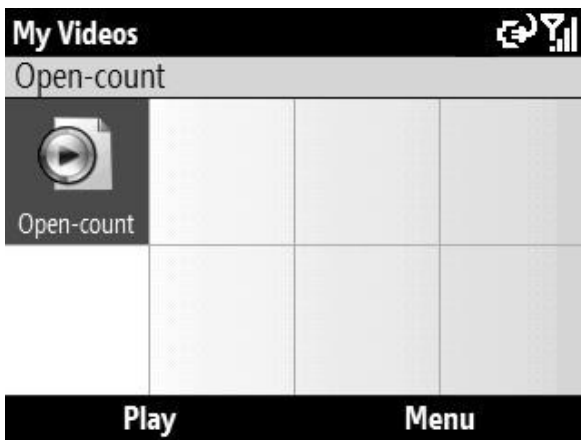
Multimedia

To View Slide Show

- ▶ From the My Pictures folder screen or while viewing a picture, select **Menu > Play Slide Show**.
- ▶ To stop slide show, press the back key .

To Play Videos with Audio

1. Select **Menu > Folders > My Device > My Documents > My Videos** to open the default folder for videos. By default, the video files appear as thumbnails with a media icon.



2. Highlight the video and select **Play** to play it with the built-in Windows Media Player.

To Delete a Picture or Video Clip

1. From the Today screen, select **Start > Pictures & Videos**.
2. Highlight a picture or video clip then select **Menu > Delete**.
3. Select **Yes** to confirm the deletion.

To Edit a Picture

You can rotate, crop, and adjust the brightness and color contrast of your pictures.

1. From the Today screen, select **Start > Pictures & Videos**.
2. Select the picture you want to edit.
3. Select **Menu > Edit**. The Edit screen appears.
4. Select **Menu**, then any of the following:
 - ▶ **Rotate:** To rotate the picture 90° clockwise.
 - ▶ **Crop:** To crop the picture. Use the navigation and Enter keys to select the position of the first and second corners. Select **Done** to complete cropping.

Multimedia



- **Auto Correct:** To adjust the brightness and contrast levels of the picture.

Note

- To undo an edit, select **Menu > Undo**.
- To cancel all unsaved edits you made to the picture, press  then select **Yes** to confirm.

To Set a Picture as the Today Screen Background

You can use a picture as the background on the Today screen.

1. From the Today screen, select **Start > Pictures & Videos**.
2. Select the picture you want to set as background.
3. Select **Menu > Use as Home Screen**.
4. Adjust the transparency level, select a higher percentage for a more transparent picture, or a lower percentage for a more opaque picture.
5. Select **Finish** to complete.

5. When finished, select **Done**.

Multimedia

To Send Pictures and Video Clips via E-mail or MMS

You can send pictures and video clips to other devices via e-mail.

1. First, set up Messaging to send and receive e-mail messages.
2. From the Today screen, select **Start > Pictures & Videos**.
3. Highlight the picture or video clip you want to send.
4. Select **Menu > Send**, then select the messaging account (such as Outlook E-mail or MMS) to send the attached item.
5. A new message is created with the item attached.
6. Enter the recipient name and subject, then select **Send**. The message will be sent the next time you synchronize your device.

Note

- Pictures and video clips are saved automatically before they are sent.

To Assign Pictures to Contacts

You can assign a picture to a contact so that you can easily identify the contact at any point of time.

1. From the Today screen, select **Start > Pictures & Videos**.
2. Highlight a picture then select **Menu > Save to Contact**.
3. Select the desired contact from the Contacts list then **Select** to confirm.

To Save a Picture as Another File

1. From the Today screen, select **Start > Pictures & Videos**.
2. Select the picture you want to save as another file.
3. Select **Menu > Save > Save As**.
4. Enter the new filename, then select **Done**.

Multimedia

To Use Advance Options

1. From the Today screen, select **Start > Pictures & Videos**.
2. Select the picture for which you want to configure settings.
3. Select **Menu > Options**. The Options screen appears, allow you to:
 - ▶ Resize a picture so that you can send it faster via e-mail.
 - ▶ Configure the rotation setting.
 - ▶ Configure the view settings during slide shows.

Windows Media

Use Microsoft Windows Media Player 10 Mobile for Pocket PC to play digital audio and video files that are stored on your device or on a network, such as on a web site. The following file formats are supported by this application: WAV, WMA, WMV, MP3, MIDI, SP-MIDI, SMAF, AAC, AMR, 3GP, MP4, etc.

To Open Windows Media

Access Windows Media by any of the following options:

- ▶ From the Today screen, select **Start > Windows Media** to open the application.
- ▶ Open an audio or video file from File Explorer or Pictures & Videos.

Windows Media Player has three primary screens: Playback, Now Playing and Library. From the Playback screen, select **Now Playing** or **Menu > Library** to switch to Now Playing or Library screen.

Multimedia

Playback Screen

This is the default screen that displays the playback controls, the album art window, and the video window. You can change the appearance of this screen by choosing a different skin.

When you are viewing the Playback screen, the following commands appear on the **Menu**.



- ▶ **Library:** Displays the Library screen so you can choose a file to play.
- ▶ **Play/Pause:** Starts or pauses playback.
- ▶ **Stop:** Stops playback.
- ▶ **Shuffle/Repeat:** Plays the items in the Now Playing playlist randomly/repeatedly.
- ▶ **Full Screen:** When a video is playing, displays it by using the entire screen.

- ▶ **Options:** Lets you adjust various Windows Media Player options, including network, skin, and hardware button options.
- ▶ **Properties:** Displays information about the currently playing file.
- ▶ **About:** Displays information about the Windows Media Player, such as the version number.

Playback Controls

During playback, use the following keys to play, pause, skip titles/tracks, and adjust the volume.

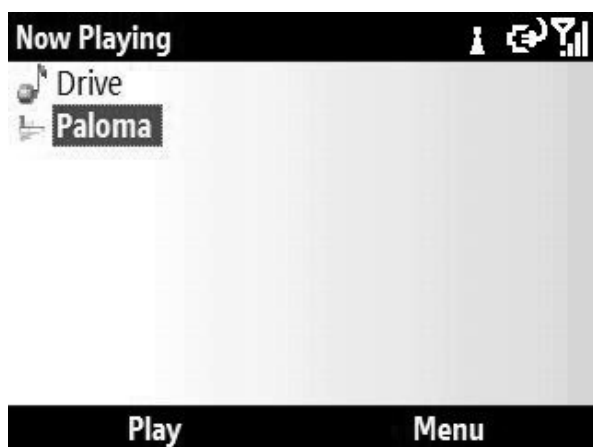
- ▶ To start or pause playback, press the Enter key.
- ▶ To go to the previous title/track, press the left navigation key.
- ▶ To go to the next title/track, press the right navigation key.
- ▶ To increase or decrease the volume, press the up or down navigation keys.

Multimedia

Now Playing Screen

The screen that displays the Now Playing playlist. This special playlist indicates the currently playing file and any files that are “queued up” to play next.

When you are viewing the Now Playing screen, the following commands appear on the **Menu**.

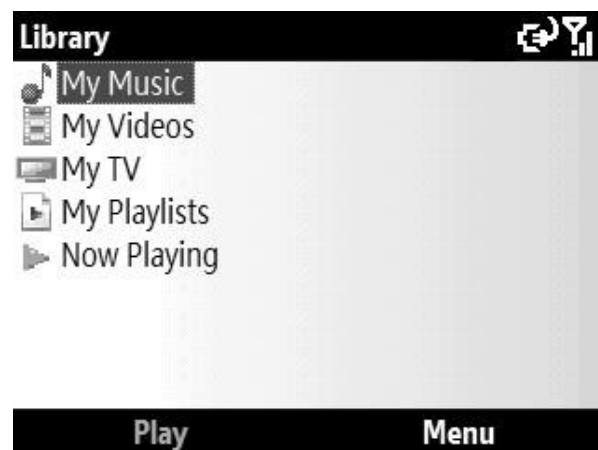


- ▶ **Library:** Displays the Library screen so you can choose a file to play.
- ▶ **Move Up/ Down:** Moves the selected item up/down in the playlist order.
- ▶ **Remove from Playlist:** Deletes the selected item from the playlist.
- ▶ **Shuffle/Repeat:** Plays the items in the Now Playing playlist randomly/repeatedly.
- ▶ **Save Playlist:** Saves the current playlist.

- ▶ **Clear Now Playing:** Deletes all items from the Now Playing playlist.
- ▶ **Error Details:** Displays error information about the selected item (an exclamation mark appears before the item name if error details are available).
- ▶ **Properties:** Displays information about the selected file.

Library Screen

The Library screen lets you quickly find your audio files, video files, and playlists. It contains categories such as My Music, My Videos, My TV, My Playlists and Now Playing.



Multimedia

When you are viewing the Library screen, the following commands appear on the **Menu**.

- ▶ **Queue Up:** Adds the selected item to the end of the current Now Playing playlist.
- ▶ **Delete from Library:** Deletes the selected item from the library.
- ▶ **Now Playing:** Displays the Now Playing screen.
- ▶ **Library:** Displays the Library screen so you can choose a file to play.
- ▶ **Update Library:** Adds new items to the library by searching your device or storage card.
- ▶ **Open File:** Lets you find and play files that are stored on your device or storage card but that are not in the library.
- ▶ **Open URL:** Lets you play a file on a network, such as the Internet.
- ▶ **Properties:** Displays information about the selected file.
- ▶ **Player:** Open the Window media player.

FM Radio



You can search for your favorite radio stations and enjoy listening to the radio.

Note

- ▶ You must connect the supplied earphones or use Bluetooth headsets to use the FM Radio.



1. From the Today screen, select **Start > FM Radio**.
2. Press the navigation left and right keys to select the radio station to listen to.

TIP!

Press and hold the navigation left and right keys to find stations.

3. Select **Channel** to tune in to a preset station. When no preset channel is available, execute **Auto Scan**. The FM radio will scan for channels, when it stopped at an intercepted station, do any of the following:
 - ▶ Select **Set** to save the station to a channel.
 - ▶ Press the Enter key to skip that station and continue scan.
 - ▶ Select **Stop** to stop scan.
4. To close radio, select **Menu > Exit**.

To Use Radio Options

From the FM Radio screen, select **Menu** and choose any of the following options:

- ▶ **Listen Via:** Allows you to select to listen to the radio via Wired HeadSet, Speaker.
- ▶ **Edit:** Allows you to edit the station set on a channel.
- ▶ **Add New:** Allows you to add a new channel.
- ▶ **Station Info On / Off:** Enable or disable station information display.
- ▶ **AF Off / On:** Enable or disable Alternate Frequency (AF).
- ▶ **Alarm:** Allows you to set radio alarm.

Applications

Internet Explorer

With Internet Explorer you can view web sites and surf the Internet on your device just like you do on a computer.

From the Today screen, select **Start > Internet Explorer**.

In the address bar, enter the web address you want to visit or choose from previously entered addresses from Favorites or History. Press the left or right soft key to display the function bar.



You can do the following by selecting **Menu**.

- ▶ **Favorites:** You can view and select from the list of your favorite web sites.
- ▶ **Add to Favorites:** Select to add the currently displayed web site to your Favorites.
- ▶ **Go to Web Address:** Select to place cursor on the address bar and enter the web address that you want to visit manually.
- ▶ **Home Page:** Select to visit the home page.
- ▶ **History:** Select to view the history list of recently visited web pages.
- ▶ **Forward:** Select to go to the next page.
- ▶ **Refresh:** Select to refresh the current web page.
- ▶ **View:** Select the view options.
 - **Text Size:** Select the font size for the page you are viewing.
 - **Enable ActiveX Controls:** Select this option to enable ActiveX Controls.
 - **Mobile:** Select this option to view the page in mobile format.
 - **Desktop:** Select this option to view the page in desktop format.
- ▶ **Tools:** Select to change browser options such as Speed Link, Properties and other options.
- ▶ **Copy/Paste:** Allows you to use copy and paste functions.
- ▶ **Exit:** Select to exit the browser.

Applications

To zoom the page

- ▶ Select **Zoom** then use the up and down navigation keys to zoom in or out the web page.

Note

- ▶ Browsing the internet may incur additional charges. Charges vary depending on the type of connection (i.e. GPRS, ActiveSync, or WiFi). Please contact your network operator for further information.

Windows Live™



With the pre-installed Windows Live™ on your device, you can access Hotmail, search the web and synchronize your Contacts.

To Set Up Windows Live™

1. From the Today screen, select **Start > Windows Live**.
2. Select **Sign in to Windows Live**.
3. Read the license agreement then select **Accept**.

TIP!

- ▶ To avoid typing your name and password each time you log in, select the **Save Password** box.

4. Enter your e-mail address and password then select **Next**.
5. Select what you want to sync on your device then select **Next**.
6. When finished, select **Done**.

Using Hotmail

1. From the Today screen, select **Start > Windows Live**.
2. Select **Hotmail**.
3. To synchronize e-mail, select **Menu > Send/Receive**.

Applications

Windows Live™ Contacts

After setting up Windows Live™, you can synchronize Contacts to your device.

To add Windows Live™ contacts

1. From the Today screen, select **Contacts > New**.
2. Select **Windows Live**.
3. Enter the contact information, in the E-mail field, enter the e-mail address.
4. When finished, select **Done**.

Using Windows Live™ Search

1. From the Today screen, select **Start > Windows Live**.
2. Enter the word(s) to search on the search bar, then press the Enter key.
3. Internet Browser opens and displays the search results.

ActiveSync



ActiveSync synchronizes information on your device with information on your PC, such as Outlook content. ActiveSync can also synchronize over a cellular network with Microsoft Exchange Server, if your company or service provider is running Microsoft Exchange Server with Exchange ActiveSync. When you synchronize, ActiveSync compares the information on your device with the information on your PC and/or Exchange Server and updates all locations with the most recent information.

With ActiveSync, you can:

- ▶ Synchronize information, such as Outlook E-mail, Contacts, Calendar, or Tasks information on your device with your PC, as well as pictures, video, and music.
- ▶ Synchronize Outlook E-mail, Contacts, Calendar appointments, and Tasks on your device directly with Exchange Server so that you can stay up to date even when your PC is turned off.
- ▶ Exchange files between your device and your PC without synchronizing.

Applications

- ▶ Select which types of information are synchronized and specify how much information is synchronized. For example, you can choose how many weeks of past Calendar appointments to synchronize.

Install ActiveSync on your PC. Once ActiveSync is installed, you can synchronize your device with the PC. You can download ActiveSync from the Microsoft's website (<http://www.microsoft.com>) and install it on your PC. Once you have installed ActiveSync and set up a synchronization relationship, ActiveSync on the PC recognizes your device when you connect it, and automatically transfers the synchronization settings you specified on your device.

You may be able to synchronize your device with Exchange Server through your company or wireless service provider. If you plan to do so, obtain e-mail address, Exchange Server address, user name, password, and domain name from your administrator before starting the Sync Setup Wizard.

Setting up Windows Vista™

Instead of ActiveSync, Windows Vista™ uses the Microsoft Windows Mobile™ Device Center.

Note

- ▶ Some versions of Windows Vista come with Windows Mobile Device Center already installed. If Windows Mobile Device center is not available on your Windows Vista, you can download it from Microsoft's website (<http://www.microsoft.com>) and install it on your PC.

Set up synchronization in Windows Mobile Device Center

When you connect your device to your PC and start Windows Mobile Device Center for the first time, you are asked to create a Windows Mobile partnership with your device. Follow the steps below to create a partnership.

- ▶ Connect your device to your PC. Windows Mobile Device Center configures itself and then opens.
- ▶ On the license agreement screen, click **Accept**.
- ▶ On the Windows Mobile Device Center's Home screen, click **Set up your device**.

Applications

Note

- ▶ Choose **Connect without setting up your device** if you only want to transfer media files, check for updates, and explore your device but not sync Outlook information.

- ▶ Select the items you want to synchronize, then click **Next**.
- ▶ Enter a device name and click **Set Up**. When you finish the setup wizard, Windows Mobile Device Center synchronizes your device automatically. Notice that Outlook e-mails and other information will appear on your device after synchronization.

Use Windows Mobile Device Center

To open Windows Mobile Device Center, click **Start > All Programs > Windows Mobile Device Center** on your Windows Vista computer. On Windows Mobile Device Center, you can do the following:

- ▶ Click **Mobile Device Settings** to change synchronization settings.

- ▶ When you click **Pictures, Music and Video > ____ new pictures/video clips are available for import**, a wizard guides you to tag and transfer photos from your device to the Photo Gallery on your Windows Vista PC.
- ▶ Click **Pictures, Music and Video > Add media to your device from Windows Media Player** to synchronize music and video files using Windows Media™ Player.
- ▶ Click **File Management > Browse the contents of your device** to view documents and files from your device.

Setting up Windows XP

If you are using Windows XP, download ActiveSync from Microsoft's website (<http://www.microsoft.com>) then follow the steps below to install and set up ActiveSync on your PC.

- ▶ Follow the on-screen instructions to install ActiveSync.
- ▶ After installation is completed, connect your device to your PC using the sync cable.
 - Connect the smaller end of the USB cable to your LG GW550 device.
 - Connect the larger end of the USB cable to the USB port on your computer.

Applications

- ▶ The Synchronization Setup Wizard automatically starts and guides you to create a synchronization relationship. Click **Next** to proceed.
- ▶ To synchronize your device with your computer, clear the Synchronize directly with a server running Microsoft Exchange Server check box, and then click **Next**.
- ▶ Select the information types that you want to synchronize, and then click **Next**.
- ▶ Click **Finish**.

When you finish the wizard, ActiveSync synchronizes your device automatically.

Synchronizing Information

When you connect your device to the PC using a USB or a Bluetooth connection, ActiveSync will immediately synchronize. While the device is connected, ActiveSync synchronizes every time you make a change on either the PC or the device.

Synchronizing Outlook information

If you have set up a synchronization relationship between your device and the PC, synchronization keeps Outlook information up-to-date on both computers.

ActiveSync synchronizes a limited amount of information by default to save storage space on your device. You can change the amount of information synchronized for a given information type in Settings for the information type.

You can set up your device to synchronize with more than one PC or with a combination of one or more PCs and Exchange Server. When synchronizing with multiple computers, the items that you synchronize will appear on all of the computers with which they are synchronized.

For example, if you have set up synchronization with two PCs (PC1 and PC2), which have different items, and you synchronize Contacts and Calendar on the device with both computers, the result is as follows:

Applications

Location	New state
PC1	All Outlook contacts and calendar appointments that were on PC2 are now also on PC1.
PC2	All Outlook contacts and calendar appointments that were on PC1 are now also on PC2.
Device	All Outlook contacts and calendar appointments from both PC1 and PC2 are on the device.

To start and stop synchronization

- ▶ To synchronize Outlook information and other local information on the PC, including media files, connect your device to the PC using Bluetooth or a cable.
- ▶ If you are synchronizing directly with the Exchange Server, you can use the PC connection to the network that is “Desktop Pass-through”, or you can synchronize without connecting to the PC over a cellular network.
- ▶ In ActiveSync, select **Sync**. To end synchronization before it completes, select **Stop**.

- ▶ To change which information is synchronized

1. In ActiveSync on the device, select **Menu > Options**.
2. Do one or both of the following:
 - ▶ Select the check box for any items you want to synchronize. If you cannot select a check box, you might have to clear the check box for the same information type elsewhere in the list.
 - ▶ Clear the check box for any items you want to stop synchronizing.
3. To stop synchronizing with one PC completely, select the PC and select **Delete**.

Note

- ▶ Outlook e-mail can be synchronized with only one computer. To change available synchronization settings, select the type of information and select **Settings**.

To synchronize directly with Exchange Server

You can set up synchronization with Exchange Server on your device, if it is available to you through your company or wireless service provider. However, you should first ask your administrator for the following information and then carry on with the steps: e-mail address, Exchange Server address, user name, password, and domain name.

1. In ActiveSync on the device, select **Menu > Configure Server**. If you have not yet set up synchronization with Exchange Server, this will say **Add Server Source**.
2. Enter e-mail address, and select **Next**.
3. In the Server address, enter the address of the running Exchange Server, check the box if this Server requires an encrypted (SSL) connection, and select **Next**.
4. Enter your user name, password, and domain, then select **Next**. To change the rules for resolving synchronization conflicts, select **Advanced**.
5. Select the check boxes for the types of items that you want to synchronize with the Exchange Server.

6. To change available synchronization settings, select the settings desired and select **Settings**.
7. Select **Finish**.

Synchronizing via Bluetooth

You can connect your device to the PC to synchronize using Bluetooth.

To synchronize with a PC via Bluetooth

1. First, check “Allow connections to one of the following” of the ActiveSync connection Settings menu on your PC. Select the proper COM port. If there is not an available connection, then you should make a Bluetooth pairing.
2. Select the **Menu > Connect via Bluetooth**.

Applications

Synchronizing Musics, Videos, and Pictures

If you want to carry your music or other digital media with you along while you travel, ActiveSync works with Windows Media Player to synchronize music, video, and pictures.

Other than selecting the Media information type in ActiveSync to be synchronized, all media synchronization settings must be set in Windows Media Player. Before media can be synchronized, you must do the following:

- ▶ Install Windows Media Player Version 10 on the PC.
- ▶ Connect your device to the PC with a USB cable. If the device is currently connected using Bluetooth, you must end that connection before media can be synchronized.
- ▶ Insert a storage card into your device (32MB or larger is recommended).
- ▶ Set up a sync partnership between the storage card and Windows Media Player.

Change Media synchronization settings

Once you select the Media information type in ActiveSync to be synchronized, any of your favorite music, video, and picture files in Windows Media Player playlists can be synchronised. All you have to do is set up synchronization in Windows Media Player for those media files.

To set up a sync relationship with a storage card:

1. Open Windows Media Player.
2. Click the Sync tab.
3. Select the storage card.
4. Click **Set up Sync**.

Applications

Internet Sharing



You can set up your PC to connect to the Internet using the Internet connection on your device.

Note

- ▶ ActiveSync software version 4.5 or higher is required.

Internet Sharing 

Status:
Disconnected

PC Connection:

USB

Network Connection:

Connect **Menu**

1. Connect the USB cable to the PC.
2. From the Today screen, select **Start > Internet Sharing**.
3. Set PC Connection to USB or Bluetooth PAN.
4. Set the Network Connection to a proper APN.
5. Select **Connect**.

6. A data connection indicator ( /  / ) is displayed when PDP activation is performed successfully.

Note

- ▶ The operating system of your PC must be Windows XP, Service Pack 2 or higher.

Bluetooth Manager

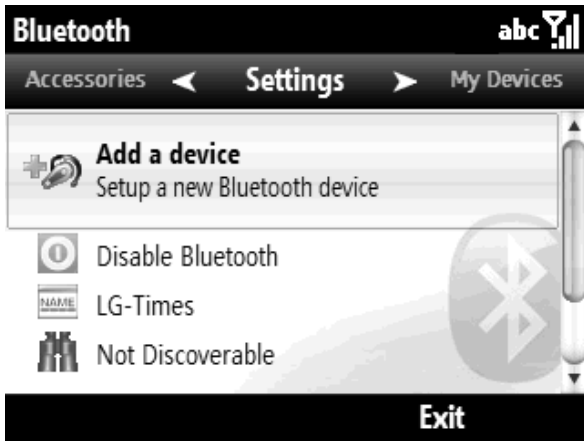


Bluetooth enables compatible mobile devices, peripherals and computers that are in close proximity to communicate directly with each other without wires. Your device supports built-in Bluetooth connectivity, which makes it possible to connect it with compatible Bluetooth headsets, computer applications and so on.

To Set the Bluetooth Configuration

1. From the Today screen, select **Start > Bluetooth**.
2. Select **Yes** to turn on Bluetooth. The Bluetooth Manager Settings page is displayed.

Applications



Note

- ▶ If you use a PC Sync via Bluetooth, you can exchange data within Contacts.
- ▶ When you receive data from another Bluetooth device, the device requests a confirmation. After confirming the transfer, the file will be copied to your device.
- ▶ You can set the shared folder in **Settings > Advanced... > File Transfer**.

To Make Your Device Discoverable

1. From the Settings page, highlight **Not Discoverable** then press the Enter key.
2. Select visibility option (Always Visible, Visible for 60 seconds, Not Visible).
3. Select **Done**.

Bluetooth Partnership

A Bluetooth partnership is a relationship that you create between your device and another Bluetooth-enabled device in order to exchange information in a secure manner. Creating a partnership between two devices involves entering the same personal identification number (PIN) or Passkey on both devices. Creating a partnership between two devices is a one-time process. Once a partnership is created, the devices can recognize the partnership and exchange information without entering a PIN again. Make sure the two devices are within a range of 10 meters from one another, and Bluetooth is turned on and in discoverable mode.

Applications

To create a Bluetooth Partnership

1. From the Settings page, select **Add a device**.
2. To limit the search, select the type of device you want to establish connection with.

Note

- ▶ Make sure the other device and its Bluetooth function is turned on and discoverable.

3. Select **Continue**. Your device searches for the other device.
4. Highlight the device, then select **Select**.
5. Enter a passkey, then select **OK**.

Note

- ▶ The passkey you enter must also be the same passkey to be entered on the other device.
- ▶ The passkey must be 1 to 16 characters.

To Accept a Bluetooth Partnership

1. Ensure that the Bluetooth is turned on.
2. When prompted, enter a passkey (the same passkey that is entered on the device requesting the partnership) to establish a secure connection.
3. Select **OK**.

Services

After establishing connection with a Bluetooth device, you can activate and set the configuration of each Bluetooth profile. Select **Menu > Update**. A list of services is shown.

- ▶ **Serial Port:** Connect to a wireless serial port on the device.
- ▶ **Synchronization:** Synchronize contacts and other PIM items.
- ▶ **Bluetooth Networking:** Share information or connect to the Internet.

Applications

Settings Page

From the Settings page, the following options are available:

- ▶ **Add a Device:** Select to set up a new Bluetooth partnership.
- ▶ **Disable Bluetooth:** Turns Bluetooth off.
- ▶ **LG-GW550:** The default device name as seen by other Bluetooth devices. Select this option to change the name.
- ▶ **Not Discoverable/Discoverable:** Select this option to set visibility status of your device.
- ▶ **Advanced:**
 - **Connectivity:** Select to set the devices to allow connection.
 - **Serial Ports:** Select to view Bluetooth serial ports.
 - **File Transfer:** Allows you to configure file transfer settings.
 - **Audio:** Allows you to configure hands-free related settings.
 - **Object Exchange:** Allows you to configure Object Push settings.

Accessories Page

The following options are available:

- ▶ **Networking Manager:** Allows you to network with other Bluetooth devices (Create a Private Network, Share Internet Connection, Access Internet through remote device).
- ▶ **Business Card Exchange:** Allows you to send and receive business cards from other devices.
- ▶ **BT Send Object:** Allows you to send an object, such as an item or items in Contacts, Outlook E-mail, Calendar, Audio, Ring Tones, Images, and Videos.

My Devices Page

This page lists all Bluetooth devices that you have established partnership with.

- ▶ To add more devices, select **Menu > Add Device**.
- ▶ To delete a selected device, select **Menu > Delete**.
- ▶ To update services, select **Menu > Update**.

Office Mobile

Excel Mobile

Excel Mobile makes it easy for you to open and edit Excel workbooks and templates created on your PC.

To open an Excel file

1. From the Today screen, select **Start > Office Mobile > Excel Mobile**.
2. Locate the Excel file, then select **Select**.

To change view options, select **View**.

For other functions, select **Menu**.

- ▶ **Close File:** Select to close the file and exit Excel Mobile.
- ▶ **Edit:** Select this option to edit the opened file.
- ▶ **File:** Allows you to save the file (Save As), or send the file via e-mail.
- ▶ **Go to:** Allows you to go to a particular cell or reference name.
- ▶ **Find:** Allows you to find matching word(s) in the file.
- ▶ **About:** View software version.

Unsupported features in Excel Mobile

Excel Mobile does not fully support some features such as formulas and cell comments. Some data and formatting may be lost when you save the workbook on your device. Note the following Excel Mobile formatting considerations:

- ▶ **Alignment.** Horizontal, vertical, and wrap-text attributes remain the same, but vertical text appears horizontal.
- ▶ **Borders.** Appear as a single line.
- ▶ **Cell patterns.** Patterns applied to cells are removed.
- ▶ **Fonts and font sizes.** Fonts not supported by your device are mapped to the closest font available. The original font is listed on your device. When the workbook is opened in Excel on your PC again, the data is displayed in the original font.
- ▶ **Number formats.** Numbers formatted using the Microsoft Excel 2007 Version 6.1 conditional formatting feature are displayed in Number format.

Applications

- ▶ Formulas and functions. If an Excel file contains a function that is not supported by Excel Mobile, the function is removed, and only the returned value of the function appears. The following formulas are also converted to values: formulas entered as an array or containing an array argument, for example, `=SUM({1;2;3;4})`; formulas containing external link references or an intersection range reference; and formulas containing references past row 16384 are replaced with `#REF!`
- ▶ Protection settings. Most worksheet and workbook protection features are disabled but not removed. However, support for password protection has been removed. Workbooks that are password-protected or workbooks in which one or more worksheets are password-protected cannot be opened. You must remove the password protection in Excel on the PC and then synchronise to open the file on the device.
- ▶ Zoom settings. Are not retained. Excel supports a per worksheet zoom setting, while the Excel Mobile zoom setting is applied to the entire workbook.
- ▶ Worksheet names. Names that reference worksheets within the same workbook are displayed accurately, but names that refer to other workbooks, arrays, for example, `= {1;2;3;4}`, array formulas, or intersection ranges are removed from the name list. If a name is removed from the list, it is left in formulas and functions, causing those formulas to be resolved as `"#NAME?"`. All hidden names are not hidden.
- ▶ AutoFilter settings. Are removed. However, you can use the AutoFilter command in Excel Mobile to perform similar functions. If you have an AutoFilter applied to a worksheet that causes rows to be hidden, the rows remain hidden when the file is opened in Excel Mobile. Use the Unhide command to display the hidden rows.
- ▶ Chart formatting. All charts will be saved the way they are shown in Excel Mobile. Unsupported chart types are changed to one of these supported types: Column, Bar, Line, Pie, Scatter, and Area. Background colors, gridlines, data labels, trend lines, shadows, 3D effects, secondary axes, and logarithmic scales are turned off.
- ▶ Worksheet features. The following features are not supported in Excel Mobile and are removed or modified when a workbook is opened on the device: hidden sheets are not hidden; VBA modules,

Applications

macro sheets, and dialog sheets are removed and replaced with a placeholder sheet; text boxes, drawing objects, pictures, lists, conditional formats, and controls are removed; pivot table data is converted to values.

OneNote Mobile

OneNote Mobile allows you to create notes with added pictures and recordings.

To create a new note

1. From the Today screen, select **Start > Office Mobile > OneNote Mobile**.
2. Select **New**.
3. Compose your note.
4. When finished, select **Done**.

For other functions, select **Menu**.

- ▶ **Format:** Select font style.
- ▶ **List:** Allows you to add or clear bullets and numbers.
- ▶ **Take Picture:** Select this option to capture an image and insert to note.
- ▶ **Insert Picture:** Allows you to add a picture that is saved on your device.
- ▶ **Insert Recording:** Allows you to record a voice note.

PowerPoint Mobile

With PowerPoint Mobile, you can open and view slide show presentations created on your PC in *.ppt and *.pps format with PowerPoint '97 and later.

Many presentation elements built into the slide shows such as slide transitions and animations will play back on the device. If the presentation is set up as a timed slide show, one slide will advance to the next automatically. Links to URLs are also supported.

PowerPoint features not supported on the device include:

- ▶ **Notes.** Notes written for slides will not be visible.
- ▶ **Rearranging or editing slides.** PowerPoint Mobile is a viewer only.
- ▶ **File formats.** Files created in *.ppt format earlier than PowerPoint '97 and HTML files in *.htm and *.mht formats are not supported.

Applications

To start a slide show presentation

1. From the Today screen, select **Start > Office Mobile > PowerPoint Mobile**.
2. Locate the slide show you want to view, then select **Select**.

If the presentation is set up as a timed slide show, slides will advance automatically.

To stop a slide show

- In a PowerPoint Mobile presentation, select **End**.

To navigate between slides

You can advance to the next slide if a presentation is not set up as a timed slide show, return to the previous slide, or go to any slide out of sequence.

1. From the Today screen, select **Start > Office Mobile > PowerPoint Mobile**.
2. Open the desired presentation.
3. Select **Menu > Next** or **Previous**, or **Go to Slide** then select the desired slide.

TIP!

- Simply press the left or right navigation keys to advance to the next slide or return to the previous slide.

To zoom the slide show

1. From the Today screen, select **Start > Office Mobile > PowerPoint Mobile**.
2. Open the presentation.
3. Select **Menu > Zoom In** or **Zoom Out**.

Word Mobile

Word Mobile is a streamlined version of Microsoft Word. Word documents created on your PC can be opened and edited on your device and save them as *.doc, *.rtf, *.txt, and *.dot files.

You can have only one document open at a time. To open another document, you have to close the first one.

When you close a document, the device will automatically prompt you to save the document. If you selected to save, you can rename the document with your preferred name and move it to another folder or a storage card.

Word Mobile does not fully support some features of Microsoft Word such as revision marks and password protection. Some data and formatting may be lost when you save the document on your device.

The following features are not supported in Word Mobile.

Applications

- Backgrounds
- Shapes and text boxes
- Artistic page borders
- Smart tags
- Metafiles
- ▶ **Bi-directional text.** While Word Mobile will open documents containing bi-directional text, the indentations and alignment may be displayed and saved incorrectly.
- ▶ **Password-protected files.** Word Mobile does not support opening password-protected documents. You must first remove the password protection in Word on the PC if you want to view the document on the device.
- ▶ **Document protection.** Word Mobile does not support displaying files that have been protected in Word on the PC.

The following features are partially supported in Word Mobile.

- ▶ **Picture bullets**
- ▶ **Revision marks.** When you open a document that has revision marks in Word Mobile, the document appears as if all revision marks were accepted. When you save the document in Word Mobile, revision marks are lost.

- ▶ **Table styles.** When you save a document in Word Mobile, some or all the formatting that is defined in the table style is lost.
- ▶ **Underline styles.** Underline styles not supported by Word Mobile are mapped to one of the four supported styles: regular, dotted, wavy, or thick/bold/wide.
- ▶ **Legacy Pocket Word files.** You can open *.psw files in Word Mobile; however, if you edit a file, you will need to save it in *.doc, *.rtf, *.txt, or *.dot format.

The following features are not supported on the device; however, they are retained in the file so that when a file is opened on the PC again, they appear as expected.

- ▶ Footnotes, endnotes, headers, footers.
- ▶ Page breaks: Word Mobile does not display breaks between pages. However, all page breaks except for breaks at the end of a document are retained in the document.
- ▶ Lists: When you open the document on the computer again, indented lists are displayed in the original form.
- ▶ Fonts and font sizes. Fonts not supported by the device are mapped to the closest font available, although the original font will be listed on the device.

Applications

Adobe Reader LE

Adobe Reader® LE is an application for viewing PDF (Portable Document Format) files on your device.

To open a PDF file

1. From the Today screen, select **Start > Adobe Reader LE**.
2. Browse for the PDF file you want to open, then select **Open**.
3. To zoom the file, select **Tools > Zoom**.
4. To close the application, select **Menu > Exit**.

Task Manager

In most cases, programs automatically close to free up needed memory, however, you can close programs manually using Task Manager.

1. From the Today screen, select **Start > Accessories > Task Manager**.
2. You can check the list of running programs, memory and CPU information.
3. You can end the programs manually by highlighting a program and selecting **End Task**.
4. To close all running programs, select **Menu > End All Tasks**.

5. You can change the way programs are viewed or ordered by selecting **Menu > View** or **Sort by**.
6. To close Task Manager, select **Menu > Exit**.

MSN Money

Allows you have quick access to MSN Money and view the latest stocks exchange information on your device.

Note

- ▶ Before accessing MSN Money, make sure your device has a GPRS SIM card installed.
- ▶ Additional costs may be incurred when using this service.

MSN Weather

Allows you to connect to the Internet and view the latest weather forecast from MSN Weather.

Applications

Note

- ▶ Before accessing MSN Weather, make sure your device has a GPRS SIM card installed.
- ▶ Additional costs may be incurred when using this service.

GPS Accelerator



Allows you to download GPS data and to enhance GPS performance.

Note

- ▶ Before accessing GPS Accelerator, make sure your device has a GPRS SIM card installed.
- ▶ Additional costs may be incurred when using this service.

AGPS Setting



Allow you to use AGPS to shorten the time a GPS module used to determine its location.

Java



Your device supports Java and hence you can easily download java games and other java applications from the internet.

Note

- ▶ Additional costs may be incurred when using this service.

Marketplace



Windows® Marketplace for mobile is a new marketplace that will provide direct-to-phone mobile applications and can be accessed from both the phone and the Web.

- ▶ From the Today screen, select **Start > Marketplace**.

Note

- ▶ Before accessing Marketplace, make sure your device has a GPRS SIM card installed.
- ▶ Additional costs may be incurred when using this service.

Applications

Microsoft My Phone



Microsoft® My Phone synchronizes your phone's contacts, calendar, tasks, text messages, music, photos, videos, and other documents with your My Phone account at <http://myphone.microsoft.com>.

To Configure My Phone

1. From the Today screen, select **Start > Microsoft My Phone**.
2. Select **Next**.
3. Read the license, then select **Accept**.
4. Sign in your Windows Live ID, then select **Sign In**.
5. Select synchronization method: **Manual** or **Automatic**, then select **Next**.
6. Select **Finish** to start synchronization.

Note

- Before accessing Microsoft My Phone, make sure your device has a GPRS SIM card installed.

Remote Desktop



Remote Desktop provides remote access to the desktop of your computer running Windows XP Professional, from your device. Using Remote Desktop you can, for example, connect to your office computer from home and access all your applications, files, and network resources as though you were in front of your computer at the office.

- From the Today screen, select **Start > Remote Desktop**.

RSS Viewer



RSS Viewer is an application that allows you to subscribe to RSS feeds and view them on your device.

To Subscribe to RSS Feeds

1. From the Today screen, select **Start > RSS Viewer**.
2. Select **Menu > Add Channel**.
3. Enter the URL and Channel name and set folder location, select **Done**.

Applications

To Update RSS Feeds

1. Highlight the folder or channel then press the Enter key. A check mark appears on the folder / channel box.
2. Select **Menu > Update** to start updating.

To View RSS Feeds

1. Highlight the channel then select **View**.
2. Highlight the news feed you want to view from the list.
3. Press the Enter key to view the rest of the story.
4. You can view the next or previous news feed on the list by selecting **Menu > Next** or **Previous**.
5. If you wish to view the news feed with Internet Explorer, select **Menu > Open with IE**.
6. To refresh page, select **Menu > ReLoad**.
7. To return to list view, select **List View**.

Note

- ▶ Additional costs may be incurred when using this service.

Live Search Widget



Live Search Widget allows you to search the Internet using Live Search. With just a click of a button, you can launch Live Search in a standalone window.

- ▶ From the Today screen, select **Start > Search Widget**.

Note

- ▶ Before accessing Live Search Widget, make sure your device has a GPRS SIM card installed.
- ▶ Additional costs may be incurred when using this service.

File Explorer



The File Explorer application allows you to open an explorer window similar to a desktop Windows based system. The explorer window allows you to navigate through your phone to locate desired folders and files.

You can also quickly manage, delete, copy, or edit any files and folders on your phone and create new folders.

To access File Explorer, from the Today screen, select **Start > File Explorer**.

Applications

- ▶ If you want to see the files or folders in the My device or Storage Card folder, select either of the two.
- ▶ To view the files or folders in the phone's memory, highlight the files or folders that you want to view, then press the Enter key.
- ▶ Select the folder category (labelled My Documents by default) and then the folder that you want to view.

Voice Notes



Voice Notes allows you to record your voice notes.

To create a new voice note

1. From the Today screen, select **Start > Voice Notes**.
2. Select **Record** to start recording.
3. Select **Stop** to stop recording. The recording is automatically saved with a default file name.
4. To close voice notes, press .

To listen to the voice note

1. From the Today screen, select **Start > Voice Notes**.
2. Select **Menu > Play** to playback recording.

To rename the file

1. From the Today screen, select **Start > Voice Notes**.
2. Highlight the recording from the list.
3. Select **Menu > Rename** to rename the file.
4. Enter the new name, then select **Done**.

To delete recording

1. From the Today screen, select **Start > Voice Notes**.
2. Highlight the recording that you want to delete from the list.
3. Select **Menu > Delete**.

Calendar



To Add an Event to your Calendar

1. From the Today screen, select **Start > Calendar**.
2. Select the desired date.
3. Select **Menu > New Appointment**.
4. Type in the subject and location of the event and check the date and enter time you would like your event to begin.
5. Check other information below.
6. When finished writing your note, select **Done**.

Applications

To Change your Default Calendar View

1. From the Today screen, select **Start > Calendar**.
2. Select **Menu > Day View / Week View / Month View / Agenda View**.

Tasks

Use Tasks to keep track of things you need to do. A task can occur once or repeatedly (recurring). You can set reminders for your tasks and you can organize them using categories.

Your tasks are displayed in a task list. Overdue tasks are displayed in red.

To Create a Task

1. From the Today screen, select **Start > Tasks**.
2. Select **Menu > New Task**.
3. Enter a subject for the task, and fill in information such as start and due dates, priority, and so on.
4. When finished, select **Done**.

Note

- ▶ You can easily create a short, to-do-type task. Simply enter the text on the **Enter new task here** bar.

To Change the Priority of a Task

Before you can sort tasks by priority, you need to specify a priority level for each task.

1. From the Today screen, select **Start > Tasks**.
2. Select the desired task, then select **Edit**.
3. In the Priority box, select a priority level.
4. Select **Done** to return to the task list.

Note

- ▶ All new tasks are assigned with Normal priority by default.

To Set a Default reminder for all New Tasks

You can have a reminder automatically turned on for all new tasks you create.

1. From the Today screen, select **Start > Tasks**.
2. Select **Menu > Options**.
3. Check the **Set reminders for new items** box.
4. Select **Done** to return to the task list.

Note

- ▶ The new tasks must have due dates set in order for the reminder to take effect.

Applications

To Show Start and Due Dates in the Task List

1. From the Today screen, select **Start > Tasks**.
2. Select **Menu > Options**.
3. Check the **Show start and due dates** box.
4. Select Done to return to the task list.

To Locate a Task

When your list of tasks is long, you can sort the list to quickly find a specific task.

1. From the Today screen, select **Start > Tasks**.
2. In the task list, do one of the following:
 - ▶ **Sort the list.** Select **Menu > Sort by**, then select the sort option.
 - ▶ **Filter the list by category.** Select **Menu > Filter**, then select the category you want displayed.

Note

- ▶ To filter your tasks further, select **Menu > Filter > Active Tasks** or **Completed Tasks**.

Calculator



The calculator function allows you to add, subtract, multiply and divide. You can input numbers using the number keys, and input operators using button keys.

- ▶ From the Today screen, select **Start > Accessories > Calculator**.

StopWatch



StopWatch allows you to start and stop time for exact timing.

1. From the Today screen, select **Start > StopWatch**.
2. To start timing, select **Start**. The running time is displayed as HH.MM.SS.hh (hours, minutes, seconds, hundredths of a second).
3. During the timing, you can record an individual lap time by selecting **Lap**. The lap times are listed on screen. Up to 99 lap times can be recorded.
4. To stop timer, select **Stop**.
5. You can either resume or reset the stopwatch by selecting **Resume** or **Reset**.

Games



In the Games submenu, Windows games like Bubble Breaker and Solitaire, have been already been pre-installed on your device.

- From the Today screen, select **Start > Games**, then select the desired game.

XT9 Dictionaries

The XT9 Dictionaries allows you to add your own words into the My Words XT9 dictionary. It also allows you to configure automatic substitution.

To add a word in XT9

1. From the Today screen, select **Start > XT9 Dictionaries**.
2. Select **My Words XT9**, then press the Enter key.
3. Select **Add**.
4. Type the word to add in the dictionary, then select **Done**.
5. To close My Words function, select **Menu > Exit**.

To edit a word in XT9

1. From the Today screen, select **Start > XT9 Dictionaries**.
2. Select **My Words XT9**, then press the Enter key.
3. Highlight the word you want to edit, then select **Menu > Edit**.
4. Type the word to add in the dictionary, then select **Done**.

To delete a word in XT9

1. From the Today screen, select **Start > XT9 Dictionaries**.
2. Select **My Words XT9**, then press the Enter key.
3. Highlight the word you want to delete, then select **Menu > Delete**.
4. To delete all the words in the My Words list, select **Menu > Delete All**. Select **Yes** to confirm.

Applications

To add auto-substitution shortcut

1. From the Today screen, select **Start > XT9 Dictionaries**.
2. Select **Auto-Substitution XT9**, then press the Enter key.
3. To add a shortcut, select **Add**.
4. Type the shortcut word and the word to substitute, then select **Done**.

To edit auto-substitution shortcut

1. From the Today screen, select **Start > XT9 Dictionaries**.
2. Select **Auto-Substitution XT9**, then press the Enter key.
3. Highlight the word to edit, then select **Menu > Edit**.
4. Type the shortcut word and the word to substitute, then select **Done**.

To delete auto-substitution shortcut

1. From the Today screen, select **Start > XT9 Dictionaries**.
2. Select **Auto-Substitution XT9**, then press the Enter key.
3. Highlight the word to delete, select **Menu > Delete**.

XT9 Settings

Use XT9 Settings to select the dictionary language and other word prediction settings.

1. From the Today screen, select **Start > XT9 Settings**.
2. In the Language list, select the desired language. Options are: English, Portuguese, Spanish, French, Italian, and German.
3. In the Word Completion Point list, select how many typed letters do you want the dictionary to start word completion.
4. To enable other options, check their corresponding boxes.
5. When finished, select **Done**.

Smart Applicatin

Smart Application consists of a set of applications offered by your phone.

You can put the application you want on Smart Application.

Settings

To configure the settings on your device, from the Today screen, select **Start > Settings**, then select the settings category.

Phone

You can edit the general settings related to making and receiving calls.

Auto Answer

Set how quickly calls are automatically answered during hands-free operation. This setting does not apply when the ring type is Silent.

Band Switch

You can change the settings related to Network.

Call Barring

You can set restrictions for the following calls:

- ▶ **Block incoming calls:** All calls/When roaming/Off.
- ▶ **Block outgoing calls:** All calls/International/International except to home country/Off.

To edit mobile call barring settings, you need a password. You obtain the barring password from your service provider upon subscription to this network service.

Call barring affects all voice and data calls, except emergency calls.

Call Forwarding

Allows you to forward your incoming calls to another phone number.

Call Options

You can configure the following options:

- ▶ **Any key answer:** Check the box to answer a call by pressing any key.
- ▶ **Show SIM contacts:** Check the box to display your contacts saved in the SIM card.
- ▶ **Voice mail number:** Call the voice mail number to listen to your voice messages. Voice mail number is automatically configured upon receiving network service from your service provider.
- ▶ **Text messages service center:** Service center number for all text messages. The service center number is automatically configured upon receiving network service from your service provider.
- ▶ **Country code:** Enter the country code in your location.
- ▶ **Area code:** Enter the area code in your location.

Settings

Call Waiting

To be notified of incoming calls while you have a call in progress, check **Provide call waiting notifications**, then select **Done**.

Caller ID

To display your phone number to the person you are calling, select **Everyone**. Select **No one** to hide it.

Channels

Allows you to receive cell broadcast messages.

Fixed Dialing

Allows you to limit outgoing calls in certain formats.

Networks

Displays the current network and allows you to select the manner of selecting networks.

Current network

The current network displays in the Current network field.

Network selection

Define how to choose between different available networks when travelling, for example.

- ▶ **Manual:** You can select the network yourself.

- ▶ **Automatic:** To have the network selected automatically.

Preferred network

To select other networks, from the Networks page, select **Menu > Preferred network** (retrieving settings may take a few minutes). Select a network and re-order the priorities for network usage by selecting **Menu > Move Up** or **Move Down**.

Pre-Defined Text Messages

Your device has pre-defined text messages that you can send a caller when you cannot answer a call.

To edit pre-defined text message

1. Highlight the pre-defined text message, then select **Select**.
2. Edit the message.
3. When finished, select **Save**.

Ringer Output

Allows you to select how your phone plays the ringtone when using headset.

Sounds

- ▶ **Ring tone:** You can select the ringtone for incoming voice calls.
- ▶ **Reminders:** You can select the alert tone for reminder.

Settings

- ▶ **New e-mail:** You can select the alert tone that sounds when a new e-mail is received.
- ▶ **New text message:** You can select the alert tone that sounds when a new text message is received.
- ▶ **New voice message:** You can select the alert tone that sounds when a new voice message is received.
- ▶ **New instant message:** You can select the alert tone that sounds when a new instant message is received.
- ▶ **New channel message:** You can select the alert tone that sounds when a new channel message is received.
- ▶ **SIM toolkit messages:** You can select the alert tone that sounds when SIM toolkit messages are received.
- ▶ **Exclamation:** You can select the alert tone that sounds when the device pops up information.
- ▶ **Question:** You can select the alert tone that sounds when the device prompts the user with a question.
- ▶ **Warnings:** You can select the alert tone that sounds when the device displays a warning message.
- ▶ **Keypad control:** You can set the key tone when keys are pressed.

Profiles

Your device comes with five pre-set profiles. You can adjust and customise the ringing tones, alert tones, and other device tones for different events, environments, or caller groups.

To edit the profile

1. Highlight the profile.
2. Select **Menu > Edit**.
3. Enter the name and select your desired ringer and alert settings.
4. When finished, select **Done**.

To change the active profile

Highlight the profile and press the Enter key. The checked profile name indicates the current profile in use.

Home Screen

You can change how you want the Today screen to look. The Today screen can show your upcoming appointments, active tasks, and information about calls and messages.

To Select Information Shown On Screen

1. From the Today screen, select **Start > Settings > Home Screen**.

Settings

2. On **Home screen layout**, select your desired layout option:
 - ▶ Sliding Panel: This is the default screen.
 - ▶ Sliding Panel Media: Select to display media application shortcuts on the screen.
 - ▶ Windows Simple
 - ▶ Windows Default
 - ▶ Large Font
 - ▶ Windows Basic
 - ▶ Windows Live Default: Select to include Windows Live search bar and other Windows Live feature shortcuts on screen.
3. To display the recently opened programs when **Start** is selected, check **Show Recent Programs**.
4. When finished, select **Done**.

To select color for your screen

You can select color scheme for your screen.

1. From the Today screen, select **Start > Settings > Home Screen**.
2. In the Color scheme box, use the navigation keys to select the a color to use.
3. When finished, select **Done**.

To Add Own Background Image

You can use one of your own pictures as the background image on the Today screen.

1. From the Today screen, select **Start > Settings > Home Screen**.
2. In the **Background image** box, use the navigation keys to select an image to use as background.
3. When finished, select **Done**.

To Set Screen Timeout

To define how long the backlight remains on:

1. From the Today screen, select **Start > Settings > Home Screen**.
2. In the **Time out** box, use the navigation keys to select a time out option.
3. When finished, select **Done**.

Note

User are able to set mp3 files in storage card root directory or storage card\my ringtones or my documents\my ringtones as ringtone.

If users want to set background image or any sound from storage card, only image or sound files in storage card root directory can be set.

WBMP images cannot be set as homescreen, WBMP images can only be viewed in the picture and video.

Clock & Alarm

Clock & Alarm can be accessed by either of the following:

- ▶ From the Today screen, select **Start > Clock & Alarm**.
- ▶ From the Today screen, select **Start > Settings > Clock & Alarm**.

Date and Time

You can view the time, day of the week and date.

1. From the Clock & Alarm screen, highlight **Date and Time**, then press the Enter key.
2. Select the Time zone. Set the date and time.
3. To update the time, date, and time zone information automatically, check **Sync to current time zone**.
4. When finished, select **Done**.

Alarm

1. From the Clock & Alarm screen, highlight **Alarm 1** or **2**, then press the Enter key.
2. Set the alarm time, frequency, sound, type, and volume.
3. When finished, select **Done**.

Connections

The Connections menu allows you to setup various types of connections such as Wi-Fi, Bluetooth, Dial-Up, GPRS, and others.

Wireless Manager

Wireless Manager provides shortcuts to access Wi-Fi, Bluetooth, and Phone connection settings.

Note

- ▶ The charge between using a data plan to access the internet and using Wi-Fi is different. Please contact your network operator for further information.

Wi-Fi

1. From the Today screen, select **Start > Settings > Connections > Wireless Manager**.
2. To turn on, highlight the **Wi-Fi** bar, then press the Enter key.
3. The device prompts you whether you want to view available networks in range, select **Yes**.
4. Select the network and select "Internet" for the type of connection.

Settings

5. When finished, select **Connect**.

Note

- ▶ If your Wi-Fi service provider or network administrator sets WEP encryption for network security, you should fill in WEP key in the pop-up window. If WEP encryption is not set, this pop-up window is not shown. If you don't know the key, you need to ask it to your Wi-Fi service provider or network administrator.

6. Enter the required network key, then select **Done**.

7. If Wi-Fi connection is established, you can see the connection name (SSID) in the Wireless Manager.

8. To turn off Wi-Fi, select **Wi-Fi** in the Wireless Manager again.

Configuring Wi-Fi Connection Settings

Note

- ▶ Before you set the WLAN configuration, you need to ask your WLAN service provider or your network administrator for the IP settings.

WARNING!

This device uses non-harmonised frequency and is intended for use in all European countries.

The WLAN can be operated in the EU without restriction indoors, but cannot be operated outdoors in France.

1. From the Today screen, select **Start > Settings > Connections > Wireless Manager**.
2. Select **Menu > Wi-Fi Settings > Menu > Advanced**.
3. Enter the necessary network information and connection preferences.
4. When finished, select **Done**.

To check WLAN status

1. From the Today screen, select **Start > Settings > Connections > Wireless Manager**.
2. Select **Menu > Wi-Fi Settings**. The list of available Wi-Fi connections and their status are displayed.
 - ▶ To add a new Wi-Fi connection, select **Menu > Add**.
 - ▶ To edit a Wi-Fi connection configuration, select **Menu > Edit**.

Bluetooth

1. From the Today screen, select **Start > Settings > Connections > Wireless Manager**.
2. To turn on/off, highlight the **Bluetooth** bar, then press the Enter key.
3. To configure settings, select **Menu > Bluetooth Settings**. The Bluetooth Manager program launches, see “Bluetooth Manager” on page 61.

Phone

1. From the Today screen, select **Start > Settings > Connections > Wireless Manager**.
2. To turn on/off, highlight the **Phone** bar, then press the Enter key.
3. To configure phone settings, select **Menu > Phone Settings**.

Security

Device Lock

You can keep your data more secure by requiring a password every time the device is turned on or when waking up from idle mode.

1. From the Today screen, select **Start > Settings > More > Security > Device Lock**.
2. Check the **Prompt if phone unused for** box, then select the idle time.
3. Set the password type and enter your desired password.
4. Re-enter the password to confirm.
5. When finished, select **Done**.

Note

- ▶ When the device locks, you will be prompted to enter the password to unlock.

Settings

To Protect your Phone with a PIN

You can protect your phone from unauthorized use by assigning a type of password called a PIN (personal identification number). Obtain the PIN from your wireless service provider; you can change the PIN at a later time.

- ▶ From the Today screen, select **Start > Settings > More > Security > Enable SIM PIN**.

To Change your Password

- ▶ From the Today screen, select **Start > Settings > More > Security > Change PIN2**.

To Enter Owner Information

Saving your contact information on your device allows for easy identification of the device in case it is lost.

- ▶ From the Today screen, select **Start > Settings > More > Owner Information**.

Remove Programs

To free up space on your device's memory, remove unnecessary programs which are not pre-installed on your device.

- ▶ From the Today screen, select **Start > Settings > More > Remove Programs**.

Power Management

Use Power Management to see current battery status and configure battery usage to save on power.

1. From the Today screen, select **Start > Settings > More > Power Management**.
2. Set the backlight and display time out.
3. When finished, select **Done**.

Accessibility

Use Accessibility to select the system font size and configure time out options and volume.

1. From the Today screen, select **Start > Settings > More > Accessibility**.
2. Highlight an option:
 - ▶ **System font size:** Select the system font size from the list.
 - ▶ **Multipress time out:** Select the time out when multiple keys have been pressed at one time.
 - ▶ **Confirmation time out:** Select the time out after a confirmation has been executed.
 - ▶ **In-call alert volume:** Select the alert volume level of incoming calls.
3. When finished, select **Done**.

Regional Settings

You can set the regional configuration and style in which numbers, currency, dates and time are displayed on your device.

1. From the Today screen, select **Start > Settings > More > Regional Settings**.
2. Highlight an option to change settings:
 - ▶ **Language:** Set the language.
 - ▶ **Locale:** Select the region where you are.
 - ▶ **Short date style:** Select how you want the numeric date format to appear on screen.
 - ▶ **Long date style:** Select how you want the alphanumeric date format to appear on screen.
 - ▶ **Time format:** Select how you want the time format to appear on screen.
 - ▶ **Positive and Negative number:** Set the decimal symbol, number of decimal places, digit grouping symbol, and negative number format.
 - ▶ **Positive and Negative currency:** Set the currency symbol, symbol position, decimal symbol, number of decimal places, digit grouping symbol, and negative number format.
3. When finished, select Done.

Setup E-mail

You can setup an e-mail account by either of the following.

- ▶ From the Today screen, select **Start > Settings > More > More > Managed Programs**.
See 'To Set Up an E-mail Account' for more details.

Managed Programs

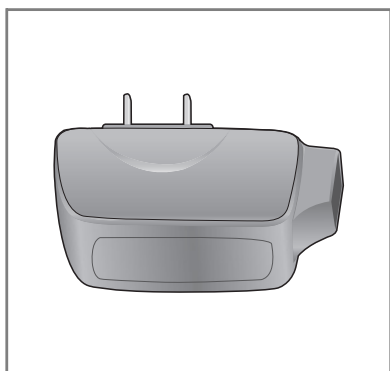
Use Managed Programs to view a list of programs that has been installed on your device.

- ▶ From the Today screen, select **Start > Settings > More > More > Managed Programs**.

Accessories

Package Contents

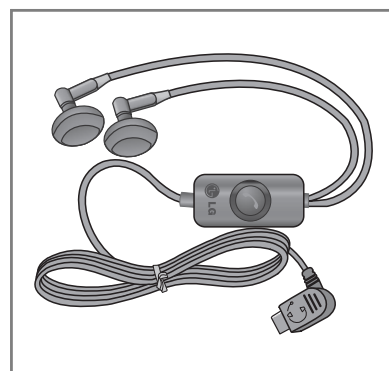
Check to make sure the following items come with your device.



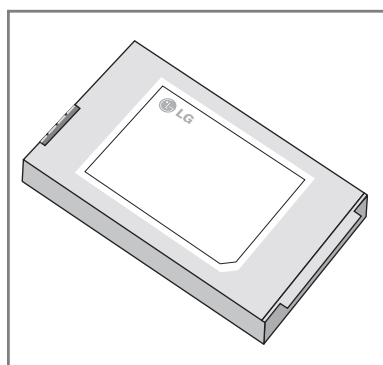
Power Adaptor



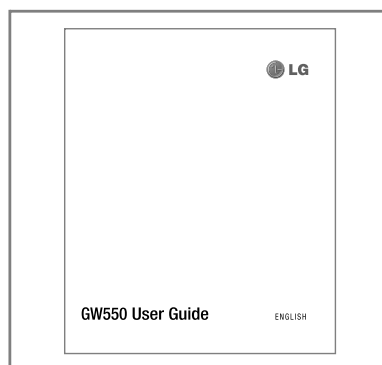
Data Cable



Earphones



Standard Battery



User Guide

Note

- ▶ Always use genuine LG accessories.
- ▶ Failure to do so may invalidate your warranty.
- ▶ Accessories may vary in different regions: please check with your regional service company or agent for further information.

Declaration of Conformity



Suppliers Details

Name

LG Electronics Inc

Address

LG Twin Tower 20, Yeouido-dong, Yeongdeungpo-gu Seoul, Korea 150-721

Product Details

Product Name

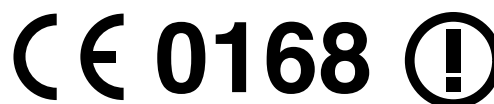
GSM 850 / E-GSM 900 / DCS 1800 / PCS 1900 Quad Band and WCDMA Terminal Equipment

Model Name

GW550 / GW550h

Trade Name

LG



Applicable Standards Details

R&TTE Directive 1999/5/EC

EN 301 489-01 v1.6.1 / EN 301 489-07 v1.3.1 / EN 301 489-17 v1.2.1 / EN 301 489-19 v1.2.1 /
EN 301 489-24 V1.4.1
EN 300 328 V 1.7.1
EN 60950-1 : 2001
EN 50360:2001/EN62209-1:2006
EN 301 511 V9.0.2 / EN 301 908-1 V3.2.1, EN 301 908-2 V3.2.1

Supplementary Information

The conformity to above standards is verified by the following Notified Body(BABT)

BABT, Forsyth House, Churchfield Road, Walton-on-Thames, Surrey, KT12 2TD, United Kingdom
Notified Body Identification Number : 0168

Declaration

I hereby declare under our sole responsibility
that the product mentioned above to which this
declaration relates complies with the above mentioned
standards and Directives

European Standard Center
LG Electronics Logistics and Services B.V.
Veluwezoom 15, 1327 AE Almere, The Netherlands
Tel : +31 - 36 - 547 - 8940, Fax : +31 - 36 - 547 - 8794
e-mail : jacob @ lge.com

Name

Issued Date

Seung Hyoun, Ji / Director

06. Oct. 2009

Signature of representative

Guidelines for safe and efficient use

Please read these simple guidelines. Not following these guidelines may be dangerous or illegal.

Exposure to radio frequency energy

Radio wave exposure and Specific Absorption Rate (SAR) information This mobile phone model GW550 has been designed to comply with applicable safety requirements for exposure to radio waves. These requirements are based on scientific guidelines that include safety margins designed to assure the safety of all persons, regardless of age and health.

- The radio wave exposure guidelines employ a unit of measurement known as the Specific Absorption Rate, or SAR. Tests for SAR are conducted using standardised methods with the phone transmitting at its highest certified power level in all used frequency bands.
- While there may be differences between the SAR levels of various LG phone models, they are all designed to meet the relevant guidelines for exposure to radio waves.
- The SAR limit recommended by the International Commission on Non-Ionizing Radiation Protection (ICNIRP) is 2W/kg averaged over 10g of tissue.
- The highest SAR value for this model phone tested by DASY4 for use at the ear is 0.846 W/kg (10g) and when worn on the body is 1.34 W/Kg(10g).
- SAR data information for residents in countries/regions that have adopted the SAR limit recommended by the Institute of Electrical and Electronics Engineers (IEEE), which is 1.6 W/kg averaged over 1g of tissue.

Guidelines for safe and efficient use

Product care and maintenance

WARNING

Only use batteries, chargers and accessories approved for use with this particular phone model. The use of any other types may invalidate any approval or warranty applying to the phone, and may be dangerous.

- Do not disassemble this unit. Take it to a qualified service technician when repair work is required.
- Keep away from electrical appliances such as TVs, radios, and personal computers.
- The unit should be kept away from heat sources such as radiators or cookers.
- Do not drop.
- Do not subject this unit to mechanical vibration or shock.
- Switch off the phone in any area where you are required by special regulations. For example, do not use your phone in hospitals as it may affect sensitive medical equipment.
- Do not handle the phone with wet hands while it is being charged. It may cause an electric shock and can seriously damage your phone.
- Do not charge a handset near flammable material as the handset can become hot and create a fire hazard.
- Use a dry cloth to clean the exterior of the unit (do not use solvents such as benzene, thinner or alcohol).
- Do not charge the phone when it is on soft furnishings.
- The phone should be charged in a well ventilated area.
- Do not subject this unit to excessive smoke or dust.

Guidelines for safe and efficient use

- Do not keep the phone next to credit cards or transport tickets; it can affect the information on the magnetic strips.
- Do not tap the screen with a sharp object as it may damage the phone.
- Do not expose the phone to liquid, moisture or humidity
- Use the accessories like earphones cautiously. Do not touch the antenna unnecessarily.
- Do not use the phone or accessories in places with high humidity such as pools, greenhouses, solariums or tropical environments, it may cause damage to the phone and invalidation of warranty.

Efficient phone operation

Electronics devices

All mobile phones may get interference, which could affect performance.

- Do not use your mobile phone near medical equipment without requesting permission. Avoid placing the phone over pacemakers, for example, in your breast pocket.
- Some hearing aids might be disturbed by mobile phones.
- Minor interference may affect TVs, radios, PCs, etc.

Road safety

Check the laws and regulations on the use of mobile phones in the area when you drive.

- Do not use a hand-held phone while driving.
- Give full attention to driving.
- Use a hands-free kit, if available.
- Pull off the road and park before making or answering a call if driving conditions so require.

Guidelines for safe and efficient use

- RF energy may affect some electronic systems in your vehicle such as car stereos and safety equipment.
- When your vehicle is equipped with an air bag, do not obstruct with installed or portable wireless equipment. It can cause the air bag to fail or cause serious injury due to improper performance.
- If you are listening to music whilst out and about, please ensure that the volume is at a reasonable level so that you are aware of your surroundings. This is particularly imperative when near roads.

Avoid damage to your hearing

Damage to your hearing can occur if you are exposed to loud sound for long periods of time. We therefore recommend that you do not turn on or off the handset close to your ear. We also recommend that music and call volumes are set to a reasonable level.

Glass Parts

Some parts of your mobile device are made of glass. This glass could break if your mobile device is dropped on a hard surface or receives a substantial impact. If the glass breaks, do not touch or attempt to remove. Stop using your mobile device until the glass is replaced by an authorized service provider.

Blasting area

Do not use the phone where blasting is in progress. Observe restrictions, and follow any regulations or rules.

Guidelines for safe and efficient use

Potentially explosive atmospheres

- Do not use the phone at a refueling point.
- Do not use near fuel or chemicals.
- Do not transport or store flammable gas, liquid, or explosives in the same compartment of your vehicle as your mobile phone and accessories.

In aircraft

Wireless devices can cause interference in aircraft.

- Turn your mobile phone off before boarding any aircraft.
- Do not use it on the ground without permission from the crew.

Children

Keep the phone in a safe place out of the reach of small children. It includes small parts which may cause a choking hazard if detached.

Emergency calls

Emergency calls may not be available under all mobile networks. Therefore, you should never depend solely on the phone for emergency calls. Check with your local service provider.

Battery information and care

- You do not need to completely discharge the battery before recharging. Unlike other battery systems, there is no memory effect that could compromise the battery's performance.
- Use only LG batteries and chargers. LG chargers are designed to maximize the battery life.
- Do not disassemble or short-circuit the battery pack.
- Keep the metal contacts of the battery pack clean.

Guidelines for safe and efficient use

- Replace the battery when it no longer provides acceptable performance. The battery pack maybe recharged hundreds of times until it needs replacing.
- Recharge the battery if it has not been used for a long time to maximize usability.
- Do not expose the battery charger to direct sunlight or use it in high humidity, such as in the bathroom.
- Do not leave the battery in hot or cold places, this may deteriorate the battery performance.
- There is risk of explosion if the battery is replaced by an incorrect type.
- Dispose of used batteries according to the manufacturer's instructions. Please recycle when possible. Do not dispose as household waste.
- If you need to replace the battery, take it to the nearest authorized LG Electronics service point or dealer for assistance.
- Always unplug the charger from the wall socket after the phone is fully charged to save unnecessary power consumption of the charger.
- Actual battery life will depend on network configuration, product settings, usage patterns, battery and environmental conditions.

Trouble shooting

This chapter lists some problems you might encounter while using your phone. Some problems require you to call your service provider, but most are easy for you to correct yourself.

Message	Possible causes	Possible Solutions
SIM error	There is no SIM card in the phone or it is inserted incorrectly.	Make sure the SIM card is correctly inserted.
No network connection	Signal weak Outside GSM network area	Move towards a window or into an open area. Check the service provider coverage map.
Codes do not match	To change a security code, you will need to confirm the new code by entering it again. The two codes you have entered do not match.	Contact your Service Provider.
Function cannot be set	Not supported by Service Provider, or registration required	Contact your Service Provider.
Calls not available	Dialling error New SIM card inserted Charge limit reached	New network not authorised. Check for new restrictions. Contact Service Provider or reset limit with PIN 2.
Phone cannot be switched on	On/Off key not pressed long enough Battery flat Battery contacts dirty	Press the On/Off key down for at least two seconds. Charge battery. Check the charging indicator on the display. Clean the contacts.

Message	Possible causes	Possible Solutions
Charging error	Battery totally empty	Charge battery.
	Temperature out of range	Make sure the ambient temperature is right, wait for a while, and then charge again.
	Contact problem	Check the power supply and connection to the phone. Check the battery contacts and clean them if necessary.
	No mains voltage	Plug in to a different socket or check the voltage.
	Charger defective	If the charger does not warm up, replace it.
	Wrong charger Battery defective	Only use original LG accessories. Replace battery.
Phone loses network	Signal too weak	Reconnection to another service provider is automatic.
Number not permitted	The Fixed dial number function is on.	Check settings.

LG Mobile



WARRANTY CARD

This LG handset and charger comes with a 12-month warranty from date of purchase or 15 months from manufacturing date of corresponding IMEI No. Of the unit whichever is earlier, against defect in material or workmanship. In case of a defect, LG Electronics India Pvt. Ltd. undertakes to get the set repaired free of charge through its authorised service centre (ASC) or service dealer subject to following conditions:

Terms and Conditions

1. This warranty is applicable to the first purchase and in no case it can be transferred or extended.
2. Repair of this product will be carried out on a carry in basis to the nearest ASC.
3. While the company will make every effort to carry out repairs at the earliest, it however is made explicitly clear that the company is under no obligation to do so in a specified period of time.
4. The company or its authorised ASC/ service dealer reserves the right to retain any parts of the component/s replaced at its discretion. In the event of a defect being noticed in the equipment during the warranty period.
5. This warranty entitles the purchaser to free of cost repairs of the unit within warranty period and does not entitle for replacement or refund of entire unit. Claims, if any, to this warranty shall in no case exceed the purchase price of the unit.
6. In case of any software upgradation of the phone, no warranty is provided on phone memory or phone book.
7. The warranty is void in case the serial no./ IMEI no. is tampered / disfigured or details in the warranty card are not properly filled up at the time of purchase.
8. This warranty is not valid for damages resulting due to negligence, mishandling, improper use, tampering, breakage, soaking, fire, unauthorised repair and failure due to network upgrades.
9. Batteries are covered under warranty for a period of 6 months from date of purchase or 9 months from date of corresponding IMEI no. of the unit whichever is earlier
10. Warranty does not cover accessories external to the equipment supplied by the dealer.
11. The Delhi / New Delhi courts shall have the jurisdiction to try any dispute and /or suits related to or arising out of this agreement.

Customer Information Center/ Call Center Number

For any query related to the after sales service and customer support please contact us at the numbers listed below.

 LG	SERVICE
	1800-180-9999*
*MTNL / BSNL **Prefix STD Code	39-01-0909**

BRANCH ADDRESSES

S. No.	Branch	Branch Office Address	STD Code	Phone No.
1	Ahmedabad	LGEIL, 233-234, Platinum Plaza, Judges Bungalow Road, Bodakdev Road, Ahmedabad - 51	079	40040013 / 14
2	Asansol	LGEIL, Block-E, 1st Floor, P C Chattarjee Market, Rambandhu Tala, GT Road (E) Asansol - 713303	0341	3292009 / 3292010
3	Aurangabad	LGEIL, 302 CIDCO No 3, Opp Hotel Ramgiri, Jalna Road, Aurangabad - 431003	0240	2474055 / 32095436 / 32095437 / 32095438
4	Bangalore	LGEIL, No. 914, 2nd Floor, Shri Venkateshwara Complex, Opp. IBP Petrol Bunk, 80ft Road, 6th Block, Koramangala - Bangalore - 560095	080	41145145 / 41144750 / 41144751 / 30910754 / 30910753
5	Bhopal	13 A Vignes Warehousing Corporation, Sector-G Govindpura Industrial Area J K Road Bhopal	0755	4062900 / 3092938 / 3959804
6	Bhubaneshwar	LGEIL, Plot No.02, 1st Flr., Bapuji Nagar, Bhubaneshwar - 751009	0674	2531430 / 2534280 / 3966525 / 3966526
7	Chandigarh	LGEIL, SCO No. 142-143, 3rd Floor, Sector-34A Chandigarh. - 160002	0172	5087389 / 90 / 5089107 / 3256001 / 3256003
8	Chennai	LGEIL, AA11, 2nd Avenue, Fatima Tower, Anna Nagar West, Chennai - 600040	044	65510501 ~ 04
9	Cochin	LGEIL, 40/1270, Vasudeva Buildings, T.D. Road, Ernakulam Cochin - 682011	0484	2369743 / 2370744 / 2370484 / 4027444 / 4027555
10	Coimbatore	LGEIL, 250a, Sanganur Main Road, Kannappa Nagar, Coimbatore - 641027	0422	2332197 / 2332195 / 2332506 / 3094613 / 3094573
11	Dehradun	LGEIL, M - 22, Mobbewala, Tata Commercial Compound, Dehradun Saharanpur Road, Dehradun	0135	2644213 / 283
12	Delhi	LGEIL, A-27, Mohan Co-operative, Industrial Estate, New Delhi	011	26991411 / 12 / 13
13	Ghaziabad	LGEIL, J-10, RDC Rajnagar Ghaziabad - 201001	0120	9811354152 / 3 / 64 / 65
14	Goa	LGEIL, Plot No-D-3&D-4, Rego Baug, Alto Santacruz, Bambolim, Goa - 403	0832	3294955 / 3294956 / 3294759
15	Gurgaon	LGEIL, II nd Flr, A Block, Centre Point Bldg, Sushant Lok , PH-I, Gurgaon - 122001	0124	4047461 / 62 / 63 / 4272867 / 4047460
16	Guwahati	LGEIL, Shantinee Bhawan, C K Aggarwal Path, Chenikurthi, Guwahati - 781003	0361	2663895 / 2666958 / 2665983 / 2668984
17	Hubli	LGEIL, 603/1B, Ravi Nagar Road, Behind Renuka Petrol Pump, Gokul Road, Hubli - 580030	0836	4250251 / 52 / 2337251 / 52
18	Hyderabad	LGEIL, 1st Floor, Survey No.54, Pulla Reddy Building, Vikarampuri Main Road Kharkhana, Secunderabad - 500004	040	27811732 / 33 / 34
19	Indore	LGEIL, 3rd flr., 304 Bansi Trade Centre, 581/5 M.G.Road, Indore - 452003	0731	4065523 / 24 / 40822157
20	Jaipur	LGEIL, B-71, Sahakar Marg, Lal Kothi Scheme, Jaipur - 302015	0141	5111118 / 5113028 / 5105392
21	Jalandhar	LGEIL, Village Khajurla, Near Hawali Resturant Jalandhar, Phagwara Highway, G T Road, Jalandhar	01824	502667 / 508025 / 502668
22	Jammu	LGEIL, Plot No -52, Yard No. 6, Transport Nagar, Narwal, Jammu - 180006	0191	2477420 / 2477419 / 2474396 / 2474384
23	Jodhpur	LGEIL, 22(1-A)/21(2-B)/2, RIICO Heavy Industrial area, Jodhpur - 342003	0291	2742384 / 392
24	Kolkata	LGEIL, 1, Ho-Chi-Min-Sarani, 6th Floor, Metro Towers, Kolkata - 700071	033	22883250 / 51 / 52
25	Kundli	LGEIL, Sunshine Enterprises, Sunder Cold Storage, Gt Karnal Road, Kundli - Sonipat	0130	2219201 / 02 / 03
26	Lucknow	LGEIL, B-537, Hari Kunj, Keshav Nagar, Sitapur Road Lukhnow - 226020	0522	2757538 / 39 / 2759121
27	Ludhiana	LGEIL, Village Jhande, Near Badowal Railway Station, Opp ferozpur Road Ludhiana.	0161	2804413 / 19
28	Mumbai	LGEIL, Trade Star, 4th Floor, A Wing, J.B Nagar, Andheri Kurla Road, Andheri (E) Mumbai - 400059	022	28352882 - 2887
29	Nagpur	LGEIL, 5a, Road No.13, Behind Msrtc Workshop, MIDC Hinga, Nagpur - 440016	07104	235120 / 235122
30	Patna	LGEIL, 2nd Floor, Ankit Chandra Deep Complex, Bander Bageecha, Near Samrat Hotel, Patna - 800001.	0612	3299156
31	Pune	LGEIL, 105/106, Premium Point, GM Road, Opp Modern High School, Illrd Floor, Shivaji Marg. Pune - 411005	020	66030100 / 732
32	Raipur	LGEIL, Nathani Compound, Shyam Nagar, Katora Talab, Raipur (C.G)	0771	4053171 / 4037470 / 4048745
33	Ranchi	LGEIL, 402, Commerce Tower, Opp. Gel Church Complex, Main Road, Ranchi	0651	3294026 / 2331815 / 3090426
34	Surat	LGEIL 1001-1004, Ascon Plaza, IInd Flr, Anand Mahal Road, Behind Bhulka Bhavan School, Adajan, Surat - 395009	0261	2730982 / 83 / 84
35	Thane	LGEIL, Gall Shop No - 206, 207, 2nd Floor, Sai Plaza , Above Vijay Sales Opp. Cine Wonder Mall, Ghodbunder Road, Thane(West) - 400607	022	25472633 / 2637
36	Varanasi	LGEIL, Pama Complex, DLW, Lahartara Road, Shivdaspur, Manduadih, Varanasi UP - 221002	0542	2373432 / 36 / 37
37	Vijaywada	LGEIL, Door No 32-2/1-7, Ratnamamba Street, Prajasakti Nagar, Vijaywada - 520010, Andhra Pradesh	0866	2497283 / 87
38	Warangal	LGEIL, HOUSE NO. 1-8-598/1 FIRST FLOOR, BESIDE HDFC BANK NAKKALGUTTA, HANAMAKONDA-506001 (WARANGAL)	0870	2551453

Dealer name with Stamp **Dealer address**
IMEI No. **Date of sale** **Serial no.**

LG Electronics India Pvt. Ltd., Plot No. 51, Udyog Vihar Surajpur Kasna Road, Greater Noida, U.P.

SERVICE CENTER LIST



SERVICE



*MTNL / BSNL
**Prefix STD Code

1800-180-9999*

39-01-0909**

STATE	CITY	ASC NAME	ASC ADDRESS	CONTACT NO.	CONTACT PERSON
Andhra Pradesh	Adhoni	RS CDMA	21/490, Arts & Science College Road, Near Devi Nursing home, Adhoni-518301	9346490905	Mr.Mohan
Andhra Pradesh	Adilabad	Kiran Mobile World	7-14-78/A, Near Nethaji Chouk, Cinema Road, Adilabad-504001	9346358181	Mr.Kiran Kumar
Andhra Pradesh	Amalapuram	Sandesh Cellular	D.No-4-2-14, Opp: S.K.B.R Collage AMLAPURAM-533201	9346398838	Mr.Ravi Kumar
Andhra Pradesh	Ananthapur	RK LG CDMA	Shop No 3, Cellular, Pallavi Towers, Opp to Canara Bank, Subash Road, Ananthpur-515001	241450,	Mr. Sridhar
Andhra Pradesh	Armoor	Sai Sri Electronics	Shop.no:2, mahalakshmi road, Armoor - 503224	9392622038	Mr.Srinivas
Andhra Pradesh	Bapatla	Vijaya Communications	Opp: Old Indian Gas Company, Sikaram Vari Street, G.B.C.Road, Bapatla	9346206305	Mr.B.Siva
Andhra Pradesh	Bhimavaram	Gopi Krishna Communications	JP Road Near Mohan Service Center Bhimavaram Pin-534202	9394071036	Mr.Siva
Andhra Pradesh	Chirala	Lakshmi Infocomm	Shop No.17&18 Banam Plaza, Munthavari Center, Chirala-523155	326000	Ms.Shakeena
Andhra Pradesh	Chittor	CMT Computer Services	18-162, High Road Opp.Bishnu Bhavan Hotel, Chittor	222733	Mr.Gopi
Andhra Pradesh	Cuddapah	Srinivasa Communication	Shop No.4, Siddapriya Complex, Opp. HP Petrol Pumping Point, Cuddapah	9346350224	Mr.Sahadeva Reddy
Andhra Pradesh	Dharmavaram	Siddharta Communications	Opp to Sathya Lodge, NPR Circle, Dharmavaram	9347064101	Mr.Shiva Ramkrishna
Andhra Pradesh	Eluru	S.S.Computers	Door.No:23B-4-8/3, Ayyapa Complex, Beside Kanuri Madhavi Hospital, Subbama Devi School Road, R.R.Pet, Eluru-534002.	329294	Mr.Diwaker
Andhra Pradesh	Gudivada	Kanakadurga-communactions	Opp: Alankar Family Restaurant, Eluru Road, Nehru Chowk Center Gudivada	9394220688	Mr.Kumar
Andhra Pradesh	Gudur	Srinivasa Electronics	Ist floor, Airtel Building, Kummari Veedhi, Gudur - 524101, Nellore (Dt).	645644	Mr.Suman
Andhra Pradesh	Guntur	Vasavi Associates	Door No.6-7-36, V.S.N.Complex, 8th Line, Arundelpet, Guntur-522 002.	3257789	Mr.Satyam

STATE	CITY	ASC NAME	ASC ADDRESS	CONTACT NO.	CONTACT PERSON
Andhra Pradesh	Hazurnagar/ Kodad	Sri Pavan Electronics	Mallika Towers, Besides Reliance Web World, Kodad - 508206	9346901519	Mr Narasimha Rao
Andhra Pradesh	Hindupuram	S.V.A Cellular	Shop.no:3, Vinayaka Lodge, Railway Road, Hindupur - 515201	320777	Mr.D.B.Ravindra Nath
Andhra Pradesh	Huzurabad	Bhargavi Communications	Shp No E-2, DCMs Complex, Near Bus Stand, Main Road, Huzurabad-505122	9391755619	Mr.T.Vishnu Vardhan
Andhra Pradesh	Hyderabad	Bhagya Communications	Shop no:109, Upper Ground Floor, #12-2-825, S.G.M. Mall, Mehdipatnam, Hyderabad-500028.	32972308 / 32001406	Mr.Suresh
Andhra Pradesh	Hyderabad	JVR Communication	Shop No.8, Vanijya Vihar, Nalanda Building, Dilsukh Nagar Main Road, Hyderabad- 5000060	66109604	Mr.A.Venket nariyan reddy
Andhra pradesh	Hyderabad	Primus Infomatic & Software Pvt Ltd	#18/A, Methodist Complex, 5-9-190, Lane Opp to Chermas, Abids, Hyderabad	66755111	Mr.Govind Kabra
Andhra Pradesh	Hyderabad	LG Direct Service Centre	MCH No 6-3-852/3/A Ground floor, Vishwa Central, Nizamia Observatory Road, Ameerpet Hyderabad	40033769 / 70	Mr.Tarun Dandavate
Andhra Pradesh	Hyderabad	Reliable Communication	G-8, 3-6-561, AALTO'S A & M Trade Centre, HIMAYATNAGAR, HYDERABAD - 500029	9346320705	Mr.Sandeep Soni
Andhra Pradesh	Hyderabad	S V Electronics	Shop No. 41, Nilagiri Block, Aditya Enclave, Ameerpet Main Road, Hyderabad-500038	9346449323	Mr.Pradeep
Andhra Pradesh	Hyderabad	Shweta Communications	Shop No.9, Ground Floor, Pavani Ansuya Complex, Opp. Huda Complex, Tarnaka, Hyderabad	32968162	Mr. Sandeep Heda
Andhra Pradesh	Hyderabad	Shweta Computers	# 1-7-69/1 & 2, OPP Aditya Delux Hotel, Near Paradise circel, Sarojini Devi Road, Secunderabad - 500003	27721076 / 32977548	Mr.Sandeep
Andhra Pradesh	Hyderabad	Sreenivasa Technologies	SAI VIKRAM TOWERS, SHOP NO :4, RELIANCE WEB WORLD BUILDING, Balagi Nagar Kukatpally	32961479	Mr.Praveen
Andhra Pradesh	Hyderabad	Sri Surya Communications	#Madhu Enclave, Street no 06, Shyamlal Buildings, Begumpet, Hyderabad	32961127	Mr.Nageswara Rao
Andhra Pradesh	Hyderabad	Sri Varun Electronics	D.No 5-8-344/1, " DHAN BHAGYA ESTATE ", Chirag Ali Lane, Abids, Next to Raghava Ratna Towers, Hyderabad - 500 001	32900909 / 55781999	Mr.Alokh Mohan
Andhra Pradesh	Hyderabad	Sunbeam Technologies	120, Chenoy Trade Centre, Parklane, Near Paradise, Secunderabad -500003	40200193 / 66383193	Mr.Suresh
Andhra Pradesh	Jagityal	SS Communications	Opp Kanti Bhavan Lane, Duwarka Nagar, Jagtial	9391533535	Mr.Hari
Andhra Pradesh	Jangaon	Sky Win Communications	#2-7-134, Beside Bharat Gas, Bus stand Road, Jangoan-506167.	9390102839	Mr. Varun

STATE	CITY	ASC NAME	ASC ADDRESS	CONTACT NO.	CONTACT PERSON
Andhra Pradesh	Jangareddygudem	Sri Devi Communication	Near Gangallama Temple, Opp. Andhra Bank, Jangareddygudem	227297	Mr. Prasanna Lakshmi
Andhra Pradesh	Kakinada	Delta Infotech	Door No. 6-1-29, Opp. Swami Vivekananda Park, Jawahar Street, Surya Rao Pet, Kakinada - 533001	5593533	Mr. Shivanand
Andhra Pradesh	Kamareddy	Pager King Communication	Sircilla Road, Kamareddy, Dist. Nizamabad - 503 111.	9397366633	Mr. Moizuddin
Andhra Pradesh	Karimnagar	SS Marketers	2-8-40, Mukarampura, Near Circus Grounds, Karimnagar	9391552223	Mr.Cheakradhar
Andhra Pradesh	Kavali	Sree Balaji Infotech	Prasad Complex Trunk Road, Near Ongole Bus Stand, Kavali	6329567	Mr. G. Sri Sai Charan
Andhra Pradesh	Khammam	Sriven Technologies	D.No:11-2-37, Shop No.3, D.V.Krishna Complex, Beside Baburao Petrol Bunk, Balaji Nagar, Wyra Road, Khammam-507002	9396698866	Mr.Bhaskar Reddy
Andhra Pradesh	Kothagudam	S.Swathi CDMA Service Center	9-3-3, Above Sindhura Electronics, Near RTC BUS Stand, Kothagudem-507101	9391552228	Mr.Niaz Ahmed
Andhra Pradesh	Kuppam	Sagar Computer Services	14-204, PALACE ROAD, KUPPAM-517425	9391862436	Mr.Sagar
Andhra Pradesh	Kurnool	R K LG CDMA	Shop no:26, 27, First floor, UCON Plaza, Kurnool-518001	220201	Mr.G Rama Krishna
Andhra Pradesh	Machilipatnam	Om Sree Sai Communications	25/276, Kota Vari Tulla Center, Jaganadhapuram, Machilipatnam	9347741777	Mr.Rafee
Andhra Pradesh	Madanapalle	Sri Balaji Computers	Shop No:2, 1st floor, Sri sai Complex, CTM Road, Madanapally - 517325	9390025204	Mr.Manohar
Andhra Pradesh	Mahabubnagar	Sri Chakra Mobile Care Centre	Shop.no:15, Shareef Complex, Near Bus stand, Mahbubnagar - 509002	9396348999	Mr.Anil
Andhra Pradesh	Mancherial	SS CDMA Service Centre	Shop no.7, Mounika Complex, BPL Chourasta, Manchiryal-504208	9394552223	Mr.Rajesh
Andhra Pradesh	Medak	Balaji Communications	Door.no:1-3-77/j, Opp to State bank of Hyderabad, Main Branch, Main road, Medak	9346439961	Mr.Sudharkar
Andhra Pradesh	Medchal	Khan Electronics	Sanjeeva Reddy Complex, Besides RTC Bus Depot, Medchal - 501 401	9347222088	Mr. Jaleel Khan
Andhra Pradesh	Miryalguda	Needs Electronics	Jagannath Complex, Opp Bus Stand, Miryalguda - 508207	9394645696	Mr Ravi Kumar
Andhra Pradesh	Nalgonda	Quintessence Electronics	Shop No :5, Srinivasa complex, Opp to market office, HYD road, Nalgonda - 508001	9396610220	Mr Venkateshwar Rao
Andhra Pradesh	Nandyal	Dhanush Systems	Dno:25/165 B, Sanjeev Nagar, Near Ramalayam, Nandyal	9392236699	Mr.Ramesh
Andhra Pradesh	Narasaraopet	Rajendra Infotech	D.No -90-11-10/7, Saradhamba Compelx, Arundelpet.Near S.B.I ATM Narasaraopet	224136	Mr.Sasi Bhushan

STATE	CITY	ASC NAME	ASC ADDRESS	CONTACT NO.	CONTACT PERSON
Andhra Pradesh	Nellore	Balaji Watch & Electronics	16/249, Trunk Road, Nellore-524001	2339999	Mr.Rajesh
Andhra Pradesh	Nellore	Tirumalaa Electronics	Shop No. 26, 1St Floor, Co-Operative Bank Complex, Near Gandhi Statue, G.N.T . Road, Nellore	3290339	Mr.Pratap
Andhra Pradesh	Nirmal	Om Sai Electronics	Shop.no:1, Kala Nagar road, Beside 2 town Police station, Nirmal - 504106	9390000024	Mr.Mahendar
Andhra Pradesh	Nizamabad	Satya Electronics	# 7-10-65, Shop no 1, 1 st Floor, H.M.H.V Complex, Beside Bus Stand, Nizamabad-503001	326000	Mr.Venu gopal
Andhra Pradesh	Ongole	Tejasri Communications	37-1-107, Opp: Kerala Bakery, Near Mastan Darga Center, Trunk Road, Ongole	9393026115	Mr.Sasi Bhusan
Andhra Pradesh	Peddapalli (Ramagundam)	Abhi Marketers	Shop No:19/8/291, MRK Plaza, Lakshmi Nagar, Godhavari Khani - 505209	9399987773	Mr.Nagaraj
Andhra Pradesh	Peddapuram	Devi Infotech	Opp. Veterinary Hospital, Shop No. 1, Santa Market Road, Peddapuram	6593533	Mr.Siva Kumar
Andhra Pradesh	Produttur	SV Techonolgies	4-625-3, Gandhi Road, Opp Karur Vysya Bank, Produttur	9347251806	Mr.Ravi Kumar
Andhra Pradesh	Rajamundhary	Siri Infotech	Police Welfare Complex, City Hospitals Junction, Danvai Pet Main Road, Rajahmundry	9397925799	Mr Raghvendra
Andhra Pradesh	Raychoti	Raju Computer World	Room No 3 Up Stairs Syeedia complex, bustand road, Rayachoty	9346209881	Mr.Raju
Andhra Pradesh	Repalle	Sri Satya Solutions	D.no- 10.14.125 (UP Staires) Municipal Office Road, Railpet, Repalle-522265	9396222993	Mr.Sridhar
Andhra Pradesh	Sangareddy	Sri Technologies	Srimaan Complex, Beside Inspection Bungalow, Main Road, Sangareddy. 502001, Medak Dist	9391216573	Mr.Ajaz Ahmed
Andhra Pradesh	Sattenapalli	S.S.Communications	Opp.Telephone Exchange, Sattenapalli	9397610550	Mr.Sai
Andhra Pradesh	Shad Nagar	Sri Gana Electronics	Shop No : 2, Khajja Veeresam Complex, College Road, Shadnagar - 509216	9392633111	Mr.Vigneswar
Andhra Pradesh	Siddipet	Gopala Krishana Communications	SHOP NO:13, FIRST FLOOR, MACCA COMPLEX, , OPP:CITIZEN'S CLUB, M.G ROAD, SIDDIPET - 502103. (A.P)	9392511064	Mr. Nagaraj
Andhra Pradesh	Srikakulam	Venkateshwara Infotech	Raja Commercial Complex, Opp.Electrical Office, Ground Floor, Shop No.10 & 11, GT Road, Srikakulam	324577	Mr.Kiran Kumar
Andhra Pradesh	Srikalahasti	KSV Computer Services	NNR Buildings, d.no:16-582, Panagal road, Srikalahasti 517644	9390044399	Mr.Sahadeva Reddy
Andhra Pradesh	Sullurpet	Sai Baba Electronics	S.V.T Street, Opp: Reliance Office, Sullurpet	9346920527	Mr. S. Venkata Krishna

STATE	CITY	ASC NAME	ASC ADDRESS	CONTACT NO.	CONTACT PERSON
Andhra Pradesh	Tadepalligudem	Sri Haripriya Infotech	Thota Gopi Complex, Police Quarters Lane, Beside Zp High School, Tadepalligudam	9346445720, 08818-210565	Mr.Suresh
Andhra Pradesh	Tanuku	Shivanand Enterprises	Door No. 34-3-3, Main Road, Gamini Compound, Tanuku	9346408640	Mr.Srinivas
Andhra Pradesh	Tenali	Vaishnavi Infotech	D.No:22/11/114, Opp. Kanikacharla Kalyanamandapam, Bose Road, Tenali.	9347651330	Mr.Murali
Andhra Pradesh	Tirupati	CMT Communication	13-7-796/14/3, TUDA OFFICE Road, Tirupathi-517501	3296979	Mr.K Vasu Naidu
Andhra Pradesh	Vijayawada	K L Computer House	39-9-46, Svs Temple Street, Labbipet, Vijayawada	6520461	Mr.Kartik
Andhra Pradesh	Vijayawada	V V Communications	28-23-31/32, Opp.Swarugha Foods, Vijay Talkies Center, Vijayawada	320866-320988	Mr.Rahul
Andhra Pradesh	Vishakapatnam	Jai Bharani Communications	Door No:52-11 -7/7, Sapthagiri Plaza, Old Resuvanipallem, Vishakapatnam-13	6634666	Mr.P.Venkatapathi Raju
Andhra Pradesh	Vishakapatnam	Sri Sai Ganesh Infotech	G5, Ground Floor, Backside of Sangam-Sarat Theatre, 1st Lane, Dwarka Nagar, Visakhapatnam - 530 016.	3258777	Mr.Chandra Shekar
Andhra Pradesh	Vizayanagaram	S R Technologies	D.No:1-9-1/44, Opp: Z.P Office, Railway Station Raod, Vizayanagaram.	9346418791	Mr.Balakrishna
Andhra Pradesh	Vuyyuru	Sugreeva Communications	Behind Datta Automobiles, Katturu Road, Vuyyuru	9393033355	Mr.Phani
Andhra Pradesh	Wanaparthy	Sri Ganesh Electronics	Shop No : 16-63, Opp R R Compex, Wanaparthy - 509103, Dist Mahabubnagar	9396800275	Mr Deva Raj
Andhra Pradesh	Warangal	S S Marketers	6-1-73/1, Sai Bhavan, Sridevi Theatre Road, Hanamkonda, Warrangal-506001	2552223	Mr.L.Srinivas Rao
Andhra pradesh	Zaheerabad	Renuka Technologies	Shop no:123/1, First Floor, Alipur, Zaheerabad.Pin-502220	316143	Mr.Abhiram Joshi
ASSAM	Gwahati	PRAGATI SERVICES	2nd Floor, Kiranhangsha Commercial Complex, Dr J.C. Das Road, Harisabha, Panbazar, Guwahati, Assam	2733501	Mr. Pradeep Khaitan
Assam	Silchar	IT ONLINE	N.S.Avenue, Rangirkhari, Silchar, Cachar, Assam	221260	Mr.Sharma
Bihar	Arrah	Surya Services	Sushila Bhawan, Suryapuri colony, By pass road, Arrah	9334538845	Mr.Sanjay Kumar
Bihar	Begusarai	Krishna Communication	Eashwari Complex, Dak Bangla Chowk, Bishnupur, Begusarai, Bihar-851101.	9334341700	Mr.Dinkar Kumar
Bihar	Bhagalpur	Printronic Infosolutions	Ganpati Complex, 1st floor, Patel babu road	9934605864	Mr.Himansu Shekhar
Bihar	Bhagalpur	S.K.Communication	NEAR RAILWAY STATION, Super Market Complex, Patel Babu Road, BHAGALPUR-812002	9334255275	Mr.Kundan Kumar
Bihar	Biharsharif	Shanya Infotech	Magdha Commecrcial Complex, 1st.Floor, Shop.No.5, MG Road, Bharaopar, Bihar Sharif, Nalanda Dist. Bihar.	9334048037	Mr.Amit Kanchan

STATE	CITY	ASC NAME	ASC ADDRESS	CONTACT NO.	CONTACT PERSON
Bihar	Chapra	Ambey Associates	D-23, Hathwa Market, Chapra, Dist: Saran-841413 Bihar.	9334295605	Mr.Jayant Kumar
Bihar	Darbanga	Prime Computer	Hanuman Nagar, Doner Road, Darbanga.	9334934065	Mr.Abhinav Kumar Verma
Bihar	Gaya	Louts Enterprises	Opp.Aviva Life Insurance, Kanya High School Road, Ramna, Gaya.	9334492033	Mr.Pankaj Ranjan
Bihar	Muzafarpur	Krish Enterprises	Nr.Kanhoulinaka.no.2, Kachisarai Road, Muzafarpur.	9304410745	Mr.Sanjeev Kumar
Bihar	Patna	Competent Mobile Service	Shop 1, Hotel Lalitha Complex, East Bowring Canal Road, Patna	9334027706	Mr.Mohit Ahluwalia
Bihar	Patna	Infotek Trading Company	1 st floor, City Palace, New Dak Bunglow Road, Patna-800001	9334116145	Mr.Sanjay Choubey
Bihar	Patna	Micro Zone-Patna	A.H Complex, # G26, Near Kotak Mahindra Bank, Exhibition Road, Patna	3294696	Mr.Mithlesh Kumar
Bihar	Patna	Synerzy Trading Company	G-01, Chanakya Plaza Complex, Main Road, Kankarabagh, Patna.8000020	2356900	Mr.Vikas Chandra
Bihar	Purnea	Micro Zone-Purnea	Narottam Hata, Opp.Dr.PC.JHA, NH-31, Purnea-854326	9304166633	Mr.Amit Kumar
Bihar	Sasaram	Nandika Enterprises	Hari Complex, Panjab National Bank, Sasaram, Rohtas-821115 (Bihar)	4222008	Mr.Abhinav Gupta
Chattisgarh	Ambikapur	Neha Communication	Ramanuj Ganj road, Opp. Kosa Form, Ambikapur, Sarguja, Pin-497001	240427	Mr.Rishi Dubey
Chattisgarh	Bhilai	A B Automation	Shop no. 242, 1st floor Chouhan Plaza, GE Road, Supela Bhilai, Chhatisgarh- 490023	2295989	Mr. Satish Singh
Chattisgarh	Bhilai	Sai Ram Electronics	SHOP-NO-52/90, HIMALAY COMPLEX, AKASH GANGA, SUPELA, BHILAI	4038917	Mr. Balan
Chattisgarh	Bilaspur	Mahamaya Infotech	Shop No 203, Jain Plaza, Ground floor, Link Road, Bilaspur	2413865	Mr. Pawan Kumar
Chattisgarh	Korba	Star Mobile Services	SS PLAZA, FD-13 POWERHOUSE ROAD, KORBA-495678	9300401485	Mr. Anish Menon
Chattisgarh	Raigarh	Blue Chip Computer	Purana Sadar Bazaar, Raigarh, Chhatisgarh.	9977217776	Mr. Ashok Agrawal
Chattisgarh	Raipur	Cybernet Systems	B-2, 1st Floor, Garchaz Complex, Jail Road, Raipur - 492001	406771	Mr Anand Singh
Chattisgarh	Rajnandgaon	Bhavye Services	SHOP NO 5, BELOW SBI, STATE BANK OF INDIA, KAMPTEE LINE, RAJNANDGAON.	324200	Mr. Manish Golcha
Delhi	New Delhi	Aegiss Infotech	UG-25, Ansal Chamber -2, 6, Bhikaji Cama Place, New Delhi-110066	65477740	Mr. Atul Gupta
Delhi	New Delhi	Arham Infotech Services	4737/A 23, Ansari Road, Daryagunj, Delhi-110002	41501124	Mr. Anil Surana

STATE	CITY	ASC NAME	ASC ADDRESS	CONTACT NO.	CONTACT PERSON
Delhi	New Delhi	Comhard Systems	D-30, 31, First floor, Near Hotel Shipra, Main Vikas Marg, Lakshmi Nagar	32955887	Mr Ravi Kant Gupta
Delhi	New Delhi	Comhard Systems	B-120, Hardev Puri, 100 Feet Main Road, Near MTNL Office, Nathu Colony Chowk, Shahdra, New Delhi - 110 093.	32575507	Mr. Ravi Kant Gupta
Delhi	New Delhi	Connexions And Communications	183, Avtar Enclave, Opposite Nirula's, Pashchim vihar, New Delhi-110063	32451431	Mr. Bhupinder Agrawal
Delhi	New Delhi	Cube Engineers And Consultants Pvt Ltd	A-65, Naraina Industrial Area, Phase-1, New Delhi	65450272 / 41411620	Mr. Arvinder
Delhi	New Delhi	Elcom Trading Company Pvt. Ltd.	G-1, Goverdhan Building, 53-54 . Nehru Place, New Delhi -110019.	64582709	Mr. Somesh Narang
Delhi	New Delhi	Innovative Telecom	304, GDITL Northex Towers, A-09, 3rd Floor, Northex Tower, Netaji Subhash Place, Pitampura, New Delhi-110 088.	32925753 / 65154340	Mr Manoj Garg
Delhi	New Delhi	Nice Telecom	15/19 & 15/21, DDA Complex, Nangal raya, Near D Block, Janakpuri, Delhi - 110046	9350863630	Mr. Ripul Garg
Delhi	New Delhi	Sukriti Communication	101 Patparganj- Mayur Vihar phase -1 - New Delhi - 110091	32498011	Mr.Dipendra kumar chaturvedi
Delhi	New Delhi	Teletalk	C-21, First Floor, Near Bus Stand, Bhajan pura, Delhi-11053	9818400551	Mr.B.C.Vashist
Delhi	New Delhi	Touch Tone Telecom	B-52, First Floor, Kalkaji, New Delhi	32939031	Mr. Ashish Dey
Delhi	New Delhi	Ucom Technologies Pvt Ltd.	45, 1st Flr, Corner Mrkt, Malviya Nagar, New Delhi - 110017	41745469	Mr. Neeraj
Goa	Margoa	SKY LARK	SHOP NO 05.CARVALHO APPTS, NEAR RAILWAY CROSSING, COMBA,	2736100	Mr.CHRIS
Goa	Panjim	Mandovi Mobiles	Mohidin Towers Do. No. AS3 Opp to Hotel Manashanti Dadavaidya rd Panjim-403001	6452949	Mr. Prakash
Gujarat	Ahmedabad	A Com Technologies	Shop No-37, 1st Floor, Shubh Complex, Near Rajasthan Hospital, Camp Road, Shahibaug, Ahmedabad-380004	32940560	Mr. Vijay.S.Gohel
Gujarat	Ahmedabad	Mishree Communication	FF-17, RUDRA SQUARE, OPP. JUDGES BUNGALOW, POLICE STATION, BODAKDEV, AHMEDABAD-54.	32508491	Mr. Mitesh Patel
Gujarat	Ahmedabad	Silicon Valley	9, Gokul Palace, Maninagar Cross Road, Maninagar Ahmedabad-380008	30225430	Mr. Rajesh Patel
Gujarat	Ahmedabad	Vision Communication	33, 1st Floor, Sukh Sagar Complex, Opp. Dinesh Chamber, Bapunagar, Ahmedabad -380024	65122322	Mr Ajay Kachhadiya
Gujarat	Amreli	Precision Telecom	32, 33 Opera House, Station Road, Amreli	230940	Mr. Kamlesh Tank

STATE	CITY	ASC NAME	ASC ADDRESS	CONTACT NO.	CONTACT PERSON
Gujarat	Ankaleshwar	Akshar Telecom	C/1 Keval Shopping Center, old National Highway No.8, GIDC, Ankaleshwar-393001	250860	Mrs. Anita Amin
Gujarat	Bharuch	Akshar Telecom	Pramukh Swami Complex, Panch Batti, Bharuch	2241027	Mr. Hanif Patel
Gujarat	Bhavnagar	Shivshruti Services	981/B, Makvana Building, Down Chowk, Bhavnagar .364001	3296222	Mr. P D Jala/ Sandeep patel
Gujarat	Bhuj	Infotech Computer	2nd Floor, NarNarayan Chambers, Opp Indian Airlines Office, Station Road, Bhuj	324295	Mr. Vasant Mepani
Gujarat	Gandhidham	Vansh Electronics	Shop No. 35, Swami Vivekanand Complex, Near Oslo Circle, Gandhidham	232739	Mr. Siddarth Gajjar
Gujarat	Gandhinagar	Creative Communications	Shop No 102, Suman City, Sector 11, Gandhinagar-382011	23226241	Mr. K.J.Barot
Gujarat	Himmatnagar	Jay Telecommunications	B-F 105, 1st floor, Durga Complex, Near Railway Station, Himmathnagar	329532	Mr. Manibhai Patel / Neeraj patel
Gujarat	Jamnagar	Sudarshan Infosys	"Shraddha", Park Colony, Motor House, Near axis Bank, P.N.Marg, Jamnagar 361008	2552696	Mr. Amit Unadkat
Gujarat	Junagarh	K.J.Traders	29/30, Danapith, Junagadh	2627320	Mr. Paresb Rughani
Gujarat	Kalol	Maitree Communication	B/93, Yogi Complex, opp. Mahendra Mill Road, Kalol	325288	Mr. Jignesh Shah
Gujarat	Mehsana	Prime Computer Consumables	15-B, Vimal Super Market, B K Road, S.T.Workshop Road, Mehsana-384002	2325123	Mr. Suketu Patel
Gujarat	Morvi	Pulse Sales And Services	SHOP NO 6 MADHAV MARKET FIRST FLOOR NEAR NEW S.T.STAND SANADA ROAD Morvi-383641	9428565667	Mr. Natubhai Patel
Gujarat	Navsari	Deep Enterprise	10, Upper Level, Diamond Palace, Sayagi Road Sattapir, Navsari-396445	324095	Mr. Vinod Kasundra
Gujarat	Palanpur	Shree Manibhadra Mobile	21-First Floor, aroma arcade, opp jilla panchayat, near kozi tower, Palanpur-385001	300001	Mr. Panchal Sunil D
Gujarat	Patan	Able Infotech	9, Palika Bazar Complex, Rajmahel Road, Near Santokba Hall, Patan	9924256068	Mr. Rakesh Bhai
Gujarat	Porbandar	Varun Infotech	1ST Floor, Garden Café Building, Opp.New Fountain, Nr.old R.T.O Office, Porbandar - 360575	3290285	Mr. Mitesh Changela
Gujarat	Rajkot	Joshi Telecom	Shop No.8, Kuber Complex, Opp Chandubhai Bhelwala, Dr Yagnik Road, Rajkot	6530707	Mr Jiten Dave
Gujarat	Rajkot	Roopang Infocare	Vinod Nivas, 4, Sardarnagar(West), Nr Astron Cinema, Rajkot-360001	2464485	Mr. Kishore Patel

STATE	CITY	ASC NAME	ASC ADDRESS	CONTACT NO.	CONTACT PERSON
Gujarat	Surat	Excel Solutions	H-3, Ruchi Flats, Near Iqara Building, Adajan Hazira Road. Surat-395009	6544500	Mr. Virender Jain
Gujarat	Surat	Om Sai Services	39, Golden Point, Near Science Laboratory, Ring Road, Surat	3231233	Mr. Dharmesh Patel
Gujarat	Surendranagar	Nihaal Computer Services	94 Old Housing Bord Opp Muni. Scool No.13, Surendranagar.	320375	Mr. Sikandar
Gujarat	Vadodara	Shreeji Telecom	SB-10, Windsor Plaza, R.C.Dutt Road, Alkapuri, Vadodara - 390002	9328093424	Mr. Jignesh Gohel
Gujarat	Valasad	Klassik Stationo Products	10, Jethalal Mulji Market, Halar Road, Valsad -396001	329363	Mr. Darshan Panchal
Gujarat	Vapi	Klassik Stationo Products	116, Bhanudarshan Co-Op Society, Koparli Road, Near Gunjan Cinema, GIDC, Vapi	3292363	Mr. Avishek Suhasaria
Gujrat	Anand	Zainee Mobile	2nd Floor, Limbuwala Complex, Nr. GPO, Opp. Kavita Shopping Centre, Anand	9375960954	Mr. A. J. Raja
Haryana	Ambala	Bee Ess Aar Communication	26 First floor MC Market Behind Negar Cinema Ambala Cantt-133001	4006229	Mr. Rajiv Gupta
Haryana	Bahadurgarh	Unique Telecom	Shop No.5, Rajaram Market, Main Najafgarh Road, Bahadurgarh, Near Bajaj Showroom	9315873676	Mr. Harinder
Haryana	Bhiwani	Sandeep Electronics	10 th Plot, First Floor, Circular road, Mahem Gate Chowk, Near Kajal's Nursing Home, Near Vodafone Office, Bhiwani, Haryana - 127021	252000	Mr.Sukhveer Saini
Haryana	Faridabad	Comsoft Computers	601/1 Gopi Colony Chowk- Sector-19, Near Prem Prakash Ashram, OLD Faridabad- 121002	4104252	Mr. Ashwani Jindal
Haryana	Faridabad	VR Infocomm	Shop No.44, Neelam Fly Over, Neelam Chowk, NIT Faridabad.	4031959	Mr. Vinod Kumar Gupta.
Haryana	Fatehabad	Sky Lark Mobile Point	4, G.T.Road, Near Bus Stand, Marla Colony, Fatehabad	989655244	Mr.Pankaj
Haryana	Gurgaon	Signature Communications	B-100 A, South City -1, Opposite - Huda Gymkhana Club Near Signature Tower - Gurgaon 122001	4102709	Mr. Raj Kumar Garg
Haryana	Gurgaon	Lalji Communication	SCO-31, - First Floor, Above MTNL Sanchar Haat, Main Market, Opp. BSNL Exchange, Sector-12A, OLD Gurgaon - 122001.	3200900	Mr.Bharat Bhushan
Haryana	Gurgaon	LG Direct Service Centre	B-36, 37 & 38, Industrial Area, Mehrauli Gurgaon Road, Near Bata Chowk, Gurgaon - 122 001.	3027300	Mr.Deepak
Haryana	Hissar	Parnami Communication	32, Red sqaure Market, Near Dena Bank, Hissar, Haryana-125001	9354332000	Mr.Pradeep Garg
Haryana	Jind	Gaurav Telecom	Shop No.19 Near Rani Talab, Near Bharat Electronics, Jind	325400	Mr. Deepak Garg
Haryana	Kaithal	Mahesh Communication	Shop no.22, Bajrang Bali Market, Near Randhir cinema- Kaithal	9315146000	Mr.Mahesh

STATE	CITY	ASC NAME	ASC ADDRESS	CONTACT NO.	CONTACT PERSON
Haryana	Karnal	Mass Communication	Shop No.68, Main Market, Ground Floor, Moughal Canal, Karnal - 132001	3290717	Mr.Davender Yadav
Haryana	Kurukshetra	Bharti Communication	3, Krishna Market, Opp.Purohit Sweet House, Pipli Road, Kurukshetra, Haryana-	9354165077	Mr.Vijay
Haryana	Narnaul	Prime Communication	Shop no.8, 1st Floor Taneja complex, near Nirula Hotel, RewariRoad Narnaul	9355375351	Mr.Naveen
Haryana	Palwal	Shree Ganesh Communications	Basant Apts, Shop No.5, Kithwari Chowk, Mathura Road, Near Saraswathi School, Palwal	321028	Mr.Harish Chandra
Haryana	Panipat	INS Telecom	2, Bishan Sarup Colony, Opp Bus Stand, Near Hotel Deep, Panipat	9354917110	Mr.Pankaj kumar
Haryana	Rewari	Mahak Tele Services	53-A, Model Town, Near Shreeji restaurent, Rewari	329222	Mr.Gaurave Yadve
Haryana	Rohtak	Telecentre	13, Apna Bazar, Civil Hospital Road, Near Chhotu Ram Chowk, Rohtak-124001	247242	Mr.Mr.Madaan
Haryana	Sirsa	Sirsa Communication	168, Huda Complex, Old Bus Stand, Sirsa	329591	Mr.Rajindera
Haryana	Sonipat	Teleworld	Shop No 20, 1st Floor, M.C.Market, Subhash Chowk, Sonipat, Haryana-138001	3290889	Mr.Vipin Dua
Haryana	Yamuna Nagar	Krishna Communication	Shop No.-24/75, Thapar Colony, OPPOSITE SWANTANTAR FANCY LADIES SUITS, NEAR FOUNTAIN CHOWK, YAMMUNAGAR HARYANA-135001	200610	Mr. Harsh/Mr. Pradeep
Himachal Pradesh	Dharamshala	Deepsun	Near Sharma Studio, opp Mickey tour and travel, kotwali bazar Dharamshala, 176215	9318679122	Mr.Deepak
Himachal Pradesh	Mandi	V.M.Communication	NEAR PNB MOTI BAZAAR, MANDI-175001	9318666005	Mr.M Mahender Singh Thakur
Himachal Pradesh	Palampur	Electronic Home	Kallu Di Hatti, PO Maranda Thasil, Palampur, Distt-Kangra-176102	238463	Mr.Ravi Kumar
Himachal Pradesh	Poanta Sahib	Singal Marketing	Badri Nagar, Near LIC Office, Poanta Sahib	9318785134	Mr.Rajesh Singal
Himachal Pradesh	Shimla	Hanu Computers	76/ 9, 2nd floor LoweR Bazar Shimla	2650560	Mr.Sandeep Patial
Himachal Pradesh	Solan	Vikas Mobile Repair Center	MOHAN COMPLEX, First Floor Upper Bazar-173212	9816271183	Mr.Vikas
Jammu & Kashmir	Jammu	Mobile Care	608-A Gandhi Nagar Behind Laxmi Narayan Mandir	2436814	Mr.Dixit Gupta
Jammu & Kashmir	Srinagar	The Net Surfer	2nd Floor Mohi-ud-Din Building, Poloview, srinagar	2459549	Mr.Wasim
Jammu & Kashmir	Udhampur	Service Solutions	Ward No. 15 Shakti Nagar Opp. Old ITI Udhampur	276724	Mr.Rakesh

STATE	CITY	ASC NAME	ASC ADDRESS	CONTACT NO.	CONTACT PERSON
Jharkhand	Bokaro	Digital Equipment Centre	GB-11, City Palace, Opp.Indian Bank, Bokaro.	9334072270	Mr.Dewashish Ojha
Jharkhand	Daltonganj	Maa Mobiles	Jail Road, Jail Hata, Dalton Ganj-822101	9304285663	Mr.Navin Kr. Kashyap
Jharkhand	Deoghar	Kanan Electronics	Hotel Relax Complex, BLC Road, Deogarh-814112	9304059528	Mr.Maresh Sharma
Jharkhand	Dhanbad	Nirmala Entreprises	Ground Floor, Muskan Complex, Nr.Subhash Chowk, Dhanbad.	9334027583	Mr.Niraj Sinha
Jharkhand	Godda	Karan Mobilink	Maa Kalyani, Katra, Main Market, Godda, Jharkhand-814133	9334449900	Mr.Saroj Kumar Jha
Jharkhand	Hazaribagh	Digital Services	Plaza Mkt, pugmill road, Nr.Kallu Chowk, Hazaribagh.	9334599570	Mr.Shish Alam
Jharkhand	Jamshedpur	Prasad Electronics	Nr.Bus stand, Community Center, Kagal Nagar, Jamshedpur.	2226077	Mr.Raju/ Saritha
Jharkhand	Jamshedpur	Tirupati Teletech	Chakravarti Compound, Near Hotel Castel, Contractors area, Bistupur, Jamshedpur-831001	3293331	Mr.Abhijeet Mukherjee
Jharkhand	Ramgarh	Shreyas Empaire	Bus Stand Complex, Ramgarh-829122	9334085642	Mr.Piyush
Jharkhand	Ranchi	Balaji Infotech	Near Dr.Kashyap Eyeclinic, Purulia Road, Ranchi.	3205400	Mr.Sanjeev, Mr.Sunil Kedia
Jharkhand	Ranchi	Satya Systems & Solutions	158, Opp Hotel Palace, Kadru, Ranchi-834002	3291019	Mr.Amit Rastogi
Karnataka	Anekal	Sri Venkateshwara Communications	# 37, KSRTC COLONY, HOSUR MAIN ROAD, ANEKAL TALUK, BANGALORE - 562106	320078	Mr.R.Jaganath
Karnataka	Bailhongal	3G Communication	Shop No 459\2 Near Inchal Cross Belgaum Road Bailhongal-591102	9343815097	Mr.Vishwanath
Karnataka	Bangalore	Ascent Communication	No:113, St Johns Church road, Bangalore - 560005	32914856	Mr.Kumaresan
Karnataka	Bangalore	CRYSTAL INFOCOM	SRILAKSHMI VENKATESHWARA COMPLEX, SHOP No. B-5, 33RD Cross, 11 th Main, 4th Block Jayanagar, Bangalore-560010	32710202	Mr.Prasad
Karnataka	Bangalore	LG Direct Service Centre	No: 93, TKN Mansion, KH Road (Double Road), Bangalore	41145145 / 9739983435	Mr.Raju Naik
Karnataka	Bangalore	Optima Mobile Services	24/2, Dr.Rajkumar Road, Near Subramanyanagar Police Station, 2nd Block, Rajajinagar, Bangalore - 560 010	23131953 / 65722205	Mr.Unni Krishnan
Karnataka	Belgaum	Hello India Telecom	G-4, Maratha Mandir Complex, Khanapur Road, Near Railway Flyover, Belgaum - 590 001.	4211329 / 2420533	Mr.Mohan
Karnataka	Bellary	MAKAM ELECTRONICS	# 90 C/16 HIMALAYA BUILDING K.C.COLONY BELLARY 583101	655043	Mr.Krishna Murthy Makam

STATE	CITY	ASC NAME	ASC ADDRESS	CONTACT NO.	CONTACT PERSON
Karnataka	Bhadravati	Digital Communication	SR Complex 4th cross B H Road Bhadravathi-577301	9341081291	Mr.Nagabushan
Karnataka	Bhatkal	Vijay Communication	Hussian Complex Bunder road Bhatkal - 581320	300027	Mr.Vittal H.Naik
Karnataka	Bidar	Mayuri Infotech	Ravi complex, shop no: 4, Udgir road, Bidar-585401	225544	Mr.Ravi Halhalli
Karnataka	Bijapur	Turning Point Computers	Khed building, opp Vijaya college, Sholapur road, Bijapur-586103	329318 / 300005	Mr.S.M.Hiremath
Karnataka	Channapatna	C&C Technology	"Ramanujam Nilaya" No.2104, 11 th Cross, Kuvempunagar B M Road, Channapatna - 571501	7251716	Mr.Charan
Karnataka	Chikaballpur	Sri Ram Prasad Enterprises	1 st Floor: BB Road, Beside State Bank of Mysore, Chikballapur-562101	325567	Mr.Vardharaj
Karnataka	Chikmaglaur	Cell Tec Electronics	Ragavendra complex, NMC circle, Neharu road, Chikmaglur - 577101	9341013183	Mr.Prem Kumar
Karnataka	Chintamani	Amrutha Mobiles	# 5, Venkatadri Complex, M.G. Road, Opp to Adarsha Theater, Chintamani - 563125	9342262811	Mr.Sudarshan Reddy
Karnataka	Davangere	Kruthika Communication	Shop No: 6, Park View Plaza, (Income Tax Office's Ground Floor), 4th Main, Near Vishweshwaraiah Park, P.J. Extension, Davangere-577002	325444	Mr.Sujay
Karnataka	Gokak	Cell World	Banshankri Complex, Basaweshwara circle, opp to court Gokak - 591307	9343441777	Mr.Shivanand / Chougala
Karnataka	Gulbarga	Aishwaraya Communication	C-9, Asian Plaza S.V.P.Chowk Main road Gulbarga-585102	329447	Mr.Mallikarjun
Karnataka	Hassan	Sree Digital Solutions	1380 Mission Hospital road opp Hindibed college - 573201	9343566658	Mr.Vidya Shankar
Karnataka	Hosakote	Exposys Communication	Shop no 1, Mahalatha Devi Complex M V Badavane, College Road, Hoskote-562114	7931229	Mr.Raghunandan
Karnataka	Hubli	Shruti Services	A-115, (Lower Ground Floor), IT PARK, Opp. Glass House, Hubli - 580029.	3290671	Mr.Mahendar
Karnataka	Hunsur	Sriram Infocom	No.6, Municipal complex, H.D.Kote road circle - 571105	253699	Mr.H.H.Pradeep
Karnataka	Kadur	Ashwa Tele Mobiles	Opp. Basaweshara Hospital, T.B Road Kadur	9341033310	Mr.R.Ananda Murthy
Karnataka	Kankapura	Sumukh Communications	Harshitha Complex, Budikere, Bangalore main rd, Near KSTC Bus stand Kanakapura-562117	9342743344	Mr.R.C.Harish
Karnataka	KGF	Global Net Communcations	Opp. King George Hall, Geetha road Robetson pet, KGF - 563122	329559	Mr.Shiva Kumar
Karnataka	Kolar	Seanmatrix	No:384, Suguna comples, Near KSRTC bus stand, Anthargange road, Kolar 560101	2228714	Mr.Nithyanada Shetty
Karnataka	Kumta	Krishna Mobiles	938, College road, NH 17, opp RWW, Kumta - 581343	329607	Mr.D.V.Prabhu

STATE	CITY	ASC NAME	ASC ADDRESS	CONTACT NO.	CONTACT PERSON
Karnataka	Madikeri	C.M.Communications	Shop no. 8, First Floor, M A Complex, Kohinoor Road, Madikeri	9343837555	Mr.Mohamad Sharief
Karnataka	Mandya	C & C Technology	2068, First Cross, Subhash Nagar, Krishna Krupa Nilaya, Mandya-571401	402007	Mr.Charan
Karnataka	Mangalore	Innovative Infocom	15-10-537/11, Jayavarma Centre, Mallikatte Circle, Kadri, Mangalore - 575002.	6563244	Mr.Sebastian Fernandes
Karnataka	Moodabidri	Media Guard Technologies	Rajeev Gandhi complex main road Moodabidri - 574227	325909	Mr.Vishwas Kumar
Karnataka	Mysore	K.K.Marketing	1432/9, Tribhuvan Towers, opp Vetenary Hospital, Dewan's Road, Dhanwantri Road Cross, Mysore - 570001	4258613	Mr.Karunakaran.
Karnataka	Nipani	Manusoft Computers	Dumale Complex Chikodi road Nipani - 591237	222005 / 9448148005	Mr. Pavan / Mahesh Dumale
Karnataka	Raichur	Akshay Electronics	Shop No.2 Ground Floor, Hotel UMA Complex, Station Road, Raichur - 584101	225300	Mr.Narasimhlu
Karnataka	Ranibenur	Kruthika Communication	OLD LIC Building, Opp Gupta Petrol Bunk, PB Road, Ranebennur-581115	321444	Mr.Sujay
Karnataka	Shimoga	Chetan Electronics	C-5, Kenchappa complex, Durgigudi main road, Shimoga-577201	401889	Mr.Panduranga Rao
Karnataka	Tiptur	Shree Digital Solutions	Nanjappa complex, opp city union bank, BH road, Tiptur - 572201	9343813731	Mr.Ravi
Karnataka	Tumkur	Durga Communication	No.14 CMI Complex, Near Gayatri Theater, Below Navratna Silks & Sarees, B.H.Road Tumkur - 572101	2256184	Mr.Naveen Kumar
Karnataka	Udupi	Sanman Mobile Services	Shop No: 15, Simaz complex, Diana circle, Court road, Udupi- 576101.	3255770	Mr.Prakash
Kerala	Alappuzha	Getronics	FIRST FLOOR, KARTHIKA BUILDING, OPP SDV BOYS HIGH SCHOOL, COURT ROAD, ALLEPPY.	3290446	Mr.Omprakash
Kerala	Alathur	Marstek	12/950, Ground Floor, AR Complex, Opp. Munsiff's Court, Alathur, Palakkad Dt.- 678 541	321311	Mr. Rajesh. V.
Kerala	Aluva	Sed Infosys	BUILDING NO 12/57 DOOR NO 8, FIRST FLOOR, POOTHULLIL BUILDING, ALUVA - 683 101.	3235599	Mr.Sudheesh
Kerala	Attingal	AM Technologies	Mamam, Near Dreams Theater, Attingal	3290301	Mr.Saji
Kerala	Badagara	Amarkish Communications	1 st Floor, Sarala Complex, Near KVR Motors, N.H. Bypass Road, Nut Street, Vadakara-673101.	3255756	Mr.Jeeju / Mr. Baiju
Kerala	Cherthala	Cherukattu Phones	Krishna Building, Opp govt boys high school, AC road, Chertalli	9388910703	Mr.Maresh C D

STATE	CITY	ASC NAME	ASC ADDRESS	CONTACT NO.	CONTACT PERSON
Kerala	Ernakulam	Guidelines	CC28/902, Ground Floor, Mundukottackal Estates, S A Road, Kadavanthara, Cochin-682020	4000113	Mr.Manoj G
Kerala	Ernakulam	Teletech Systems	20, First Floor, Penta Estate, above Airtel office, Janatha Junction, Palarivattom, Cochin-25	3207554	Mr.Sony Thomas
Kerala	Ernakulam	Zenicon Infocom(P) Limited	Above Syndicate Bank, Opp Cochin Shipyard, M.G.Road, Cochin-15	2359511	Mr.Jaimon Joseph
Kerala	Irinjalakkuda	Nice Mobiles	NICE BUILDING, ST. JOSEPH'S COLLEGE JUNCTION, IRINJALAKKUDA - 680121	3291515	Mr.Sebastian
Kerala	Kalpetta	Mobi Care	Ground Floor, Rawuthar Building, Opp. Vijaya Bank, Chungam, Kalpetta.	329366	Mr.Thanseer
Kerala	Kanhangad	XN Computers & Datacare	1 st Floor, BENGACHERY COMPLEX, OPP:VYAPARA BHAVAN, T B ROAD JN, KANHANGAD.	3259755	Mr.Sandeep
Kerala	Kannur	Sahar Communications	SB-666-C & D, PRESTIGE CENTRE, GROUND FLOOR, SUB REGISTER OFFICE ROAD, KANNUR.	3258585	Mr.Ajai Abhiram
Kerala	Karunagapally	Supreme Enterprises	Opp to KSRTC Bus stand, Karunagapally-690518	2620282	Mr.Ratish / Premkumar
Kerala	Kasargode	XN Computers & Datacare	BENDICHAL COMMERCIAL COMPLEX, PRESS CLUB JN, MG ROAD, KASARGOD.	324755	Mr.Mr.Sandeep
Kerala	Kollam	Digital Infosystems	MC-3087, New Block, Bishop Jeromi Nagar, Chinnakada, Kollem-691001	2760647	Mr.Johnson Lawrence
Kerala	Kottarakkara	Sivashakthi Communications	KP-II/1574, Valiyavila Building, Near Marthoma Girls High School, Pulamon P.O, Kottarakkara	3298191	Mr.Suresh
Kerala	Kottayam	Svm Technologies	M.PM COMPLEX, Near Popular Maruti Show Room, M.C ROAD, S.H MOUNT, KOTTAYAM, KERALA- 686 006	2565303	Mr.Rajesh K S
Kerala	Kozhikode	Domain Systems & Services	17/1178E, 1st floor AL FAHAD, SABA school cross road, Putiyara, Kozhikkode	2722222 / 3243745	Mr.Mukundan
Kerala	Kunnamkulam	V Star Mobiles	ROOM NO 4/289/B2 2nd floor, City complex, Opp Tempo Park, Town Hall road, Kunnamkulam.	320009	Mr.Vijumon.K.V.
Kerala	Manjeri	Integrated Computer Systems	Royal Tower, TB Road, Manjeri - 676121	3299686	Mr.Thomason Chacko
Kerala	Mavelikara	Ettutharayil Agencies	GROUND FLOOR, KOIPPALLIL ROYAL ARCADE, PUTHIYAKAVU, MAVELIKARA-690101	3293340	Mr.Biji
Kerala	Palai	Cyriac TV Plaza	Vypana Building, Petta Road, Palai.	329746	Mr.Tom Cyriac
Kerala	Palakkad	Orion Techno Solutions	12/310/15, FIRST FLOOR, METRO COMPLEX, HEAD POST OFFICE ROAD, PALAKAD-678001	3200255	Mr.Khaja Hussain

STATE	CITY	ASC NAME	ASC ADDRESS	CONTACT NO.	CONTACT PERSON
Kerala	Pathanamthitta	Melamparambil Agencies	10/264, Main Road, Town, Pathanamthita - 689645	2223132	Mr.M.V.Francis Oommen
Kerala	Thalassery	Sahar Communication	44-1929, 1st Floor, MACKSON MONOR, OPP. PARIS RESIDENCY, LOGANS ROAD, THALASSERY	3208585	Mr.Ajai
Kerala	Thiruvalla	Sangeetha Electronics	524/17, Central Tower, Cross Junction, Thiruvalla	3203000	Mr.Ranjeev Kumar
Kerala	Thiruvananthapuram	Appolo Systems	Thelungu Chetty Complex, Shop No 23-24, Kalpalayam JN Karamana, Thiruvananthapuram 695 002.	2340523	Mr.Santosh
Kerala	Thiruvananthapuram	Smart Mobile	TC 2/3554(5), First Floor, Opp. Petrol Pump, Kesavadasapuram, Trivandrum-695004	3200105	Mr.Krishnakumar P B
Kerala	Thodupuzha	National Electronics	Shop No 5, Aswathy Shopping Complex, Temple Junction, Thodupuzha	220320	Mr.Aneesh M A
Kerala	Thirprayar	Nice Mobiles	382), 1st Floor, Century Plaza, N.H.17, Near Bus Stand, Thirprayar	3240400	Mr.T.PSebastian
Kerala	Tirur	Telit Telecom Shop	GROUND FLOOR, AL AMAL COMPLEX, PAN BAZAR, TIRUR	3295623	Mr.Vasan.K.Nair
Kerala	Trichur	Cell Tech	Shop No 5/2, TC23/326, N.P.Tower Guruvayoor Road, Near Bindu Theatre, West Fort, Thrissur.	2387386	Mr.Santom Kalloor
Kerala	Vaikom	Vaikundam Electronics	II/ 214C, Mannamkeriel Complex, Bus stand Road, Valiyakavala, Vaikom	326616	Mr.Sreekumar.G
Madhya Pradesh	Balaghat	Shri Computers	Keshar Plaza Complex, Hanuman Chowk, Balaghat	9300632132	Mr.Deepak Bajaj
Madhya Pradesh	Betul	Shivam Electronics	Jiaprakash Chowk, Kothi Bazar, Auto Stand, Betul - 460001	9329099071	Mr.Vikram Motwani
Madhya Pradesh	Bhopal	Akansha Enterprises	25-26, CENTRAL MARKET, ROSHANPURA SQUARE, BHOPAL MP	7553201626	Mr. Dinesh Asija
Madhya Pradesh	Bhopal	GSM Solution	M-2 CHETAK COMPLEX, ZONE -2 M.P NAGAR	4229213	Mr.Neeraj
Madhya Pradesh	Bhopal	Music Mahal Bhopal	SHOPNO.1 NEW MARKET NEAR HANUMAN MANDIR, BHOPAL	5220725 / 2579178	Mr.Shinu
Madhya Pradesh	Chindwara	Bunty Photoelectronics	Shop No.33, Jiji Bai Complex, Parasia Road, Chindwara	230358	Mr.Ritesh Shukla
Madhya Pradesh	Dewas	New Taj Electronics	4, New Market, Moti Bunglow Main Road, Dewas	220005	Mr.Shabbir Shaikh
Madhya Pradesh	Guna	Mobile Junction	Jai Stambh Chauraha, Nr.Central Bank, Guna-473001	329277	Mr.Deepak Arya
Madhya Pradesh	Gwalior	Galav Computers	Ground floor, Ganpati Plaza, City Centre, Gwalior	4013311	Mr.Pradeep Dixit
Madhya Pradesh	Gwalior	Versha Sales & Service-Asp	GROUND FLOOR SARAFI BAZAR LASHKAR, GWALIOR	4060444	Mr.Ajit Kumar
Madhya Pradesh	Indore	Ayushi Electronics	UG-10, Ratnamani Complex, 7/1, New Palasia, Indore-452001	3251284	Mr.Santosh Dwivedi

STATE	CITY	ASC NAME	ASC ADDRESS	CONTACT NO.	CONTACT PERSON
Madhya Pradesh	Indore	IT Customer Care	UG- 11, B. M TOWER, OPP. LOTUS, SAPNA SANGITA ROAD, INDORE	3207283	Mr. Sanjay Dhankar
Madhya Pradesh	Indore	Pioneer Marketing	Prem Trade center Opp.Gujarati Girls collage, Indore	4006503	Mr.Ritesh
Madhya Pradesh	Itarsi	S.S. Telecommunications	Vijayshree Complex 5, Line Sarafa Bazar, Itarsi - 461111	9300272505	Mr.Akilesh Saxsena
Madhya Pradesh	Jabalpur	Sri Sai Communication	C/O MUSKAN CARD GALLERY, 766, SHAHID SMARK MARG, NEAR RANITAL SQUARE, JABALPUR-482001	4046831	Mr.Mohit Sareen
Madhya Pradesh	Jabalpur	I T Solution	Opp Dr.Grover Hospital, Gate No-3, Wright Town, Jabalpur	4014064 / 4064370	Mr.Sanjeev Choubey
Madhya Pradesh	Katni	Excellent Infosys	20/306, Gurunank Road, Katni	406047	Mr.Prafful Agrawal
Madhya Pradesh	Khandwa	Naman Refrigeration	TAPAL CHALL, KHANDWA	2230089	Mr.Yashwant Mali
Madhya Pradesh	Mandsaur	Sky Link Mobile Services	Payas Ice Cream Parlour, 16, Opium Godown Road, Nai Abadi, Mandsaur 458001 (M.P.)	243978	Mr.Gaurav B. Mittal
Madhya Pradesh	Morena	Mobile Plaza	M S ROAD, JIWAJI GUNJ, OPP BANK OF INDIA, MORENA	400886	Mr.T C Shivhare
Madhya Pradesh	Neemuch	Shree Balaji Mobiles	Jain Bhavan Road, Near Ganganagar Off., NEEMUCH (M.P.)	320033	Mr.Savesh Goyal
Madhya Pradesh	Ratlam	Kirti Telecom	124 Station road Opp.Raj Tower, Ratlam - 457001	239346	Mr.Kirti Jain
Madhya Pradesh	Sagar	Neeta Computers	Hanuman Mandir Gali 5, Civil Lines, Sagar -470001	329951	Mr.Ramesh Gupta
Madhya Pradesh	Satna	Akashwani Agencies	OPP.CMA SCHOOL, SHOP NO.2, ANNAM CHHAYA, REWA ROAD	416455	Mr.Ajay Sukhramani
Madhya Pradesh	Satna	Maa Shaarda Communication	Gali No1, C/o Shri Gopal Sharan Singh, Pushp Raj Colony, Satna	7672320797	Mr.Prashant Singh
Madhya Pradesh	Shivpuri	Ocean Computer Corporation	Ist Floor, Vishnu Mandir Market, Near Panipat Handloom, Shivpuri	225505	Mr.Sameer Saxena
Madhya Pradesh	Ujjain	Galaxy Computers & Communication	43/2, Varruchi Marg, Opp Madhav Nagar Police Staion, Freeganj, Ujjain	2515995 / 253999	Mr.Anurag Chhajhlani
Maharashtra	Ahmednagar	T V Spot	B-3, ADARSH SAMRUDHI, NR. CHOUPATI, KARANJA-414001	2326267	Mr Anil Apte
Maharashtra	Akola	Supra Computers	Ushakiran Complex, Shastri Nagar, Opp. Hotel Surya, Akola.	9326866469	Mr.Prashant
Maharashtra	Amravati	Scorpio Services	Shop No. 84, Ground Floor, GulshanTowers, Nr. Panchasheel Cinema, Amrawati, Pin-444601	2567302	Mr. Pramod
Maharashtra	Aurangabad	Electronics World	Sahyadri Building, opp. To Shivaji School, Khokadpura, Aurangabad-431001	6454532	Mr. Rauf

STATE	CITY	ASC NAME	ASC ADDRESS	CONTACT NO.	CONTACT PERSON
Maharashtra	Aurangabad	Unique Telematics	SHOP NO. 108A, FIRST FLOOR, 'TAPADIYA SUPAR' MARKET, NIRALA BAZAR, AURANGABAD -	2356447	Mr.Mahesh
Maharashtra	Beed	Shree Enterprises	Behind Raj Hotel, A H Wadia vachnalay rd, Beed	9373701010	Mr. Rajiv Joshi
Maharashtra	Chalisgaon	Mobile Point	SHOP-22, MOMAYA COMPLEX, NEAR BUS STAND, CHALISGAON	9372712777	Mr. Dashrath Vaishnav
Maharashtra	Chandrapur	Shiv Communications	Ramnagar, Near Durga Mata Mandir, Sindhi Colony, Chandrapur-442 401	329546	Mr.Mahesh
Maharashtra	Chinchwad (Pimpri)	Ritz Communication	Shop No 10, "A" wing, Jai Ganesh Vision, Next to Hotel Neelkanth, Near Fam Multiplex, Akurdi, Pune-411033	27485613 / 32661900	Ms Nikita
Maharashtra	Dhule	Pearl Communications	Shop no 3, CKB arcade, Near Devpur Bus stand, Agra rd, Dhule	324666	Mrs. Sonu Atul Bang
Maharashtra	Gondia	M/S V2 Care	Opp. Cofee house, Railtoli, Gondia 441614	329322	Mr. Krishna Sargam
Maharashtra	Hatkangale (Ichalkaranji)	Sai Vision Services	11/236 MOHAN ARCADE SHOP NO B14, STATION ROAD, TAL-HATKANGALE, CITY-ICHALKARANJI-416115	2439989	Mr. Sameer Bhonsale
Maharashtra	Islampur	Solar Shoppy	Kachare Lane Islampur, Distt Sangli	9326777603	Mr. D.H.Patil
Maharashtra	Jalgaon	TelUs Associates	Shop No 16, 'G' Wing 1st Floor, Near Tarun Bharat Office, Golani Market, Jalgaon Maharashtra.	9370164545	Me. Shaikh
Maharashtra	Jalna	Megha Multi Serices	Shop no 04, A wing, Udhan complex, Jalna	9326201408	Mr. Narendra Kulkarni
Maharashtra	Kolhapur	Sms Services	S5, Diwan Tower, Opp. Nutan Marathi School, Near Mirajkar Tikky, Kolhapur, Pin -416005.	2541120	Mr. Prakash Patil
Maharashtra	Kopergaon	Om Sai Mobile	Opp. ST Bus Stand, Daharngaon Road, Kopergaon, Dist Ahmednagar.	9373295009	Mr.Mahendra Devkar
Maharashtra	Latur	Hindustan Mobiles Services	Side no, 111, Shop 59, 49 Gandhi Market, Near Bhalchandra Blood Bank, Latur-413512	641111 / 982345500	Mr. Sandeep Parande
Maharashtra	Malegaon	Cell Care	Shop no 59, SR no 57, New Islampur, Malegaon	9326211996	Mr Ansari Mohd Israfil
Maharashtra	Mumbai	Cyber-Gyan Convergence & Services (India) Pvt. Ltd.	43/44, Gold Filled Plaza, Sion Bandra Link Road, Sion, Mumbai-400017	24075939	Mr. Jatin Parekh
Maharashtra	Mumbai	G.PElectronic	Shop No 6 Ambika Cooperative Housing Society, Jawahar Nagar Road No 2, Near Railway Crossing, Goregaon West, Mumbai 400062	2232633960	Mr.Mayur

STATE	CITY	ASC NAME	ASC ADDRESS	CONTACT NO.	CONTACT PERSON
Maharashtra	Mumbai	Grace Tele Services	Shop no 3, C/1, Manik Nagar Soc, Punjabi lane, Borivali (W), Mumbai 400092	32455033	Mr. Daniel
Maharashtra	Mumbai	Komplex Telecom Corporation	Shop no.A/19, Nootan Nagar Premises Co. Op. Hsg. Society, Near Bandra Rly. Stn., Towards Bandra Talav, Turner Road, Bandra (West) Mumbai 400050	64147153	Mr. Sutar
Maharashtra	Mumbai	LG Service Centre	Shop No.1, 2, 3 Ground Floor, Rajakamal Bldg, Opp.Ram Mandir, Subhash Road, Vile Parle(E) Mumbai 400 057	26134917	Mr. Rakesh / Omkar
Maharashtra	Mumbai	Paras Telecom	2nd floor, Rear Side Capital Cinema Building, Wauddy Road, Opp. Mumbai CST Railway Station, Mumbai	65279042	Mr. Ravindra
Maharashtra	Mumbai	Sai Tele Services	A-110, Satyam Commercial Complex, M.G.Road, Ghatkoper (E), Mumbai - 400 077.	40111264	Ms. Isha
Maharashtra	Mumbai	Sierra Mobiles	Opp Prabhu Darshan, L.J.Road, Shivaji Park, Near Shiv Sena Bhavan, Mumbai 400016	24382200	Mr. Anurag
Maharashtra	Mumbai	Trident Communications	8-A, Vasant Smruti, Dadasaheb Phalke Road, Beside "BharatKhsetra Building", Near Dadar station(E), Dadar -East, Mumbai - 400 014.	65047270	Mr. Kalpesh
Maharashtra	Mumbai	Yash Telecom	Dadarkar Tower, Shop no.1, Opp.Film Centre, Near Crossroads, Tardeo, Mumbai - 400 034	23522702	Mr.Girish
Maharashtra	Mumbai	KBs Communications	Shop No.2A, Maharashtra Seva Sangh, Near Apna Bazar, Nehru Road, Mulund (West). Mumbai-400080.	32107410	Ms. Harsha
Maharashtra	Nagpur	Epoch Services	Shope No. UG-9, Bhakati Vihar Complex, Chapru Nagar Square, Lakadganj, Nagpur -440008	3246777	Mr. Girish
Maharashtra	Nagpur	Shivatronics	B-31 Sai Regency Complex Ravi Nagar Square Nagpur Maharashtra 440044	9300892579	Mr. Ravi Gupta
Maharashtra	Nagpur	Spectrum Marketing	Shop No.2, Dharampeth Towers, West High Court (WHC) Road, Dharampeth, Nagpur - 440010	22527823	Ms. Sonali
Maharashtra	Nanded	Devansh Microtronics	Beside Forest office Nr. Ranbidkar Resi.Nanded	249789	Mr. Prashant Palnate
Maharashtra	Nasik	Mobs Associates	SHOP NO. 8A, FIRST FLOOR, 'KAPOTE-MEHER' MARKET, RENUKA NAGAR, WADALA NAKA, DAWRKA, NASIK	6523613	Mr. Alim Kazi
Maharashtra	New Mumbai	Beekeyen Enterprises	Block No 1, Shop No. 17, Mahaveer Milan, Sector 28, Near Blue Diamond, Hotel, Vashi, New Mumbai	65114304	Mr. Shailesh
Maharashtra	New Mumbai	LG Service Centre- Dakc	H Block, Ground Floor, Dhirubhai Ambani Knowledge City, Navi Mumbai-400709	30386032	Mr. Sachin

STATE	CITY	ASC NAME	ASC ADDRESS	CONTACT NO.	CONTACT PERSON
Maharashtra	Panvel	Oceanic Tele System	Shop No. 3, Sai Arcade, Sector 15, New Panvel (E), Dist. Raigad.	9322217221	Mr. Chetan
Maharashtra	Pen	Skyphone Enterprises	SHOP NO 3, SHREE COMPLEX, OPP UNIQUE BAZAR, PEN KHOPOLI ROAD, PEN, DIST RAIGAD-402107	9373435000	Mr Kuldeep
Maharashtra	Pune	Horizon	32A, Lotus Court, Near Hotel Panchami, Pune Satara Road, Pune.	32501222	Mr. Nilesh Pundye
Maharashtra	Pune	Microchip Solutions	Akshay Chambers 216 Naryan Peth, Near Bhide Bridge, N C Kelkar Rd, Pune-411030	24471155	Mr Mahyesh Bhosale
Maharashtra	Pune	Mobile World	G-25, AKSHAY COMPLEX, DHOLE PATIL ROAD, PUNE-411 001	30942268	Mr.Pawan Mantri
Maharashtra	Pune	Viki Info Technologies	Shop No4, Amit Complex, 474, Sadashiv Peth, Opp New English School, Tilak Road Pune Maharashtra	24434134 / 9322206000	Mr.Vivek Surve
Maharashtra	Ratnagiri	S P Electronics-Pune	shop no-19, Parasmani Complex, K C Jain Nagar, Nr Maruthi Mandir, Ratnagiri-415612	329556 / 221982	Mr.Santosh Prabhu
Maharashtra	Sangamner	Rajpal Telecom	Yashodhan complex, New Nagar Rd, Near hotel Chaitali, Sangamner	320888	Mr Harish Rajpal
Maharashtra	Sangli	Ramesh Electronics	Dr. G. S. Joshi Banglow. Opp. B.Ed Collage, Rajwada, Sangli., Tq. Miraj, Dist:- Sangli.	2327601 / 09322107601	Mr. Suresh Shegane
Maharashtra	Satara	Shivkal Mobilink	173/6/7 Raviwarpeth shop no-11, Vithal Lila Complex, Powai Naka, opp Janta Bank, Satara-415002	325212	Mr. Mahesh Shinde
Maharashtra	Shrirampur	Siddharth Infocom	Shop No 1, Hotel Sidhartha Building, Sidhartha Stop, Sagamaner Road, Shrirampur-413709	9326611445	Mr. Kedar Fargade
Maharashtra	Solapur	Atharva Electronics Pun	940/2 NORTH SADAR BAZAR, GARUD BUNGLOW, SOLAPUR-413003	2317595	Mr. Umesh Kamalapurkar
Maharashtra	Solapur	Jawaharlal Radio Service	184, Gold Finch Peth, nr Hotel Ritesh, Solapur - 413007.	2725030	Mr. Prasanna J Chavan
Maharashtra	Thane	Ekadant Corporation	Shop No1, Ground Floor, Laxmi Smruti CHS, Opp Bal Ganesh Temple, Near Makhmali Talao, Edulji Road, Charai, Thane (W) 400602.	32130222	Mr. Paresb
Maharashtra	Thane	E-Link Solutions	Shop No.5, Type C, Bldg no.5/6, Shanti Vihar, Mira Road -E	9322839386	Mr.Omkar
Maharashtra	Kalyan	Sky Lark Associates	Shop:1, 'A' Wing, Suresh Tower Co-op. Hsg. Soc, Opp. Municipal Vegetable Market, Santoshi Mata Road, Kalyan (W)	3209899	Mr. Pravin
Maharashtra	Bhiwandi	Varad Electronics	SHOP NO2, PRABHU CHAYA BLDG, PRABHU ALI, NEAR OLD GOVT. HOSPITAL, MANDAI, BHIWANDI, DIST THANE	222653	Ms. Swati
Maharashtra	Vashi	Beekeyen Enterprises	Block No 1, Shop No. 17, Mahaveer Milan, Sector 28, Near Blue Diamond, Hotel, Vashi, New Mumbai	65114304	Mrs. Kartiki

STATE	CITY	ASC NAME	ASC ADDRESS	CONTACT NO.	CONTACT PERSON
Maharashtra	Virar	Siddhivinayak Tele Services	Shop no 5&6, Vishnu Prasad Complex, Opp Utkarsha School, Near S.T. Bus stand, P.P. Marg., Virar (West)	3258111	Mrs. Vaishali
Maharashtra	Wardha	Libra Electronics	C/o Anand Opticals, Soshalist Chowk, Main Road Wardha Maharashtra-442001	2242109	Ms.Manjusha
Maharashtra	Yavatmal	Combine Electronics & Services	Shop No 13, 1st floor, Old Indira Gandhi Market, Azad Maidan Road, Yavatmal-445001	9822200166	Mr. Ajay Shukla
Maharashtra	Yavatmal	I T Services	Nr datey college, C/o Yahoo cyber cafe, Yawatmal 445001	9372610121	Mr.Umesh Gadwe
Maharashtra	Yavatmal	Star Electronics	Near Shyam Talkies Ram Mandir Road Yavatmal Maharashtra 445001	2324106	Mr.Snajay Chabda
Meghalaya	Shillong	Rhapsody Care	E N COMPLEX, G.S. ROAD, Below Town Pharmacy	2547946	Mr.R.R Wazi
Orissa	Anugul	Creative Solution	Hanuman Bazar, Near gundicha mandir, Angul-759122	329207	Mr Tapas Sahu
Orissa	Balasore	Raghunath It Solutions	Azimabad, Proof Road, Balasore.-756001	329267	Mr.Sujit Kr Sen
Orissa	Berhampur	Rashmi Electronics & Computers	Shop No.19, Sai Complex, Main Road, Gandhi Nagar, Berhampur, Orissa	3290409	Mrs. Rashmi Ranjan Sharma
Orissa	Bhadrak	A B Associates	Nr.Rliance Web World Express, Bypass Road, BHADRAK-756100	9337040450	Mr. Kartik Chandra Rout
Orissa	Bhubaneswar	Miracle Services It Extn.	Plot No. 136, Fr. Lane of Vigilance Office, Beh. Passport Office, Surya Nagar, BBSR.	2532383	Mr.Chaco/ Suprava
Orissa	Bhubaneswar	S.A.Infosys	291.Bomikhal, Opp.Akamra cinema hall, Bhubaneswar-751010	2573114	Mr. Ashwini K Sahoo
Orissa	Cuttack	O.A.Infotech	Behind Govt Bus Stand, Badambadi, Cuttack -753012	9338912613	Mr. Arabind Rout Ray
Orissa	Puri	Bajinath Infocomm	At Muncipal Mkt, Grand Road, Puri-752001	9337032005	Mr.Ajay/ Sandeep Agrawal
Orissa	Rourkela	Infosys	13, Bisra Road, subhadra complex Opp.Choudhary Petrol Pump, Rourkela	9337403999	Mr. Arun Ghosh
Orissa	Sambalpur	A.N.Communication	Inf. Of Zilla School, Pensionpara, Sambalpur-768001	9337660919	Mr. Md. Abdul Aziz
Punjab	Amritsar	Bajaj Telecommunication	87, G Floor, Nehru Complex, Lawrence Road, Amritsar-143001	3258599	Mrs.Suman Bajaj
Punjab	Barnala	Unique Infotech	Mittal Street, Near M C Office, Barnala-148101	238007	Mr.Pankaj Goyal

STATE	CITY	ASC NAME	ASC ADDRESS	CONTACT NO.	CONTACT PERSON
Punjab	Batala	Dream Services	Shop No 111 Opp Improvement trust office, Dharamsingh Market, Batala.	9316676018	Savdeep Singh
Punjab	Bhatinda	Lalli's Electronic Gallery	1139-A, First Floor, Amrik Singh Road, Nr Gole Diggi, Bhatinda-151005	2239500	Mr.Ashok Kakria
Punjab	Chandigarh	New Tech	SCO 495/496 SEC 35C First floor	9814244862	Mr.Pawan
Punjab	Chandigarh	Vignesh Services	S.C.O- 189-90, Sec- 34, Chandigarh	3018028	Mr.Mukesh Arya
Punjab	Hoshiarpur	Kuldip's Mobile Care	Dhobian Wali Gali, Phagwara Road, Hoshiarpur-146001	226906/ 2232906	Mr.Kuldip
Punjab	Jalandhar	Mobile Center	233/1, Saheed Udham Singh Nagar, Backside Hotel Preet, Nakodar Road, Jalandhar-144001.	3292666	Mr.Vikas Sangar
Punjab	Kapurthala	Arun Electronics	217, C Block, Jama Masjid, Shoping Complex-144601	329254	Mr.Arun Khosla
Punjab	Kotkapura	Om Mobile Service Centre	1 ST FLOOR DHANU RAM PANSARI, Railway Road-151204	223069 / 9815759239	Mr.Rohit Mittal
Punjab	Ludhiana	Anant Shree Comp	19K Opp PAU Gate no 1 Ferozpur Road	3245386	Ms Monia chaudhary
Punjab	Ludhiana	Shahi Communication	Shop No.5, Revolving Restaurent 4X International, 583 L, Model Town, Ludhiana	3244190	Mr.Amit Shahi and mr.vimal
Punjab	Malaut	Khurana Mobile Solution	SHOP NO 7 OPP, NEW TELEPHONE EXCHANGE G T ROAD MALUAT PIN NO = 152107	9316940003	Mr.Ramesh Khurana
Punjab	Malerkotla	Prime Infocomm	Opp. Main gate, Govt College, Malerkotla-148023	253899	Mr.Rohit Bansal/ Raj Verma
Punjab	Mandi Gobindgarh	Aditya Infocom	Main Iron Market, custom and exise office Mandi Gobindgarh	326896	Mr.Naresh Aggarwal
Punjab	Mansa	Sharma Telecom	Cinema Road NAGINA MARKET OPP.PARKASH BOOK DEPOT, Mansa	9316173009	Mr.Udesh Kumar Sharma
Punjab	Moga	Rashpal Telecom	6, Red Cross Road, Court Road, Near Old Court, Moga-142001	222468	Mr. Rashpal Singh
Punjab	Nabha	Echo Telecom	Opp. Milan Palace Circualr Road. NABHA 147201	504501	Mr.Girish Garg
Punjab	Nawasher	Kapoor Electronics	Kothi Road, Opp Kumar Hotel, Nawashahr-144514	508085	Mr.Narender Pal
Punjab	Pathankot	Leo Comp	Near Tourist hotel, millitary ground, Pathankot	9814586406	Mr.Mr Kamal
Punjab	Pathankot	Touch Infosys	189 Opp. Guru Nanak Park, Model Town, Pathankot.	3290300	Mr.Navdeep Singh Bedi

STATE	CITY	ASC NAME	ASC ADDRESS	CONTACT NO.	CONTACT PERSON
Punjab	Patiala	Image Services	Shop No.84, First Floor, Leela Bhawan Opp Punjab National Bank, Patiala-147001	2222796 / 9872281524	Mr.Rohit Bansal
Punjab	Phagwara	Bansal Telecom	G T Road, Railway Road Chowk Near Connect Office, Phagwara-144401	461321 / 9888005339	Mr.Mangalesh
Punjab	Rajpura	M K Enterprises	Shop no.6, Gurudwara Singh Sabha Market, Rajpura Town-140401	2652569	Mr.Johny
Punjab	Ropar	Arora Communication	Shop No.1 , Lehari Shah Mandir Road, Ropar	9872363032	Mr.Amit Arora
Punjab	Samana	Sangam Mobile Care	Tehsile Road, Near Garg Laboutry	505648	Mr.Vaneet Kumar
Punjab	Sangrur	National Computers	SUNAMI GATE, Near Guru Nanak School, SANGRUR PIN NO = 148001	233335 / 9814586196	Mr.Sarabjit Singh
Punjab	Sarhind	A.S. Infocom	Grain Market, Cinema Road Sirhind City-140406	500726	Mr.Jaspreet Singh
Rajasthan	Ajmer	Nehal Infotech	F-3, FIRST FLOOR, AMAR PLAZA, Opp. DAULAT BAGH, AJMER-305001	3291404	Mr.Suresh Sharma
Rajasthan	Ajmer	Prangan	112/10, Civil lines, Ajmer	9828503092	Mr.Pareek
Rajasthan	Alwar	R.K.Telecom	SHOP NO.112, FIRST FLOOR, GANPATI TOWER NEAR NANGLI CIRCLE, Alwar	9351390057	Umesh sharma
Rajasthan	Beawar	Srikrishna Infocom	Chaoni Road, Bhagat Chauraha, Near Roadways Bus Terminus, Beawar	329675	Mr. Dheerendra Agrawal
Rajasthan	Bhilwara	Ajanta Communications	No3, Bapna Complex, Pur Road, Bhilwara	329549	Rafiq
Rajasthan	Bikaner	Tech Solutions	1 st Floor, 222 & 223, Ganpati Plaza, KEM Road, Bikaner	3292423	Mr.Aziz/Vika
Rajasthan	Chittorgarh	Arihant Infotech	A46, Meera Market, Near Rajasthan Patrika Office, Chittorgarg-312001	325933	Mr.Abhishek
Rajasthan	Chomu	Tambi Telelink	Kotwali chabutra, dhan ji ki gali, Sadar Bazar Chomu-303702	9314090400	Mr.Anup Tambi/ Dp Saini
Rajasthan	Dholpur	Tirupati Telecom	14, Bhagwati Market, Near Jagan Cinema hall, Jagan Tiraha, Dhoulpur	9314014093	Mr.Moshin/ Devender
Rajasthan	Jaipur	Alpha Infotech Systems	F-1, First Floor, Krishna Mall, Lakshmi Mandir Crossing, Tonk Road, Jaipur-302015	3299724	Shatrugan mangal
Rajasthan	Jaipur	Alliance Communication	G6, City plaza, Space Cinema Hall, Jhotwara Road, Jaipur-16	9351371549	Amit/Bhushan
Rajasthan	Jaipur	Solution Computers	Plot No.4 Krishna Nagar StationJanpath Near Hotel Paradise Jaipur	5106388	Mr.Dhreej Mathur
Rajasthan	Jhunjunu	M S Mobile Point	Kaswan Complex, Opp Roadways Bus Stand, Jhunjunu	9314011951	Mr.Abhshek / Mr.Sunil
Rajasthan	Jodhpur	Omega Electronics	Plot No.196 SS Tower, AkhaliyaChowraha Jodhpur-342003	3291214	Mr.Pratap Singh

STATE	CITY	ASC NAME	ASC ADDRESS	CONTACT NO.	CONTACT PERSON
Rajasthan	Kishangarh	Capital Enterprises	5, Radha Krishan market, Opp. Sardul school, Kishangarh-305801	326550	Mr.Shatrughan
Rajasthan	Kota	Cyber Infosystems	26, Ground floor, Kalawati Paliwal market, Gumanpura, Kota-324007	2392153	Mr Rajnish
Rajasthan	Kota	Saya Electronics	1-TA-16, Vigyan Nagar, Kota	9828503246	Mr.Lalit
Rajasthan	Kotputli	Isha Communications	11, ground floor, Govardhan plaza, Nehru Bazar, Kotputli	9314140001	Mr.Vijender
Rajasthan	Nagaur	Jam Appex	Shop num.7, Opp. Old power house Ram Poll, Station road, Nagaur	329595	Mr.Amit
Rajasthan	Nathdwara	Geniune Infotech	Shop num.10, Suriya apartments, Opp.Vandana talkies, Bus stand, Nathdwara.	329208	Mr.Gajender/Mr Ashwini Purohit
Rajasthan	Pali	Mansi Mobile	9, Vasant Vihar, Opp. Bangur college, Pali-306401	9352766555	Mr.Abhishek
Rajasthan	ShrigangaNagar	Telecare Servcies	33, J Block, Near Birbal Circle, SriGanga nagar	3207687	Abhishek
Rajasthan	Sikar	Rita Computers	Shop No.4, Kabra Market, Shramdan Marg, Sikar-332001	329320	Mr.Saurav Chakravarthy
Rajasthan	Udaipur	Shree Telelink	31, First floor, Indra prasth complex, Delhi gate, Udaipur-313001	3261777	Tanujay Jain
Tamilnadu	Ambasamudram	A to Z Communications	63-D, KNV Complex, Santhai Bazaar, Ambasamudram -627401	251143	Mr Raja Selvakumar
Tamilnadu	Arkonam	G.M. Marketing	NO.3/4, SUBURAYAN STREET, ARAKKONAM-631001	231395	Mr.Mr.P.Gajapathi
Tamilnadu	Arni	Digitech Computers	Shop No. 201/82- B1, SM Road, Arani - 623101	223929	Mr.D.Mohan Ram
Tamilnadu	Aruppukottai	The Mercury Computers	607, MADURAI ROAD, NEAR NEW BUS STAND, ARUPPUKOTTAI-626101	222552	Mr. R. Boominathan
Tamilnadu	Attur	V.R. Net	V.R.Net, Dr.Arumugam complex, salem main road, ATTUR	243585	Mr.Senthil Kumar
Tamilnadu	Batlagundu	Karthik Communications	No 221, Main Road, Batlagundu- 624202	9360019090	Mr Lakshmanan
Tamilnadu	Bhavani	Sri Abirami Electronics	2E, Pavadi Street, Anthiyur Corner, Bhavani-638301	230919	Mr Balamurugan
Tamilnadu	Chegalapatu	SKB Electronics	No-42 Devarajanar pillai Street, Vedachalam Nagar, Chengalpet	37406080	Mr.Balaji
Tamilnadu	Chennai	Genesis Communication	63/3, First main road, Gandhi Nagar, Adyar, Chennai-600020	24401188	Mr Suresh
Tamilnadu	Chennai	CS Systems	547/352, F M Towers, Mount Road, Nandanam, Chennai-6000035	24330889	Mr.Nicholus
Tamilnadu	Chennai	Sabisu	B2, Golden Enclave, New 275, Old 184, Poonamallee High Road, Kilpauk, CHENNAI 600 010.	26612347	Mr.Palani
Tamilnadu	Chennai	Unicare Infocomm Services	No.293, Arcot Road, Next to Indian Overseas Bank, Kodambakkam Chennai - 24	24724666 / 52047059	Mr.Kartik
Tamilnadu	Chennai	Garage De Telecom	OLD No:30: NEW No:10, KMBF BUILDING, 1ST FLOOR, DURAISAMY ROAD, NEAR POTHYS, T.NAGAR, CHENNAI 600017	28143454	

STATE	CITY	ASC NAME	ASC ADDRESS	CONTACT NO.	CONTACT PERSON
Tamilnadu	Chidambaram	Future Tech	Hasan Towers, 1 st Floor, No. 14, V.G.PStreet, Near Hotel Ritz, Chidambaram	222150	Mr.Shaker
Tamilnadu	Coimbatore	Classic Electronics	No 1/1, Alagappa Road, 6th St, Tatabad, Coimbatore - 640012	4374875	Mr Arivazhagan
Tamilnadu	Coimbatore	Fast Track	138-C, TV Swamy Road (West), RS Puram, Coimbatore - 641002	2551155	Mr Anand
Tamilnadu	Coimbatore	Nucom Services	3/61, Master Building, Kattoor Road, Pappa Naicken, Palayam, Coimbatore - 641037.	4351569	Mr.Uthaman
Tamilnadu	Cuddlore	Kasturi Cellular Service	NO: 37 (2C) BHARATHI ROAD, CUDDALORE. 607 001, CUDDALORE DISTRICT, TAMIL NADU.	220183	Mr Raghupati
Tamilnadu	Cumbum	LG Mobile Service Gallery	No 52, Gandhiji Street, CUMBUM-625516	320800	Mr.Senthil Kumar
Tamilnadu	Dharapuram	IT Zone	40-A-1, Bye Pass Corner, Dharapuram-624202	329293	Mr Ramakrishnan
Tamilnadu	Dharmapuri	Calrity Digital Photo&Audio	98/29C KANDASAMY VADIYAR STREET, DHARMAPURI, 636701	329707	Mr.Raj Murughesan
Tamilnadu	Dindigul	Padma Electronics	15, Dudley high School, Dindigul	9367927080	Mr. Murali Chandra
Tamilnadu	Erode	Jans Electronics	29, Sathy Road, Near Hotel Oasis, Erode - 638004	3258526	Mr Kannan
Tamilnadu	Gobichettipalayam	Best Electronics	47a/1, kms complex kacherry medu, gobichettipalam	225598	Mr.G.A.Jayakumar
Tamilnadu	Hosur	Suryas Will Of People	R S Towers, Opp Traffic Police Station, Bangalore By Pass Road, Hosur-635109	246687	Mr.Shanmugam
Tamilnadu	Kallkuruchi	New Magestic Cell Sales&Service	OPP TO TELEPHONE EXCHANGE, GANDHI ROAD KALLAKURICHI	228270	Mr. Murugesan
Tamilnadu	Kanchipuram	Classic Mobile Care Centre	Door No.67-A, (Shop No.5), P.S.K. Street, Kancheepuram-631 501	9345636900	Mr.Damodaran
Tamilnadu	Karaikal	Shree Harini Cellulor Service	OPP. TO NEW BUS STAND, BHARATHI MAIN ROAD, KARAICAL-609602	320544	Mr. K. Selvaganapathy
Tamilnadu	Karaikudi	Sitiyes Electronics	10 A / 3, Muthulakshmi Complex, Opp to Income Tax Office, Sekkalai, Karaikudi - 630002	9362611455	Mr. S. Veerapandiyan
Tamilnadu	Karur	Aswathi Electronics	No 90 / 102, Old Bye pass Road, Karur-639001	9843045555	Mr Satish Kumar
Tamilnadu	Kovilpatti	St.Marys Cellphones	No.6, Rajakumari Towers, AKS Theater Road, Kovilpatti	9360533649	Mr.Iyyappan
Tamilnadu	Krishnagiri	Madura Care Centre	No 361, Crown Complex, Bangalore Main Road, Krishnagiri-635001	9364258223	Mr Suresh Kumar
Tamilnadu	Kumbakonam	Fargan Electronics	NO.5 VRS COMPLEX, HAJIAR STREET, KUMBAKONAM- 612001,	2401123 / 3290303	Mr. Surbudeen

STATE	CITY	ASC NAME	ASC ADDRESS	CONTACT NO.	CONTACT PERSON
Tamilnadu	Kuzhithurai	Mobile Care	Shop no 211, SM Arcade, Main Road, Marthandam, Kuzhithurai - 629165	270587	Mr Surendra Kumar
Tamilnadu	Madurai	Devaa Electronics	No.4, Thirumakulam North Street, Near Ayyappan koil, Thhallakulam, Madurai-625002	4360995	Mr. Guna
Tamilnadu	Mayiladuthurai	Nrs Mobile City	NO-28 - C/14, R.R.COMPLEX, MAILADUTHURAI	223277	Mr Abdul Rahim
Tamilnadu	Nagercoil	Redeemer Electronics	Shop no 2, Pillars Gate, Balamore Road, Nagercoil-629001	327788	Mr.Dinkar
Tamilnadu	Namakkal	V.R Care	77/2, Veera Vilas, Trichy Main Road, Namakkal - 637001	329304	Mr. R. Vijayalakshmi
Tamilnadu	Ooty	Mountain Cell Com	NO:302, Band lane, Commercial road, Near Liberty Theatre, Ooty-643001.	2443787	Mr.Sujith & Miss Geetha
Tamilnadu	Palani	Hi-Tech Electronics	No.76, New Dharapuram Road, Opp. ICICI Bank, Palani - 624601	320264	Mr. R. Ramachandran
Tamilnadu	Paramathy Velur	Vishwak Mobiles	No 5, KK High School Building, 98, High school Road, Paramathy Velur - 638182	224348	Mr Mohan
Tamilnadu	Pattukottai	Mobile Care	127, BIG STREET, PATTUKOTTAI	9842653921	Mr.Arul Alagan
Tamilnadu	Perambalur	The Best	Vivkanand st., M.P. office opp., Perambalur	275717	Mr.PKumar
Tamilnadu	Perundurai	Sree Baby Electronic	483 mainroad, perundurai	221800	Mr.Shiva Balan
Tamilnadu	Pollachi	Star Mobiles	SHOP NO. 5 Ground Floor, Vasanth Complex, Immamkan Street, POLLACHI.	222230	Mr.Senthil Kumar
Tamilnadu	Pondicherry	Digital Logistics	126/2, Perumal Koil Street (Bharathi Street Cutting), Pondicherry-605001	4210148 / 9843093348	Mr.G Singaravelu
Tamilnadu	Pondicherry	Balaji Electronics	No:21, 3rd CROSS STREET, Annanager, PONDICHERRY,	3090414	
Tamilnadu	Ponneri	Sri Balaji Mobile Care Center	NO, 26, THALUKKA OFFICE ROAD, PONNERI, THIRUVALLUR DIST-601204	27973381	Mr.Balaji
Tamilnadu	Port Blair	Universal Service Care	R.G.T. ROAD, PORT BLAIR, ANDAMAN-744101	329588	Mr.Naveen
Tamilnadu	Pudukottai	Yem Kay Electronics	2, Subabharathi complex, 5378, 79, Alangudi Road, Pudukottai-622001.	9344038441	Mr.Rajesh Kannan
Tamilnadu	Rajapalayam	Sri Vignesh Mobiles	292\1, TENKASI ROAD, OPP BOMBAY LODGE, RAJAPALAYAM-626117	220398	Mr.Ku.G.Mutthiah
Tamilnadu	Ramanathpuram	Zeenath Telecom	13-B/23, PAL LUCKY PLAZA, RAMANATHAPURAM-623501	226750	Mr.M.S.Jahir Hussain

STATE	CITY	ASC NAME	ASC ADDRESS	CONTACT NO.	CONTACT PERSON
Tamilnadu	Ranipet	Unicare Infocom Services	No.36, opp.Gangadhara Muddaliar Middle School, MBT Road, Novelpur, ranipet, Vellore Dist.	270806	Mr.Basker/ Mr.Karthik
Tamilnadu	Rasipuram	Sms Care Service	No 179 / 1, Anna Salai, Ground Floor, Rasipuram-637208	9345052553	Mr Manikavasagam
Tamilnadu	Salem	Vishwesh Mobiles	Sixer Complex, 121/19A, Sarada College Road, Next to Abi Medical Centre, Salem - 636007	3290535	Mr.Vasudev Nayak
Tamilnadu	Sivakasi	Tele World	78, PARSN PLAZA, OPP.TO.WATER TANK, SIVAKASI-626123	223283	Mr.B.Mathan Kumar
Tamilnadu	Tambaram	Saravanas Infocom Services Pvt Ltd	New No-43, Old No:3A, Mudichur road, Tambaram west, chennai 600045	32915599	Mr.Palani/ Mr.Ranjith
Tamilnadu	Tenkasi	Airtone	1/ 17, KMSS complex, west masi street, Tenkasi. 627811	227980	Mr.M.Nagaraja Sankar
Tamilnadu	Thanjavur	Z M Electronics	1006/1007, South East Rampart, Opp to Municipal Higher Sec School Tanjore - 613001	272595 / 329554	Mr.Ziauddin
Tamilnadu	Tindivanam	Reva Communications	Old No. 117/1, New No. 205/1, Nehru Street, Tindivanam - 604001	225250	Mr.Lakshmi Narayanan
Tamilnadu	Tiruchendur	Ark Mobile Solutions	ARK DTP centre, No. 1 a 7 North car street, Rayan Complex, Tiruchendur. 628215	329380	Mr.Maresh
Tamilnadu	Tiruchengode	Balaji Electronics	108 s s d road, near lorry stand thiruchengode	325430	Mr.Sekar
Tamilnadu	Tirunelveli	Classic Electronic	39, Trivendrum Road, Opposite Kalimark, Welcome Complex, Palayamkottai, Tirunilveli-627002	2575801 / 3290339	Mr.Erkins
Tamilnadu	Tirupattur	Acal Computer Systems	52/1, kkc complex, krishnagiri road, tirupattur	325385	Mr.Sunder
Tamilnadu	Tirupur	Shri Vasavi Electronics	# 155-303, Mangalam Road, Karuvam palayam, Tirupur -641604	4244009	Mr.U.B. Bala Murali
Tamilnadu	Tiruvarur	Softel Teleservices	No 21, Municipal Complex, Ground Floor, Panagal Road, Tiruvarur-610001.	22110	Mr Ravi
Tamilnadu	Tiruvellore	Yamkarna Computer	38/186 JAWAHARLAL NEHRU ROAD, OPP TO SBI MAIN BRANCH, THIRUVALLUR - 602 001	37600329	Mr. Saravana
Tamilnadu	Trichy	S K Electronics	Raj Complex, 9/A EVR Road, Puthur, Trichy- 620017	277194	Mr.Krishnan
Tamilnadu	Tuticorin	Snows Cell Care	Kala Complex, No 20, B-1, W G C Road, Tuticorin-628002	2334043	Mr.Kennedy
Tamilnadu	Udumalpet	Allwa Electronics	5 Thuluvavellar shopping complex, V.O.C. street, UDUMALPET.642126	223047	Mr Sentamarai Kannan

STATE	CITY	ASC NAME	ASC ADDRESS	CONTACT NO.	CONTACT PERSON
Tamilnadu	Vaniambadi	Reva Communications	No.848/3, CL Road, Vaniyambadi - 635 751	395023	Mr.Lakshmi Narayanan
Tamilnadu	Vellore	Matha Communication	4, S.L.N Plaza, Opposite Odai Pilliar Koil, Gandhinagar, Vellor - 632006	2240800	Mr.Gunaa Shekhar
Tamilnadu	Villupuram	Broad Band	No 642, Nehruji Road, VILLUPURAM	222936	Mr.Pragasam
Tamilnadu	Virudhunagar	RBG Electronics	76/9, Lakshmi Complex, Pullalakkottai Road, (Opposite Uzhavar sandhai), Virudhunagar-626001.	420160	Mr Karrupuswamy
Tripura	Agartala	VIDEO S R	7Melarmath, H.G .Basak Road, Agartala, West Tripura, Pin:799001	2328539	Arunabha Saha
Uttar Pradesh	Agra	Ankur Care Centre	27-G/111, Hotel Panchratna Building, Opp. Income Tax Building, Sanjay Place, Agra-282002	9412254152	Mr.Ankur Goyal
Uttar Pradesh	Aligarh	A.V.Computer Services	City Enclave opp. Kumar Nursing Home Ramghat Road	3200900	Mr.Vaibhav Gupta
Uttar Pradesh	Aligarh	Infocare	17, Vikram Arcade, Railway Road, Aligarh -202001	3258080	Mr. Prabal Bansal
Uttar Pradesh	Allahabad	Micronet Solution	B 38/1, SHOP NO. FF3 VASHITSTHA VINAYAK TOWER, TASHKAND MARG, CIVIL LINES, ALLAHABAD	9335395183, 3250231	Mr. Hashmi
Uttar Pradesh	Allahabad	Radio Centre	SHOP NO-3 1ST FLOOR MEENA BAZAR, Allahabad	3292488	Mr. Manish Khanna
Uttar Pradesh	Amroha	Shree Jee Traders	Bazar Zatt, Near Tehsil Mor, J.P.Nagar AMROHA-244221	9319075289	Mr.Arun bhargav
Uttar Pradesh	Azamgarh	Rajasthali	ASIF GANJ, CHOWK, AZAMGARH-276001	223644	Mr.Triloki Nath Jalaan
Uttar Pradesh	Badyun	Customer Care Services	Plaza Market 1st Floor Near Ghantaghar sixroad Badyun.	9319697938	Mr. Nazim
Uttar Pradesh	Baila	Sankatha Communications	Mall Godam road Dr.S. N.pandey Clinic Chowk Balia-277001. UP	9307637850	Mr. Manish
Uttar Pradesh	Barabanki	Yash Enterprises	Rashid Enclave, Mugal Darbar, First Floor, Nagar Palika Road, Barabanki	9336323714	Mr. Ajay Srivastava
Uttar Pradesh	Bareilly	Jai Infotech	SA-24 DEENDAYAL PURAM BAREILLY	3208484	Mr Rohit Tandon
Uttar Pradesh	Bareilly	Sapan Infotech	G - 64 A Kunwar Complex, Near Gupta Watch Co, 116 Civil Lines, Bareilly	3297933	Mr. Dharendra Negi
Uttar Pradesh	Basti	Royal Enterprises	near ses agency, janta hotal, gandhi nagar, basti	9336784054	Mr. Deepak shrivastav
Uttar Pradesh	Bhadoi	Kislay Communication	Station Road, Near Narmada Girls Inter College, Bhadohi-221401	9235506029	Mr.Kislay
Uttar Pradesh	Bijnor	Konark Service Centre	Shop No.7, 1st Floor, Near Ajaz Ali Hall, Nagar Palika Complex, Bijnor-246701	9358364067	Mr.Pratyush Gupta

STATE	CITY	ASC NAME	ASC ADDRESS	CONTACT NO.	CONTACT PERSON
Uttar Pradesh	Bulandshahr	MN Telecom	Shop No-1 BHARAMAPUTRA COMPLEX, KALA AAM, Bulandshar	9358011688	Mr Taukir Khan
Uttar Pradesh	Chandousi	Om Technologies	697, SITA ROAD, NEAR GANESH MANDIR, CHANDOUSI - 202412	9359986766	Mr.Sachin Gupta
Uttar Pradesh	Deoria	Atharav Communication	SHOP NO 5, SHANTI COMPLEX, HANUMAN MANDIR ROAD	9335226799	Mr.K.N.Gupta
Uttar Pradesh	Etah	Triveni Computer Service	688/1 Vijay Nagar, Infront of Shraddha Cinema, Thandi Sadak, Etah-207001	9719398761	Mr.Vinod Kumar
Uttar Pradesh	Etawah	Frontline Computer	132, Sivil lines, Pakka Talab X-ing, Opp. HeroHonda Showroom, Etawah-206001	9219404194	Mr.Puneet Kaushik
Uttar Pradesh	Faizabad	Microworld Computer Hardware Lab	1 st floor, Baldev Plaza, Rekhabganj, Faizabad	395744	Mr.Kapil/Sunil
Uttar Pradesh	Farrukhabad	Wave Technologies	2 B /122 AVAS VIKAS, LOHIA PURAM, FARRUKHABAD-209625	9335921175	Mr.Dharamveer
Uttar Pradesh	Fatehpur	Trimurti Telecom Services	230, SHADIPUR CHAURAHA, NASEPEER ROAD, FATEHPUR-212601	9336223093	Mr.Sanjay Sachan
Uttar Pradesh	Ghaziabad	Azure Systems	F-28 Konark Building, RDC, Raj nagar GZB	2700717	Mr.Aseem Saraswat
Uttar Pradesh	Ghaziabad	Concessionair Documentation India Pvt Ltd (Cdil)	C-83, Rajnagar District Center (RDC), Ghaziabad	3292011	Mr.Anil Tiwari
Uttar Pradesh	Gonda	Digitech Services	Suraj Complex Malviya Nagar, Ground Floor, In front of Distt. Mahila Hospital, Gonda	9336695719	Mr.Atul Singh Chauhan
Uttar Pradesh	Gorakhpur	Eternal Electronics	Shop No.11, Pandey Complex, 33, Kasya Road, Opp DIG Bunglow, Gorakhpur -273001	9336410222	Mr. Ajith
Uttar Pradesh	Gorakhpur	MM Communication	Udai Trade Centre, Opp Dr H.N.Singh Medical College road, Basharatpur, Gorakhpur	3250395	Mr.Ashwani
Uttar Pradesh	Hapur	Smart Solutions	10, 1st Floor, City Plaza, Hapur, Ghaziabad - 388001	9219659957	Mr.Rajkumar Kanaojia
Uttar Pradesh	Hardoi	Shipra Electricals & Appliances	SHOP No.7 RD PLAZA, INFRONT OF VADIK VIDHYA MANDIR, NEAR AGARWAL DHRAMSALA & HOTEL UTSAV, CIRCULAR ROAD, HARDOI-241001	222384	Mr.Gaurav
Uttar Pradesh	Hathras	Arya Electricals	Bldg No.2206, Near Mayfair Hotel, Kamla Bazar, Hathras-204101	9319338655	Mr.Suneet Arya
Uttar Pradesh	Jaunpur	Shubham Pustakalya	Mandi Naseeb Khan, Near Siya College, Jaunpur	9336510130	Mr.Sudhir/Sanjay
Uttar Pradesh	Jaunpur	Supreme Communication	J.P. Complex, Oland Ganj, Jaunpur	9235407278	Mr.Mahatab Raja Beg
Uttar Pradesh	Jhansi	Krishna Enterprises	372/A CIVIL LINES, GWALIAR ROAD, JHANSI-284001	9335090997	Mr.Sujeet

STATE	CITY	ASC NAME	ASC ADDRESS	CONTACT NO.	CONTACT PERSON
Uttar Pradesh	Kannoj	Dixit Mobile Lab	SHOP NO. A1 WARSI COMPLEX, LAKHAN TIRAHA, KANNOJ	9335042373	Mr.Sunil Dixit
Uttar Pradesh	Kanpur	Aakarsh Electronics	63/2 C(9)BALAJI COMPLEX, THE MALL, KANPUR	9335360303	Mr.Raman
Uttar Pradesh	Kanpur	LB Infotech	111A/409 1st floor, 80-ft road, ashok nagar, kanpur	3207303	Mr.Deepak Bhatia
Uttar Pradesh	Kasganj	Prem Computer Services	Roop Complex, Nadrai Gate, Kasganj-207123	9837403904	Mr.Vinay Agrawal
Uttar Pradesh	Khatauli	Sigma Systems	A-6, Shivlok Market, Near Indra Murti, G.T.Road, Khatauli-388001	9319666000	Mr.Alok Kumar
Uttar Pradesh	Lakhimpur	S S Electronics	GURDARSHAN BUILDING, KACHEHRI ROAD, LAKIMPUR KHERI, LAKHIMPUR -262701	9335038258	Mr.Saurabh Sinha
Uttar Pradesh	Lucknow	Alfa Electronics	Shop No.GF20 ABC Complex, Kanpur Road, Lucknow	3248730	Mr.Harjinder Singh
Uttar Pradesh	Lucknow	Hitech Communication	SS 205, Cross road Plaza, Badshah Nagar Crossing, Lucknow.	9335088061	Mr.Ravi Prakash
Uttar Pradesh	Lucknow	Mobile Dot Com	shop no. 111, 1st floor, Shri Ram Towers, Ashok Marg, Lucknow	9335819202	Mr Anand Jhouri/ Archana
Uttar Pradesh	Lucknow	Net Com	3 way road, City Point, Opp Krishi Bhawan, Lucknow-226024	3294222	Mr.Vinod Sharma
Uttar Pradesh	Lucknow	RR Enterprises	Shop No.3, first floor, Deewan Chand Complex, 292/11 Chowk, Lucknow	3262263	Mr.Rohan/Yogesh
Uttar Pradesh	Mainpuri	Raj Communication	1002, Sadar Bazar, Near PNB, Mainpuri-205001 (U.P)	9358090251	Mr.Rishabh Khirbat
Uttar Pradesh	Mathura	R K Infocare	G-1, Atithya Palace, Sonkh Adda, Junction Road, Mathura-281001	3292274	Mr.Alok Gupta
Uttar Pradesh	Meerut	Care Centre	G-19, Vardaman Plaza, Garh Road, Meerut-250005	3258427 / 4005019	Mr.Ajay Mittal
Uttar Pradesh	Meerut	Coincap Services	Labour Compound, Above Allahabad Bank, Near Akash Ganga Jewellers, Begum Bridge, Meerut	2667942	Mr.Atul Mittal
Uttar Pradesh	Meerut	Essar Services	F-132-1333, 1st Floor, Ganga Plaza, Begum Bridge Road, Meerut-250001.	4025863 / 9837067894	Mr.Rajiv Gupta
Uttar Pradesh	MIRZAPUR	Singh Cyber	IMARTI ROAD, OPP- LIC OFFICE, MIRJAPUR-231001	9335205600	MR.Anup Singh
Uttar Pradesh	Modinagar	Ananya Communications	24, K.N.MODI COMPLEX, Modinagar-201204	325424	Mr.Nitin
Uttar Pradesh	Moradabad	Bhavya Technologies	A12, 1st Floor, Rampur Road, Gandhi Nagar, Moradabad	3292318	Mr.Vivek Kumar Singh
Uttar Pradesh	Mugalsarai	Sky Mobile World	SUPER MARKET, MUGALSARAI	9335251754	Mr.Vibhuti Jaiswal
Uttar Pradesh	Muzaffarnagar	Advance Series	Shop No-15 prakash chowk Muzffarnagar-251001	9412210142	Mr. Rajiv

STATE	CITY	ASC NAME	ASC ADDRESS	CONTACT NO.	CONTACT PERSON
Uttar Pradesh	Muzaffarnagar	Jai Computers	Shop No. 4, 1st Floor, Roorkee road, Near Shiv Chowk, Central Bank Mkt, Muzaffarnagar-251001	3294447	Mr.Manohar Singh
Uttar Pradesh	Noida	M R Telecom	D-329, Sector 10, Noida, (Corner Building, Noida Stadium - Jhundpura Main Road)	4312715	Mr.Kailash Aggarwal
Uttar Pradesh	Pilibhit	Kamal Electronics	Station Road, Pilibhit	9319911226	Mr. M A Jillani
Uttar Pradesh	Pratapgarh	Chandra Pratap Veer & Co	KATCHERY ROAD, CHOWK BAZAR, PRATAPGARH -230001	9335050301	Mr.Rajesh Agarwal
Uttar Pradesh	Rai Bareilly	Karuna Enterprises	Shop No.6 & 7, City Complex, Kachary Road, Raeberilly	9336005741	Mr.Vikas
Uttar Pradesh	Rampur	Mamta Technologies	3Fs Shopping Complex, Rahe Murtaza Road, Civil Lines, Rampur-244901	3294923	Mr.Rajeev Yadav
Uttar Pradesh	Saharanpur	Maharaj Communications	1st Floor, Pradeep Hotel Compound, Court Road, Near Indiam bankSaharanpur-247001	3250239	Mr.Pankaj Malhotra
Uttar Pradesh	Shahjahanpur	Sunny Mobile Point	258 B TARIN BAHADURGANJ, SHAHJANPUR	9335019616	Mr.Rajaram Maurya
Uttar Pradesh	Sitapur	Higrade Computers	7, Muncipal Market, Sitapur	9936819899	Mr.Sanjeev Goel
Uttar Pradesh	Sultanpur	S S Infocom	SHOP NO. 14&15 NANDINI COMPLEX NEAR SUPER MARKET SULTANPUR-228001	9335055217	Mr.Sachin Dwivedi/Abhinav
Uttar Pradesh	Unnao	Avijit Infocom	251 Opp Collector Ganj, Unnao-209801	6820020	Mr.Vishnu Pandey
Uttar Pradesh	Varanasi	Jaiswal Electronics	SIDDHARTH COPMPLEX, C-2/10-A, Ramkatora, Near Petrol Pump Lahurabir, Varanasi-221001	9335407000	Mr.Sujeet
Uttar Pradesh	Varanasi	Shivam Mobile Distributers	Shop No.5, B37/115-B-1 Baradari Complex, Rathyatra Crossing, Varansi Pin 221010	9335418998	Mr.Rakesh kumar singh
Uttaranchal	Almora	Kumar Telecommunications	Paltan Bazaar, Almora	9411525789	Mr. S Kumar
Uttaranchal	Dehradun	Krishna Communication	Shop No 15A, Meedo Plaza, Rajpur Road, Dehradun, Uttaranchal-248001	09358112922 / 09358119696	Mr.Vinod
Uttaranchal	Haldwani	Fairdeal Agencies	1st Floor, Nainital Road, Uttaranchal Trade Centre, Tikonía Chouraha, Tikonía, Haldwani	282116	Mr.Ajay Gupta
Uttaranchal	Haridwar	Maharaj Computer Services	B-7, Royal Plaza, Ranipur Mod, Haridwar	9359209901	Mr. Kamal Sachdeva
Uttaranchal	Kashipur	Tirpti Communications	Station Road, Main Market, Udamsingh Nagar	9359000000	Mr.Ajay Gupta
Uttaranchal	Roorkee	Geetanjali Telecom	Shop No.6, Shyam Market, BSM Tiraha, NehruNagar, Dehradun Road, Roorkee-247667.	326510	Mr. Manish Kumar

STATE	CITY	ASC NAME	ASC ADDRESS	CONTACT NO.	CONTACT PERSON
West Bengal	Asansol	Sky Computer & Telecom	Islam Market, Nuruddin Road, Assansol-713301	2207719	Mr.Syed Arshad Ali
West Bengal	Behrampur	Chaitannya Enterprise	152, B B Sen Road, Sadar bazar, PO Behrampur, Distt Murshidabad, pin-742101	9333310161	Mr.Subhas Chandra Basak
West Bengal	Bolpur	Cyber World	59, SUPER MARKET, SANTINIKETAN ROAD, BOLPUR - 731204	252542	Mr.Kishor Kumar Mukherjee
West Bengal	Burdwan	San Infosys	27/1 G.T Road, East End, Burdwan -713103.	3290265	Mr.Sanjit Debnath
West Bengal	Durgapur	Digitech Service	Ashok Bhavan J.K.Pal Lane .Benachity , Durgapur -713213	3293600	Mr.Pintu Chatterjee
West Bengal	Haldia	Digitronix	Holding no -25, PO Khanjanchak, PS Durgachak, Haldia, Dist- East Medinapur-721602	277277 / 9332987527	Mr.Suman Jana
West Bengal	Howrah	Joyram Infotech	51, Jessore Road, Habra Bazar, Das Market, Dist- 24th Pargana(North), PIN-743263	302399 / 329677	Mr. Malay Das
West Bengal	Katwa	Devarshi Mobile Communication	Bhutnath Tala, Besides Ram Bhavan, Post - Katwa, Burdwan - 713130	9333611904	Mr. Devananda Dutta
West Bengal	Kharagpur	S. J .Commnication	Inda Main Road, Khudiram Ram Market, Kharagpur .Shop No-53. Pin -721305	324056	Mr.Mr.Suman Jana
West Bengal	Kolkata	Benma Infosol Pvt Ltd.	P-168/1 CIT Road, Scheme VIIM, KOLKATA 700 067	32943176	Mr.Arun Surana
West Bengal	Kolkata	Friends Communication	32(8) Barasat Road, N/L 15 no railgate, PO-nonachandanpukur, PS- Titagarh, Barrackpore, Dist- North 24PGS, PIN-743102	25921263	Mr.Arup Sarkar & Tarasankar Mukherjee
West Bengal	Kolkata	Jaksom Engineering Pvt Ltd	Block-A, Shop-1, Ambika Vihar, 1/1 Harduttrai Chamaria Road, Howrah- 711001	32950383	Mr.PMukherjee
West Bengal	Kolkata	JP Computers	5B Ekdalia Place, Kolkata - 700019	24401923	Mr.Somim Kabir
West Bengal	Kolkata	Skylink	8/1A, Little Russel Street, Calcutta-700071	32903814	Mr.H R Molla
West Bengal	Kolkata	Sun Mobile Service	15 B.T. Road, N/L Peikpara Bus Stop, Kolkata -700002	32505444	Mr.Vivek Kumar Gupta
West Bengal	Krishnanagar	Addya Electronics	Rajani mukharjee Lane, krishna Nagar, Nadia-741101	2329355	Mr Arijit Sen
West Bengal	Malda	Deb Infotech	PIROJPUR, WOMENS COLLEGE ROAD, MALDA-732101	9434345486	Mr.UTPAL DEY(DEBASIS)

STATE	CITY	ASC NAME	ASC ADDRESS	CONTACT NO.	CONTACT PERSON
West Bengal	Midnapore	Zerobit	Vill- Parbatipur, P.O.-Tamluk, Dist- Purba Midnapur, PIN-721636	267476 / 9434110802	Mr.Chanakya Sengupta
West Bengal	Nadia	Prayash	30 SWAMI VIVAKNANDA SARANI, RANAGHAT, DIST-NADIA,	9333515949	Mr .Amar Nath Malick
West Bengal	North 24 Parganas	M/s Telelink	Bashirhat Old Market(Bowbazar) .Bashirhat Dist, North 24pgs, Pin-743411	325499	Mr. Sukanta Debnath.
West Bengal	North 24 Parganas	Molina Traders	Jessore Road, Bongoan, Dist- North 24 th Pargana, PIN-743235	325433	Mr. Subir Dutta
West Bengal	Purulia	IT POINT	N.C DAS GUPTA ROAD, 2ND FLOOR, SONARTARI APPT(NAMO PARA), PURULIA -723101	9333441065	Mr.Pinaki Roy Choudhary
West Bengal	Serampore	Sri Guru Mobile Service	87 B/15 G.T.Road (West), Hooghly Pin-712203	32528581	Mr.Shyamal Kumar Das
West Bengal	Siliguri	Care	sumantra bhawan.S.B.I hakim para building, 160/1030 Haren Mukharejee Road, sili guri-734001	6450515	Mr.Snjoy Dutta



SERVICE



1800-180-9999*

39-01-0909**

*MTNL / BSNL

**Prefix STD Code



Note: In case the handset cost is more than Rs. 20,000/-, a survey is required. Contact nearest office of United India Insurance Co. Ltd. for survey.

For any future queries assistance related to the policy exclusion and claim settlement you may write to United India Insurance Co. Ltd., D.O.-VI, 5th Floor Skylark Building, 60 Nehru Palace, New Delhi -110019. Tel. no. 011-26439984, 26452631. Fax no: 011-26413031.



UNITED INDIA INSURANCE CO. LTD.
D.O.-VI, 5th floor Skylark Building, 60 Nehru Palace,
New Delhi-110019

TO

UNITED INDIA INSURANCE CO. LTD.
D.O.-VI, 5th Floor Skylark
Building, 60 Nehru Palace,
New Delhi-110019

DATE...../...../.....

Dear Sir,

RE: Loss of mobile phone no.:
MAKEMODEL
This is to inform that my mobile phone has been lost due to theft on
.....at.....FIR/DD entry has been lodged
with Police Station. I am enclosing the Claim
Form cum Bill along with required documents for settlement of the claims.

Thanking you

Yours Sincerely,



DISCHARGE VOUCHER

Received from United India Insurance Co. Ltd. under Policy No.
..... in full and final discharge of our claim,
the sum of (in words)
Rs.

Signature of Insured /Customer
across revenue stamp

Date:

Place:

Affix Re.1 revenue stamp

Signature of the Insured

Name



CLAIM FORM CUM CLAIM BILL

To be filled in by the ultimate consumer

Name

Present Address

Tel. No.

Make & Model of the Handset

Invoice No. Date of Purchase

Dealer Name

Address

Tel. No.

IMEI No.

Date of Theft Time

Place of Theft

Details of Theft

FIR No./DD No. Date

Police Station

Amount Claimed

Block the SIM Card within 3 days YES ☐ NO ☐

DATE

PLACE

SIGNATURE OF CUSTOMER

TERMS AND CONDITIONS:

POLICY COVERAGE

1. Theft coverage of LG GSM HANDSET for one year from the date of purchase/invoice only. No other loss covered.
2. Offer applicable on all purchases made from 1st April 2009 to 31st March 2010 under policy No. 040600/46/09/39/00000002. Dt: 01/04/09 to 31/03/2010
3. Only theft registered under section 379 IPC or theft reported under Daily Dairy with Police FIR is covered.
4. Reimbursement will be subject to following depreciation/ deduction on the invoice value from date of purchase:

Handset upto 3 months old	-10%
More than 3 months upto 6 months	-15%
More than 6 months upto 9 months	-25%
More than 9 months upto 12 months	-35%



CLAIM PROCESSING DOCUMENTS

In the event of handset loss, the buyer should follow the understated procedure:

- a) (i) Lodge FIR under Section 379 IPC or theft to be entered in Daily Dairy with the Police Station in whose jurisdiction the theft occurred within 24 hours of occurrence of the same.
(ii) Block the SIM Card with your service provider within 3 days.
(iii) Send information to the insurance company within 7 days of the loss.
- b) Documents required:
 - (i) Original Invoice & Cash Memo.
 - (ii) Original certified copy of DD/FIR u/s 379 by the police authority.
 - (iii) Translation of vernacular documents in English/Hindi.
 - (iv) Complete claim Form cum Bill and Discharge Voucher.

These documents should be sent to the Policy Issuing Office within 7 days of the loss by regd. post/courier. All document to be submitted in English/Hindi language. The company reserves the right to call for any other necessary document in addition to the documents listed above.

Subject to all the conditions being fulfilled, claim will be settled within 15 days of our receipt of the above documents.

Deduction of Rs. 350/- will be applicable towards accessories.

P/N: MCDE0000405 (1.0)

