Q324
User Guide

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Your Device's OS

Microsoft ®2004 (Long) with MTK® 4.42 that is capable of performing multiple tasks at once. It offers a rich user experience and supports powerful networking to send voice mails, text messages, and rich web and internet applications or upgrade existing applications to improve the functions. As well as the ability to run third party software, including applications, games, ringtones, and tones are available for you to download.

Read Me First

- Please read all safety precautions and this manual carefully before using your device to ensure safe and proper use.
- The descriptions in this manual are based on the default settings of your device.
- Available features and additional services may vary by device, software, or service provider.
- Applications and their functions may vary based on this country, region, or hardware specifications. Nexusearth is not liable for performance issues caused by third-party applications.

Disclaimer

- The colors, specifications, functions and graphics shown/mentioned in the user manual may differ from the actual product. In such a case, the actual product shall prevail. Nexusearth is not liable for any differences. Specifications are subject to change without prior notice. Nexusearth keeps the right to modify the content in this user guide without prior notice.
- Some functions of your device, your device will send information related to your mobile, IMAI numbers, location details and other software application usage patterns to Nexusearth. Information may be used as further specified in Nexusearth's privacy policy.**
- Text and speedy times are affected by network preferences, type of network, network coverage, signal strength, and other factors. Services and some features may be dependent on the network, service providers, SIM cards, compatibility of the devices used

* and the content formats supported

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*Exercise tariff rate be applicable for SMS.

**Nexusearth privacy policy is available at www.nexusearth.com

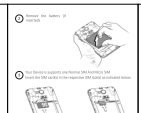
Understand Your Phone

Getting Started

SIM and Memory Card Insertion

Your Q324 is a dual SIM phone with expandable memory. Section off your phone and insert SIM/Memory Card (Handset) removal and insert the card(s) in the slots correctly.

1 Switch off your phone and remove the rear cover.



2 Remove the battery (if inserted).

3 Your Device is supports one Nanosim SIM/multimicro SIM. Insert the SIM card(s) in the respective SIM slot(s) as indicated below.

4 Insert the memory card in the memory card slot.

(i) Please keep the SIM Card out of the reach of children.

(i) The card and the contacts are vulnerable to damage due to scratching or bending. Therefore, be careful when using, inserting or removing the cards.

⚠ Insert memory/memory cards with the device. Incompatible memory cards may damage the card or the device and corrupt the data stored in the card.

Handset Keys

Power Key

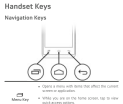
- **Power Key**: Press the Power key for 3-4 seconds.
- **Wake up the Screen**: Briefly press the Power key to wake up the screen or to turn off the screen.
- **Turn off**: Long-tap the screen first, then, long press the Power key then tap 'Power off' to turn off the phone.
- **Quick Options**: Wake up the screen first, Press press the Power key for 2 seconds. Quick options menu will appear. Tap on phone mode, silent, to airplane mode, or adjust the sound profiles.

Volume Keys

Adjust the in call, media, and ringtone volume. From the volume keys available on the left side of the device.

Handset Keys

Navigation Keys



- Opens a menu with items that affect the current screen or application.
- While you are on the home screen, tap to view quick access options.
- Long tap to open the most recently used applications.
- Opens the Home screen. If you are viewing any of the extended Home screens, opens the central Home screen.
- Long tap to open Google Now.
- Takes you to the previously opened screen until the keypad disappears.
- If the onscreen keyboard is open, closes the keyboard.

Charge the Battery

Before using the device for the first time, we recommend you to use the power adapter to charge the battery for atleast 1.5 hours.

Connect the power adapter to the power outlet and the USB cable on illustrationbelow.

When turned on the battery level and charging status gets displayed in the upper-right corner of the screen.

Use only Nexusearth chargers and cables. Other chargers or cables can cause the battery to explode or damage your device. This may invalidate your phone warranty.

Home Screen

You can personalize your home screens with shortcuts, widgets, and wallpapers. To view quick access ⚡ Change wallpaper and widgets, or open settings section, tap the ⚙. Yes, You can add extensions to the home screen, simply tap and hold on the home screen, a menu of options appears. Your Q324 will show only those extended home screens that have some shortcuts/widgets placed on them. Swipe left or right once you have added some shortcuts/widgets.

In the bottom zone, there will be four launcher icons for you to open different sections in the phone. Except the application launcher in the center, you can change the other three to your favorite apps. Simply tap and hold a launcher icon and then you can rearrange, change or remove them with ease.

Know More About Widgets...

Widgets allow placing application shortcuts on your home screen. You can add widgets to your home screen by tapping and holding on an empty place on the home page and access them directly! There are available widgets by tapping the ⚙ key and then tapping **Widgets**.

Application Launcher

Application launcher can be accessed from the quick launch menu as shown below.

Tap ⚙ to view all inbuilt and installed applications in the application menu, up and hold any application to take it to the home screen, release the finger/stylus at any desired location on the home screen.

Account Configuration

Google Account

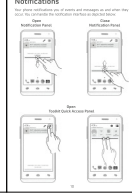
Some applications and services of your smartphone may require you to sign in to your Gmail account or create a new one.

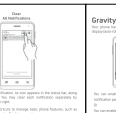
Configuring mail account will not only allow access to your email but also allow your device to automatically sync your contacts, calendar and other Gmail account. Changing your Android and taking control but backup your data and settings to your Google account. Nexusearth recommends to take advantage of applications and services offered by Google or your Android device. Configure your Google account only because to get an event or a meeting alert, your preferences and data in some applications and services.

(i) Network connection is required for a successful Gmail account configuration.

Notifications

Your phone notifications you of events and messages as and when they occur. You can/delete the notification interface as depicted below.





When you receive a notification, a notification appears in the status bar along with, it lists/ available. You, then clear each notification separately by swiping it towards left or right.

Toggle provides you shortcuts to manage basic phone features, such as Airplane Mode, WiFi, Display Brightness, and many more.

Gravity Sensor

Your phone has gravity sensor to detect its orientation and adjust the display based on the position of the handset.

You can enable/disable the auto-rotate feature by dragging down the notification panel, tapping ⚙ and then selecting **AUTO ROTATION**.

Alternatively enable/disable the auto-rotate feature from:

⚙ → **Display** → **Auto-rotate screen**

Phone Security

Unlock the Screen

By default, Slide/Unlock is your unlocking/unlocks.

To unlock:

1. Wake up the screen by firmly pressing the Power key.
2. Place your finger on the lock icon and drag it towards the unlock icon to unlock the screen.

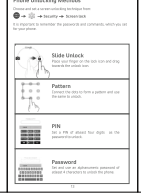
Protect your phone from unauthorized access. Once locked, the phone can be unlocked by provoking the unlocking password set while choosing the unlocking/unlocks.

Phone Unlocking Methods

Protect your phone with a screen unlocking/unlocks.

⚙ → **Security** → **Screen lock**

It is imperative to remember the passwords and combinations, which you set for your phone.



Slide Unlock
Place your finger on the lock icon and drag it towards the unlock icon.

Pattern
Connect the dots to form a pattern and use the same to unlock.

PIN
Key in PIN of atleast four digits as the password/unlocks.

Password
Key in your alphanumeric password of atleast 4 characters to unlock the phone.

Google Search

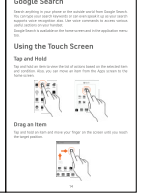
Search anything in your phone or the outside world from Google Search. You can/apps your search keywords or just some typed it up on your search suggestions while recognition. Also Use voice commands to access various applications and services.

Google Search is available on the home screen and in other applications menu.

Using the Touch Screen

Tap and Hold

Tap and hold an item to open the list of actions based on the selected item and condition. Also you can move an icon from the Apps screen to the home screen.



Drag an Item

Tap and hold an item and move your finger on the screen until you reach the target position.

You can drag items from one location to another on the home screen. Also you can delete items from the home screen by holding the item and dragging it to the Remove icon that becomes available only when a/unlocked the item on the home screen.

Scroll

To scroll, slide your finger across the surface of the screen upwards or downwards.

Swipe

Place a finger on the screen and steadily slide your finger in the desired direction.

For example, when you are viewing a picture, to view the next picture, swipe left.

Using the Pinch Zoom

You can open any image in web page and then use your Thumb and index finger to zoom the display through the pinch gesture.

Double-tap

Tap quickly twice on a webpage, map, or other screen to zoom.
For example, double-tap a section of a webpage in the browser to zoom that section.

Using the Onscreen Keyboard

Some applications display the keyboard by default, in others, you will be required to tap a text field, where you want to enter text, to open the keyboard.

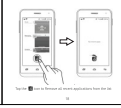
(i) When typing, tap ⌨ Key to close the keyboard.

(i) Tap and hold the text field to open a menu and to cut/copy/paste.

Recent Applications

Tap and hold the ⚙ Key to view the list of recent applications. You can tap an application to view the list to have some memory and make your phone work faster.

There are three ways to remove items from the list:



Drag one item down to left or right

Tap and hold an item and then select **Remove from list**

Tap the ⊟ Icon to Remove all recent applications from the list

Make a Call

Tap ☎ on the menu screen or the home screen to open the dial pad for making calls.

As default, the dialer will display a list of contacts on which calls have been made or received and the numbers which have been saved as favorites. You can show the dialer by tapping ⌨ to view the call history by tapping ⏲.

Video Call

Video call allows you to make a video calling using which you can talk face-to-face with your friends and your video conferencing.

To make a video call:

Open the contact details of the call recipient from the contacts list and then tap ⓘ to make a video call.

Or

Dial a number on the dialer, tap the ⌨ icon and then select **Video Call**.

(i) To make a video call, you need to enable 3G in your SIM card. Please contact your service provider for 3G data pack details.The video call recipient also needs to have a 3G connection.

Contacts

Tap ☎ → ☎ to open your contacts. Your phone contact details include contact link, You can view contact details and/or manage contacts as favorites (recent phonebook), Use sms or speak through to view the list of contact groups, contacts, and favorite contacts list.

(i) Add a new contact to the contacts list by tapping ⊕ and then entering the contact name, number and details in the respective fields.

Synchronize Your Contact List

You can synchronize your contacts list with any of your accounts configure on this device.

To synchronize your contact list:

1. Tap the ☎ key on the contacts screen and then tap **Accounts**.
2. Select the account/email which contact list is to be synchronized.

You can add extra contacts by selecting the **Add a new contact** option.

Your contacts synchronization will be complete in a few seconds.

(i) To synchronize contacts, you need to have Internet connectivity not limited to GPRS, EDGE, or other Sync Data not proxied accepted, check network connectivity.

Airplane Mode

Some locations may require you to disable all the network-related functions of your device. In airplane mode, you can still use the disable and inserting and plugging calls, Wi-Fi, and Bluetooth connections.

To activate the airplane mode:

Press and hold the Power button and then select **Airplane mode**.

Or

Swip down the notification panel, tap ⚙ and then select **AIRPLANE MODE**.

Send Message

To send a message:

1. Tap ☎ on the menu screen or the home screen to go to the messaging section and then tap ✉ to compose a message.
2. Tap ⊕ icon to view the types of files that can be attached and select the desired type of multimedia file.
3. Tap to select the contact/enter the text and enter your message body.
4. Enter the contact name (if needed) or enter the phone number. You can also tap the ⊕ icon to view and select contact from the contact list.
5. Tap ➢ to send the multimedia message.

FM Radio

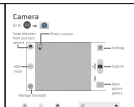
Go to ☎ → ☎

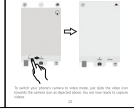
You can listen to your favorite FM channels using the inbuilt FM receiver. If you want to listen to the FM radio, you need to connect the headset to the device as antenna for the FM radio. Use the volume buttons and control of the phone in the radio interface to enjoy the features of your inbuilt FM radio.

(i) Press the phone's volume up/down keys on the left side of the phone to adjust the volume.

Camera

Go to ☎ → ☎





To switch your phone's camera to video mode, just slide the video icon towards the camera icon as depicted above. You are now ready to capture videos.

Gallery

Go to ☎ → ☎

You cannot/ie Gallery to view pictures and play videos and share files. Tap on album to open and view its contents.

Music Player

Go to ☎ → ☎

(i) Press the phone's volume up/down keys on the left side of the phone to adjust the volume.

(i) You can use an SD card to enhance the storage capacity for your multimedia files such as music, photos, emails, and so on.

Settings, Networks, & Applications

Your phone can connect to networks and devices, including Internet, WiFi, GPRS, Bluetooth, and devices such as headsets. You can also transfer files to/from your PC through the data cables.

Go to ⚙ → ⚙

Connect to the Internet

To configure Internet go to ⚙ → ⚙ → **Dual SIM Setting** → **Data connection** and select the SIM on which data connection is to be enabled.

You may also need to configure the access point name for the data connection to work.

To configure the access point name go to ⚙ → ⚙ → **More** → **Mobile networks** → **Access Point Names** and select the SIM for which access point name is to be configured. Select the access point name from the list.

(i) By default, the access point name gets configured once you insert the SIM card and the network provider recognizes the subscriber's settings via SMS. You then need to install these settings. If the access point names are not listed by default, please contact your network provider for the same.

Tethering & Portability

You can use your Q324 as a modem and connect your PC or laptop to the Internet if required. Start using your SIM data plan on your PC, Laptop now!

Go to ⚙ → ⚙ → **More** → **Tethering & portable hotspot**.

USB Tethering

1. Connect your phone with your PC/laptop using the USB cable.
2. Select the **USB tethering** option.
3. Select your phone network as the network to share your Internet connection and enable the tethering.

Bluetooth Tethering

1. Pair your phone with the Bluetooth enabled PC/laptop via Bluetooth pairing process.
2. Select the **Bluetooth tethering** option in your phone.
3. On the paired PC/laptop, select the Bluetooth icon and select pair and choose to connect to this Internet.

Wi-Fi Hotspot

1. Turn on the **Wi-Fi hotspot** option in your phone.
2. On the other Wi-Fi enabled PC/phone/tablet, choose your phone as a Wi-Fi hotspot to connect to.
3. View and configure Wi-Fi hotspot settings by tapping the **Wi-Fi hotspot** option.

(i) Any mobile operator will charge you based on your data usage.

Pair With Bluetooth Devices

Go to ⚙ → ⚙ → **Bluetooth**

To pair your Q324 with another Bluetooth device:

1. If Bluetooth is off, turn it on and then tap **Bluetooth**. Your phone starts and displays the list of Bluetooth devices in range.
2. Tap the of the other device in the list to pair with it.
3. You will be prompted to confirm passkey on both devices. Tap **Pair** on both devices to pair with the other device. On successful pairing, your phone connects to the device.

(i) If the device you want to pair with is not in the list, make it discoverable and then search.

Google Maps

Google Maps is an app from Google that gives you access to various/ways-based services. You can view your location on a map, search for specific locations, get directions to a destination, and view satellite and street photos from around the world. The built-in navigation works with GPS to give step-by-step route guidance while driving or walking. You can/navigation/navigate to your friends and family and share your location. For the best experience with Google Maps, configure the following settings:

Enable/activate access from ⚙ → ⚙ → **Location**.

Find ⚙ → ⚙ → Install/update using Google Maps.

(i) Internet connection is required for using Google Maps. When you are the map, you use your Internet connection to transfer data to and from your phone.

(i) The Google Maps application may not be available in every country or region.

(i) Nexusearth does not guarantee the accuracy of any directional services.

Manage Applications

Your phone comes with a host of applications to make your life easier and more productive. Some of these are inbuilt and some are available for your entertainment purposes. You can download applications, games, themes and tones from the ever-increasing Google Play Store. Save items get downloaded and uploaded to your phone.

To view and manage ⚙ → ⚙ → **Apps**

To download applications, games, movies, and tones from the Google Play Store, go to ☎ → ☎ to access the Google Play Store. Follow the details and download items, as desired.

(i) Not all items are free of cost in the Google Play Store.

(i) You need to have an Internet connection and be signed in to your Google Account to use the Google Play Store.

Safety Precautions

Taking Care of Your Device

Your device is a product of superior design and craftsmanship and should be handled with care. The following suggestions will help you protect your phone.

- Keep the device dry. Precipitation, humidity, and all types of liquids or moisture can cut the electronic circuits. If your device gets wet, remove the battery, wipe it with a dry cloth and take it to an authorized service center.
- Do not store the device in high or cold temperatures. Extreme temperatures can damage the device and may cause the battery to explode.
- Do not try to open the device in a dusty, dirty areas. Its moving parts and electronic components can get damaged.
- Do not attempt to open the device other than as instructed in this guide. Only qualified service personnel should repair handsetsy can break the device and cause the electrocution.
- Do not use harsh chemicals, cleaning solvents, or strong detergents to clean your device. Only use soft, clean, dry cloth to clean the surface of the device.
- Do not store your device near magnetic fields or allow your device to come in contact with magnetic fields for extended period of time.

Battery Recommendations

- Please put the battery in a cool and well-ventilated place out of direct sunlight. We recommend you to charge the battery at room temperature range.
- Batteries have life cycles. After a full charge, if the power reserve of the battery drops significantly, please contact your service provider to purchase an extra. Replace the battery with a new battery of the same make and specification.
- Use only manufacturer approved batteries, chargers, accessories and equipmts. Nexusearth will not be held responsible for parts/ cables other using unapproved accessories or supplies.
- Do not short-circuit the battery/charger/cord/cash. Please dispose of your battery according to your local environmental laws and guidelines.

Recycle your Phone

The WEEE logo (shown at the left) appears on the product, battery, manual, and charger) to indicate that the product must not be disposed off in dumpsters or landfills at the end of its useful life. You should dispose of or also electronic or electrical waste equipment by relocating item to the specified collection points for recycling of such hazardous waste.

Collection and proper recovery of your electronic waste equipments at the end of its useful life helps conserve natural resources. Proper recycling of the electronic waste equipment will ensure safety of human health and environment. For more information on best practices for disposal of electronic waste equipment, please refer to our web site www.nexusearth.com/ewaste/.

Note: Nexusearth will not bear any responsibility for any noncompliance with the above mentioned guidelines or improper usage of the mobile phone.

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