

USER MANUAL

myPhone CITY

Lot number:201705

We create for you.

Thank you for choosing myPhone device. This product has been designed especially for you. We are doing everything to make its use pleasurable and comfortable. We made sure that elegance, functionality and convenience of use were combined with an affordable price.

For the sake of your safety, please read this manual carefully.

Producer's data

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Manufactured in China

User Manual

The actual product, accompanying accessories and some of its features may differ from the presented in this manual images and descriptions. Full version of the manual is available on the website:

www.myphone.pl/produkt/myphone-city

To open this page, simply scan this QR Code:



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2. Safety

Read these guidelines carefully. Not following them may be dangerous or illegal.

–DO NOT RISK–

Do not switch on the phone when the use of mobile phones is prohibited or if it might cause interference or danger. Do not drop your smartphone or subject it to mechanical damage.

–INTERFERENCES–

All wireless devices may cause interferences, which could affect the performance of other devices.

–RESTRICTED AREAS–

Switch off the device in an airplane since it may disturb the operation of other equipment located therein. The device may interfere with operation of the medical equipment in hospitals and health protection entities. Abide by any kinds of prohibitions, regulations and warnings conveyed by the medical staff.

–QUALIFIED SERVICE–

Only qualified personnel or an authorized service center may install or repair this product. Repairing by an unauthorized or unqualified service may cause phone damage and warranty loss.

–WI-FI (WLAN)–

In the European Union Member States, a WLAN (Wi-Fi) network may be used indoors without any restrictions.

PHYSICALLY OR MENTALLY DISABLED PEOPLE

This device should not be operated by people (including children) with limited physical or mental abilities, as well as by people with no earlier experience in operation of electronic equipment. They may use the device only under supervision of people responsible for their safety.

–CHILDREN–

This device is not a toy. Memory card and SIM card are small enough to be swallowed by a child and cause choking. Keep your device and its accessories out of reach for your child's safety.

–PETROL STATIONS–

Always turn off the phone while refuelling your car on petrol station. Do not use your phone close to chemicals or flammable materials.

–BATTERY AND ACCESSORIES–

The battery should be used according to its purpose. Avoid exposing the battery to very high/low temperatures (below 0°C/32°F and over 40°C/104°F) as it may influence the battery lifespan. Avoid contact with liquids and metal objects as it may cause partial or complete battery damage. Do not destroy, impair or throw the battery into flames - it is dangerous and may cause explosion or fire. Worn-out or impaired battery should be placed in a dedicated container. Excessive charging the battery might cause damage. Therefore, a single battery charge should not last longer than 1 day. Installing an incorrect battery type can cause an explosion. Never open the battery. Please dispose of battery according to the instructions. Disconnect an unused charger from power grid. In case of the charger wire damage, it should not be repaired but replaced with a new one. Use the original manufacturer's accessories only.

–WATER AND OTHER LIQUIDS–

Protect the device from water and other liquids. It can influence work and the lifespan of electronic components. Avoid using the device in environments with high humidity or during rainy weather. Particles of water can cause the liquefaction of moisture in the device, and this may have a negative impact on the work of electronic components.

DATA (CONTACTS, NEWS, PHOTOS, VIDEOS)

Be sure to regularly back up your smartphone data. The operating system provides the ability to automatically collect contacts and data about installed applications on a free virtual disk, that is assigned to each user account on the device. Additionally, a properly configured service can make a back up of your

photos and videos. If someone does not want to store data in the cloud, one should use one of the commonly available applications to back up on the memory card, or write data to the hard drive of the home computer.



HEARING

To avoid hearing damage, do not use the device at high volume levels for a long period of time, do not put operating device directly to the ear.



EYESIGHT

To avoid eyesight damage do not look closely onto the flash light during its work. A strong bean of light may cause permanent eye damage!

3. The use of the manual.

The device and screen shots contained in this manual may differ from the actual product. Accessories attached to the set may differ from the illustrations included in the manual. Options described in the manual are found in android system but they might differ from the one available in the phone, depending on the operating system installed in the device. The instruction is based on the default operating system set up.

4. Important information

Applications installed on your smartphone may differ from their counterparts installed on your personal computer. Apps in the device may vary depending on country, region, hardware specifications and your network provider. The manufacturer is not liable for problems caused by third party software. The manufacturer is not responsible for anomalies that may occur when editing the registry settings and modifying the operating system software. Attempts to modify the operating system can cause malfunctions and problems with applications. It may cause a loss of warranty. When you use your smartphone, you may experience pain or discomfort in your eyes, hands, wrists, shoulders, neck and spine. In such case stop using the smartphone and consult a doctor as fast as possible.

5. Technical Specification



Android™ System

Operating system by Google™ - incredible opportunities are within your hand - all applications are available at any time; the latest Gmail™ email client or browser, it is only the beginning of what you can find in a smartphone - the rest you will find in the online Google store:Play™.



Google Play Store

All manufacturer's smartphones can use the applications purchased in Google

Play Store. To do this you should register a individual Google account providing e-mail and password. After registration and acceptance of the rules you can use paid and free applications listed in the Google Play store.

The Android robot is reproduced or modified from work created and shared by Google and used according to terms described in the Creative Commons 3.0 Attribution License.

5.1 Package content

- Smartfon myPhone CITY
- Charger (adapter + USB cable),
- Tool for opening the SIM cards tray
- User Manual
- Warranty card.



If any of the above items is missing or damaged, please contact your dealer.



We advise to keep the container in case of any complaints. Keep the container out of reach of children.

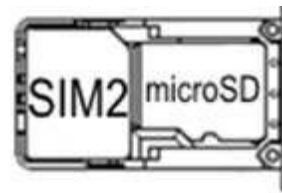
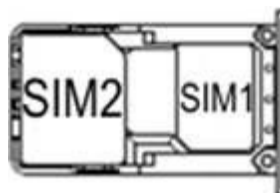


Dispose of container in accordance with local regulations when it is no longer needed.

6. Before the first start.

6.1 Mounting the SIM card.

The device is a smartphone made in Dual SIM technology (2 SIM cards handling) allowing the use of two mobile networks simultaneously. To insert the SIM card(s) correctly, turn off the phone and insert the SIM card(s) into the slot(s) with the included accessory (insert the tip into the slot) and insert the card(s) holder(s) into the slots (a) according to drawings next to the slots, gently slide the card tray. If you wish to use a microSD memory card you can install it instead of the SIM1 card, all according to the drawings.



Use only memory cards recommended by the manufacturer. Pay attention to the selection of the proper format-the microSD card, the capacity and type/class. Incompatible memory cards may damage the device and cause the stored data to be destroyed as well. Incompatibility of memory card can be caused, among others, by an incorrect card format (required format microSD) or an unsupported card capacity.

6.2 Charging the battery

Charge the battery before the first use. The battery should be charged by the attached charger or another charger intended for this type of equipment. If in

doubt contact the seller or manufacturer service. Use only chargers and wires recommended by the manufacturer. Using incompatible chargers or cables can cause explosion of the battery or damage to your device. When the battery is near complete discharge, the message is displayed on a low battery charge. To continue the use - charge the battery. If the battery is completely discharged the device can not be switched on, even when the loading process is ongoing. Before the device can be turned on again, the battery has to be charged for at least a few minutes. In case of any problems with the battery or if in need of a replacement, the device should be delivered to the manufacturer's service center. To charge the battery, connect the microUSB plug to the socket in the device and the USB plug to the charger.



Incorrect charger connection (USB cable) can cause damage to the AC adapter or the device. The damage resulting from improper handling are not covered by the warranty.

Plug the charger into the wall socket. Once you start charging, an icon of the battery situated in the upper right corner will change to an animated symbol of lightning. If the device is turned off an animation depicting the level of battery charge should appear.



The device can heat up during charging. It is a regular occurrence and should not affect the stability or performance of the device.

When the charge reaches 100% it means that the battery is fully charged, finish the charging. Unplug the charger from the wall socket and from the smart phone.



If the phone does not charge properly deliver it (with the charger) to a service center of the manufacturer.

7. Appearance of the smartphone.

Number	Symbol	Function
1		The tray for SIM cards (SIM + microSD)
2		Touchscreen 5"
3		2 Mpx digital camera lens
4		Notification diode
5		Multifunctional microUSB port
6		Brightness and proximity sensors
7		Headphone jack
8		Internal speaker

9		Illumination LED/ Flash light
10		13 Mpx camera lens
11		Fingerprint reader
12		Volume control buttons
13		Blockade on/off button
14		Mic
15		External speaker

8. Buttons

Menu

- Pressing it will cause the list of open apps to appear, where you can switch in-between or turn them off.
- Double quick press switches to previously used application.

Home

- One quick press takes you to phone desktop.
- Longer press and release will turn on the Google search engine and access Google Now™ function.

Back

- Pressing <back> will cause exit from the application / return to the previous screen.

Blockade on/off button

- One quick press locks/unlocks the screen.
- Pressing the button for about 2 sec. will cause:
 - If the smart phone is off - the device switch on.
 - If the smart phone is on - displaying menu allowing you to shutdown, reboot, enable/disable airplane mode, rapid changes in the sound profile, or other assigned functions.
- You can also cause the restart by pressing and holding the button until the device turns off.

Volume increase and decrease button.

- Pressing during a voice call will cause an increase or decrease of the audio connection volume.
- Pressing the button while an incoming call mutes the ring tone.
- Pressing the button when no calls are active will decrease or increase the volume of the ringtone, change sound profile to "vibration only" or "alarms only".
- Pressing the button while camera app is open might start the shutter and

take a picture. (Works only if the software provides the function).

- Pressing the button in any other app will control volume level of music, spoken instructions, or other sounds.

Turning on/off; restart.

To switch the device on, press and hold (for about 3 seconds) on/off button.

To switch the device off press and hold (for about 2 seconds) on/off button and choose **[Power off]**.

To restart the device , press and hold (for about 2 seconds) on/off button and choose **[Reboot]**.

9. Using the touch screen

A touch screen of the smartphone lets you easily select items or perform operations. The touchscreen can be controlled by the following actions:

9.1. Touch

Touch one to start options, app, menu.

9.2 Swipe

Quickly swipe up, down, to the left, to the right, to scroll the list or the screen.

9.3 Triple click

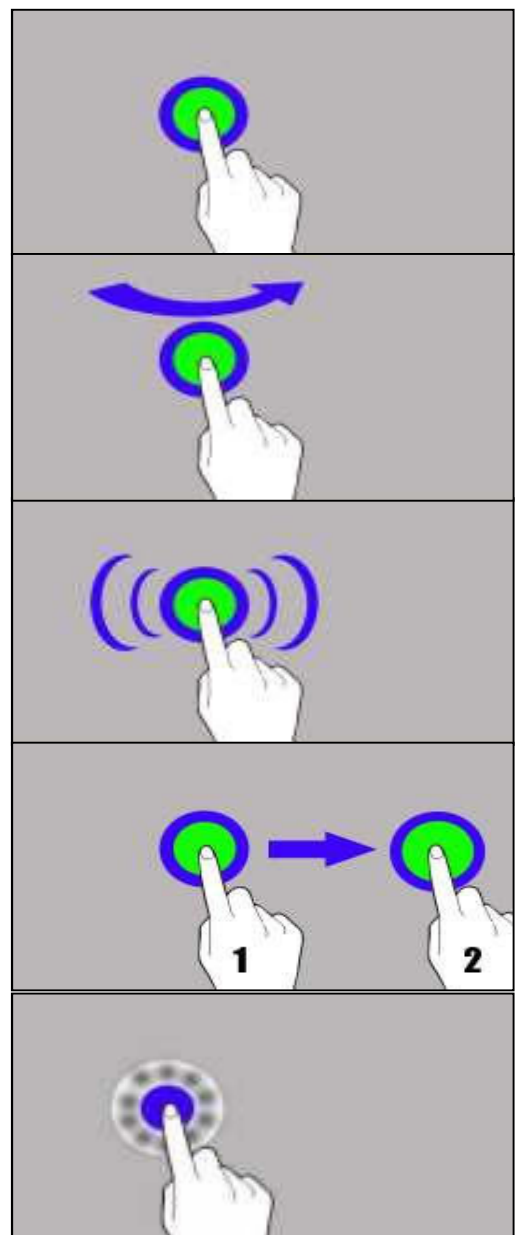
Quickly tap the screen three times to start zooming - if this option is enabled in your smartphone settings.

9.4 Drag

Touch the element and, holding the finger to the screen, drag it to a new place.

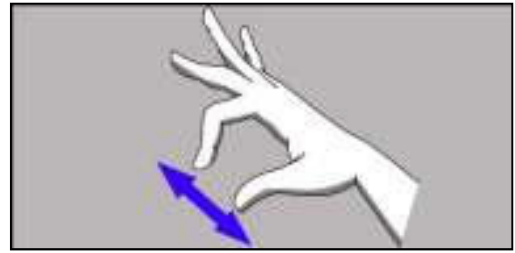
9.5 Touch and hold

Touch an element (an icon perhaps) and hold it for about 1 seconds. Than you can delete/uninstall that element.



9.6 Slide in and out

Touch the screen with two fingers and slide them together or apart to zoom in/out a photo or a map.



 The touch screen will be turned off after some time of inactivity. *To turn off the screen press the blockade button.*

 In most smartphones, you can set how long your device waits before turning the screen off. Most often it suffice to select from the app list: **[Settings] > [Display] > [Sleep]**.

10. Computer connection

To connect to PC computer with Microsoft Windows XP/Vista/7/8/10 using USB you should plug the included USB cable to multifunctional USB socket in smartphone. Plug the other end of the cable into the socket in your computer. When the device is plugged in, a screen will appear on your computer with the name of the smartphone and operations possible to perform. If that does not happen swipe from the top edge of the bottom of the smart phone and click "USB charging mode." More options will appear. To send files select "**Send (MTP) files**". To exchange files between the computer and the phone choose: "Open device to view files ". Now you can exchange files between your phone and the computer.

 If the OS does not see phone memory check if the installed driver operating the smartphone is correct. Search the driver list manually and choose "MTP USB device".

11. Applications

When running applications, you can make the most of the device. On screen desktop tap the icon **[Application menu]** to gain access to installed applications. To add a shortcut to an application on the desktop screen, press the application icon in the application menu and hold it, then when you change the view to the desktop view, select the place where you wish to create a shortcut and "drop" it in there.

12. Adding contacts

One way to add a contact is entering **[Phone]** application  and typing the phone number you wish to add. Then press "Create a new contact" . A menu will appear containing, among others: Name and surname, Phone number, Second phone number, E-mail. Fill-in fields you wish and press  to save changes.

13. Communication

13.1 Making calls

To make a call touch "Phone" icon  placed on the main screen or in Android applications menu and choose the keyboard icon . Insert the phone number you wish to call. Press "handset" placed at the bottom of the screen and choose which SIM card you wish to use.

13.2 SMS - Messenger

You can manage your messages using the [Messages] application in the home screen or smartphone menu.

Run an application and touch icon , insert number and name. When you have chosen the contact a screen will appear where you type the message itself.

Type the message body. To send a message press . Before you send a text message you can transform it into a multimedia message by pressing symbol  situated in the left side of the screen and adding a file (picture, video, music etc.)

14. Bluetooth

A built-in Bluetooth module is a wireless, short-range communication technology used to exchange data up to 10 meters distance. The most commonly used Bluetooth devices are headphones or wireless speakers used to make voice calls and listening to music. Also car kits and other wireless mobile devices such as laptops, tablets, and mobile phones are often used.

15. Internet

Enter [Applications menu] > [Settings] > [Wi-Fi] and move the slider to the right to turn it on. If you wish to add or give a new Wi-Fi network touch "Menu" button and select option [Advanced] or [Refresh]. In this field you can see a list of available Wi-Fi networks, connection status between the device and given network, an icon depicting network signal strength, security (a padlock visible).



If a Wi-Fi network is secured then on an attempt to connect an enquiry for password will appear, which is to be entered by a virtual alphanumeric.



If you do not have the internet enable it in: [Applications menu] > [Settings] > [Wireless&Networks] > [More] > [Cellular networks] > [Data Roaming] roaming of national calls or all calls.

16. Location

There is a possibility to permit applications to use data and GPS satellites to

determine the approximate location of the device. Also the possibility to allow Google to use location data in order to improve i.e. search results. Before using location services, such as map and navigation applications, or internet services, ensure that there is an active wireless connection to the internet and the function of the GPS satellites in the [Application Menu]> [Settings]> [Location].

17. Smartphone software update by OTA

From time to time, the manufacturer provides system software update, so that the devices receive new possibilities, patches, etc. There is an application in the system [System update] . It allows you to check whether any update is available and if so, you can download it from the internet and install on the device.

 *The internal memory of the device is NOT used for updating system software, so during the upgrade process you may receive the message "**Downloading and installing an update requires an SD card.**" It means that the update file is so large that it does not fit in the standard cache memory of the device. Therefore, to properly perform the update process, insert the SD card containing enough free space and specify it in the system as an **external memory**. If the card is specified as an **extension of internal memory**, the update will not be possible.*

 *Remember that updates tend to have an expected size counted in hundreds of megabytes, so we recommend that you carry them out when connected via Wi-Fi. Updating via the GSM network may contribute to the operator charging for data downloaded from the internet.*

 *Please remember that before upgrading, the battery charge level should be higher than 30%. If it is lower, plug the device to the power grid and charge the battery **at least** to 30% .*

 *While updating the device might restart on its own a few times. You should not remove the battery or use any of device features, as this may cause the device to stop working.*

18. Correct battery use remarks.

- The battery may be charged with USB port in the computer or laptop. Nevertheless, it is not a recommended form of charging an operating device due to the low charging current offered by the USB - even though the device is connected to a power source battery can still get discharged. If you wish to charge your device this way turn off the device.
- If the battery level is low, recharge it to continue the use of the phone. If you wish to prolong the battery lifespan , discharge the battery beneath 20% of the battery capacity and charge it back to 100%.
- If not used, unplug the charger from the phone.
- The temperature of the battery has an impact on its charging cycle. Prior to

the charging process, cool the battery or raise its temperature so that it is similar to the room temperature. If the battery temperature exceeds 40°C the battery must not be charged!

- Do not use a damaged battery!
- The battery lifespan can be shortened, if it has been exposed to very low or very high temperatures - this causes interference to the phone, even when the battery has been properly charged.

19. Maintenance of the device

To prolong the lifespan of the device act according to these instructions.

- Keep the device and its accessories out of reach of children.
- Avoid contact with liquids; it can cause damage to electronic components of the device.
- Avoid very high temperatures for it can shorten the life of phone electronic components, melt the plastic parts and destroy the battery.
- Do not try to disassemble the device. Tampering with the device in an unprofessional manner may cause serious damage to the phone or destroy it completely.
- For cleaning use only a dry cloth. Never use any agent with a high concentration of acids or alkalis.
- Use only the original accessories. Violation of this rule may result in invalidation of the warranty.

The packaging of the device can be recycled in accordance with local regulations.



20. Surroundings security

Turn off the phone in areas where its use is forbidden or when it may cause interference or danger. The use of any devices that radio waves causes interference with medical devices (i.e. cardiac pacemaker), if they are not properly secured (if in doubt, consult your doctor or medical device manufacturer).

Attention	Statement
The manufacturer is not responsible for any consequences caused by improper usage of the phone and not obeying the above instructions.	The software version can be upgraded without earlier notice.

21. The use of the manual.

21.1 Consents

Without prior written consent of the manufacturer, no part of this manual may be photocopied, reproduced, translated or transmitted in any form or by any means, electronic or mechanical, including photocopying, recording or storing in any systems of storing and sharing information.

21.2 Appearance

The device and screen shots contained in this manual may differ from the actual product. Accessories attached to the set may differ from the illustrations included in manual.

21.3 Trademarks

- Android, Google, Google Play, Google Play logos and other brands are Google Inc. trademarks.
- Oracle and Java are a registered trademarks of Oracle and / or its affiliates.
- Wi-Fi® Wi-Fi logo are a registered trademarks Wi-Fi Alliance association.
- All other trademarks and copyrights belong to their respective owners.

22. Correct disposal of used equipment

The device is marked with a crossed-out garbage bin, in accordance with the European Directive 2012/19 / EU on used electrical and electronic equipment (Waste Electrical and Electronic equipment - WEEE). Products marked with this symbol should not be disposed of or dumped with other household waste after a period of use. The user is obliged to get rid of used electrical and electronic equipment by delivering it to designated recycling point in which dangerous waste are being recycled. Collecting this type of waste in designated locations, and the actual process of their recovery contribute to the protection of natural resources. Proper disposal of used electrical and electronic equipment is beneficial to human health and environment. To obtain information on where and how to dispose of used electrical and electronic equipment in an environmentally friendly manner user should contact their local government office, the waste collection point, or point of sale, where the equipment was purchased.

23. Correct disposal of used battery

According to the EU directive 2006/66 / EC on the disposal of batteries, this product is marked with crossed-out garbage bin symbol. The symbol indicates that the batteries used in this product should not be disposed with normal household waste, but treated according to the legal directives and local regulations. It is not allowed to dispose of batteries and accumulators with unsorted municipal waste. Users of batteries and accumulators must use the

available collection points of these items, which allows them to return, recycle and disposal. Within the EU, the collection and recycling of batteries and accumulators is a subject to separate procedures. To learn more about existing procedures of recycling of batteries and accumulators please contact your local office or an institution for waste disposal or landfill.

24. Specific absorption rate (SAR)

SAR is a value indicating the amount of radiation emitted by the smartphone. The table below shows maximum values of SAR for smartphone myPhone CITY.

	GSM 900	GSM 1800	UMTS BAND I	UMTS BAND VIII	LTE B1	LTE B3	LTE B7	LTE B20	Wi-Fi
HEAD	0,381	0,089	0,092	0,278	0,132	0,206	0,026	0,115	0,189
BODY	0,776	0,293	0,450	0,393	0,414	0,585	0,169	0,287	0,123

25. Declaration of conformity with European Union Directives



MyPhone Sp. z o.o. declares that the product complies with all relevant provisions of the European Directive 1995/5/EC.

DEKLARACJA ZGODNOŚCI UE Nr 02/05/2017
EU DECLARATION OF CONFORMITY No. 02/05/2017

My/We, myPhone Sp. z o. o.
(nazwa importera / importer's name)

ul. Nowogrodzka 31, 00-511 Warszawa
(adres importera / importer's address)

niniejszym deklarujemy, że następujący wyrób:
declare under our responsibility, that the electrical product:

Telefon komórkowy / GSM Mobile phone
(nazwa wyrobu / name)

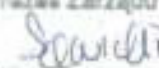
myPhone CITY
(typ wyrobu / type of model)

jest zgodny z postanowieniami następujących dyrektyw:
following the provisions following directives:

Dyrektywa 2014/53/EU
Directive 2014/53/EU

spełnia wymagania następujących norm:
compiles with the following standards:

EN 60950-1:2006+A11:2009+A1:2010+A12:2011+A2:2013
EN 301 489-1 V2.2.0:2017-03
EN 301 489-17 V3.2.0:2017-03
EN 301 489-52 V1.1.0:2016-11
EN 301 489-3 V2.1.1:2017-03
EN 300 328 V2.1.1:2016-11
EN 300 440 V2.1.1:2017-03
EN 301 511 V12.5.1:2017-03
EN 301 908-1 V11.1.1:2016-07
EN 301 908-13 V11.1.1:2016-07
EN 301 908-2 V11.1.1:2016-07
EN 62479:2010
EN 50360:2001+A1:2012
EN 62209-1:2006
EN 62209-2:2010
EN 50566:2013
EN 55032:2012/AC:2013
EN 61000-3-2:2014
EN 61000-3-3:2013
EN 55024:2010

Przewodzący

Sebastian Sawicki

24-05-2017 Warszawa
(data i miejscowość / date, place)

(podpis sygnatariusza)
(signature of the signatory)